

## ICBC (Asia) Branch Service Updates

22 February 2022, Hong Kong – In view of the latest development of COVID-19 epidemic and customers’ need for banking service, Industrial and Commercial Bank of China (Asia) Limited (“ICBC (Asia)” or the “Bank”) announced that its branch services will be adjusted as follows until further notice.

### **I. The services of the following additional branches are adjusted from today (22 February):**

#### ***- Service Resumption***

1. Tsui Lam Branch: Shop No. 135, 5/F, Tsui Lam Square, Tsui Lam Estate, No. 11 Tsui Lam Road, Tseung Kwan O, New Territories

#### ***- Service Suspension***

1. A branch staff member at **Happy Valley Branch** (located at 23 King Kwong Street, Happy Valley, Hong Kong) tested preliminarily positive for COVID-19 on 21 February 2022 (Monday), and was last working in the branch on 18 February 2022 (Friday). The branch has been temporarily closed from today (22 February 2022) until further notice.

A branch staff member at **North Point Branch** (located at G/F, 436-438 King’s Road, North Point, Hong Kong) tested preliminarily positive for COVID-19 on 21 February 2022 (Monday). The branch has been temporarily closed from 5 February 2022 (Saturday) until further notice, and the employee last served the customers in the branch on 4 February 2022 (Friday).

A staff member at **Telford Branch** (located at Shop Units P19-P20, Telford Plaza, Kowloon Bay, Kowloon) tested positive for COVID-19 on 21 February 2022 (Monday), and was last working in the branch on 16 February 2022 (Wednesday). The branch has been temporarily closed from 17 February 2022 (Thursday) until further notice.

The Bank has arranged thorough cleaning and disinfection at the three branches, as well as the employees who have been in close contact with the three individuals to take COVID-19 tests. They are required to obtain negative test results before returning to work. The Bank will continue to closely monitor the situation, and maintain close liaison with the Centre for Health Protection, to fully support the government’s epidemic prevention work. It will also provide appropriate assistance to its staff.

2. Tuen Mun San Hui Branch: Shop GA on G/F & 1/F, COO Residence, 8 Kai Fat Path, Tuen Mun, New Territories

## **II. The following 26 branches and Personal Banking Centres will remain suspended:**

### ***Hong Kong Island***

1. Admiralty Personal Banking Centre: Shop 1019-1020, 1/F, United Centre, 95 Queensway, Admiralty, Hong Kong
2. Queen's Road Central Branch: Basement, Ground Floor and First Floor of 122 QRC, Nos. 122-126 Queen's Road Central, Hong Kong
3. Central Branch: Shop A1, 1/F, 9 Queen's Road Central, Hong Kong
4. Wanchai Road Branch: G/F, Times Media Centre, No. 133 Wan Chai Road, Hong Kong
5. Aberdeen Branch: Shop 7A, G/F, Site 1, Aberdeen Centre, Hong Kong
6. West Point Personal Banking Centre: Shop 2, G/F, 345 - 345A Des Voeux Road West, Hong Kong
7. Siu Sai Wan Branch: Shop Nos 17-19, Ground Floor, Harmony Garden, No.9 Siu Sai Wan Road, Hong Kong
8. Sai Wan Ho Branch: Shop G10 G/F, Tai On Building, 57-87 Shau Kei Wan Road, Hong Kong
9. North Point Branch: G/F, 436-438 King's Road, North Point, Hong Kong
10. Electric Road Branch: 113-115 Electric Road, Hong Kong
11. Fortress Hill Branch: Shop A-C, G/F, Kwong Chiu Terrace, 272-276 King's Road, Hong Kong

### ***Kowloon***

12. Hung Hom Branch (safe deposit box services remain available by appointment): Shop 2A, G/F, Hung Hom Shopping Mall, 2-34E Tak Man Street, Hung Hom, Kowloon
13. Yaumatei Branch: 542 Nathan Road, Yaumatei, Kowloon
14. Mongkok Branch: G/F, Belgian Bank Building, 721-725 Nathan Road, Mongkok, Kowloon
15. Prince Edward Branch (safe deposit box services remain available by appointment): 777 Nathan Road, Mongkok, Kowloon
16. Lai Chi Kok Branch: Shop G06, G/F, Cheung Sha Wan Plaza, 833 Cheung Sha Wan Road, Lai Chi Kok, Kowloon
17. Ho Man Tin Branch: G/F, Tsan Yung Mansion, No. 70 Waterloo Road, Ho Man Tin, Kowloon
18. Oi Man Branch: Shop F18 & F19, Oi Man Plaza, Oi Man Estate, Homantin, Kowloon
19. China Hong Kong City Branch: Shop No. 55, UG/F & Shop Nos. 15, 16 & 17B, 1/F, China Hong Kong City, 33 Canton Road, Tsimshatsui, Kowloon
20. Kwun Tong Branch: Shop 5&6, 1/F, Crocodile Center, 79 Hoi Yuen Road, Kwun Tong, Kowloon
21. Telford Branch: Shop Units P19-P20, Telford Plaza, Kowloon Bay, Kowloon

### ***New Territories***

22. Tseung Kwan O Personal Banking Centre: Shop 1025B, Level 1, Metro City Phase II, 8 Yan King Road, Tseung Kwan O, New Territories

23. Tai Wo Branch (safe deposit box services remain available by appointment): Shop 216, 2/F, Tai Wo Plaza, Tai Wo Estate, Tai Po, New Territories
24. Shatin Personal Banking Centre: Shop No.185, Level 3, Shatin Lucky Plaza, Shatin, New Territories
25. Sha Tsui Road Personal Banking Centre: Shop 4, G/F, Kwong Yick Building, 315-323 Sha Tsui Road, Tsuen Wan, New Territories
26. Kau Yuk Road Personal Banking Centre: Shop 3 & 4, G/F, Ying Cheong Building, 21 Kau Yuk Road, Yuen Long, New Territories

### **III. Banking hours at all branches and Personal Banking Centres**

The banking hours at all ICBC (Asia) branches and Personal Banking Centres continue to be adjusted to 9 am to 4 pm from Mondays to Fridays. For the services on Saturdays, all branches and Personal Banking Centres will remain suspended except for the below **five** branches operating from 9 am to 12 noon:

1. Wong Tai Sin Branch: Shop 128, Level One, Temple Mall South, 103 Ching Tak Street, Wong Tai Sin, Kowloon
2. Causeway Bay Branch: Shop A on G/F, 1/F, Hennessy Apartments, 488 & 490 Hennessy Road, Hong Kong
3. Tsimshatsui East Branch: Shop B, G/F, Railway Plaza, 39 Chatham Road South, Tsimshatsui, Kowloon
4. Sha Tsui Road Branch: Shop 4, G/F Chung On Building, 297-313 Sha Tsui Road, Tsuen Wan, New Territories
5. Tai Po Branch: Shop F, G/F, Mee Fat Building, No 34-38 Tai Wing Lane, Tai Po, New Territories

Customers are recommended to use our mobile banking, internet banking or phone banking for services, or make an appointment in advance before visiting to our branches when necessary.

For enquiry and the latest information, please contact our customer service hotline (852) 218 95588 or visit ICBC (Asia)'s website at [www.icbcasia.com](http://www.icbcasia.com).

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## **Industrial and Commercial Bank of China (Asia) Limited**

Industrial and Commercial Bank of China (Asia) Limited (“ICBC (Asia)”) is the flagship of overseas business of Industrial and Commercial Bank of China Limited (“ICBC”) – currently the largest commercial bank in China, and it is one of the domestic systemically important banks (D-SIBs) in Hong Kong. Currently, ICBC (Asia) has 51 retail outlets (including 27 “Elite Club” Wealth Management Centres) in Hong Kong. It is engaged in commercial banking, investment banking and other financial services, including those of securities, insurance and funds, with a focus on commercial and retail banking as well as global market business. Chinese Mercantile Bank and ICBC Asset Management (Global) Company Limited, two wholly-owned subsidiaries of ICBC (Asia), specialize in Renminbi services in mainland China and ICBC’s global asset management business respectively.