

ICBC (Asia) Branch Service Updates

28 February 2022, Hong Kong – In view of the latest development of COVID-19 epidemic and customers' need for banking service, Industrial and Commercial Bank of China (Asia) Limited ("ICBC (Asia)" or the "Bank") announced that its branch services will be adjusted as follows until further notice.

I. The services of the following additional branches are adjusted from today (28 February):

- Service Resumption

1. Fortress Hill Branch: Shop A-C, G/F, Kwong Chiu Terrace, 272-276 King's Road, Hong Kong
2. Happy Valley Branch : 23 King Kwong Street, Happy Valley, Hong Kong
3. Siu Sai Wan Branch: Shop Nos 17-19, Ground Floor, Harmony Garden, No.9 Siu Sai Wan Road, Hong Kong
4. Oi Man Branch: Shop F18 & F19, Oi Man Plaza, Oi Man Estate, Homantin, Kowloon

- Service Suspension

1. Causeway Bay Branch: Shop A on G/F, 1/F, Hennessy Apartments, 488 & 490 Hennessy Road, Hong Kong
2. Electric Road Branch: 113-115 Electric Road, Hong Kong
3. Mongkok Branch: G/F, Belgian Bank Building, 721-725 Nathan Road, Mongkok, Kowloon
4. Tai Hing Branch: Shop 21-23 Tai Hing Commercial Complex, Tai Hing Estate, Tuen Mun, New Territories
5. Yuen Long Branch: G/F, 197-199 Castle Peak Road, Yuen Long, New Territories
6. Kwai Fong Branch: C63A-C66, 2/F, Kwai Chung Plaza, Kwai Fong, New Territories
7. Sha Tsui Road Branch: located at Shop 4, G/F Chung On Building, 297-313 Sha Tsui Road, Tsuen Wan, New Territories

II. Service suspension related to COVID-19 confirmed or preliminary positive case

1. Two staff members at **Sha Tsui Road Branch** (located at Shop 4, G/F Chung On Building, 297-313 Sha Tsui Road, Tsuen Wan, New Territories) tested positive for COVID-19 on 26 February 2022 (Saturday) and 27 February 2022 (Sunday) respectively, and was last working in the branch on 23 February 2022 (Wednesday). The branch has been temporarily closed from 17 February 2022 (Thursday) until further notice.

2. Three staff members at **Mongkok Branch** (located at G/F, Belgian Bank Building, 721-725 Nathan Road, Mongkok, Kowloon) tested positive and preliminarily positive for COVID-19 on 25 February 2022 (Friday) and 27 February 2022 (Sunday) respectively, and was last working in the branch on 24 February 2022 (Thursday), 25 February 2022 (Friday) and 14 February (Monday). The branch has been temporarily closed from 26 February 2022 (Saturday) until further notice.
3. A staff member at **Telford Branch** (located at Shop Units P19-P20, Telford Plaza, Kowloon Bay, Kowloon) tested preliminarily positive for COVID-19 on 26 February 2022 (Saturday) , and was last working in the branch on 21 February 2022 (Monday). The branch has been temporarily closed from 17 February 2022 (Thursday) until further notice.
4. A staff member at **Sheung Wan Branch** (located at Shop F, G/F, Kai Tak Commercial Building, 317-319 Des Voeux Road Central, Sheung Wan, Hong Kong) tested positive for COVID-19 on 26 February 2022 (Saturday) , and was last working in the branch on 25 February 2022 (Friday). The branch has been temporarily closed from 23 February 2022 (Wednesday) until further notice.
5. A staff member at **Tai Wo Branch** (located at Shop 216, 2/F, Tai Wo Plaza, Tai Wo Estate, Tai Po, New Territories) tested positive for COVID-19 on 26 February 2022 (Saturday) , and was last working in the branch on 14 February 2022 (Monday). The branch has been temporarily closed from 5 February 2022 (Saturday) until further notice.
6. Three staff members at **Tseung Kwan O Branch** (located at: Shop 1025A, Level 1, Metro City Phase II, 8 Yan King Road, Tseung Kwan O, New Territories) tested positive and preliminarily positive for COVID-19 on 27 February 2022 (Sunday). One of them was last working in the branch on 22 February 2022 (Tuesday) while the others were last working on 25 February 2022 (Friday). The branch has been temporarily closed from 25 February 2022 (Friday) until further notice.
7. A staff member at **Prince Edward Branch** (located at 777 Nathan Road, Mongkok, Kowloon) tested preliminarily positive for COVID-19 on 27 February 2022 (Sunday) , and was last working in the branch on 24 February 2022 (Thursday). The branch has been temporarily closed from 19 February 2022 (Saturday) until further notice.

The Bank has arranged thorough cleaning and disinfection at the seven branches, as well as the employees who have been in close contact with the related staff members to take COVID-19 tests. They are required to obtain negative test results before returning to work. The Bank will continue to closely monitor the situation, and maintain close liaison with the Centre for Health Protection, to fully support the government's epidemic prevention work. It will also provide appropriate assistance to its staff.

III. Banking hours at all branches and Personal Banking Centres

The banking hours at all ICBC (Asia) branches and Personal Banking Centres continue to be adjusted to 9 am to 4 pm from Mondays to Fridays. From 5 March 2022, all branches and Personal Banking Centres will be suspended on Saturdays until further notice. .

IV. The following 30 branches and Personal Banking Centres will remain suspended:

Hong Kong Island

1. Admiralty Personal Banking Centre: Shop 1019-1020, 1/F, United Centre, 95 Queensway, Admiralty, Hong Kong
2. Admiralty Branch: Shop 1013-1014, 1/F, United Centre, 95 Queensway, Admiralty, Hong Kong
3. Wanchai Branch: 117-123 Hennessy Road, Wanchai, Hong Kong
4. Queen's Road Central Branch: Basement, Ground Floor and First Floor of 122 QRC, Nos. 122-126 Queen's Road Central, Hong Kong
5. Central Branch: Shop A1, 1/F, 9 Queen's Road Central, Hong Kong
6. Sheung Wan Branch (safe deposit box services remain available by appointment): Shop F, G/F, Kai Tak Commercial Building, 317-319 Des Voeux Road Central, Sheung Wan, Hong Kong
7. Wanchai Road Branch: G/F, Times Media Centre, No. 133 Wan Chai Road, Hong Kong
8. Aberdeen Branch: Shop 7A, G/F, Site 1, Aberdeen Centre, Hong Kong
9. West Point Personal Banking Centre: Shop 2, G/F, 345 - 345A Des Voeux Road West, Hong Kong
10. Sai Wan Ho Branch: Shop G10 G/F, Tai On Building, 57-87 Shau Kei Wan Road, Hong Kong
11. North Point Branch: G/F, 436-438 King's Road, North Point, Hong Kong

Kowloon

12. Hung Hom Branch (safe deposit box services remain available by appointment): Shop 2A, G/F, Hung Hom Shopping Mall, 2-34E Tak Man Street, Hung Hom, Kowloon
13. Yaumatei Branch: 542 Nathan Road, Yaumatei, Kowloon
14. Prince Edward Branch (safe deposit box services remain available by appointment): 777 Nathan Road, Mongkok, Kowloon
15. Shamshuipo Branch (safe deposit box services remain available by appointment): G/F, 290 Lai Chi Kok Road, Shamshuipo, Kowloon
16. Lai Chi Kok Branch: Shop G06, G/F, Cheung Sha Wan Plaza, 833 Cheung Sha Wan Road, Lai Chi Kok, Kowloon
17. China Hong Kong City Branch: Shop No. 55, UG/F & Shop Nos. 15, 16 & 17B, 1/F, China Hong Kong City, 33 Canton Road, Tsimshatsui, Kowloon
18. Wong Tai Sin Branch: Shop 128, Level One, Temple Mall South, 103 Ching Tak Street, Wong Tai Sin, Kowloon

19. Kwun Tong Branch: Shop 5&6, 1/F, Crocodile Center, 79 Hoi Yuen Road, Kwun Tong, Kowloon
20. Telford Branch: Shop Units P19-P20, Telford Plaza, Kowloon Bay, Kowloon
21. Tsim Sha Tsui Branch: Shop 1&2, G/F, No. 35-37 Hankow Road, Tsimshatsui, Kowloon
22. Mei Foo Branch: Shop N95A, 1/F, Mount Sterling Mall, Mei Foo Sun Chuen, Kowloon

New Territories

23. Tseung Kwan O Personal Banking Centre: Shop 1025B, Level 1, Metro City Phase II, 8 Yan King Road, Tseung Kwan O, New Territories
24. Tseung Kwan O Branch: Shop 1025A, Level 1, Metro City Phase II, 8 Yan King Road, Tseung Kwan O, New Territories
25. Kwai Chung Branch (safe deposit box services remain available by appointment): Unit G02, Tower A, Regent Centre, 63 Wo Yi Hop Road, Kwai Chung, New Territories
26. Tai Wo Branch (safe deposit box services remain available by appointment): Shop 216, 2/F, Tai Wo Plaza, Tai Wo Estate, Tai Po, New Territories
27. Shatin Personal Banking Centre: Shop No.185, Level 3, Shatin Lucky Plaza, Shatin, New Territories
28. Sha Tsui Road Personal Banking Centre: Shop 4, G/F, Kwong Yick Building, 315-323 Sha Tsui Road, Tsuen Wan, New Territories
29. Kau Yuk Road Personal Banking Centre: Shop 3 & 4, G/F, Ying Cheong Building, 21 Kau Yuk Road, Yuen Long, New Territories
30. Tai Po Branch: Shop F, G/F, Mee Fat Building, No 34-38 Tai Wing Lane, Tai Po, New Territories

Customers are recommended to use our mobile banking, internet banking or phone banking for services, or make an appointment in advance before visiting to our branches when necessary.

For enquiry and the latest information, please contact our customer service hotline (852) 218 95588 or visit ICBC (Asia)'s website at www.icbcasia.com.

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Industrial and Commercial Bank of China (Asia) Limited

Industrial and Commercial Bank of China (Asia) Limited ("ICBC (Asia)") is the flagship of overseas business of Industrial and Commercial Bank of China Limited ("ICBC") – currently the largest commercial bank in China, and it is one of the domestic systemically important banks (D-SIBs) in Hong Kong. Currently, ICBC (Asia) has 51 retail outlets (including 27 "Elite Club" Wealth

Management Centres) in Hong Kong. It is engaged in commercial banking, investment banking and other financial services, including those of securities, insurance and funds, with a focus on commercial and retail banking as well as global market business. Chinese Mercantile Bank and ICBC Asset Management (Global) Company Limited, two wholly-owned subsidiaries of ICBC (Asia), specialize in Renminbi services in mainland China and ICBC's global asset management business respectively.