

## **ICBC (Asia) Branch Service Updates**

8 March 2022, Hong Kong – In view of the latest development of COVID-19 epidemic and customers' need for banking service, Industrial and Commercial Bank of China (Asia) Limited (“ICBC (Asia)” or the “Bank”) announced that its branch services will be adjusted as follows until further notice.

### **I. The services of the following additional branches are adjusted from today (8 March):**

#### ***- Service Resumption***

1. Mongkok Branch: G/F, Belgian Bank Building, 721-725 Nathan Road, Mongkok, Kowloon

#### ***- Service Suspension***

1. Sheung Wan Branch (safe deposit box services remain available by appointment): Shop F, G/F, Kai Tak Commercial Building, 317-319 Des Voeux Road Central, Sheung Wan, Hong Kong
2. Quarry Bay Branch: Shop SLG1, Sub-Lower Ground Floor, Westlands Gardens, Nos. 2-12, Westlands Road, Quarry Bay, Hong Kong
3. Tsimshatsui East Branch (safe deposit box services remain available by appointment): Shop B, G/F, Railway Plaza, 39 Chatham Road South, Tsimshatsui, Kowloon
4. Sheung Shui Branch: Shop 2, G/F, San Fung Building, No.33 San Fung Avenue, Shek Wu Hui, Sheung Shui, New Territories

### **II. Service suspension related to COVID-19 confirmed cases:**

1. A staff member at **Tsimshatsui East Branch** (located at Shop B, G/F, Railway Plaza, 39 Chatham Road South, Tsimshatsui, Kowloon) tested preliminary positive for COVID-19 on 7 March 2022 (Monday), and was last providing customer service in the branch on 28 February 2022 (Monday). The branch has been temporarily closed from today (8 March) until further notice.
2. A staff member at **Mei Foo Branch** (located at Shop N95A, 1/F, Mount Sterling Mall, Mei Foo Sun Chuen, Kowloon) tested preliminary positive for COVID-19 on 7 March 2022 (Monday), and was last providing customer service in the branch on 24 February 2022 (Thursday). The branch has been temporarily closed from 25 February 2022 (Friday) until further notice.
3. A staff member at **Tai Po Branch** (located at Shop F, G/F, Mee Fat Building, No 34-38 Tai Wing Lane, Tai Po, New Territories) tested positive for COVID-19 on 7 March 2022 (Monday), and was last providing customer service in the branch on 24 February 2022 (Thursday). The branch

has been temporarily closed from 25 February 2022 (Friday) until further notice.

4. A staff member at **Lai Chi Kok Branch** (located at Shop G06, G/F, Cheung Sha Wan Plaza, 833 Cheung Sha Wan Road, Lai Chi Kok, Kowloon) tested positive for COVID-19 on 7 March 2022 (Monday), and was last providing customer service in the branch on 10 February 2022 (Thursday). The branch was temporarily closed from 11 February 2022 (Friday), and resumed normal operation from yesterday (7 March 2022).
5. A staff member at **Fortress Hill Branch** (located at Shop A-C, G/F, Kwong Chiu Terrace, 272-276 King's Road, Hong Kong) tested positive for COVID-19 on 8 March 2022 (Tuesday), and was last providing customer service in the branch on 1 March 2022 (Monday). The branch has been temporarily closed from 3 March 2022 (Thursday) until further notice.
6. A staff member at **Sha Tsui Road Branch** (located at Shop 4, G/F Chung On Building, 297-313 Sha Tsui Road, Tsuen Wan, New Territories) tested positive for COVID-19 on 8 March 2022 (Tuesday), and was last providing customer service in the branch on 25 February 2022 (Friday). The branch has been temporarily closed from 28 February 2022 (Monday) until further notice.

The Bank has arranged thorough cleaning and disinfection at the above branches, as well as the employees who have been in close contact with the related individuals to take COVID-19 tests. They are required to obtain negative test results before returning to work. The Bank will continue to closely monitor the situation, and maintain close liaison with the Centre for Health Protection, to fully support the government's epidemic prevention work. It will also provide appropriate assistance to its staff.

### **III. The following 28 branches and Personal Banking Centres will remain suspended:**

#### ***Hong Kong Island***

1. Queen's Road Central Branch: Basement, Ground Floor and First Floor of 122 QRC, Nos. 122-126 Queen's Road Central, Hong Kong
2. Admiralty Personal Banking Centre: Shop 1019-1020, 1/F, United Centre, 95 Queensway, Admiralty, Hong Kong
3. Admiralty Branch: Shop 1013-1014, 1/F, United Centre, 95 Queensway, Admiralty, Hong Kong
4. Caine Road Branch: G/F., Caine Building, 22 Caine Road, Hong Kong
5. Wanchai Road Branch: G/F, Times Media Centre, No. 133 Wan Chai Road, Hong Kong
6. Happy Valley Branch (safe deposit box services remain available by appointment): 23 Kong Kwong Street, Happy Valley, Hong Kong
7. Aberdeen Branch: Shop 7A, G/F, Site 1, Aberdeen Centre, Hong Kong
8. West Point Personal Banking Centre: Shop 2, G/F, 345 - 345A Des Voeux Road West, Hong Kong
9. North Point Branch: G/F, 436-438 King's Road, North Point, Hong Kong
10. Fortress Hill Branch: Shop A-C, G/F, Kwong Chiu Terrace, 272-276 King's Road, Hong Kong

#### ***Kowloon***

11. Yaumatei Branch: 542 Nathan Road, Yaumatei, Kowloon
12. Prince Edward Branch (safe deposit box services remain available by appointment): 777 Nathan Road, Mongkok, Kowloon
13. Shamshuipo Branch (safe deposit box services remain available by appointment): G/F, 290 Lai Chi Kok Road, Shamshuipo, Kowloon
14. Ho Man Tin Branch: G/F, Tsan Yung Mansion, No. 70 Waterloo Road, Ho Man Tin, Kowloon
15. Mok Cheong Street Branch: 12-14 Mok Cheong Street, Tokwawan, Hong Kong
16. Telford Branch: Shop Units P19-P20, Telford Plaza, Kowloon Bay, Kowloon
17. Tsim Sha Tsui Branch: Shop 1&2, G/F, No. 35-37 Hankow Road, Tsimshatsui, Kowloon
18. Mei Foo Branch: Shop N95A, 1/F, Mount Sterling Mall, Mei Foo Sun Chuen, Kowloon

#### ***New Territories***

19. Tseung Kwan O Personal Banking Centre: Shop 1025B, Level 1, Metro City Phase II, 8 Yan King Road, Tseung Kwan O, New Territories
20. Tseung Kwan O Branch: Shop 1025A, Level 1, Metro City Phase II, 8 Yan King Road, Tseung Kwan O, New Territories
21. Tsui Lam Branch: Shop No. 135, 5/F, Tsui Lam Square, Tsui Lam Estate, No. 11 Tsui Lam Road, Tseung Kwan O, New Territories
22. Kwai Chung Branch (safe deposit box services remain available by appointment): Unit G02, Tower A, Regent Centre, 63 Wo Yi Hop Road, Kwai Chung, New Territories
23. Shatin Personal Banking Centre: Shop No.185, Level 3, Shatin Lucky Plaza, Shatin, New Territories
24. Sha Tsui Road Personal Banking Centre: Shop 4, G/F, Kwong Yick Building, 315-323 Sha Tsui Road, Tsuen Wan, New Territories
25. Kau Yuk Road Personal Banking Centre: Shop 3 & 4, G/F, Ying Cheong Building, 21 Kau Yuk Road, Yuen Long, New Territories
26. Tai Po Branch: Shop F, G/F, Mee Fat Building, No 34-38 Tai Wing Lane, Tai Po, New Territories
27. Kwai Fong Branch: C63A-C66, 2/F, Kwai Chung Plaza, Kwai Fong, New Territories
28. Sha Tsui Road Branch: located at Shop 4, G/F Chung On Building, 297-313 Sha Tsui Road, Tsuen Wan, New Territories

#### **IV. Banking hours at all branches and Personal Banking Centres**

The banking hours at all ICBC (Asia) branches and Personal Banking Centres continue to be adjusted to 9 am to 4 pm from Mondays to Fridays. From 5 March 2022, all branches and Personal Banking Centres will be suspended on Saturdays until further notice.

Customers are recommended to use our mobile banking, internet banking or phone banking for services, or make an appointment in advance before visiting to our branches when necessary.

For enquiry and the latest information, please contact our customer service hotline (852) 218 95588 or visit ICBC (Asia)'s website at [www.icbcasia.com](http://www.icbcasia.com).

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### **Industrial and Commercial Bank of China (Asia) Limited**

Industrial and Commercial Bank of China (Asia) Limited (“ICBC (Asia)”) is the flagship of overseas business of Industrial and Commercial Bank of China Limited (“ICBC”) – currently the largest commercial bank in China, and it is one of the domestic systemically important banks (D-SIBs) in Hong Kong. Currently, ICBC (Asia) has 51 retail outlets (including 27 “Elite Club” Wealth Management Centres) in Hong Kong. It is engaged in commercial banking, investment banking and other financial services, including those of securities, insurance and funds, with a focus on commercial and retail banking as well as global market business. Chinese Mercantile Bank and ICBC Asset Management (Global) Company Limited, two wholly-owned subsidiaries of ICBC (Asia), specialize in Renminbi services in mainland China and ICBC's global asset management business respectively.