

ICBC (Asia) Branch Service Updates

11 March 2022, Hong Kong – In view of the latest development of COVID-19 epidemic and customers' need for banking service, Industrial and Commercial Bank of China (Asia) Limited (“ICBC (Asia)” or the “Bank”) announced that its branch services will be adjusted as follows until further notice.

I. The services of the following additional branches are adjusted from today (11 March):

- Service Resumption

1. Electric Road Branch: 113-115 Electric Road, Hong Kong
2. Tsim Sha Tsui Branch: Shop 1&2, G/F, No. 35-37 Hankow Road, Tsimshatsui, Kowloon

- Service Suspension

1. Kwun Tong Branch: Shop 5&6, 1/F, Crocodile Center, 79 Hoi Yuen Road, Kwun Tong, Kowloon

II. Service suspension related to COVID-19 confirmed cases:

A staff member at Ho Man Tin Branch (located at G/F, Tsan Yung Mansion, No. 70 Waterloo Road, Ho Man Tin, Kowloon) tested preliminary positive for COVID-19 on 10 March 2022 (Thursday), and was last providing customer service in the branch on 3 March (Thursday). The branch has been temporarily closed from 4 March (Friday) until further notice.

The Bank has arranged thorough cleaning and disinfection at Ho Man Tin Branch, as well as the employees who have been in close contact with the related staff member to take COVID-19 tests. They are required to obtain negative test results before returning to work. The Bank will continue to closely monitor the situation, and maintain close liaison with the Centre for Health Protection, to fully support the government's epidemic prevention work. It will also provide appropriate assistance to its staff.

III. The following 28 branches and Personal Banking Centres will remain suspended:

Hong Kong Island

1. Admiralty Personal Banking Centre: Shop 1019-1020, 1/F, United Centre, 95 Queensway, Admiralty, Hong Kong

2. Admiralty Branch: Shop 1013-1014, 1/F, United Centre, 95 Queensway, Admiralty, Hong Kong
3. Caine Road Branch: G/F., Caine Building, 22 Caine Road, Hong Kong
4. Wanchai Road Branch: G/F, Times Media Centre, No. 133 Wan Chai Road, Hong Kong
5. Aberdeen Branch: Shop 7A, G/F, Site 1, Aberdeen Centre, Hong Kong
6. West Point Personal Banking Centre: Shop 2, G/F, 345 - 345A Des Voeux Road West, Hong Kong
7. North Point Branch: G/F, 436-438 King's Road, North Point, Hong Kong
8. Fortress Hill Branch: Shop A-C, G/F, Kwong Chiu Terrace, 272-276 King's Road, Hong Kong
9. Quarry Bay Branch: Shop SLG1, Sub-Lower Ground Floor, Westlands Gardens, Nos. 2-12, Westlands Road, Quarry Bay, Hong Kong
10. Siu Sai Wan Branch: Shop Nos 17-19, Ground Floor, Harmony Garden, No.9 Siu Sai Wan Road, Hong Kong

Kowloon

11. Tsimshatsui East Branch (safe deposit box services remain available by appointment): Shop B, G/F, Railway Plaza, 39 Chatham Road South, Tsimshatsui, Kowloon
12. Yaumatei Branch: 542 Nathan Road, Yaumatei, Kowloon
13. Shamshuipo Branch (safe deposit box services remain available by appointment): G/F, 290 Lai Chi Kok Road, Shamshuipo, Kowloon
14. Ho Man Tin Branch: G/F, Tsan Yung Mansion, No. 70 Waterloo Road, Ho Man Tin, Kowloon
15. Mok Cheong Street Branch: 12-14 Mok Cheong Street, Tokwawan, Hong Kong
16. Telford Branch: Shop Units P19-P20, Telford Plaza, Kowloon Bay, Kowloon
17. Mei Foo Branch: Shop N95A, 1/F, Mount Sterling Mall, Mei Foo Sun Chuen, Kowloon

New Territories

18. Tseung Kwan O Personal Banking Centre: Shop 1025B, Level 1, Metro City Phase II, 8 Yan King Road, Tseung Kwan O, New Territories
19. Tseung Kwan O Branch: Shop 1025A, Level 1, Metro City Phase II, 8 Yan King Road, Tseung Kwan O, New Territories
20. Tsui Lam Branch: Shop No. 135, 5/F, Tsui Lam Square, Tsui Lam Estate, No. 11 Tsui Lam Road, Tseung Kwan O, New Territories
21. Kwai Chung Branch (safe deposit box services remain available by appointment): Unit G02, Tower A, Regent Centre, 63 Wo Yi Hop Road, Kwai Chung, New Territories
22. Shatin Personal Banking Centre: Shop No.185, Level 3, Shatin Lucky Plaza, Shatin, New Territories
23. Sha Tsui Road Personal Banking Centre: Shop 4, G/F, Kwong Yick Building, 315-323 Sha Tsui Road, Tsuen Wan, New Territories
24. Kau Yuk Road Personal Banking Centre: Shop 3 & 4, G/F, Ying Cheong Building, 21 Kau Yuk Road, Yuen Long, New Territories

- 25. Tai Po Branch: Shop F, G/F, Mee Fat Building, No 34-38 Tai Wing Lane, Tai Po, New Territories
- 26. Kwai Fong Branch: C63A-C66, 2/F, Kwai Chung Plaza, Kwai Fong, New Territories
- 27. Sha Tsui Road Branch: located at Shop 4, G/F Chung On Building, 297-313 Sha Tsui Road, Tsuen Wan, New Territories
- 28. Sheung Shui Branch: Shop 2, G/F, San Fung Building, No.33 San Fung Avenue, Shek Wu Hui, Sheung Shui, New Territories

IV. Banking hours at all branches and Personal Banking Centres

The banking hours at all ICBC (Asia) branches and Personal Banking Centres continue to be adjusted to 9 am to 4 pm from Mondays to Fridays, while all branches and Personal Banking Centres remain closed on Saturdays until further notice.

Customers are recommended to use our mobile banking, internet banking or phone banking for services, or make an appointment in advance before visiting to our branches when necessary.

For enquiry and the latest information, please contact our customer service hotline (852) 218 95588 or visit ICBC (Asia)'s website at www.icbcasia.com.

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Industrial and Commercial Bank of China (Asia) Limited

Industrial and Commercial Bank of China (Asia) Limited ("ICBC (Asia)") is the flagship of overseas business of Industrial and Commercial Bank of China Limited ("ICBC") – currently the largest commercial bank in China, and it is one of the domestic systemically important banks (D-SIBs) in Hong Kong. Currently, ICBC (Asia) has 51 retail outlets (including 27 "Elite Club" Wealth Management Centres) in Hong Kong. It is engaged in commercial banking, investment banking and other financial services, including those of securities, insurance and funds, with a focus on commercial and retail banking as well as global market business. Chinese Mercantile Bank and ICBC Asset Management (Global) Company Limited, two wholly-owned subsidiaries of ICBC (Asia), specialize in Renminbi services in mainland China and ICBC's global asset management business respectively.