

## **ICBC (Asia) Sheung Shui Branch Resumes Service**

18 March 2022, Hong Kong – In view of the latest development of COVID-19 epidemic and customers' need for banking service, Industrial and Commercial Bank of China (Asia) Limited ("ICBC (Asia)" or the "Bank") announced that its branch services will be adjusted as follows until further notice.

### **I. The following branch resumes normal operation from today (18 March):**

1. Sheung Shui Branch: Shop 2, G/F, San Fung Building, No.33 San Fung Avenue, Shek Wu Hui, Sheung Shui, New Territories

### **II. Service suspension related to COVID-19 confirmed cases:**

A staff member at **Shamshuipo Branch** (located at G/F, 290 Lai Chi Kok Road, Shamshuipo, Kowloon) tested positive for COVID-19 on 18 March 2022 (Friday), and was last providing customer service in the branch on 18 February 2022 (Friday). The branch had been closed from 23 February 2022 (Wednesday) to 14 March 2022 (Monday).

The Bank has arranged thorough cleaning and disinfection at the Shamshuipo Branch, as well as the employees who have been in close contact with the related individual to take COVID-19 tests. They are required to obtain negative test results before returning to work. The Bank will continue to closely monitor the situation, and maintain close liaison with the Centre for Health Protection, to fully support the government's epidemic prevention work. It will also provide appropriate assistance to its staff.

### **III. The following 18 branches and Personal Banking Centres will remain suspended:**

#### ***Hong Kong Island***

1. Admiralty Personal Banking Centre: Shop 1019-1020, 1/F, United Centre, 95 Queensway, Admiralty, Hong Kong
2. Admiralty Branch: Shop 1013-1014, 1/F, United Centre, 95 Queensway, Admiralty, Hong Kong
3. Caine Road Branch: G/F., Caine Building, 22 Caine Road, Hong Kong
4. Aberdeen Branch: Shop 7A, G/F, Site 1, Aberdeen Centre, Hong Kong
5. West Point Personal Banking Centre: Shop 2, G/F, 345 - 345A Des Voeux Road West, Hong Kong
6. Fortress Hill Branch: Shop A-C, G/F, Kwong Chiu Terrace, 272-276 King's Road, Hong Kong

7. Quarry Bay Branch: Shop SLG1, Sub-Lower Ground Floor, Westlands Gardens, Nos. 2-12, Westlands Road, Quarry Bay, Hong Kong
8. Siu Sai Wan Branch: Shop Nos 17-19, Ground Floor, Harmony Garden, No.9 Siu Sai Wan Road, Hong Kong

### ***Kowloon***

9. Ho Man Tin Branch: G/F, Tsan Yung Mansion, No. 70 Waterloo Road, Ho Man Tin, Kowloon
10. Mok Cheong Street Branch: 12-14 Mok Cheong Street, Tokwawan, Hong Kong
11. Lai Chi Kok Branch: Shop G06, G/F, Cheung Sha Wan Plaza, 833 Cheung Sha Wan Road, Lai Chi Kok, Kowloon

### ***New Territories***

12. Tseung Kwan O Personal Banking Centre: Shop 1025B, Level 1, Metro City Phase II, 8 Yan King Road, Tseung Kwan O, New Territories
13. Tsui Lam Branch: Shop No. 135, 5/F, Tsui Lam Square, Tsui Lam Estate, No. 11 Tsui Lam Road, Tseung Kwan O, New Territories
14. Shatin Personal Banking Centre: Shop No.185, Level 3, Shatin Lucky Plaza, Shatin, New Territories
15. Kwai Chung Branch (safe deposit box services remain available by appointment): Unit G02, Tower A, Regent Centre, 63 Wo Yi Hop Road, Kwai Chung, New Territories
16. Kau Yuk Road Personal Banking Centre: Shop 3 & 4, G/F, Ying Cheong Building, 21 Kau Yuk Road, Yuen Long, New Territories
17. Kwai Fong Branch: C63A-C66, 2/F, Kwai Chung Plaza, Kwai Fong, New Territories
18. Tai Wo Branch (safe deposit box services remain available by appointment): Shop 216, 2/F, Tai Wo Plaza, Tai Wo Estate, Tai Po, New Territories

## **VI. Banking hours at all branches and Personal Banking Centres**

The banking hours at all ICBC (Asia) branches and Personal Banking Centres continue to be adjusted to 9 am to 4 pm from Mondays to Fridays, while all branches and Personal Banking Centres remain closed on Saturdays until further notice.

Customers are recommended to use our mobile banking, internet banking or phone banking for services, or make an appointment in advance before visiting to our branches when necessary.

For enquiry and the latest information, please contact our customer service hotline (852) 218 95588 or visit ICBC (Asia)'s website at [www.icbcasia.com](http://www.icbcasia.com).

- END -

**Industrial and Commercial Bank of China (Asia) Limited**

Industrial and Commercial Bank of China (Asia) Limited (“ICBC (Asia)”) is the flagship of overseas business of Industrial and Commercial Bank of China Limited (“ICBC”) – currently the largest commercial bank in China, and it is one of the domestic systemically important banks (D-SIBs) in Hong Kong. Currently, ICBC (Asia) has 51 retail outlets (including 27 “Elite Club” Wealth Management Centres) in Hong Kong. It is engaged in commercial banking, investment banking and other financial services, including those of securities, insurance and funds, with a focus on commercial and retail banking as well as global market business. Chinese Mercantile Bank and ICBC Asset Management (Global) Company Limited, two wholly-owned subsidiaries of ICBC (Asia), specialize in Renminbi services in mainland China and ICBC’s global asset management business respectively.