

ICBC (Asia) Branch Service Updates

2 March 2022, Hong Kong – In view of the latest development of COVID-19 epidemic and customers’ need for banking service, Industrial and Commercial Bank of China (Asia) Limited (“ICBC (Asia)” or the “Bank”) announced that its branch services will be adjusted as follows until further notice.

I. The services of the following additional branches are adjusted from today (2 March):

- Service Resumption

1. Central Branch: Shop A1, 1/F, 9 Queen’s Road Central, Hong Kong

- Service Suspension

1. West Point Branch: 242-244 Queen’s Road West, Sai Ying Pun, Hong Kong
2. Tsui Lam Branch: Shop No. 135, 5/F, Tsui Lam Square, Tsui Lam Estate, No. 11 Tsui Lam Road, Tseung Kwan O, New Territories

II. Service suspension related to COVID-19 confirmed cases:

1. A staff member at **Mei Foo Branch** (located at Shop N95A, 1/F, Mount Sterling Mall, Mei Foo Sun Chuen, Kowloon) tested preliminary positive for COVID-19 on 1 March 2022 (Tuesday), and was last providing customer service in the branch on 24 February 2022 (Thursday). The branch has been temporarily closed from 25 February 2022 (Friday) until further notice.
2. A staff member at **Telford Branch** (located at Shop Units P19-P20, Telford Plaza, Kowloon Bay, Kowloon) tested preliminary positive for COVID-19 on 1 March 2022 (Tuesday), and was last providing customer service in the branch on 16 February 2022 (Wednesday). The branch has been temporarily closed from 17 February 2022 (Thursday) until further notice.
3. A staff member at **Yaumatei Branch** (located at 542 Nathan Road, Yaumatei, Kowloon) tested positive for COVID-19 on 1 March 2022 (Tuesday), and didn’t interact with customers since the branch has been temporarily closed from 7 February 2022 (Monday) until further notice.
4. A staff member at **Tsim Sha Tsui Branch** (located at Shop 1&2, G/F, No. 35-37 Hankow Road, Tsimshatsui, Kowloon) tested preliminary positive for COVID-19 on 1 March 2022 (Tuesday), and was last providing customer service in the branch on 23 February 2022 (Wednesday). The branch has been temporarily closed from 25 February 2022 (Friday) until further notice.

The Bank has arranged thorough cleaning and disinfection at the above branches, as well as the employees who have been in close contact with the related staff members to take COVID-19 tests. They are required to obtain negative test results before returning to work. The Bank will continue to closely monitor the situation, and maintain close liaison with the Centre for Health Protection, to fully support the government's epidemic prevention work. It will also provide appropriate assistance to its staff.

III. Banking hours at all branches and Personal Banking Centres

The banking hours at all ICBC (Asia) branches and Personal Banking Centres continue to be adjusted to 9 am to 4 pm from Mondays to Fridays. From 5 March 2022, all branches and Personal Banking Centres will be suspended on Saturdays until further notice. .

IV. The following 36 branches and Personal Banking Centres will remain suspended:

Hong Kong Island

1. Admiralty Personal Banking Centre: Shop 1019-1020, 1/F, United Centre, 95 Queensway, Admiralty, Hong Kong
2. Admiralty Branch: Shop 1013-1014, 1/F, United Centre, 95 Queensway, Admiralty, Hong Kong
3. Wanchai Branch: 117-123 Hennessy Road, Wanchai, Hong Kong
4. Causeway Bay Branch: Shop A on G/F, 1/F, Hennessy Apartments, 488 & 490 Hennessy Road, Hong Kong
5. Electric Road Branch: 113-115 Electric Road, Hong Kong
6. Queen's Road Central Branch: Basement, Ground Floor and First Floor of 122 QRC, Nos. 122-126 Queen's Road Central, Hong Kong
7. Caine Road Branch: G/F., Caine Building, 22 Caine Road, Hong Kong
8. Sheung Wan Branch (safe deposit box services remain available by appointment): Shop F, G/F, Kai Tak Commercial Building, 317-319 Des Voeux Road Central, Sheung Wan, Hong Kong
9. Wanchai Road Branch: G/F, Times Media Centre, No. 133 Wan Chai Road, Hong Kong
10. Aberdeen Branch: Shop 7A, G/F, Site 1, Aberdeen Centre, Hong Kong
11. West Point Personal Banking Centre: Shop 2, G/F, 345 - 345A Des Voeux Road West, Hong Kong
12. Sai Wan Ho Branch: Shop G10 G/F, Tai On Building, 57-87 Shau Kei Wan Road, Hong Kong
13. North Point Branch: G/F, 436-438 King's Road, North Point, Hong Kong

Kowloon

14. Hung Hom Branch (safe deposit box services remain available by appointment): Shop 2A, G/F, Hung Hom Shopping Mall, 2-34E Tak Man Street, Hung Hom, Kowloon
15. Yaumatei Branch: 542 Nathan Road, Yaumatei, Kowloon
16. Mongkok Branch: G/F, Belgian Bank Building, 721-725 Nathan Road, Mongkok, Kowloon

17. Prince Edward Branch (safe deposit box services remain available by appointment): 777 Nathan Road, Mongkok, Kowloon
18. Shamshuipo Branch (safe deposit box services remain available by appointment): G/F, 290 Lai Chi Kok Road, Shamshuipo, Kowloon
19. Lai Chi Kok Branch: Shop G06, G/F, Cheung Sha Wan Plaza, 833 Cheung Sha Wan Road, Lai Chi Kok, Kowloon
20. China Hong Kong City Branch: Shop No. 55, UG/F & Shop Nos. 15, 16 & 17B, 1/F, China Hong Kong City, 33 Canton Road, Tsimshatsui, Kowloon
21. Kwun Tong Branch: Shop 5&6, 1/F, Crocodile Center, 79 Hoi Yuen Road, Kwun Tong, Kowloon
22. Telford Branch: Shop Units P19-P20, Telford Plaza, Kowloon Bay, Kowloon
23. Tsim Sha Tsui Branch: Shop 1&2, G/F, No. 35-37 Hankow Road, Tsimshatsui, Kowloon
24. Mei Foo Branch: Shop N95A, 1/F, Mount Sterling Mall, Mei Foo Sun Chuen, Kowloon

New Territories

25. Tseung Kwan O Personal Banking Centre: Shop 1025B, Level 1, Metro City Phase II, 8 Yan King Road, Tseung Kwan O, New Territories
26. Tseung Kwan O Branch: Shop 1025A, Level 1, Metro City Phase II, 8 Yan King Road, Tseung Kwan O, New Territories
27. Kwai Chung Branch (safe deposit box services remain available by appointment): Unit G02, Tower A, Regent Centre, 63 Wo Yi Hop Road, Kwai Chung, New Territories
28. Tai Wo Branch (safe deposit box services remain available by appointment): Shop 216, 2/F, Tai Wo Plaza, Tai Wo Estate, Tai Po, New Territories
29. Shatin Personal Banking Centre: Shop No.185, Level 3, Shatin Lucky Plaza, Shatin, New Territories
30. Sha Tsui Road Personal Banking Centre: Shop 4, G/F, Kwong Yick Building, 315-323 Sha Tsui Road, Tsuen Wan, New Territories
31. Kau Yuk Road Personal Banking Centre: Shop 3 & 4, G/F, Ying Cheong Building, 21 Kau Yuk Road, Yuen Long, New Territories
32. Tai Po Branch: Shop F, G/F, Mee Fat Building, No 34-38 Tai Wing Lane, Tai Po, New Territories
33. Tai Hing Branch: Shop 21-23 Tai Hing Commercial Complex, Tai Hing Estate, Tuen Mun, New Territories
34. Yuen Long Branch: G/F, 197-199 Castle Peak Road, Yuen Long, New Territories
35. Kwai Fong Branch: C63A-C66, 2/F, Kwai Chung Plaza, Kwai Fong, New Territories
36. Sha Tsui Road Branch: located at Shop 4, G/F Chung On Building, 297-313 Sha Tsui Road, Tsuen Wan, New Territories

Customers are recommended to use our mobile banking, internet banking or phone banking for services, or make an appointment in advance before visiting to our branches when necessary.

For enquiry and the latest information, please contact our customer service hotline (852) 218 95588 or visit ICBC (Asia)'s website at www.icbcasia.com.

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Industrial and Commercial Bank of China (Asia) Limited

Industrial and Commercial Bank of China (Asia) Limited (“ICBC (Asia)”) is the flagship of overseas business of Industrial and Commercial Bank of China Limited (“ICBC”) – currently the largest commercial bank in China, and it is one of the domestic systemically important banks (D-SIBs) in Hong Kong. Currently, ICBC (Asia) has 51 retail outlets (including 27 “Elite Club” Wealth Management Centres) in Hong Kong. It is engaged in commercial banking, investment banking and other financial services, including those of securities, insurance and funds, with a focus on commercial and retail banking as well as global market business. Chinese Mercantile Bank and ICBC Asset Management (Global) Company Limited, two wholly-owned subsidiaries of ICBC (Asia), specialize in Renminbi services in mainland China and ICBC’s global asset management business respectively.