

Channel Management Department

Branch Service Manager (Ref. No: Branches-1360)

Job Responsibilities:

- Oversee daily operations of branch
- Ensure all operations are carried out in a proper manner and full compliance with the Bank's policies and procedures and regulatory requirements
- Ensure high quality of service is accurately and efficiently provided to customer
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Job Requirements:

- Requirements:
- HKCEE holder with passes in Chinese, English and Mathematics
- Minimum 6 years of experience in branch operations, of which at least 3 years at supervisory level
- Familiar with general consumer banking products and services, banking practices, relevant banking ordinances and regulatory requirements
- Qualifications of IIQAS and HKSI
- Good communication, interpersonal and supervisory skills
- Good command of spoken and written English and Chinese including Putonghua
- Candidate with less experience will be considered for the position of Counter Service Manager/ Officer

To apply, please submit your resume to hrd@icbcasia.com.

All information provided by applicants will be used only for recruitment purposes and will be used strictly in accordance with the Bank's Privacy Policy Statements and Circulars, which are available on our website.