

## Channel Management Department

### Service Support Officer (Full-time / Part-time) (Ref. No: Branches-2053)

#### Job Responsibilities:

- Assist in providing a variety of banking services and customer transactions to customers at branch
- Provide efficient and accurate operational and marketing support to operations managers and relationship managers
- Provide quality customer service to customers
- Perform other support duties when necessary

#### Job Requirements:

- Secondary education or above
- Good command of Chinese and English
- Minimum 1 year's relevant experience in a branch banking or retail banking environment
- Candidates with less experience will be also considered
- Willing to perform shift duties and able to work at least 2 days per week

To apply, please submit your resume to [hrd@icbcasia.com](mailto:hrd@icbcasia.com).

*All information provided by applicants will be used only for recruitment purposes and will be used strictly in accordance with the Bank's Privacy Policy Statements and Circulars, which are available on our website.*