ICBC 中国工商银行 （亚洲）

跨境金融 首選銀行   Broaden Your Vision. Bank with Us.

Financial Technology Department

Application Support Officer
(Ref. No: FTD-2088)

Job Responsibilities:
- Responsible for performing risk impact assessment of incoming production changes, implementing production changes and tracking the production operation after changes
- Responsible for cooperating with the head office to complete the deployment of software versions.
- Continue to improve the IT monitoring system and follow up the alarm in time to troubleshoot production problems.
- Responsible for analyzing the root cause of production incidents and follow up the resolution of production incidents, and at the same time propose improvement measures to avoid similar production incidents from happening again, and continue to improve.
- Check the migration documentation and procedures
- Schedule planned and urgent changes within Computer Operation

Job Requirements:
- University graduate in Computer Science or related discipline
- At least 2 years' banking experience
- Exposure in software quality assurance is preferable
- Proven experience in Windows, Unix, SQL, JavaScripts
- Experience in software development is preferred.
- Initiative, analytical with good communication skills. Able to work under pressure
- Good command in both written and spoken English and Chinese, proficiency in Putonghua an advantage
- Senior candidates will be considered as Senior Application Support (IT Manager)

To apply, please submit your resume to hrd@icbcasia.com.