

Retail Banking & Wealth Management Department

Officer to Deputy Manager, Cross Border Customer Service (Ref. No: RBD-2126)

Job Responsibilities:

- Monitor banking products in daily basis and provide updates/analysis on business performance to management
- Conduct gap analysis for the market and maintain business competitiveness by initiatives
- Provide training on business transactions and product services to frontline
- Support product related compliance review, ad-hoc projects including system enhancement and new product development
- Responsible for the research and development of retail banking cross border products
- Formulate business management systems and assist the operations department in compiling operation manuals
- Data preparation on products/services for HKMA surveys/Head Office/MO etc

Job Requirements:

- Bachelor Degree of above with major in Business Administration, Finance, Marketing or related disciplines
- 1 year of above relevant experience
- Familiar in Retail Banking products/services
- Good team spirit and communication skills
- Able to work under pressure, open minded and sensitive to market changes
- Good written & spoken English and Chinese; Good spoken Mandarin is preferred

To apply, please submit your resume to hrd@icbcasia.com.

All information provided by applicants will be used only for recruitment purposes and will be used strictly in accordance with the Bank's Privacy Policy Statements and Circulars, which are available on our website.