# The Guide to Designated Airport / High Speed Rail Lounge Services around the world

## **Benefit Content:**

Industrial and Commercial Bank of China (Asia) Limited ("the Bank") has collaborated with Dragonpass to provide designated cardholders of the Bank with access to designated Airport / High Speed Rail Lounge Services around the world. Eligible credit cardholders can enjoy designated Airport / High Speed Rail Lounge Services around the world. Eligible customers can log in on the DragonPass official website\* or APP and complete the required verification procedures to enjoy the worldwide VIP lounge services immediately.

\*DragonPass official website:

https://institution.dragonpass.com.cn/icbc-intl/index

## **Promotion Period:**

From 1 January 2025 to 31 December 2025 (both dates inclusive).

### **Promotion Details:**

- Cardholders of ICBC Essence Card or ICBC "Elite Club" World Mastercard or ICBC Wise Gold World Mastercard Credit Card issued by Industrial and Commercial Bank of China (Asia) Limited can enjoy unlimited designated airport / high speed rail lounge services provided by DragonPass from 1 January 2025 to 31 December 2025 and 10 DragonPass points for companion.
- 2. Companion of the cardholders can enjoy the VIP lounges at airports and high-speed railway stations, and can enjoy up to 10 free visits to VIP Lounge at airports or up to 20 visits to VIP lounge at highspeed railway stations. For every visit to VIP lounge at the airports, 1 point will be deducted per person and for every visit to VIP lounge at the high-speed railway stations, 0.5 point will be deducted per person. When there are only 0.5 points left, it can only be used at high-speed railway stations VIP lounge.

- 3. The cardholder can access the relevant information for airport or high speed rail lounge service via wesbite or DragonPass APP, including service network for the lounge, location direction etc.
- 4. Cardholders need to register for the benefits using the reserved mobile phone number of the cardholder at the Bank. If a customer holds multiple ICBC Asia credit cards with VIP lounge benefits, the benefits of multiple cards cannot be accumulated, and only one card can be used to register for the benefits.
- 5. After successfully applying for the benefits, the customer's Dragonpass card will be displayed in the APP of DragonPass, or the relevant benefit link will be sent via SMS by DragonPass. To use the services, the cardholders need to present the Dragonpass card or click the benefit link in the SMS, scan the QR code, and verify the information.

## **Application Process:**

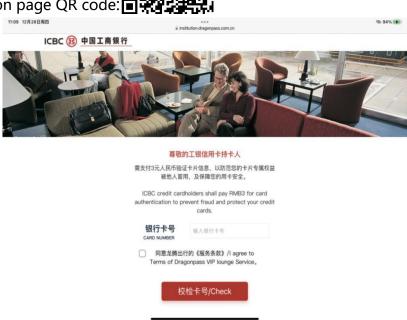
Friendly reminder: The application process requires to pay RMB3 for card validation.

1. Click on "Overseas ICBC Credit Card zone" in DragonPass official website and enter the card number on your eligible ICBC Credit Card.

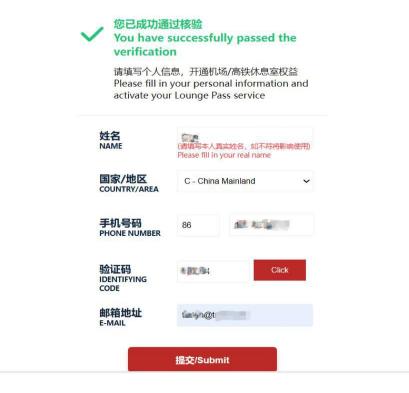
Link for application: institution.dragonpass.com.cn/icbc-intl/index.



Application page QR code:



2. Input your personal information details and submit.



3. Enter the relevant card information and pay RMB3 for verification. RMB3 will be debited from your account for card payment verification. This is to ensure that your card is not being used fraudulently and to secure the safety of your card.





4. A virtual DrangonPass membership card will be granted for you to enjoy VIP lounge service privilege, and the membership card can also be displayed in the APP of DragonPass.

## [Web page]



# [APP page]



5. The access link for the privilege will be sent to you via SMS and email by DrangonPass.

To use the privilege: please present the Dragonpass card via the benefit link in the SMS or the APP of DragonPass, scan the QR code, and verify the information.

Example: 【龙腾出行】Lounge Pass is activated! Pls Click https://XXX and present the QR code to lounge staff. Keep the link or retrieve it via DragonPass APP for next use. Service number:+886 4-2206-8053 (English) ,+86 513-87199488 (Mandarin)

## [The benefit link page in the SMS]



## [APP page]

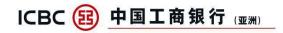


## **Service Network**

Global VIP lounge service network: https://network.dragonpass.com.cn/airp ort/list.

## **Terms and Conditions**

- The global airport and high-speed rail VIP lounge service is only applicable
  to cardholders of ICBC Essence Card or ICBC "Elite Club" World Mastercard
  or ICBC Wise Gold World Mastercard Credit Card ("Eligible Credit Card")
  issued by Industrial and Commercial Bank of China (Asia) Limited. The
  primary card and supplementary card for the VIP lounge service will be
  calculated separately.
- Cardholders of eligible credit card can activate the virtual DragonPass membership card on the DragonPass official website and enjoy the global designated airport and high-speed rail VIP lounge service during the promotional period. This service is for personal use of the cardholder and cannot be transferred or lent to others.
- 3. The supervisor of VIP lounge service may decide to reject the entry of cardholders if airports or high speed railway stations are overcrowded.
- 4. Due to the limited resources and manpower of VIP lounge service at some of the airports, these airports may not be able to provide personal onboarding alert service. Please note and pay attention to the announcements made to your flights to avoid delay in boarding. The Bank will not be responsible for the cost resulted by the delay of boarding of cardholder or his/her guest directly or indirectly.
- 5. DragonPass virtual membership card and other redemption services such as companion of the cardholders, reservation, alteration, other fees and refund and other relevant rules and regulations shall be based on explanation given by DragonPass Customer service (400-882-1111 Local Mandarin, +86 513-87199488 Overseas Mandarin, +886 4-2203-8053 English) and the latest news which are published on DragonPass official website.
- 6. Any adjustment, update or newly added information of global VIP lounge services network shall be subject to the information published at the DragonPass official website and it shall be final.
- 7. The services available and the operating hours of each VIP lounge may be different. Please refer to the VIP lounge and its relevant regulations.



8. The Bank reserves the right to identify and disqualify cardholders from participating in the promotion in case of any fraudulent activities. Severe cases may be subject to legal consequences.

#### Reminder:

To borrow or not to borrow? Borrow only if you can repay!

Protect your Personal Digital Keys; Beware of Fraudulent Links!

Don't lend or sell your account. Don't risk your future for quick money!

"Industrial and Commercial Bank of China (Asia)" "ICBC (Asia)" or "the Bank" is the abbreviation of Industrial and Commercial Bank of China (Asia) Limited.

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