

Barrier-free facilities in branch (As at 30 Sep 2019)

District	Branch Name	Address	Barrier-free accessible entrance (which is: no level difference / Permanent ramp)
HK	West Point Branch	242-244 Queen' s Road West, Sai Ying Pun, Hong Kong	
HK	West Point Personal Banking Centre (No teller service)	Shop 2, G/F, 345 - 345A Des Voeux Road West, Hong Kong	
HK	Sheung Wan Branch	Shop F, G/F, Kai Tak Commercial Building, 317-319 Des Voeux Road Central, Sheung Wan, Hong Kong	✓
HK	Central Branch	Shop A1, 1/F, 9 Queen' s Road Central, Hong Kong	✓
HK	Queen's Road Central Branch	Basement, Ground Floor and First Floor of 122 QRC, Nos. 122-126 Queen's Road Central, Hong Kong	
HK	Admiralty Branch	Shop 1013-1014, 1/F, United Centre, 95 Queensway, Admiralty, Hong Kong	✓
HK	Admiralty Personal Banking Centre (No teller service)	Shop 1019-1020, 1/F., United Centre, 95 Queensway, Admiralty, Hong Kong	✓
HK	Caine Road Branch	G/F., Caine Building, 22 Caine Road, Hong Kong	
HK	Wanchai Branch	117-123 Hennessy Road, Wanchai, Hong Kong	
HK	Wanchai Road Branch	G/F Times Media Centre, No.133 Wan Chai Road, Hong Kong	
HK	Wanchai Personal Banking Centre (No teller service)	Shop 101, 1/F, China Resources Building, 26 Harbour Road, Wanchai, Hong Kong	✓
HK	Happy Valley Branch	23 King Kwong Street, Happy Valley, Hong Kong	
HK	Aberdeen Branch	Shop 7A, G/F, Site 1, Aberdeen Centre, Hong Kong	
HK	Electric Road Branch	113-115 Electric Road, Hong Kong	
HK	Fortress Hill Branch	Shop A-C, G/F, Kwong Chiu Terrace, 272-276 King' s Road, Hong Kong	
HK	City Garden Personal Banking Centre (No teller service)	Shop Unit 23, G/F, Maximall, City Garden, 233 Electric Road, North Point, Hong Kong	
HK	North Point Branch	G/F, 436-438 King' s Road, North Point, Hong Kong	
HK	Quarry Bay Branch#	Shop SLG1, Sub-Lower Ground Floor, Westlands Gardens, Nos. 2-12, Westlands Road, Quarry Bay, Hong Kong	
HK	Sai Wan Ho Branch	Shop G10 G/F, Tai On Building, 57-87 Shau Kei Wan Road, Hong Kong	
HK	Siu Sai Wan Branch	Shop Nos 17-19,Ground Floor, Harmony Garden, No.9 Siu Sai Wan Road, Hong Kong	✓
HK	Causeway Bay Branch	Shop A on G/F, 1/F, Hennessy Apartments, 488 & 490 Hennessy Road, Hong Kong	✓
KLN	West Kowloon Station Personal Banking Centre (No teller service)	Shop No. L1-1, Hong Kong West Kowloon Station, 3 Austin Road West, Tsim Sha Tsui, Kowloon, Hong Kong	✓
KLN	Tsimshatsui East Branch	Shop B, G/F, Railway Plaza, 39 Chatham Road South, Tsimshatsui, Kowloon	✓
KLN	Tsim Sha Tsui Branch	Shop 1&2, G/F, No. 35-37 Hankow Road, Tsimshatsui, Kowloon	
KLN	Jordan Branch	1/F, JD Mall, No. 233 Nathan Road, Jordan, Kowloon	✓
KLN	Yaumatei Branch	542 Nathan Road, Yaumatei, Kowloon	
KLN	Mongkok Branch	G/F, Belgian Bank Building, 721-725 Nathan Road, Mongkok, Kowloon	
KLN	Prince Edward Branch	777 Nathan Road, Mongkok, Kowloon	
KLN	Shamshuipo Branch	G/F, 290 Lai Chi Kok Road, Shamshuipo, Kowloon	✓
KLN	Lai Chi Kok Branch	Shop G06, G/F, Cheung Sha Wan Plaza, 833 Cheung Sha Wan Road, Lai Chi Kok, Kowloon	
KLN	Mei Foo Branch	Shop N95A, 1/F, Mount Sterling Mall, Mei Foo Sun Chuen, Kowloon	
KLN	Ho Man Tin Branch	G/F, Tsan Yung Mansion, No. 70 Waterloo Road, Ho Man Tin, Kowloon	
KLN	Oi Man Branch	Shop F18 & F19, Oi Man Plaza, Oi Man Estate, Homantin, Kowloon	✓
KLN	Hung Hom Branch	Shop 2A, G/F, Hung Hom Shopping Mall, 2-34E Tak Man Street, Hung Hom, Kowloon	

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KLN	Mok Cheong Street Branch	12-14 Mok Cheong Street, Tokwawan, Kowloon	
KLN	Wong Tai Sin Branch	Shop 128, Level One, Temple Mall South, Wong Tai Sin Plaza, 103 Ching Tak Street, Wong Tai Sin, Kowloon	✓
KLN	Telford Branch	Shop Units P19-P20, Telford Plaza, Kowloon Bay, Kowloon	✓
KLN	Kwun Tong Branch	Shop 5&6, 1/F, Crocodile Center, 79 Hoi Yuen Road, Kwun Tong, Kowloon	✓
NT	Tsui Lam Branch	Shop No. 135, 5/F, Tsui Lam Square, Tsui Lam Estate, No. 11 Tsui Lam Road, Tseung Kwan O, New Territories	✓
NT	Tseung Kwan O Personal Banking Centre (No teller service)	Shop 1025B, Level 1, Metro City Phase II, 8 Yan King Road, Tseung Kwan O, New Territories	✓
NT	Tseung Kwan O Branch	Shop 1025A, Level 1, Metro City Phase II, 8 Yan King Road, Tseung Kwan O, New Territories	✓
NT	Kwai Fong Branch	C63A-C66, 2/F, Kwai Chung Plaza, Kwai Fong, New Territories	✓
NT	Kwai Chung Branch	Unit G02, Tower A, Regent Centre, 63 Wo Yi Hop Road, Kwai Chung, New Territories	✓
NT	Tsuen Wan Castle Peak Road Branch	G/F, 423-427 Castle Peak Road Tsuen Wan, New Territories	✓
NT	Sha Tsui Road Branch	Shop 4, G/F Chung On Building, 297-313 Sha Tsui Road, Tsuen Wan, New Territories	
NT	Sha Tsui Road Personal Banking Centre (No teller service)	Shop 4, G/F, Kwong Yick Building, 315-323 Sha Tsui Road, Tsuen Wan, New Territories	
NT	Tuen Mun Branch	217 A-F Central Services Building, Nan Fung Industrial City, 18 Tin Hau Road, Tuen Mun, New Territories	✓
NT	Yan Ching Street Branch	Shops 4 and 5, G/F, Tuen Mun Centre, 11 Yan Ching Street, Tuen Mun, New Territories	
NT	Tai Hing Branch	Shop 21-23 Tai Hing Commercial Complex, Tai Hing Estate, Tuen Mun, New Territories	
NT	Yuen Long Branch	G/F, 197-199 Castle Peak Road, Yuen Long, New Territories	
NT	Kau Yuk Road Personal Banking Centre (No teller service)	Shop 3 & 4, G/F, Ying Cheong Building, 21 Kau Yuk Road, Yuen Long, New Territories	✓
NT	Tai Wai Branch	Shop No. 5, G/F, Kam Shan Building, Tai Wai Road, Tai Wai, New Territories	
NT	Shatin Personal Banking Centre (No teller service)	Shop No.185, Level 3, Shatin Lucky Plaza, Shatin, New Territories	✓
NT	Shatin Branch	Shop 22J, Level 3, Shatin Centre, New Territories	✓
NT	Tai Po Branch	Shop F, G/F, Mee Fat Building, No 34-38 Tai Wing Lane, Tai Po, New Territories	
NT	Tai Wo Branch	Shop 216, 2/F, Tai Wo Plaza, Tai Wo Estate, Tai Po, New Territories	✓
NT	Sheung Shui Branch	Shop 2, G/F, San Fung Building, No.33 San Fung Avenue, Shek Wu Hui, Sheung Shui, New Territories	

* Guide dogs are welcomed, barrier-free service desk and assistive listening system are available in our branches and personal banking centres. Branch staff will provide suitable assistance to people with special needs

Barrier-free accessible entrance is not available in Quarry Bay Branch. People with special needs can notify our branch staff to provide suitable assistance.