ICBC (Asia) Temporarily Suspended Services at Certain Branches until Further Notice

8 October 2019, Hong Kong – Industrial and Commercial Bank of China (Asia) Limited (“ICBC (Asia)” or “the Bank”) announced that the Bank’s certain branches temporarily suspended the operations until further notice. The branches were seriously damaged in the past few days, and are currently undertaking repair works. Upon inspection and evaluation, all safe deposit boxes of the Bank, its customers’ assets and information remain safe. The operation of the Bank also remains normal, with a strong financial position and ample liquidity.

Branches and Service Area that are temporarily suspended include:
Mongkok Branch: G/F, Belgian Bank Building, 721-725 Nathan Road, Mongkok, Kowloon
Yaumatei Branch: 542 Nathan Road, Yaumatei, Kowloon
Kau Yuk Road Personal Banking Centre: Shop 3 & 4, G/F, Ying Cheong Building, 21 Kau Yuk Road, Yuen Long, New Territories
Causeway Bay Branch – 24 hours Self-Service Area: Situated in Shop A on G/F, 1/F, Hennessy Apartments, 488 & 490 Hennessy Road, Hong Kong

Please visit other branches of the Bank, or use internet banking, mobile banking or phone banking for services. We apologize for any inconvenience caused.

For enquiry, please contact 218 95588 or visit ICBC (Asia)’s website www.icbcasia.com.

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Industrial and Commercial Bank of China (Asia) Limited
Industrial and Commercial Bank of China (Asia) Limited (“ICBC (Asia)”) is the flagship of overseas business of Industrial and Commercial Bank of China Limited (“ICBC”) – currently the largest commercial bank in China, and it is one of the domestic systemically important banks (D-SIBs) in Hong Kong. Currently, ICBC (Asia) has 57 retail outlets (including 29 “Elite Club” Wealth Management Centres) in Hong Kong. It is engaged in commercial banking, investment banking and other financial services, including those of securities, insurance and funds, with a focus
on commercial and retail banking as well as global market business. Chinese Mercantile Bank and ICBC Asset Management (Global) Company Limited, two wholly-owned subsidiaries of ICBC (Asia), specialize in Renminbi services in mainland China and ICBC’s global asset management business respectively.