

Report System Failure Statistics

| Number of Failures (Quarter 3/2019) | | | | Number of Failures (Quarter 4/2019) | | | |
|-------------------------------------|------------------|----------|--------|-------------------------------------|------------------|----------|--------|
| Mobile Banking | Internet Banking | ATM/ CDM | Branch | Mobile Banking | Internet Banking | ATM/ CDM | Branch |
| - | - | - | - | - | - | - | - |