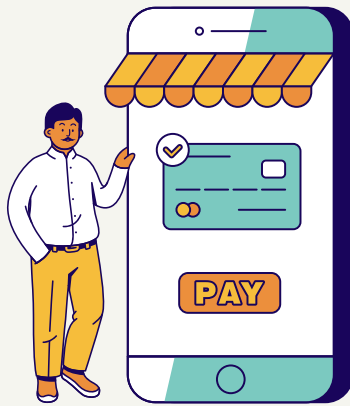


How to prevent Credit Card Fraud



In the COVID-19 era, online shopping has become an important part of our daily life, as it is more time and money efficient, convenient and safer than visiting stores physically.

As making online payments via credit cards is now common, here are some tips of how to safely use your credit card online.



Always keep your credit card secure and check whether the card is still with you. Should you lose your credit card, please contact the Bank immediately to report the loss card.



Web Browser

- Do not save your credit card information on web browsers such as Chrome, Firefox and Safari.



Public Internet

- Never use your credit card to make online payment when connecting to public internet networks.



SMS

- If you receive an SMS notification of a credit card payment that you did not make, please contact the Bank immediately.



Credit Card Information

- Do not share your credit card information and Card Verification Value (CVV) with anyone.

Always ensure that the website is secure – The URL should begin with **https://** and have a **green padlock icon in front.**



Do not make credit card payments on insecure websites and online merchants. On secure websites, there should always be the Verified by VISA sign or SMS OTP system to authorize every transaction.



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