

## ICBC Internet Banking Security Awareness

Online banking simultaneously brings us convenience and considerable risks. In this regard, Industrial Commercial Bank of China (“ICBC”) has always placed the security of transactions and information first. Heavy security features in ICBC Personal Internet Banking and Corporate Internet Banking play a vital role in protecting the security of your account and monies. You can bank online with peace of mind.

### Online Security Scan - the PC's Physical Exam for Safer Internet Banking

ICBC Online Security Scan is a free computer safety service that ICBC provides for the Internet Banking customers. Empowered by MS ActiveX technology, ICBC Online Security Scan detects and removes spyware and system bugs in Internet Banking on your PC through using the internationally cutting-edge security engine and downloading the Online Security Scan control and malicious software signature codes in Internet Banking via

IE. ICBC Online Security Scan is a physical exam to your PC – it greatly mitigates the risks of being attacked by spyware in Internet Banking and provides powerful safety protection to your Internet Banking!

-- Reserved Information Verification

A Simple way to help you identify bogus websites.

-- Balance Change Reminding

Provides the most updated account balance whenever it is needed

-- Anti-Fishing ActiveX

A safeguard measure against fraudulent phishing website (webpage)

Please note that you should always take precautions to protect against online frauds such as bogus websites or Trojan virus, by following the tips listed below:

- ◆ Log on the right website
- ◆ Protect My Password
- ◆ Ensure Computer Safety
- ◆ Deploy Other Protective Measures

- ◆ Keep your operating system and antivirus updated.
- ◆ User firewall to protect your PC
- ◆ Always choose a unique and strong password.
- ◆ Ensure protection of your Internet Banking device

Remember, ICBC will never ask you for your full PIN or Password, or to transfer money from your accounts. In case of any suspected fraudulent transaction, immediately contact ICBC.