
Customer Feedback

Thank you for your supporting. If you have any suggestions or questions, please fill in the below information and send to complaint@pk.icbc.com.cn.

1. Do you satisfy with the handling result?

Yes

No

2. Is the complaint responded in time?

Yes

No

3. Suggestions for bank:

4. Your contact information:

Name: _____

Telephone No: _____

Address: _____