

**DragonPass VIP lounge services**  
**Frequently Asked Questions (“FAQ”)**

**What is DragonPass VIP lounge services?**

ICBC and DragonPass jointly offer DragonPass VIP lounge service at high-speed railway stations and airports located worldwide to ICBC Credit Card cardholders. Upon successful registration of your DragonPass membership, you will receive a maximum of 6 DragonPass points to be used at any of the participating DragonPass VIP lounges. With these DragonPass points, you can enjoy up to 6 free visits to VIP Lounge at airports or up to 12 visits to VIP lounge at high-speed railway stations within the Applicable Period.

**What is the Applicable Period to register for DragonPass Membership?**

1 January 2020 - 31 December 2020 (both dates inclusive)

**What are the Applicable Cards for registration?**

ICBC Horoscope Credit Card

ICBC Chinese Zodiac Credit Card

ICBC Global Travel Mastercard Credit Card

ICBC Unionpay Dual Currency Credit Card

**How many points will be deducted for each DragonPass VIP lounge visit?**

For every visit to VIP lounge at the airports, 1 point will be deducted per person and for every visit to VIP lounge at the high-speed railway stations, 0.5 point will be deducted per person. Qualified Cardholders can only use high-speed railway stations' VIP lounge if there is only 0.5 point left.

**Can I bring in accompanying guests?**

Yes. Every accompanying guest visit will be considered as one (1) utilization of the free visits and DragonPass points would be deducted accordingly.

### Where can I find out more on the participating DragonPass VIP lounges?

Please visit Global VIP lounge service network (<https://network.dragonpass.com.cn/airport/list>) for the list of participating DragonPass VIP lounges. More information (such as DragonPass VIP lounge internet service network, location guide etc.) can also be found on the websites of the respective DragonPass VIP lounges or through the DragonPass official website or on their mobile app.

### What happens to my DragonPass points after the Applicable Period?

Any unutilized free DragonPass points after the end of Applicable Period would be void, and will not be exchangeable, refundable or transferrable.

### How do I apply for DragonPass Membership?

1) Click on “Overseas ICBC Credit Card zone” in DragonPass official website and enter the card number on your ICBC Global Travel Mastercard Credit Card.

Link to page: <https://dwz.cn/xQn2plEJ>



QR Code for application :



ICBC 中国工商银行

EN

尊敬的工银信用卡持卡人

需支付3元人民币验证卡片信息，以防您的卡片专属权益被他人冒用，及保障您的用卡安全。

银行卡号  
CARD NUMBER

输入银行卡号

同意龙腾出行的《服务条款》。

校验卡号

2) Fill in your personal information

**IMPORTANT:**

Name submitted must be the same as name indicated on your passport.

Phone Number must be same as Bank's records.



✔ **您已成功通过核验**  
请填写个人信息，开通机场/高铁休息室权益

**姓名**  
NAME  
(请填写本人真实姓名，如不符将影响使用)

**国家/地区**  
COUNTRY/AREA  
==请选择==

**手机号码**  
PHONE NUMBER

**验证码**  
IDENTIFYING  
CODE  
**获取验证码**

**邮箱地址**  
E-MAIL

**提交**

3) Fill in the relevant information of the Applicable Card and complete the verification process. Once the verification message has been generated, **3 RMB** will be debited from your account. This is to ensure that your card is not being used fraudulently and to secure the safety of your card.



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银行卡号 CARD NUMBER	<input type="text" value="5528146000011224"/>
有效期 EXPIRY DATE	<input type="text" value="MM"/> <input type="text" value="YY"/>
CVV CVV	<input type="text" value="CVV"/>

支付

4) Once submission is successful, please present DragonPass card to enjoy privileges.

ICBC 中国工商银行 简 | 繁 | EN 龙小腾

首页 > 账户中心 > 我的龙腾卡 > 龙腾卡详情

Freya  
130\*\*\*\*8080

账户中心  
我的龙腾卡 (5)

订单中心  
我的订单

卡号	6868 2016 8888 8888
姓名	XIAOTENG LONG
发卡机构	中国工商银行
卡类型	年卡
剩余点数	3
有效期	2017-12-31
服务提示	此卡为年卡，本人使用免费，携伴需扣除相应点数，如点数不足请通过龙腾出行APP/微信/官网充值。 卡片剩余点数请通过龙腾出行APP/微信/官网/客服查询。

点卡  
6868 1234 2345 4568  
YEAR/MONTH/DAY 2018-12-31  
POINTS AVAILABLE 1

返回

5) Click return by going back to the Dragon Pass card list page



6) Please save the access link sent to you via SMS and email for your future use.

Information accurate as at 3<sup>rd</sup> February 2020

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