

**ICBC Mastercard® Credit Card – GrabFood (“Promotion”)**  
**Frequently Asked Questions**

**1. When is the Promotion Period?**

1 January to 31 March 2022

**2. What discounts can I enjoy under this Promotion?**

Enjoy \$5 off your GrabFood (including GrabMart) order with ICBC Mastercard Credit card. Minimum spend of \$30 is required after in-store promo/discount has been applied, not including platform fee and delivery fee

**3. What are the eligible credit cards under this Promotion?**

ICBC Global Travel Mastercard Credit Card  
ICBC Chinese Zodiac Credit Card

**4. How do I enjoy the S\$5 off?**

Enter promo code: “ICBC5” to enjoy the discount.  
Promo can be applied after order selection and prior to payment.  
Payment must be made with a valid ICBC Mastercard credit card.  
Please note that you will need to have a valid Grab user account.

**5. Why did I receive an error message after entering the promotion code (i.e., “The promotion code entered is fully redeemed or invalid”)?**

Limited quantity of redemptions available on daily basis. Please try again the next day.

**6. Can my Supplementary Cardmember enjoy this Promotion?**

Yes, as long as your Supplementary Cardmember has a GrabFood account.

**7. Under what circumstances will I not be eligible for this Promotion?**

You will not be eligible for this Promotion if at the time of payment: -

- a) your Card Account is not in good standing and is overdue; or
- b) your Card has been reported lost or stolen; or
- c) your Card has been frozen for any reason; or
- d) your Card is cancelled or terminated for any reason; or
- e) you violated the terms of your ICBC Credit Card Cardmember’s Agreement; or
- f) we believe or suspect that any transaction is illegal, fraudulent, dishonest or unauthorized.

Information correct as at 1 January 2022.

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