

**ICBC Mastercard® Credit Card – GrabFood (“Promotion”)**  
**Frequently Asked Questions**

- 1. When is the Promotion Period?**  
1 September to 31 October 2021
  
- 2. What discounts can I enjoy under this Promotion?**  
Enjoy \$5 off your GrabFood order with ICBC Mastercard Credit card. Minimum spend of \$30 is required after in-store promo/discount has been applied, not including platform fee and delivery fee
  
- 3. What are the eligible credit cards under this Promotion?**  
ICBC Global Travel Mastercard Credit Card  
ICBC Chinese Zodiac Credit Card
  
- 4. How do I enjoy the S\$5 off?**  
Enter promo code: “ICBC5” to enjoy the discount.  
Promo can be applied after order selection and prior to payment.  
Payment must be made with a valid ICBC Mastercard credit card.  
Please note that you will need to have a valid Grab user account.
  
- 5. Why did I receive an error message after entering the promotion code (i.e., “The promotion code entered is fully redeemed or invalid”)?**  
Limited quantity available daily. Please try again the next day.
  
- 6. How many times can I redeem the S\$5 off?**  
Maximum of 8 redemptions per Grab account per calendar month during the promotion period.
  
- 7. Can my Supplementary Cardmember enjoy this Promotion?**  
Yes, as long as your Supplementary Cardmember has a GrabFood account.
  
- 8. Under what circumstances will I not be eligible for this Promotion?**  
You will not be eligible for this Promotion if at the time of fulfilment: -
  - a) your Card Account is not in good standing and is overdue; or
  - b) your Card has been reported lost or stolen; or
  - c) your Card has been frozen for any reason; or
  - d) your Card is cancelled or terminated for any reason; or
  - e) you violated the terms of your ICBC Credit Card Cardmember’s Agreement; or
  - f) we believe or suspect that any transaction is illegal, fraudulent, dishonest or unauthorized.

Information correct as at 27 August 2021.

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