



ICBC Credit Card E-Statements (w.e.f. May 2021)

Dear Valued Customers,

As part of the Bank's continuous effort to go green, ICBC Credit Card paper statement will be switched to e-statement with effect from **May 2021**. Thereafter, your credit card e-statement will be accessible via electronic banking (i.e. internet banking and mobile banking) ("**E-banking**").

You may access and view your credit card e-statement by following the steps below: -

- Internet Banking: Credit Card Service-> Enquire/download bank statement
- Mobile Banking: My Credit Card -> Statement

Please take note that you will have to link your credit card account to E-banking in order to view your credit card e-statement.

You can **opt-in** to continue receiving Credit Card paper statements **before 25th April 2021**, by either:

- (1) Calling our 24-hours customer service hotline at +65 6369 5588; or
- (2) Over the counter at any of ICBC Singapore's sub-branches.

Please refer to the FAQs on e-statements uploaded on www.icbc.com.sg for more details.

Thank you for banking with us.

Yours Sincerely,

Credit Card Banking Department
Industrial and Commercial Bank of China Limited, Singapore Branch