Receive S\$8 Qoo10 Gift Card when you spend a min. of S\$60 with ICBC Mastercard Credit Card.

## **Qoo10 Gift Card Campaign Terms & Conditions**

- 1. Gift Card in Qmoney is only available for purchase on Qoo10 Singapore(www.goo10.sg),
- 2. Campaign period is from 1 July 2021 until further notice.
- 3. Until 290 redemptions have been completed based on while stocks last basis.
- 4. Offer is valid for all ICBC MasterCard credit card transactions only, and is not transferable.
- 5. Gift Card is redeemable with payment made using ICBC MasterCard credit card upon checkout. Only direct ICBC MasterCard checkouts qualify.
- 6. Offers are not valid for payment via other payment modes such as AirPay, AliPay, Apple Pay, HelloPay, PayPal, Internet Banking, eNETS, Bank/ATM transfer, Samsung Pay, Masterpass, Visa Checkout and other payment methods, unless otherwise stated.
- 7. Offers may not be used in conjunction with other promotions, in-house offers, discount cards, loyalty programmes and vouchers, unless otherwise stated.
- 8. Qpoint used and Shipping fee will not be counted in minimum spend amount.
- 9. Purchase on Qoo10 Gift Card, Qxpress delivery tickets, Pre-paid Top-up will be excluded from eligible order.
- 10. Only one cart is eligible to be redeemed for each Gift Card.
- 11.A minimum spend of S\$60 is required to qualify for Gift Card.
- 12. Each Qoo10 account can only redeem one Gift Card during the Qoo10 Gift Card Campaign.
- 13.Upon confirmation of delivery of purchase(s) or redemption of E-Ticket(s), eligible ICBC Cardholders has to apply for the Gift Card on https://www.qoo10.sg/ICBC event page. Gift Card will be credited into eligible ICBC Cardholder's Qoo10 account.
- 14. Other Terms and Conditions apply.

### **Gift Card General Terms**

By purchasing, accepting, or using a Qoo10 gift card ("Gift Card"), you agree to the following terms and conditions ("Terms and Conditions"):

- The Gift Cards are issued by Qoo10 Pte. Ltd. ("the Company"), which reserves the right to amend the Terms and Conditions; any such amendment will be effective upon publication on the Company's online platform at <a href="https://www.qoo10.sg/gmkt.inc/Company/UserAgreement.aspx">https://www.qoo10.sg/gmkt.inc/Company/UserAgreement.aspx</a>.
- You may not sell Gift Cards without the prior approval of the Company.
- The Company is not responsible if a gift card is lost, stolen, destroyed or used without permission. The Company reserves the right to suspend or revoke a Gift Card, or redemption thereof, if it

suspects that the Gift Card was purchased or utilized in connection with illegal or otherwise inappropriate activity.

- The Company will have the right to close customer accounts and take payment from alternative forms of payment if a fraudulently obtained Gift card is redeemed and or/ used to make purchases on <a href="https://www.goo10.sg">www.goo10.sg</a>.
- To the extent legally permitted, the Company shall not be liable for any loss of money, goodwill, or reputation, or any special, indirect, or consequential damages arising out of your purchase or use of Gift Cards.

# **Purchase**

- You must be at least 18 years of age, with a registered Qoo10 account ("Qoo10 account") in order to purchase Gift Cards.
- You shall not use Q-money to purchase Gift Cards.

# **Redemption**

- You need a Qoo10 account to redeem a Gift Card.
- You may only redeem a Gift Card by using it to charge your Qoo10 account with Q-money.
- Gift Card cannot be resold, transferred for value and is not redeemable for cash.
- Gift Card cannot be partially redeemed.
- You may redeem Gift Card which was purchased by yourself or sent to you by other members.
- Gift Card can be redeemed towards the purchase of eligible products on www.qoo10.sg and any other third-party merchants that are enabled to accept the gift cards. If a purchase exceeds the redeemers gift card balance, the remaining amount must be paid by credit card, Internet banking or debit card. No fees or charges apply to gift cards.
- Gift Card is valid for redemption for 30 days after redemption from Qoo10 portal.
- Q-money redeemed from a Gift Card cannot be withdrawn.

## **Refunds**

Gift Card is not refundable. Except as provided hereunder or as per applicable law, amount in your Gift Card will not be refunded to you under any circumstances. Unused Gift Card balances may not be transferred to another user accounts. No interest is payable by the Company on any Gift Card or Gift Card balance. The Company makes no representation or warranty that <a href="https://www.qoo10.sg">www.qoo10.sg</a> will always be accessible without interruption.

### **ICBC General Terms and Conditions**

- 1. "ICBC" means Industrial and Commercial Bank of China Limited, Singapore Branch.
- 2. To enjoy the promotion, payment must be made using ICBC Mastercard Credit Card.
- 3. This promotion is subject to these Terms and Conditions and merchant's Terms and Conditions.
- 4. ICBC is not an agent of the merchant and will not accept any liability in relation thereto.
- 5. ICBC shall not be responsible for the quality, merchantability or fitness for purpose of the products and services provided by the merchant. Any dispute in relation thereof shall be resolved

directly with the relevant merchant. ICBC shall not be held liable for any loss, injury, damage or harm suffered in connection with or arising from the products and services provided by the merchant.

6. ICBC reserves the right to terminate this promotion at any time without prior notice to cardholders. ICBC accepts no liability for such termination.