

ICBC Mastercard® Credit Card – Shopee 2.2 ("Promotion") Frequently Asked Questions

1. When is the Promotion Period?

2 February 2021

2. What are the applicable cards under this Promotion?

ICBC Global Travel Mastercard Credit Card

ICBC Chinese Zodiac Credit Card

3. What discounts can I enjoy under this Promotion?

- (A) S\$8 off with a minimum spend of S\$88 (Pre-claim voucher); and/or
- (B) S\$8 off with a minimum spend of S\$88.

4. How do I claim the voucher to enjoy the discounts?

Vouchers can be claimed at https://shopee.sg/m/icbc-22.

Additional S\$8 voucher can be pre-claimed on 1 February 2021 (12PM onwards).

5. How do I redeem the claimed vouchers at checkout page?

Claimed vouchers can only be redeemed on 2 February 2021. Simply select your ICBC Mastercard® Credit Card for payment and apply the claimed voucher for the discount to be reflected immediately, prior to placing to placing order.

Please note that any unused claimed vouchers will be invalid and discount will not be reflected once vouchers have been fully redeemed.

6. How many times can I redeem the vouchers?

Each voucher can only be redeemed once per Cardmember.

7. Can my Supplementary Cardmember enjoy this Promotion?

Yes, as long as your Supplementary Cardmember has a Shopee account and voucher is successfully applied.

8. Under what circumstances will I not be eligible for this Promotion?

You will not be eligible for this Promotion if at the time of fulfillment: -



- a) your Card Account is not in good standing and is overdue; or
- b) your Card has been reported lost or stolen; or
- c) your Card has been frozen for any reason; or
- d) your Card is cancelled or terminated for any reason; or
- e) you violated the terms of your ICBC Credit Card Cardmember's Agreement; or
- f) we believe or suspect that any transaction is illegal, fraudulent, dishonest or unauthorized.

Information correct as at 31 January 2021.

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