

ICBC Mastercard® Credit Card - Qoo10 (“Cashback Promotion”)
Frequently Asked Questions

- 1. When is the Promotion Period?**
15 July to 15 September 2022
- 2. What benefit can I enjoy under this Promotion?**
Receive S\$70 Cashback in Qmoney when you spend a min. of S\$400 with ICBC Mastercard Credit Card.
- 3. What are the eligible credit cards under this Promotion?**
ICBC Global Travel Mastercard Credit Card
ICBC Chinese Zodiac Credit Card
- 4. How do I get the Cashback after spending SGD400?**
Upon confirmation of delivery of purchase(s) or redemption of E-Ticket(s), eligible ICBC Cardholders has to apply for Q:money Cashback by clicking on the "Get Cashback" button on <https://www.qoo10.sg/ICBC> event page. Q:money Cashback will be credited into eligible ICBC Cardholder's Qoo10 account after shipment is confirmed.
- 5. How do I redeem the Cashback at Cashback page?**
Cashback is redeemable for payment using ICBC MasterCard Credit Card upon checkout. Only direct ICBC MasterCard checkouts qualify.
- 6. How many times can I redeem the Cashback?**
Each Qoo10 account can only redeem one Cashback during the Qoo10 Cashback Campaign.
- 7. Can my Supplementary Cardmember enjoy this Promotion?**
Yes, as long as your Supplementary Cardmember has a Qoo10 account and Cashback is successfully applied on [https:// www.qoo10.sg/ICBC](https://www.qoo10.sg/ICBC) event page.
- 8. Under what circumstances will I not be eligible for this Promotion?**
You will not be eligible for this Promotion if at the time of fulfilment: -
 - a) your Card Account is not in good standing and is overdue; or
 - b) your Card has been reported lost or stolen; or
 - c) your Card has been frozen for any reason; or
 - d) your Card is cancelled or terminated for any reason; or
 - e) you violated the terms of your ICBC Credit Card Cardmember's Agreement; or
 - f) We believe or suspect that any transaction is illegal, fraudulent, dishonest or unauthorized.

Information correct as at 22 June 2022.

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