

**ICBC 2022 Credit Card Sign-up Promotion Exclusive for NTU Staff & Student**  
**("Promotion")**

**Frequently Asked Questions**

**1. When is the Promotion Period ("Promotion Period")?**

This Promotion is valid from 13 October 2022 to 31 October 2022 (both dates inclusive). Limited voucher available under this Promotion. The Promotion may end before the end of Promotion Period if all available vouchers are fully redeemed without advance notice.

**2. What are the qualifying cards ("Qualifying Card(s)") under this Promotion?**

- ICBC Chinese Zodiac Credit Card
- ICBC Global Travel Mastercard Credit Card
- ICBC Horoscope Credit Card
- ICBC UnionPay Dual Currency Credit Card
- ICBC VISA Dual Currency Credit Card

**3. What are the eligibility criteria ("Eligibility Criteria") for this Promotion?**

This Promotion is open to new ICBC Credit Card Cardmembers only ("**Eligible Cardmembers**") of ICBC Singapore who satisfy the eligibility criteria below:

- a) you are not an existing Credit Card Cardmember with ICBC Singapore and have not previously terminated ICBC Credit Card(s);
- b) you are currently a teacher, employee or student at Nanyang Technological University (**NTU**);
- c) you applied for a new Qualifying Card issued by ICBC Singapore as a principal credit cardholder ("**Application**") during the Promotion Period;
- d) your Application and mandatory documents (such as proof of identify, proof of your employment status either as a teacher or employee or proof of you being a student at NTU, proof of income (where applicable) and of proof address) must be submitted via MyInfo or over-the-counter at any ICBC Singapore Branch with promo code "NTU" between during the Promotion Period; and
- e) your Application is approved by us.

**4. What prize can I enjoy under this Promotion?**

You will receive one (1) set of shopping voucher up to S\$20 when you apply for ICBC credit card as the principal cardholder with promo code "NTU".

	Type	Shopping Voucher (e.g., Takashimaya/NTUC/CapitaLand)
1	NTU Staff	S\$ 20
2	NTU Students	S\$ 10

**5. How do I receive the Prize?**

The shopping voucher will be posted to your mailing address within thirty (30) working days after the end of Promotion Period. The mailing address will base on the Eligible Cardmember's last known registered mailing address in ICBC Singapore's records. ICBC Singapore assumes no liability for the loss of voucher during mailing or the non delivery of the voucher due to any reason as long as there is proof that ICBC Singapore has already mailed out the voucher to the registered mailing address on our record.

**6. Can I change or exchange my Prize to credits or other gifts?**

The Prize is neither transferable nor exchangeable for credits, other gifts or otherwise refundable in part or in full.

**Please note:**

- Voucher redemption is on a first-come, first-served basis and strictly while stocks last.
- Promo code "NTU" must applied in your Application (both online and offline).
- This Promotion is eligible for new principal ICBC Singapore Credit Card Cardmembers only and who does not have any previously terminated ICBC Credit Card(s).

All information is correct as of October 2022.

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