

ICBC Mastercard® Credit Card - Top Spenders:
Win 3D2N Resorts World Sentosa Staycation Package (“Promotion”)
Frequently Asked Questions

1. When is the Promotion Period (“Promotion Period”)?

This Promotion is valid from 1 December 2022 till 31 January 2023 (both dates inclusive).

2. What are the applicable cards (“Card”) under this Promotion?

- ICBC Global Travel Mastercard Credit Card
- ICBC Chinese Zodiac Credit Card

3. What are the eligibility criteria for this Promotion?

You will qualify for the Promotion (“**Eligible Cardmember**”) if:

- (a) you are an individual who holds ICBC Mastercard Credit Card (ICBC Global Travel Mastercard Credit Card or ICBC Chinese Zodiac Credit Card) issued by ICBC Singapore (“**Card**”) and your Card account is satisfactorily conducted and remains active; and
- (b) you are among the top 3 Eligible Cardmembers with the highest amount charged to the Card of qualifying transactions (minimum spend of S\$4,000.00) within the Promotion Period.

4. Can my Supplementary Cardmember enjoy this Promotion?

Yes, all qualifying transactions charged to the supplementary card will be calculated as qualifying transaction under the principal card.

5. What prize can I enjoy under this Promotion?

After the Promotion Period, if you are one of the top 3 spenders, you will receive **ONE (1)** 3D2N Resorts World Sentosa Staycation Package inclusive of daily breakfast for two (“**Prize**”).

6. What is the Prize redemption period?

Redemption period is valid for one (1) year from the date of the issuance of the Prize redemption letter and is non-extendable.

7. How do I redeem the Prize?

Eligible Cardmembers who qualify to receive the Prize will be notified via SMS and/or email, and the redemption letter will be posted to entitled Eligible Cardmembers’ mailing address

within forty-five (45) working days after the end of Promotion Period. Notification SMS and/or email, and post will be directed to Eligible Cardmember's last known phone number and/or emailing and mailing address registered in ICBC Singapore's records. Eligible Cardmember is to follow the instructions on the letter to book his/her hotel stay. ICBC Singapore assumes no liability for any letter and/or voucher that is lost during mailing.

8. What are qualifying transactions for this Promotion?

Qualifying transactions shall refer to retail transactions, online transactions and foreign currency transactions charged to the Card and posted during the Promotion Period. For the avoidance of doubt, if the transaction is made on 31 January 2023 and posted on 1 February 2023, this transaction would not be considered as qualifying transaction under this Promotion.

9. Under what circumstances will I not be eligible for this Promotion?

You will not be eligible for this Promotion if at the time of fulfillment:

- a) your Card Account is not in good standing and is overdue;
- b) your Card has been reported lost or stolen;
- c) your Card has been frozen for any reason;
- d) your Card and/or Card account is suspended, cancelled or terminated for any reason during the Promotion;
- e) you violated the terms of your ICBC Credit Card Cardmember's Agreement; or
- f) we believe or suspect that any transaction is illegal, fraudulent, dishonest, or unauthorized.

All information correct as of November 2022.

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