

**ICBC Credit Card Branch Sign-up Promotion (“Promotion”)**  
**Frequently Asked Questions**

**1. Who is eligible for this Promotion?**

Only for new-to-bank credit card applicant who is named as Principal Card Applicant in the application.

**2. How do I apply for this Promotion?**

Submit your ICBC Singapore Credit Card Application Form and mandatory documents (such as proof of identify, proof of income and proof of address) over-the-counter at selected ICBC Singapore Branches when applying for a credit card during the Promotion Period and name yourself as Principal Card Applicant in the application.

**3. When is the Promotion period?**

This Promotion is valid from now until all Gifts have been fully redeemed. The promotion is conducted on first-come-first-serve while stocks last basis.

**4. Which ICBC Singapore Branches can I visit?**

Please click here for more details: <https://singapore.icbc.com.cn/ICBC/海外分行/新加坡网站/en/CustomerService/ContactUs/>.

**5. How can I redeem my Promotion gift (“Gift”)?**

You need to complete and submit the Gift Acknowledgement Form at any ICBC Singapore Branch counter when you apply for a credit card.  
Redemption is on a first-come-first-serve basis and strictly while stocks last.

**6. What is the Promotion Gift?**

A Chinese Zodiac themed recycle bag.

**7. Can I change or exchange my Gift to credits or other gifts?**

The Gift is neither transferable nor exchangeable for credits, other gifts or otherwise refundable in part or in full.