

ICBC Mastercard® Credit Card – GrabFood (“Promotion”)
Frequently Asked Questions

1. When is the Promotion Period?

1 October to 31 October 2022

2. What discounts can I enjoy under this Promotion?

Enjoy \$5 off your GrabFood (including GrabMart) order with ICBC Mastercard Credit card. Minimum spend of \$30 is required after in-store promo/discount has been applied, not including platform fee and delivery fee

3. What are the eligible credit cards under this Promotion?

ICBC Global Travel Mastercard Credit Card
ICBC Chinese Zodiac Credit Card

4. How do I enjoy the S\$5 off?

Enter promo code: “ICBC5” to enjoy the discount.
Promo can be applied after order selection and prior to payment.
Payment must be made with a valid ICBC Mastercard credit card.
Please note that you will need to have a valid Grab user account.

5. Why did I receive an error message after entering the promotion code (i.e., “The promotion code entered is fully redeemed or invalid”)?

Limited quantity of redemptions available on daily basis. Please try again the next day.

6. Can my Supplementary Cardmember enjoy this Promotion?

Yes, as long as your Supplementary Cardmember has a GrabFood account.

7. Under what circumstances will I not be eligible for this Promotion?

You will not be eligible for this Promotion if at the time of payment: -

- a) your Card Account is not in good standing and is overdue; or
- b) your Card has been reported lost or stolen; or
- c) your Card has been frozen for any reason; or
- d) your Card is cancelled or terminated for any reason; or
- e) you violated the terms of your ICBC Credit Card Cardmember’s Agreement; or
- f) we believe or suspect that any transaction is illegal, fraudulent, dishonest or unauthorized.

Information correct as at 26 September 2022.

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