

**ICBC Mastercard® Credit Card – New Shopee User 2023 Promotion**  
**Frequently Asked Questions**

**1. When is the Promotion Period?**

The New Shopee User Promotion (“**Promotion**”) is available from 1 January 2023 until 31 December 2023.

**2. What are the credit cards eligible for this Promotion?**

ICBC Chinese Zodiac Credit Card

ICBC Global Travel Mastercard Credit Card

**3. What discount can I enjoy under this Promotion?**

Enjoy S\$12 off with minimum net spend of S\$20. Simply enter promo code “ICBC12NEW” at the checkout page and pay with any of the eligible cards.

**4. How many times can I use the promo code under this Promotion?**

The promo code is limited to **ONE (1)** redemption per new Shopee user.

**5. Can my Supplementary Cardmember enjoy this Promotion?**

Yes, as long as your Supplementary Cardmember is a new Shopee user and enters the promo code upon payment.

**6. Under what circumstances will I not be eligible for this Promotion?**

You will not be eligible for this Promotion if at the time of fulfillment:

- a) your Card Account is not in good standing and has overdue payments;
- b) your Card has been reported lost or stolen;
- c) your Card has been frozen for any reason;
- d) your Card is cancelled or terminated for any reason;
- e) you violated the terms of your ICBC Credit Card Cardmember’s Agreement; or
- f) we believe or suspect that any transaction is illegal, fraudulent, dishonest or unauthorized.

Information correct as at 1 January 2023.

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