中国工商银行 新加坡分行
INDUSTRIAL AND COMMERCIAL BANK OF CHINA LIMITED , SINGAPORE BRANCH
6 RAFFLES QUAY #23-01, SINGAPORE 048580
SWIFT CODE :ICBKSGSG TEL(65)65391066
FAX:(65)65381370

ICBC SINGAPORE BRANCH

CORPORATE E-BANKING

OPERATION MANUAL

(2024 EDITION)

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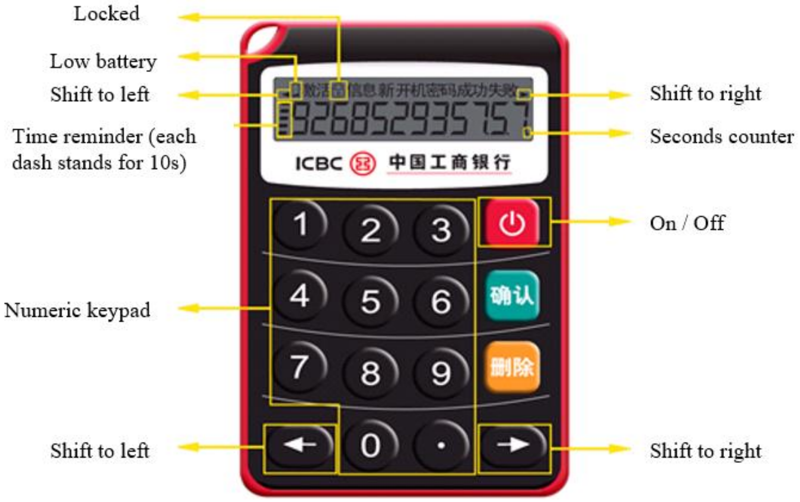
I E-TOKEN ACTIVATION

First of all，please make sure that you have received the e-token device and activation code list(the e-version shows below)

Group number:	0103
Chinese name of the group:	XE
English name of the group:	
Internet banking login ID:	
Serial number of Password token:	2152100000000844
Activation code for Password token:	657959424571

STEP 1: Press and hold the red button for a few seconds to turn on the token:

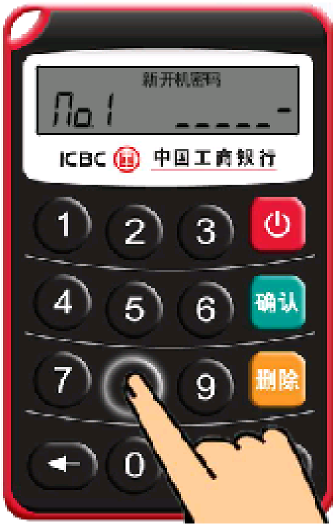

Locked
Low battery
Shift to left
Time reminder (each dash stands for 10s)
Numeric keypad
Shift to left
Shift to right
Seconds counter
On / Off
Shift to right
ICBC 中国工商银行
确认
删除

STEP 2: Enter the 12-digit activation code for Password token, shown in the list above:

激活
ICBC 中国工商银行
确认
删除

STEP 3: Set a new password for your token（6 digits）and repeat the new password again for confirmation, once finished, the Password token set-up is done. Please take

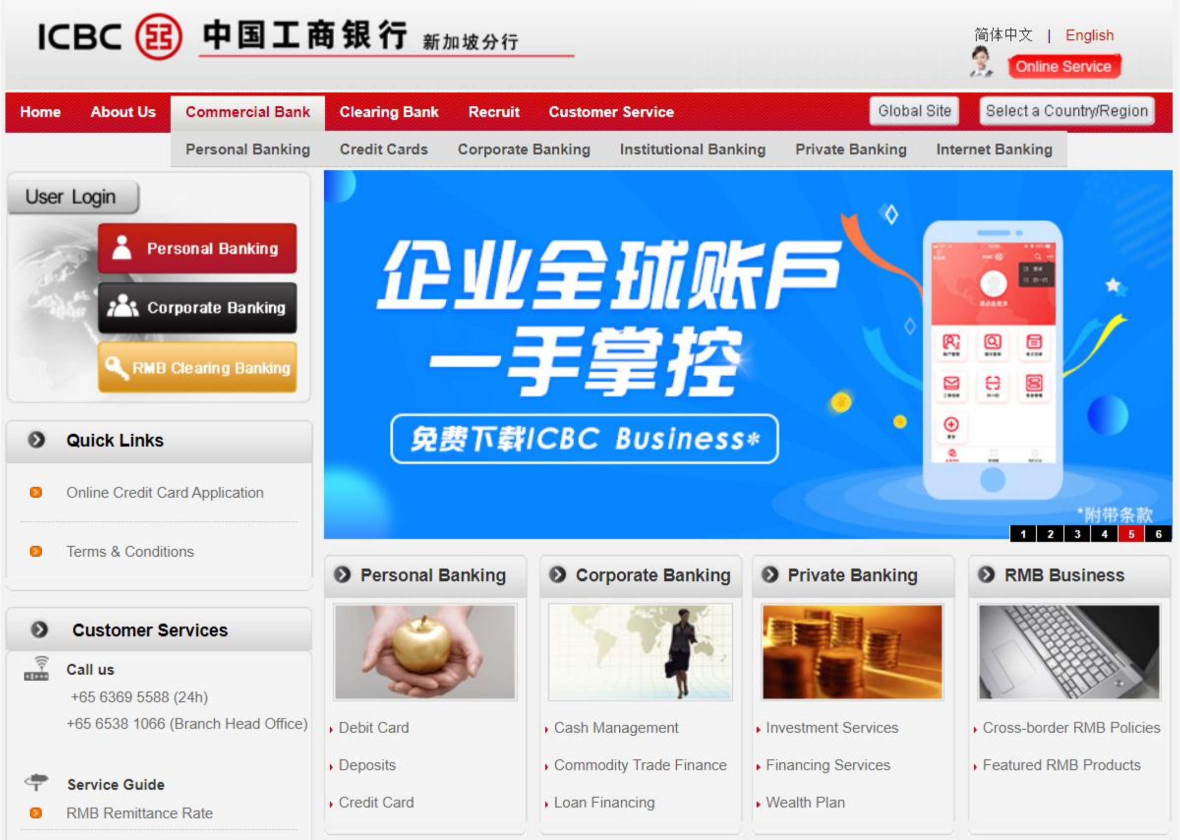
note that if the two passwords do not match, the token will be locked for security concern, if so, please contact our relationship manager for the assistance to unlock it:



Note: Once the setup is completed, the first dynamic code appeared is only for the purpose of successful authorisation reminder, please wait for the second 6-digit passcode for the internet banking usage.

II INTERNET BANKING LOGIN

STEP 1: Visit the ICBC Singapore Branch home page. The address is WWW.ICBC.COM.SG, and click 'Corporate Banking' under User Login ,to enter the log in page:

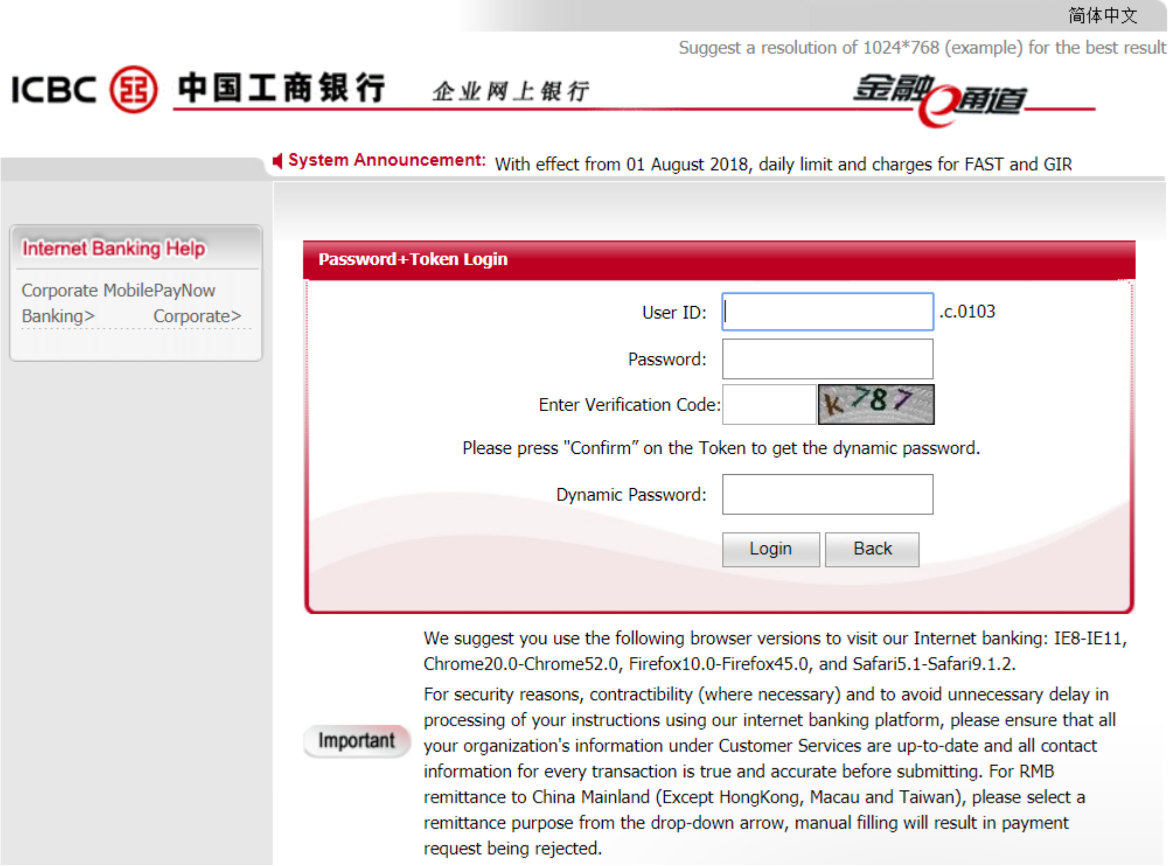

ICBC 中国工商银行 新加坡分行
简体中文 | English
Online Service
Home
About Us
Commercial Bank
Clearing Bank
Recruit
Customer Service
Global Site
Select a Country/Region
Personal Banking
Credit Cards
Corporate Banking
Institutional Banking
Private Banking
Internet Banking
User Login
Personal Banking
Corporate Banking
RMB Clearing Banking
企业全球账户
一手掌控
免费下载ICBC Business*
*附带条款
1 2 3 4 5 6
Quick Links
Online Credit Card Application
Terms & Conditions
Customer Services
Call us
+65 6369 5588 (24h)
+65 6538 1066 (Branch Head Office)
Service Guide
RMB Remittance Rate
Personal Banking
Debit Card
Deposits
Credit Card
Corporate Banking
Cash Management
Commodity Trade Finance
Loan Financing
Private Banking
Investment Services
Financing Services
Wealth Plan
RMB Business
Cross-border RMB Policies
Featured RMB Products

STEP 2: Choose 'Password + Token Login', key in the following information accordingly:

1) Key in your user ID in CAPs without the c.0103.

2) Key in the default log in password (Please refer to the email with the title: E-BANKING LOGIN).

3) Key in the verification number displayed in grey box. Please refresh it before keying in.



Suggest a resolution of 1024*768 (example) for the best result

System Announcement: With effect from 01 August 2018, daily limit and charges for FAST and GIR

Password+Token Login

User ID: .c.0103

Password:

Enter Verification Code: k787

Please press "Confirm" on the Token to get the dynamic password.

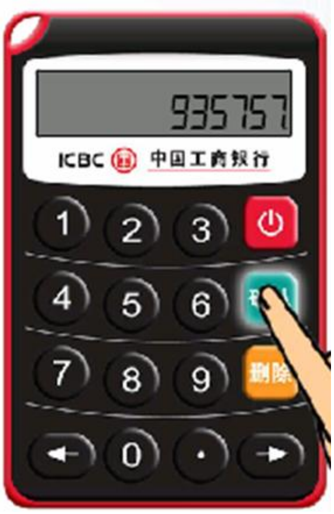
Dynamic Password:

Login Back

We suggest you use the following browser versions to visit our Internet banking: IE8-IE11, Chrome20.0-Chrome52.0, Firefox10.0-Firefox45.0, and Safari5.1-Safari9.1.2.

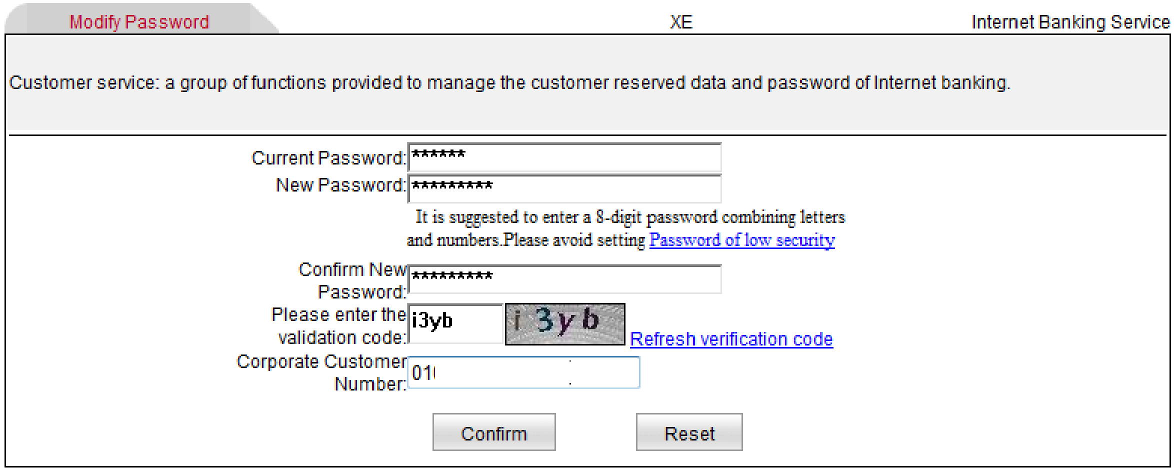
For security reasons, contractibility (where necessary) and to avoid unnecessary delay in processing of your instructions using our internet banking platform, please ensure that all your organization's information under Customer Services are up-to-date and all contact information for every transaction is true and accurate before submitting. For RMB remittance to China Mainland (Except HongKong, Macau and Taiwan), please select a remittance purpose from the drop-down arrow, manual filling will result in payment request being rejected.

4) To generate dynamic password, press the switch on button and key in the pin number (same pin as the Step 2). Then INFO word will appear, so press OK on the e-token.



5) Once the above steps are completed, the window will guide you to change a new password.

6) Key in the corporate number and generate a new dynamic password on your e-token to complete the change of password process.

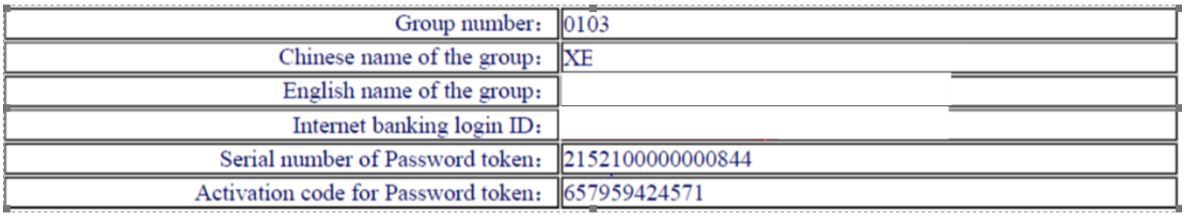

Modify Password
XE
Internet Banking Service

Customer service: a group of functions provided to manage the customer reserved data and password of Internet banking.

Current Password: ******
New Password: *********
It is suggested to enter a 8-digit password combining letters and numbers.Please avoid setting Password of low security
Confirm New Password: *********
Please enter the validation code: i3yb
Corporate Customer Number: 01

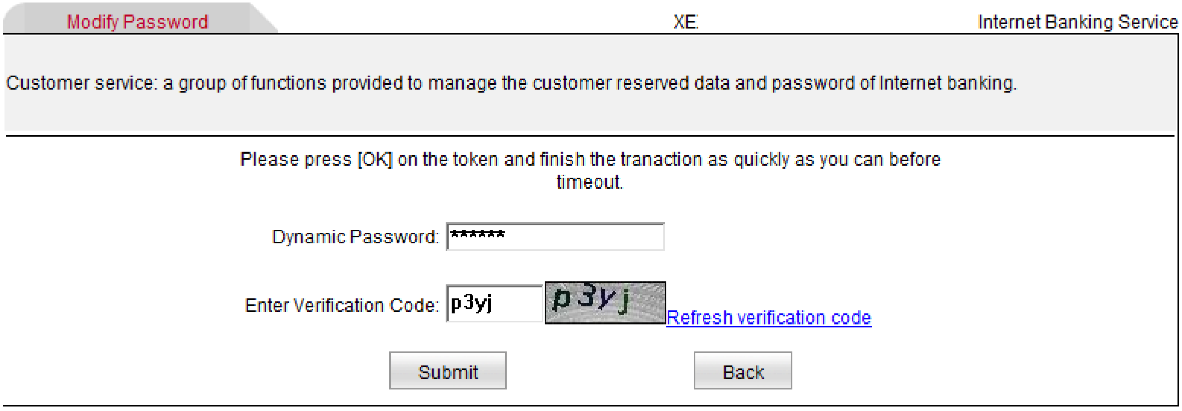
i 3y b
Refresh verification code
Confirm
Reset

NOTE： When you change your password , you will need to enter the group number , which you could find in the activation code list.



Group number:	0103
Chinese name of the group:	XE
English name of the group:	
Internet banking login ID:	
Serial number of Password token:	2152100000000844
Activation code for Password token:	657959424571

And need to enter the dynamic password once again for verification purpose:


Modify Password
XE
Internet Banking Service

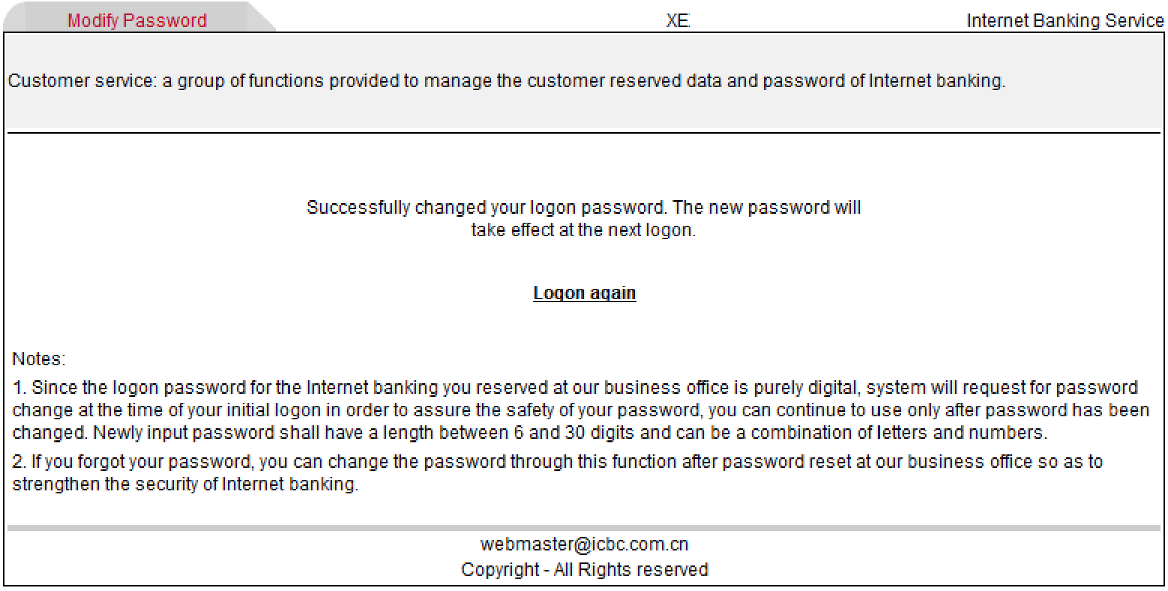
Customer service: a group of functions provided to manage the customer reserved data and password of Internet banking.

Please press [OK] on the token and finish the tranction as quickly as you can before timeout.

Dynamic Password: ******
Enter Verification Code: p3yj

p 3y j
Refresh verification code
Submit
Back

After completing password setting, you need to log in again:



Customer service: a group of functions provided to manage the customer reserved data and password of Internet banking.

Successfully changed your logon password. The new password will take effect at the next logon.

Notes:

1. Since the logon password for the Internet banking you reserved at our business office is purely digital, system will request for password change at the time of your initial logon in order to assure the safety of your password, you can continue to use only after password has been changed. Newly input password shall have a length between 6 and 30 digits and can be a combination of letters and numbers.
2. If you forgot your password, you can change the password through this function after password reset at our business office so as to strengthen the security of Internet banking.

webmaster@icbc.com.cn
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Now, you can use the new password to login to the internet banking.

III FUNCTION OVERVIEW

In order to provide a better understanding of ICBC Internet Banking, below is the brief introduction about the functions of Internet Banking.

A) ACCOUNT MANAGEMENT

You can inquire about the account information, balances and details, print e-slip and change the alias of all the accounts that belong to your internet banking account.

B) PAYMENT and TRANSFER

Provide various types of fund transfer and remittance services to fulfill the needs of internal and external business of the company, and support both domestic and overseas transactions at the same time.

C) PAYROLL SERVICE

Provide you the service of employees' salary batch pay-out services, the payees' accounts can be in China domestic banks or other banks across the region.

D) FIXED DEPOSIT

Provide RMB, SGD, USD fixed deposit products with different terms of high Interest rates, in order to meet your needs of fund appreciation.

E) CASH POOL

You can manage and transfer the funds to anywhere conveniently, and also enjoy the favorable policies like cross-border fund sweep and allocation, overdraft limit sharing, consolidated interest-bearing and internal pricing and etc.

F) DOCUMENTATION and TRADE FINANCE

Provide import L/C, documents, export L/C, import collection, export collection and other functions to meet your trade finance business needs.

G) FX TARDE

Provide foreign exchange market information query, trading account multi-currency balance query, foreign exchange buy and sell order operation and query and other functions to meet your foreign exchange trading needs.

H) PENDING TRANSACTIONS

Provide a pending approval function for corporate e-banking users, supporting approvers in centrally viewing the number of pending approval instructions. Additionally, enable to navigate to the respective instructions for processing.

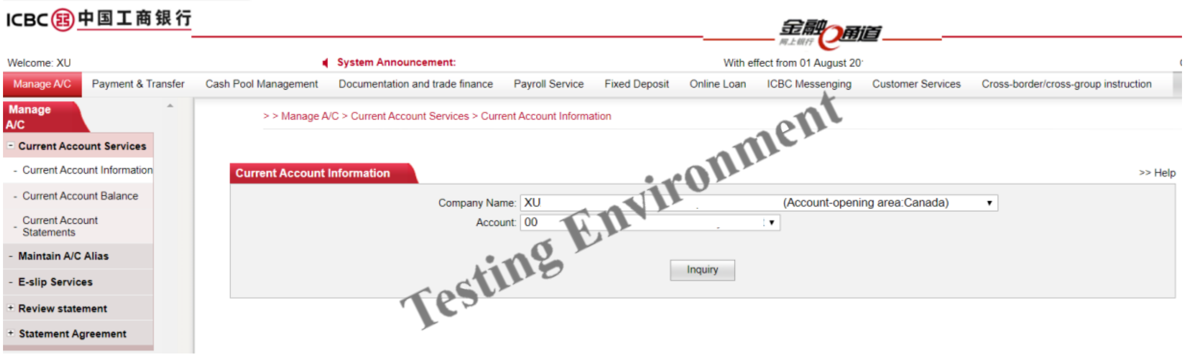
I) CUSTOMER SERVICES

Provide self-service management functions for public Internet banking users, supporting users to modify their Internet banking login passwords, query operation logs, and query and manage their Internet banking ID information.

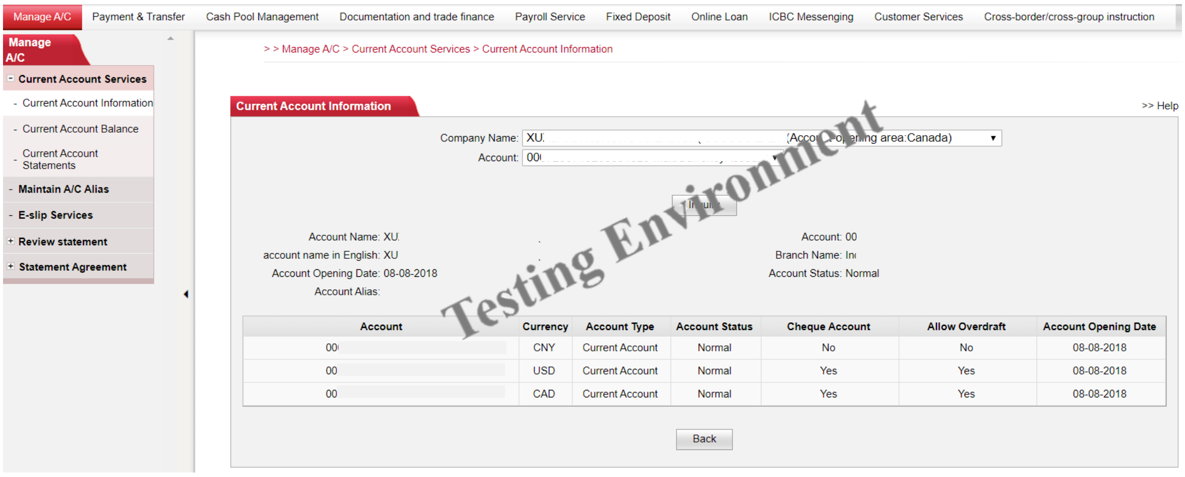
IV ACCOUNT MANAGEMENT

A) Check Current Deposit Account

Click ‘ Manage A/C ’ → ‘Current Account Services’ → ‘Current Account Information’:


ICBC 中国工商银行
Welcome: XU
System Announcement:
With effect from 01 August 20
Manage A/C
Payment & Transfer
Cash Pool Management
Documentation and trade finance
Payroll Service
Fixed Deposit
Online Loan
ICBC Messenging
Customer Services
Cross-border/cross-group instruction
Manage A/C
Current Account Services
Current Account Information
Current Account Balance
Current Account Statements
Maintain A/C Alias
E-slip Services
Review statement
Statement Agreement
> > Manage A/C > Current Account Services > Current Account Information
Current Account Information
>> Help
Inquiry
Testing Environment

Company Name: XU (Account-opening area:Canada)
Account: 00


Manage A/C
Payment & Transfer
Cash Pool Management
Documentation and trade finance
Payroll Service
Fixed Deposit
Online Loan
ICBC Messenging
Customer Services
Cross-border/cross-group instruction
Manage A/C
Current Account Services
Current Account Information
Current Account Balance
Current Account Statements
Maintain A/C Alias
E-slip Services
Review statement
Statement Agreement
> > Manage A/C > Current Account Services > Current Account Information
Current Account Information
>> Help
Inquiry
Back
Testing Environment

Company Name: XU (Account-opening area:Canada)
Account: 00

Account Name: XU
account name in English: XU
Account Opening Date: 08-08-2018
Account Alias:
Account: 00
Branch Name: In
Account Status: Normal

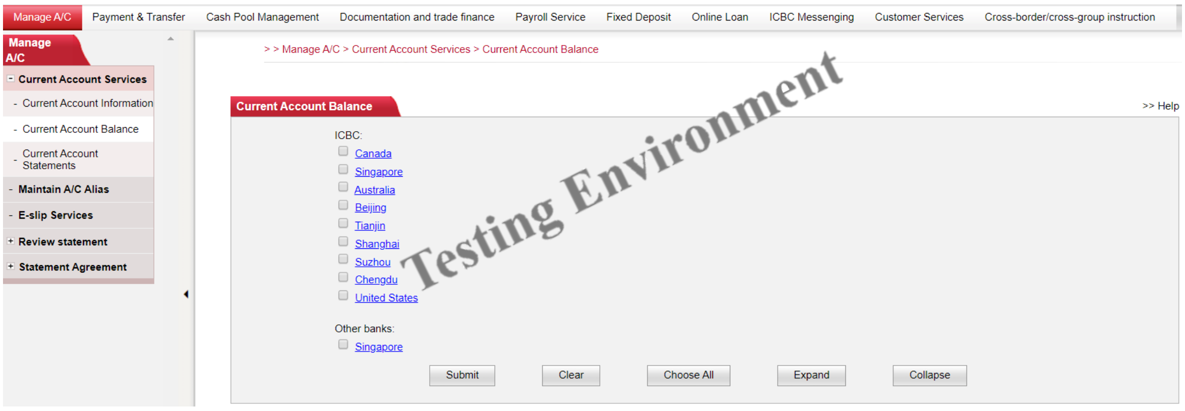
Account	Currency	Account Type	Account Status	Cheque Account	Allow Overdraft	Account Opening Date
00	CNY	Current Account	Normal	No	No	08-08-2018
00	USD	Current Account	Normal	Yes	Yes	08-08-2018
00	CAD	Current Account	Normal	Yes	Yes	08-08-2018

Note:

1. **You can check your account only if the account has already been connected to ICBC Singapore Branch internet banking.**
2. **The account of ICBC in other location can be connected to ICBC Singapore Branch Internet banking as well, including mainland China, HK, Thailand etc. for the detailed information, please contact our relationship manager.**

B) Check Balance In Current Account

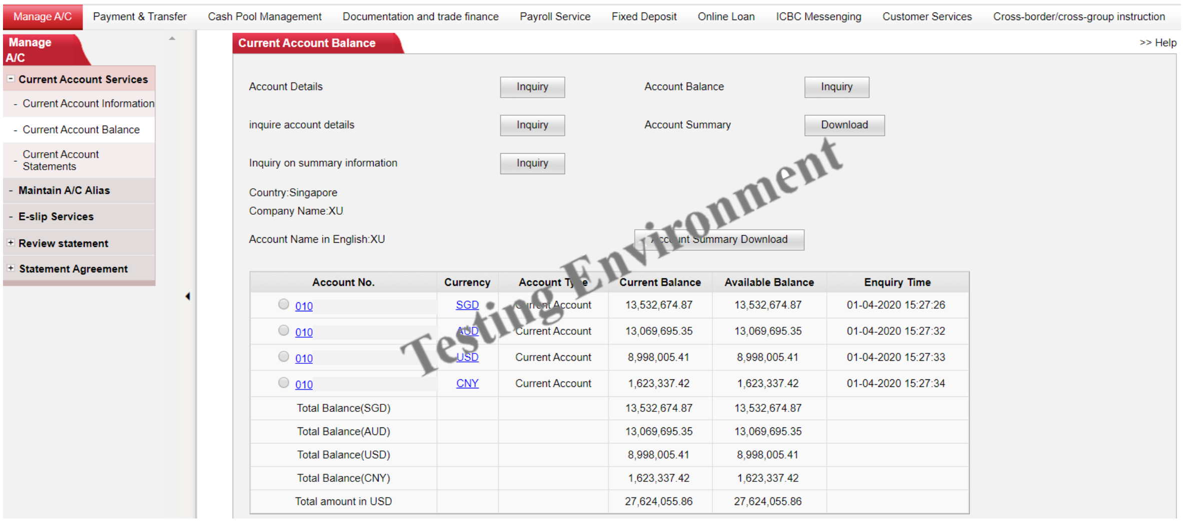
Click ‘Manage A/C’ → ‘Current Account Balance’ → ‘Current Account Balance’:


Manage A/C
Payment & Transfer
Cash Pool Management
Documentation and trade finance
Payroll Service
Fixed Deposit
Online Loan
ICBC Messenging
Customer Services
Cross-border/cross-group instruction
Manage A/C
Current Account Services
Current Account Information
Current Account Balance
Current Account Statements
Maintain A/C Alias
E-slip Services
Review statement
Statement Agreement
> > Manage A/C > Current Account Services > Current Account Balance
Current Account Balance
>> Help
Submit
Clear
Choose All
Expand
Collapse

ICBC:
☐ Canada
☐ Singapore
☐ Australia
☐ Beijing
☐ Tianjin
☐ Shanghai
☐ Suzhou
☐ Chengdu
☐ United States

Other banks:
☐ Singapore

Testing Environment


Manage A/C
Payment & Transfer
Cash Pool Management
Documentation and trade finance
Payroll Service
Fixed Deposit
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ICBC Messenging
Customer Services
Cross-border/cross-group instruction
Manage A/C
Current Account Services
Current Account Information
Current Account Balance
Current Account Statements
Maintain A/C Alias
E-slip Services
Review statement
Statement Agreement
Current Account Balance
>> Help
Account Details
Inquiry
Account Balance
Inquiry
inquire account details
Inquiry
Account Summary
Download
Inquiry on summary information
Inquiry
Account Summary Download

Country:Singapore
Company Name:XU
Account Name in English:XU

Account No.	Currency	Account Type	Current Balance	Available Balance	Enquiry Time
○ 010[redacted]	SGD	Current Account	13,532,674.87	13,532,674.87	01-04-2020 15:27:26
○ 010[redacted]	AUD	Current Account	13,069,695.35	13,069,695.35	01-04-2020 15:27:32
○ 010[redacted]	USD	Current Account	8,998,005.41	8,998,005.41	01-04-2020 15:27:33
○ 010[redacted]	CNY	Current Account	1,623,337.42	1,623,337.42	01-04-2020 15:27:34
Total Balance(SGD)			13,532,674.87	13,532,674.87	
Total Balance(AUD)			13,069,695.35	13,069,695.35	
Total Balance(USD)			8,998,005.41	8,998,005.41	
Total Balance(CNY)			1,623,337.42	1,623,337.42	
Total amount in USD			27,624,055.86	27,624,055.86	

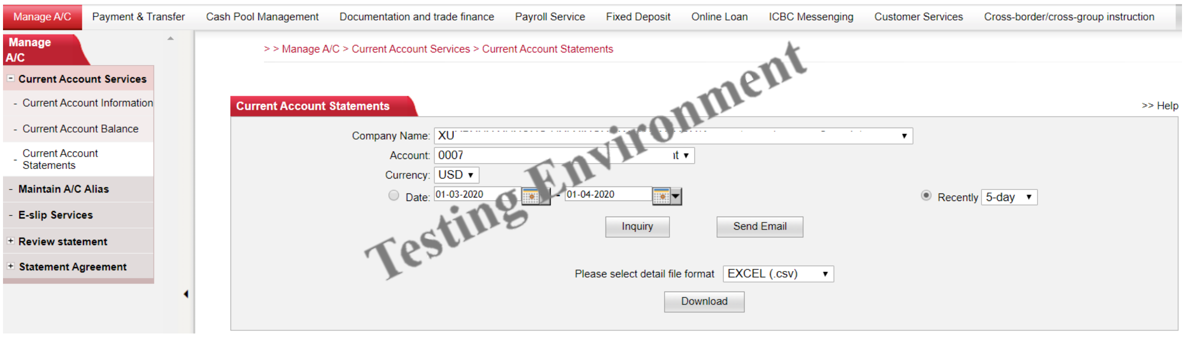
Testing Environment

Note:

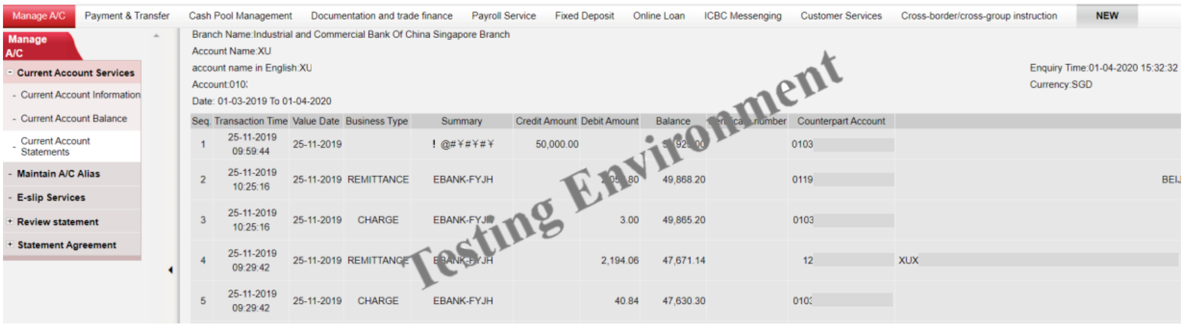
1. **You can check your account only if the account has been connected to ICBC Singapore Branch E-banking.**
2. **Choose the region you want to check, and tick the corresponding accounts to view;**
3. **Click the account or currency link to check the balance, inquired date & time, and viewing the summary of accounts with total balances.**
4. **The inquired results can be printed out directly.**

C) Check Details of Current Account

Click ‘Manage A/C’ → ‘Current Account Services’ → ‘Current Account Statements’:


Manage A/C
Payment & Transfer
Cash Pool Management
Documentation and trade finance
Payroll Service
Fixed Deposit
Online Loan
ICBC Messenging
Customer Services
Cross-border/cross-group instruction
Manage A/C
Current Account Services
Current Account Information
Current Account Balance
Current Account Statements
Maintain A/C Alias
E-slip Services
Review statement
Statement Agreement
> > Manage A/C > Current Account Services > Current Account Statements
Current Account Statements
>> Help
Inquiry
Send Email
Download
Testing Environment

Company Name: XU [redacted]
Account: 0007
Currency: USD
○ Date: 01-03-2020 - 01-04-2020
● Recently 5-day
Please select detail file format EXCEL (.csv)


Manage A/C
Payment & Transfer
Cash Pool Management
Documentation and trade finance
Payroll Service
Fixed Deposit
Online Loan
ICBC Messenging
Customer Services
Cross-border/cross-group instruction
NEW
Manage A/C
Current Account Services
Current Account Information
Current Account Balance
Current Account Statements
Maintain A/C Alias
E-slip Services
Review statement
Statement Agreement
Testing Environment

Branch Name:Industrial and Commercial Bank Of China Singapore Branch
Account Name:XU
account name in English:XU
Account:010:
Date: 01-03-2019 To 01-04-2020
Enquiry Time:01-04-2020 15:32:32
Currency:SGD

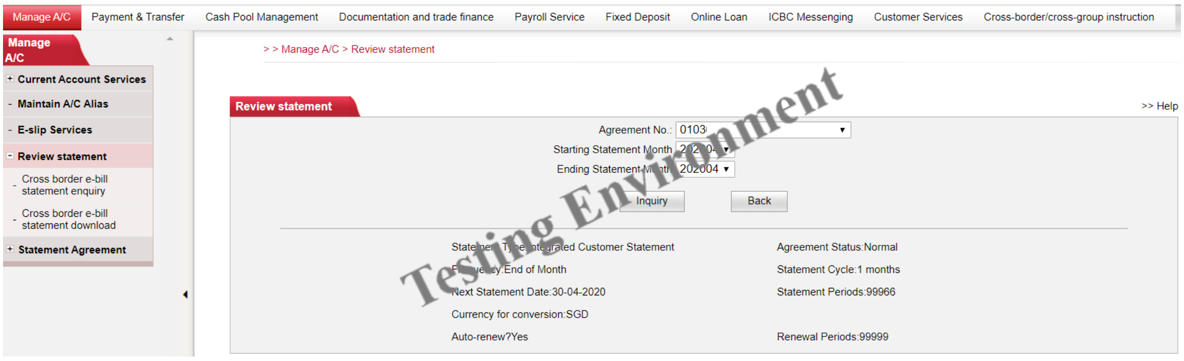
Seq.	Transaction Time	Value Date	Business Type	Summary	Credit Amount	Debit Amount	Balance	Certificate number	Counterpart Account	
1	25-11-2019 09:59:44	25-11-2019		！@#￥#￥#￥	50,000.00		[illegible]		0103 [redacted]	
2	25-11-2019 10:25:16	25-11-2019	REMITTANCE	EBANK-FYJH		[illegible]	49,868.20		0119 [redacted]	BEIJ
3	25-11-2019 10:25:16	25-11-2019	CHARGE	EBANK-FYJH		3.00	49,865.20		0103 [redacted]	
4	25-11-2019 09:29:42	25-11-2019	REMITTANCE	EBANK-FYJH		2,194.06	47,671.14		12 [redacted]	XUX [redacted]
5	25-11-2019 09:29:42	25-11-2019	CHARGE	EBANK-FYJH		40.84	47,630.30		010: [redacted]	

Note:

1. **You can check your account only if the account has been connected to ICBC Singapore Branch E-banking.**
2. **The default time range is to check the details of the account within last 5 days. You can select the range of date that you would like to view. The maximum period is ten year’s account details.**
3. **E-slip printing function requires the token device for verification purpose.**
4. **The account details can be printed out.**
5. **The account details support both Excel and PDF format.**

D) Bank statement inquiry

Click ‘Manage A/C’ → ‘Review Statement’


Manage A/C
Payment & Transfer
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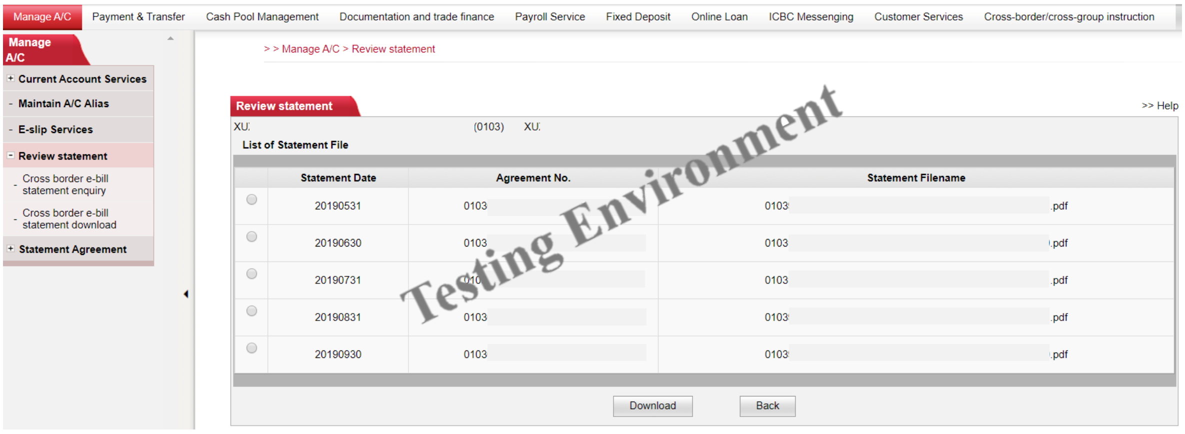
Cross-border/cross-group instruction
Manage A/C
+ Current Account Services
- Maintain A/C Alias
- E-slip Services
- Review statement
Cross border e-bill statement enquiry
Cross border e-bill statement download
+ Statement Agreement
> > Manage A/C > Review statement
Review statement
>> Help
Inquiry
Back

Testing Environment

Agreement No.: 0103[redacted]
Starting Statement Month: 202004
Ending Statement Month: 202004

Statement Type:Integrated Customer Statement
Frequency:End of Month
Next Statement Date:30-04-2020
Currency for conversion:SGD
Auto-renew?Yes
Agreement Status:Normal
Statement Cycle:1 months
Statement Periods:99966
Renewal Periods:99999


Manage A/C
Payment & Transfer
Cash Pool Management
Documentation and trade finance
Payroll Service
Fixed Deposit
Online Loan
ICBC Messenging
Customer Services
Cross-border/cross-group instruction
Manage A/C
+ Current Account Services
- Maintain A/C Alias
- E-slip Services
- Review statement
Cross border e-bill statement enquiry
Cross border e-bill statement download
+ Statement Agreement
> > Manage A/C > Review statement
Review statement
>> Help
Download
Back

Testing Environment

XU[redacted] (0103) XU[redacted]

List of Statement File

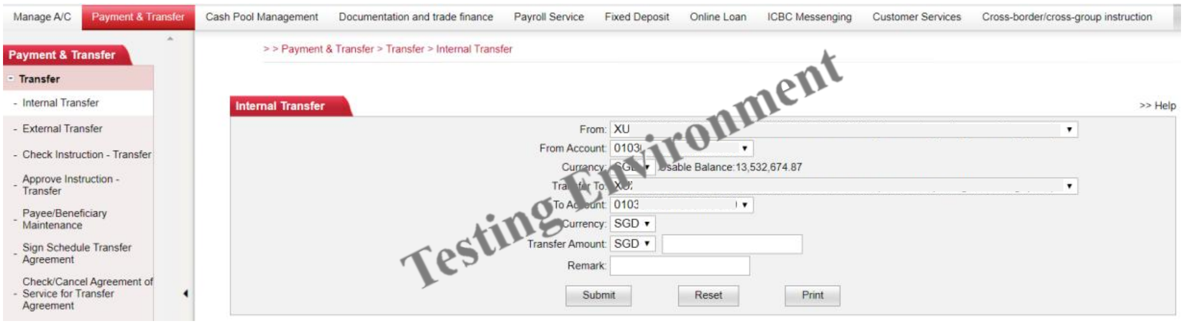
	Statement Date	Agreement No.	Statement Filename
○	20190531	0103[redacted]	0103[redacted].pdf
○	20190630	0103[redacted]	0103[redacted].pdf
○	20190731	010[redacted]	0103[redacted].pdf
○	20190831	0103[redacted]	0103[redacted].pdf
○	20190930	0103[redacted]	0103[redacted].pdf

Note:

1. You can check your account only if the account has been connected to ICBC Singapore Branch E-banking.
2. You can select the range of date that you would like to view. The maximum period for the monthly bank statement is one year.
3. The bank statements can be printed out.
4. The bank statements support both Excel and PDF format.
5. MT940 self-service download is available via E-banking, please contact your relationship manager for details.

V INTERNAL TRANSFER

Click ‘Payment & Transfer’ → ‘Transfer’ → ‘Internal Transfer’:


Manage A/C
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Payroll Service
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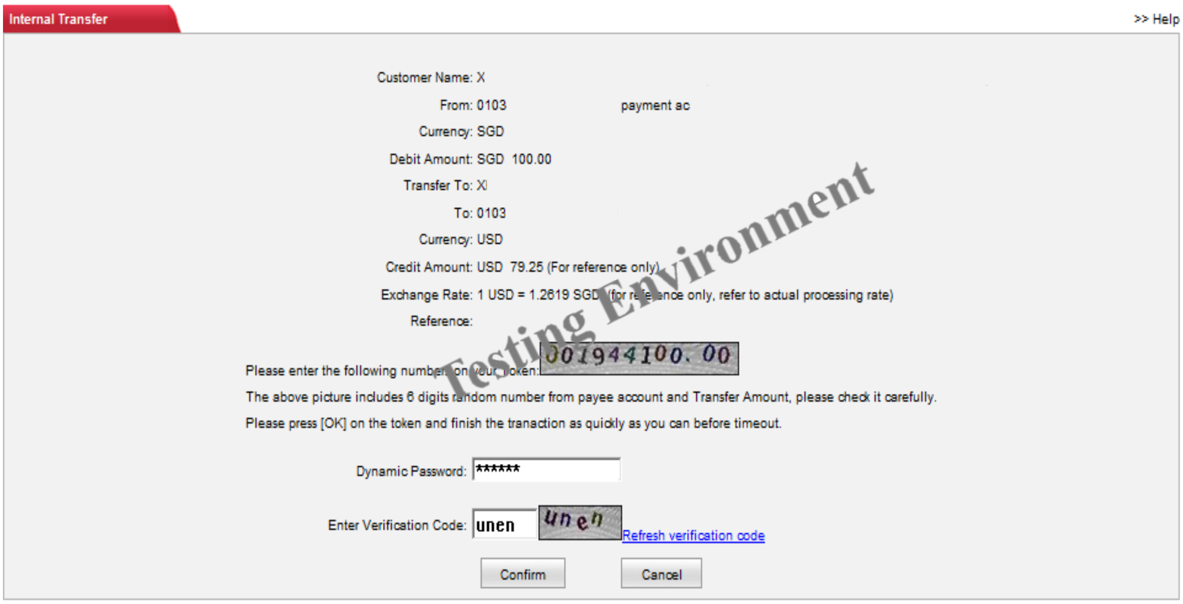
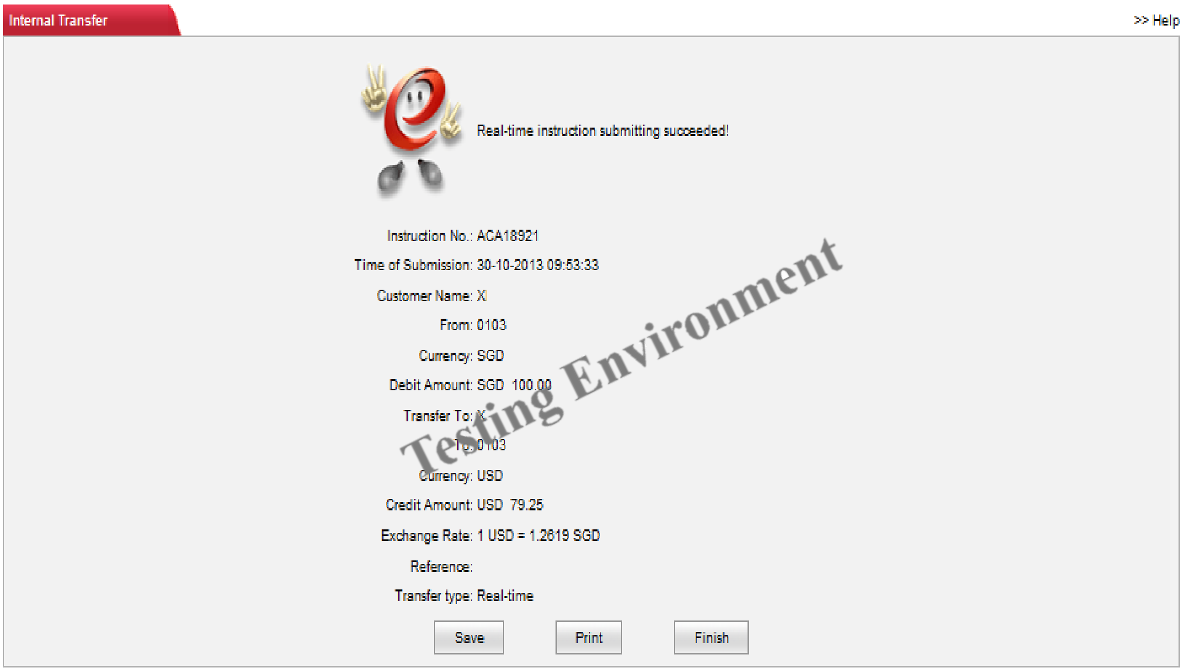
ICBC Messenging
Customer Services
Cross-border/cross-group instruction
> > Payment & Transfer > Transfer > Internal Transfer
Payment & Transfer
Transfer
- Internal Transfer
- External Transfer
- Check Instruction - Transfer
- Approve Instruction - Transfer
- Payee/Beneficiary Maintenance
- Sign Schedule Transfer Agreement
- Check/Cancel Agreement of Service for Transfer Agreement
Internal Transfer
>> Help
Submit
Reset
Print
Testing Environment

From: XU
From Account: 0103
Currency: SGD Usable Balance:13,532,674.87
Transfer To: XU
To Account: 0103
Currency: SGD
Transfer Amount: SGD
Remark:


Internal Transfer
>> Help
Refresh verification code
Confirm
Cancel
Testing Environment

Customer Name: X
From: 0103 payment ac
Currency: SGD
Debit Amount: SGD 100.00
Transfer To: X
To: 0103
Currency: USD
Credit Amount: USD 79.25 (For reference only)
Exchange Rate: 1 USD = 1.2619 SGD (for reference only, refer to actual processing rate)
Reference:
Please enter the following number on your token: 001944100.00
The above picture includes 6 digits random number from payee account and Transfer Amount, please check it carefully.
Please press [OK] on the token and finish the tranaction as quickly as you can before timeout.
Dynamic Password: ******
Enter Verification Code: unen


Internal Transfer
>> Help
Save
Print
Finish
Testing Environment

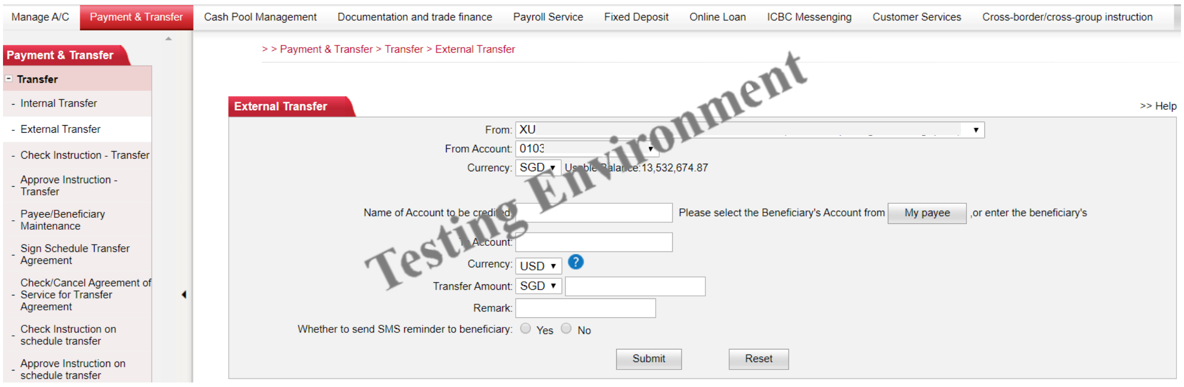
Real-time instruction submitting succeeded!
Instruction No.: ACA18921
Time of Submission: 30-10-2013 09:53:33
Customer Name: X
From: 0103
Currency: SGD
Debit Amount: SGD 100.00
Transfer To: X
To: 0103
Currency: USD
Credit Amount: USD 79.25
Exchange Rate: 1 USD = 1.2619 SGD
Reference:
Transfer type: Real-time

Note:

1. **The function applies to the funds transfer between internal registered accounts within the company;**
2. **The payer and payee must be in the same account opening region, such as Singapore accounts, or domestic accounts. China domestic accounts belongs to same region;**
3. **Internet banking supports payer and payee using different types of currencies;**
4. **Once submitting your order, you will see the referential exchange rate indicated in the activation code page;**
5. **It is real-time transfer without any charges;**
6. **The function needs to use token device;**
7. **The successful submitting page can be printed.**

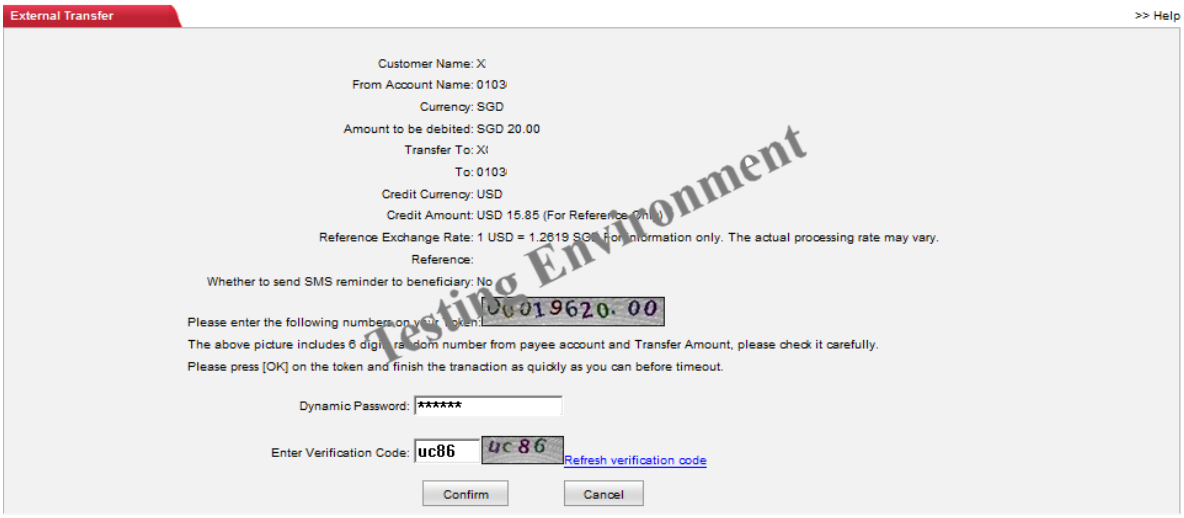
VI EXTERNAL TRANSFER

Click ‘Payment & Transfer’ → ‘Transfer’ → ‘External Transfer’:


Manage A/C
Payment & Transfer
Cash Pool Management
Documentation and trade finance
Payroll Service
Fixed Deposit
Online Loan
ICBC Messenging
Customer Services
Cross-border/cross-group instruction
> > Payment & Transfer > Transfer > External Transfer
Payment & Transfer
Transfer
- Internal Transfer
- External Transfer
- Check Instruction - Transfer
- Approve Instruction - Transfer
- Payee/Beneficiary Maintenance
- Sign Schedule Transfer Agreement
- Check/Cancel Agreement of Service for Transfer Agreement
- Check Instruction on schedule transfer
- Approve Instruction on schedule transfer
External Transfer
>> Help
My payee
Submit
Reset

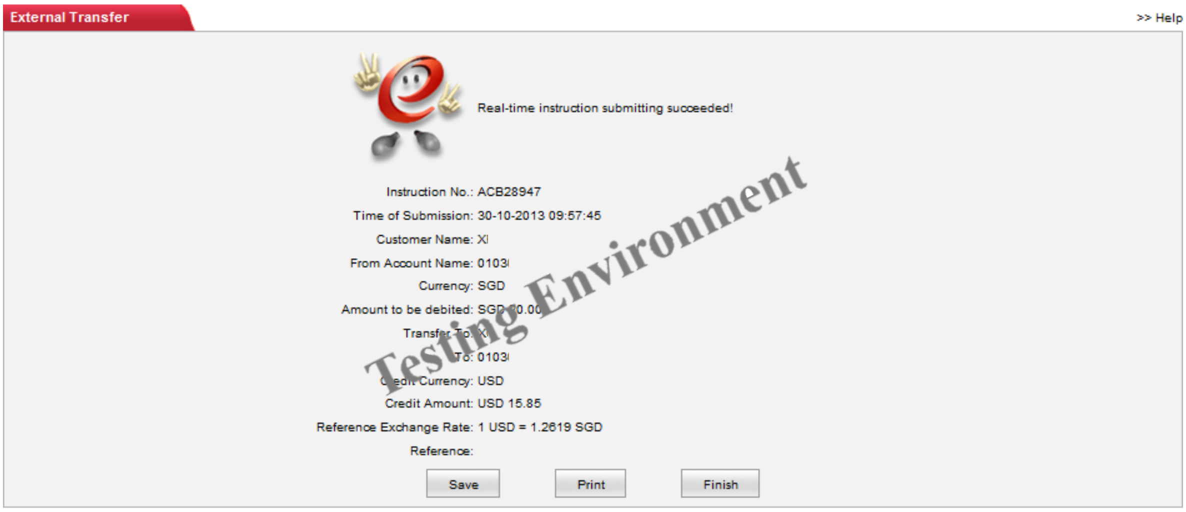
From: XU
From Account: 0103
Currency: SGD Usable Balance:13,532,674.87
Name of Account to be credited: Please select the Beneficiary's Account from My payee ,or enter the beneficiary's
To Account:
Currency: USD
Transfer Amount: SGD
Remark:
Whether to send SMS reminder to beneficiary: ○ Yes ○ No

Testing Environment


External Transfer
>> Help
Confirm
Cancel
Refresh verification code

Customer Name: X
From Account Name: 0103
Currency: SGD
Amount to be debited: SGD 20.00
Transfer To: X
To: 0103
Credit Currency: USD
Credit Amount: USD 15.85 (For Reference Only)
Reference Exchange Rate: 1 USD = 1.2619 SGD For information only. The actual processing rate may vary.
Reference:
Whether to send SMS reminder to beneficiary: No
Please enter the following numbers on your token: 00019620.00
The above picture includes 6 digit random number from payee account and Transfer Amount, please check it carefully.
Please press [OK] on the token and finish the tranaction as quickly as you can before timeout.
Dynamic Password: ******
Enter Verification Code: uc86 uc86

Testing Environment


External Transfer
>> Help
Save
Print
Finish

Real-time instruction submitting succeeded!
Instruction No.: ACB28947
Time of Submission: 30-10-2013 09:57:45
Customer Name: X
From Account Name: 0103
Currency: SGD
Amount to be debited: SGD 20.00
Transfer To: X
To: 0103
Credit Currency: USD
Credit Amount: USD 15.85
Reference Exchange Rate: 1 USD = 1.2619 SGD
Reference:

Testing Environment

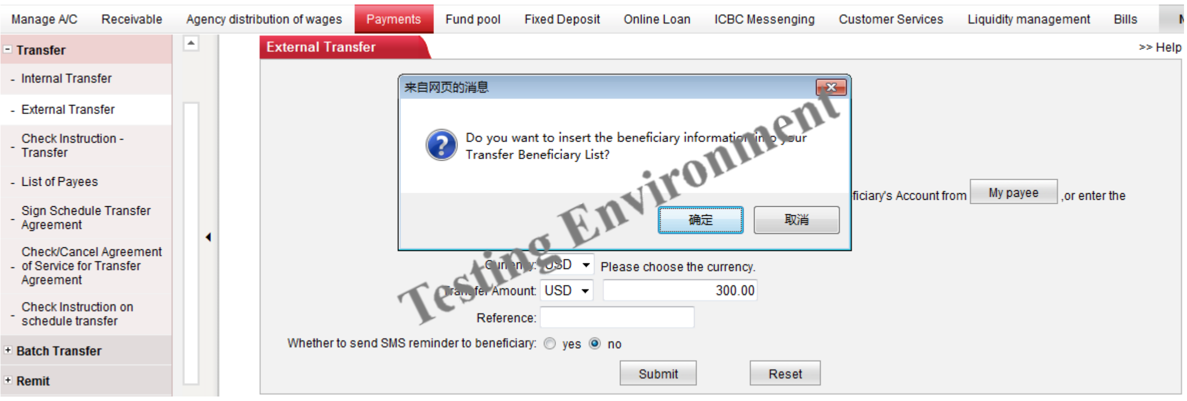
Note:

1. It applies to the Singapore ICBC local accounts transfer and supports payers and payees using different type of currencies;

2. After submitting your order, you will see the referential exchange rate in the activation code page;

3. It is real-time transfer without any charge;

4. The information of payees can be saved for direct selection next time, to avoid manually keying in;


Manage A/C
Receivable
Agency distribution of wages
Payments
Fund pool
Fixed Deposit
Online Loan
ICBC Messenging
Customer Services
Liquidity management
Bills
Transfer
Internal Transfer
External Transfer
Check Instruction - Transfer
List of Payees
Sign Schedule Transfer Agreement
Check/Cancel Agreement of Service for Transfer Agreement
Check Instruction on schedule transfer
Batch Transfer
Remit
External Transfer
>> Help
来自网页的消息
确定
取消
My payee
Submit
Reset
Testing Environment

Do you want to insert the beneficiary information into your Transfer Beneficiary List?

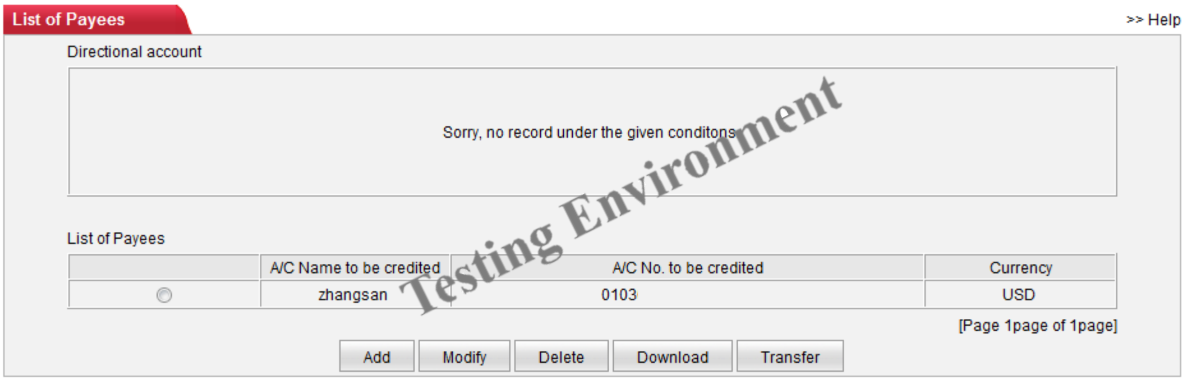
ficiary's Account from My payee ,or enter the

Currency: USD Please choose the currency.

Transfer Amount: USD 300.00

Reference:

Whether to send SMS reminder to beneficiary: ○ yes ● no


List of Payees
>> Help
Add
Modify
Delete
Download
Transfer
Testing Environment

Directional account

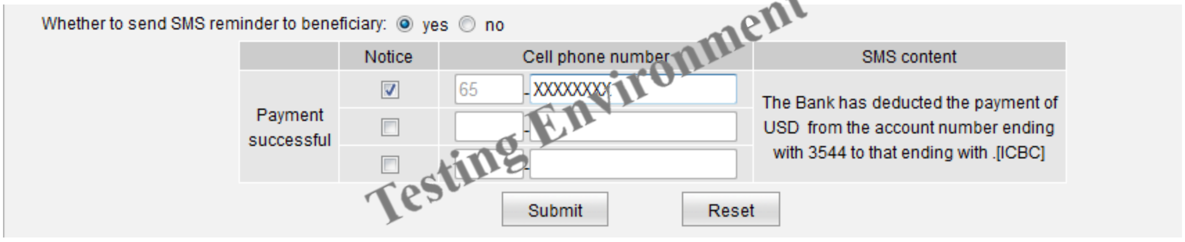
Sorry, no record under the given conditons

List of Payees

	A/C Name to be credited	A/C No. to be credited	Currency
○	zhangsan	0103	USD

[Page 1page of 1page]

5. You can choose to send SMS message to inform the payees to check their accounts, the language of SMS message can be either English or Chinese, it depends on the version of the e-banking you login to. The SMS message service is free of charge;


Submit
Reset
Testing Environment

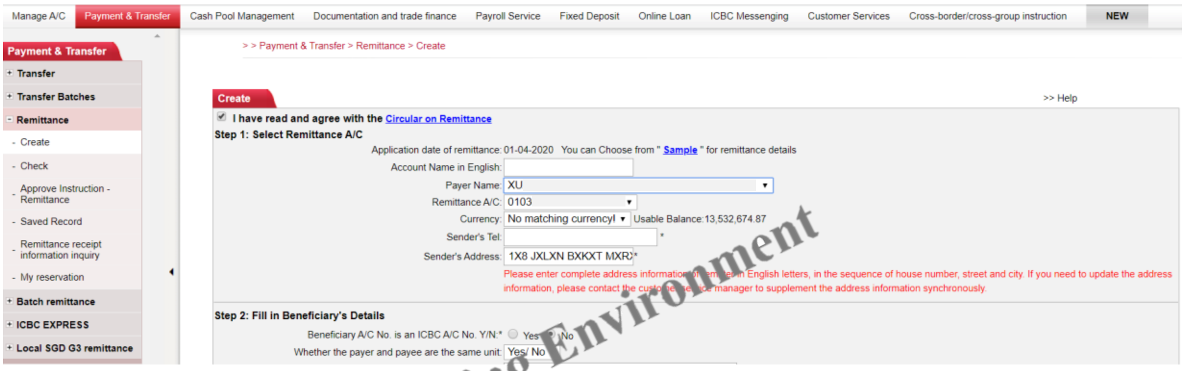
Whether to send SMS reminder to beneficiary: ● yes ○ no

	Notice	Cell phone number	SMS content
Payment successful	☑	65 - XXXXXXXX	The Bank has deducted the payment of USD from the account number ending with 3544 to that ending with .[ICBC]
	☐	-	
	☐	-	

6. The successful submitting page can be printed out.

VII REMITTANCE

Click ‘Payment & Transfer’ - ‘Remittance’ - ‘Create’:


Manage A/C
Payment & Transfer
Cash Pool Management
Documentation and trade finance
Payroll Service
Fixed Deposit
Online Loan
ICBC Messenging
Customer Services
Cross-border/cross-group instruction
NEW
Payment & Transfer
+ Transfer
+ Transfer Batches
- Remittance
- Create
- Check
- Approve Instruction - Remittance
- Saved Record
- Remittance receipt information inquiry
- My reservation
+ Batch remittance
+ ICBC EXPRESS
+ Local SGD G3 remittance
Create
>> Help
Testing Environment

> > Payment & Transfer > Remittance > Create

☑ **I have read and agree with the Circular on Remittance**

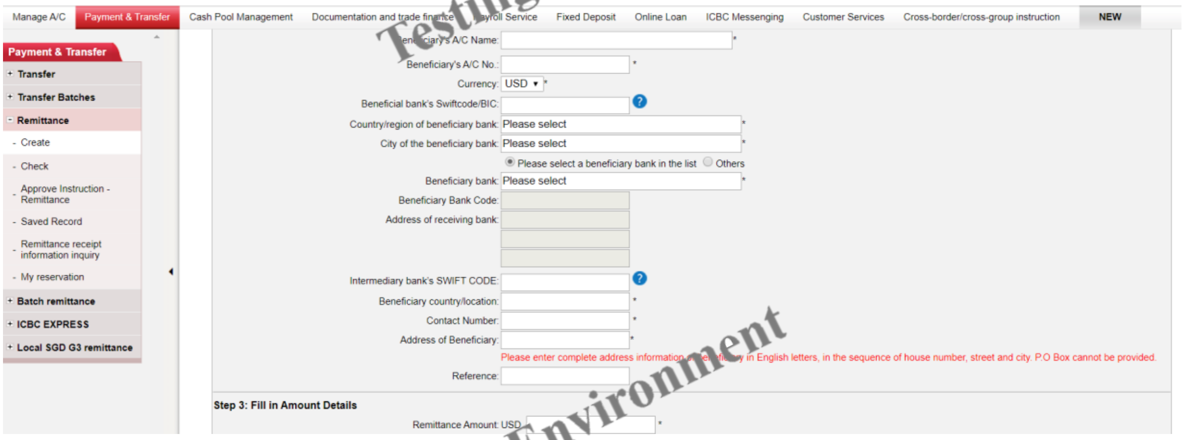
Step 1: Select Remittance A/C

Application date of remittance: 01-04-2020 You can Choose from " Sample " for remittance details
Account Name in English:
Payer Name: XU
Remittance A/C: 0103
Currency: No matching currencyl Usable Balance:13,532,674.87
Sender's Tel: *
Sender's Address: 1X8 JXLXN BXKXT MXR*

Please enter complete address information of remitter in English letters, in the sequence of house number, street and city. If you need to update the address information, please contact the customer service manager to supplement the address information synchronously.

Step 2: Fill in Beneficiary's Details

Beneficiary A/C No. is an ICBC A/C No. Y/N:* ○ Yes ● No
Whether the payer and payee are the same unit: Yes/ No


Manage A/C
Payment & Transfer
Cash Pool Management
Documentation and trade finance
Payroll Service
Fixed Deposit
Online Loan
ICBC Messenging
Customer Services
Cross-border/cross-group instruction
NEW
Payment & Transfer
+ Transfer
+ Transfer Batches
- Remittance
- Create
- Check
- Approve Instruction - Remittance
- Saved Record
- Remittance receipt information inquiry
- My reservation
+ Batch remittance
+ ICBC EXPRESS
+ Local SGD G3 remittance
Testing Environment

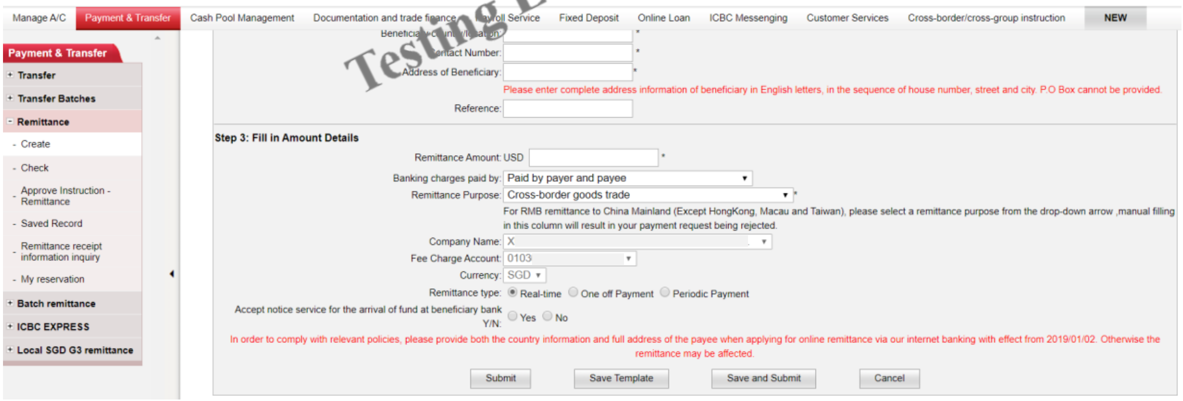
Beneficiary's A/C Name: *
Beneficiary's A/C No.: *
Currency: USD *
Beneficial bank's Swiftcode/BIC:
Country/region of beneficiary bank: Please select *
City of the beneficiary bank: Please select *
● Please select a beneficiary bank in the list ○ Others
Beneficiary bank: Please select *
Beneficiary Bank Code:
Address of receiving bank:
Intermediary bank's SWIFT CODE:
Beneficiary country/location: *
Contact Number: *
Address of Beneficiary: *

Please enter complete address information of beneficiary in English letters, in the sequence of house number, street and city. P.O Box cannot be provided.

Reference:

Step 3: Fill in Amount Details

Remittance Amount: USD *


Manage A/C
Payment & Transfer
Cash Pool Management
Documentation and trade finance
Payroll Service
Fixed Deposit
Online Loan
ICBC Messenging
Customer Services
Cross-border/cross-group instruction
NEW
Payment & Transfer
+ Transfer
+ Transfer Batches
- Remittance
- Create
- Check
- Approve Instruction - Remittance
- Saved Record
- Remittance receipt information inquiry
- My reservation
+ Batch remittance
+ ICBC EXPRESS
+ Local SGD G3 remittance
Submit
Save Template
Save and Submit
Cancel

Beneficiary country/location: *
Contact Number: *
Address of Beneficiary: *

Please enter complete address information of beneficiary in English letters, in the sequence of house number, street and city. P.O Box cannot be provided.

Reference:

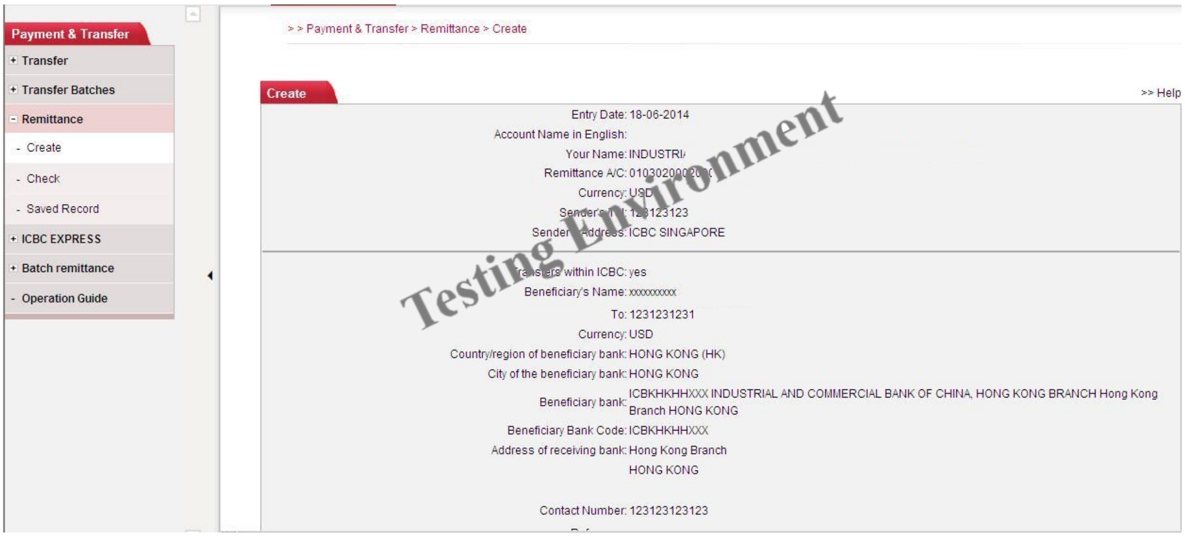
Step 3: Fill in Amount Details

Remittance Amount: USD *
Banking charges paid by: Paid by payer and payee
Remittance Purpose: Cross-border goods trade *

For RMB remittance to China Mainland (Except HongKong, Macau and Taiwan), please select a remittance purpose from the drop-down arrow ,manual filling in this column will result in your payment request being rejected.

Company Name: X
Fee Charge Account: 0103
Currency: SGD
Remittance type: ● Real-time ○ One off Payment ○ Periodic Payment
Accept notice service for the arrival of fund at beneficiary bank Y/N: ○ Yes ○ No

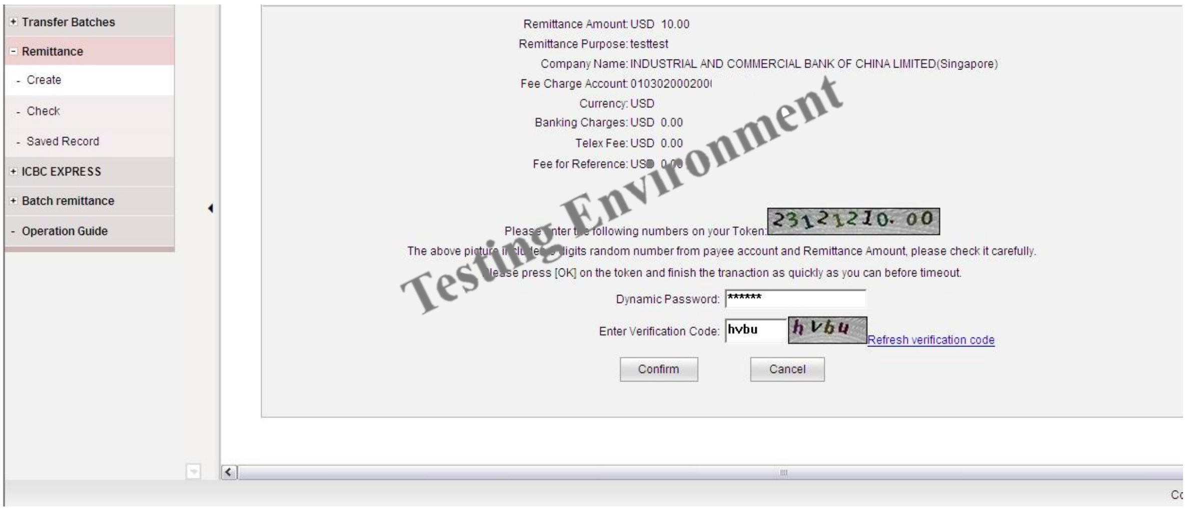
In order to comply with relevant policies, please provide both the country information and full address of the payee when applying for online remittance via our internet banking with effect from 2019/01/02. Otherwise the remittance may be affected.


Payment & Transfer
+ Transfer
+ Transfer Batches
- Remittance
- Create
- Check
- Saved Record
+ ICBC EXPRESS
+ Batch remittance
- Operation Guide
> > Payment & Transfer > Remittance > Create
Create
>> Help
Testing Environment

Entry Date: 18-06-2014
Account Name in English:
Your Name: INDUSTRI
Remittance A/C: 010302000200
Currency: USD
Sender's Tel: 123123123
Sender's Address: ICBC SINGAPORE

Transfers within ICBC: yes
Beneficiary's Name: xxxxxxxxxx
To: 1231231231
Currency: USD
Country/region of beneficiary bank: HONG KONG (HK)
City of the beneficiary bank: HONG KONG
Beneficiary bank: ICBKHKHHXXX INDUSTRIAL AND COMMERCIAL BANK OF CHINA, HONG KONG BRANCH Hong Kong Branch HONG KONG
Beneficiary Bank Code: ICBKHKHHXXX
Address of receiving bank: Hong Kong Branch
HONG KONG

Contact Number: 123123123123


+ Transfer Batches
- Remittance
- Create
- Check
- Saved Record
+ ICBC EXPRESS
+ Batch remittance
- Operation Guide
Testing Environment
23121210.00
hvbu
Refresh verification code
Confirm
Cancel

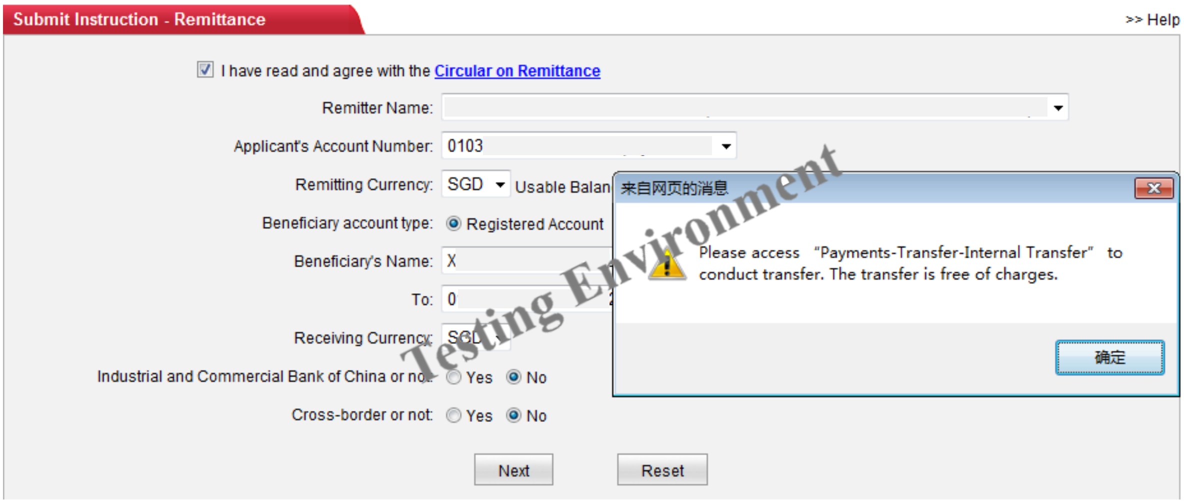
Remittance Amount: USD 10.00
Remittance Purpose: testtest
Company Name: INDUSTRIAL AND COMMERCIAL BANK OF CHINA LIMITED(Singapore)
Fee Charge Account: 010302000200
Currency: USD
Banking Charges: USD 0.00
Telex Fee: USD 0.00
Fee for Reference: USD 0.00

Please enter the following numbers on your Token:
The above picture includes [illegible] digits random number from payee account and Remittance Amount, please check it carefully.
Please press [OK] on the token and finish the tranaction as quickly as you can before timeout.
Dynamic Password: ******
Enter Verification Code: hvbu

Note:

1. **The function supports different currencies of the payers' and payees' accounts;**
2. **The input of the payee's name, account and currency in the first page will be saved; The input box with symbol ' * ' must be filled in;**

3. **You can choose** Save and Submit **when you submit the instruction or add new sample to avoid keying in the same information again.**
4. **When you choose ‘Registered Account’，there will be a pop-up to remind you that the internal registered account transfer cannot be done by this function;**


Submit Instruction - Remittance
>> Help

☑ I have read and agree with the Circular on Remittance

Remitter Name:
Applicant's Account Number: 0103
Remitting Currency: SGD Usable Balan
Beneficiary account type: ● Registered Account
Beneficiary's Name: X
To: 0
Receiving Currency: SGD
Industrial and Commercial Bank of China or not: ○ Yes ● No
Cross-border or not: ○ Yes ● No

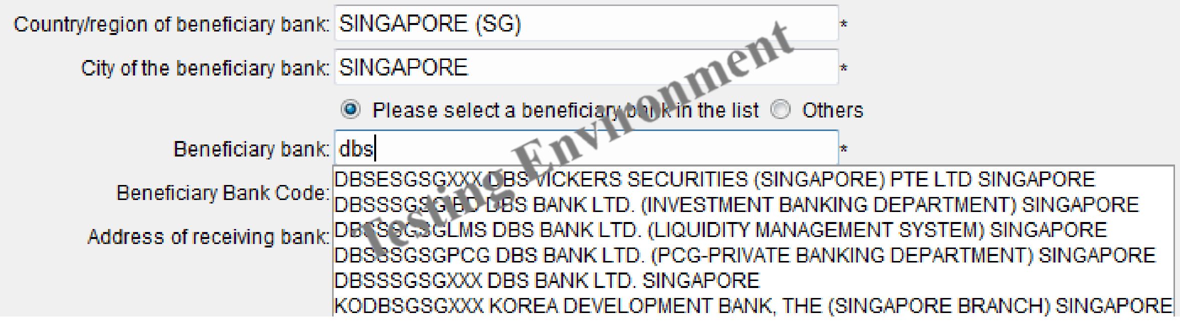
Next
Reset

来自网页的消息

Please access “Payments-Transfer-Internal Transfer” to conduct transfer. The transfer is free of charges.

Testing Environment

5. **After keying in the country and city information of beneficiary’s bank, you can use SWIFT CODE or name of the bank to choose the correct bank in the drop-down box, where no manual key-in is required;**

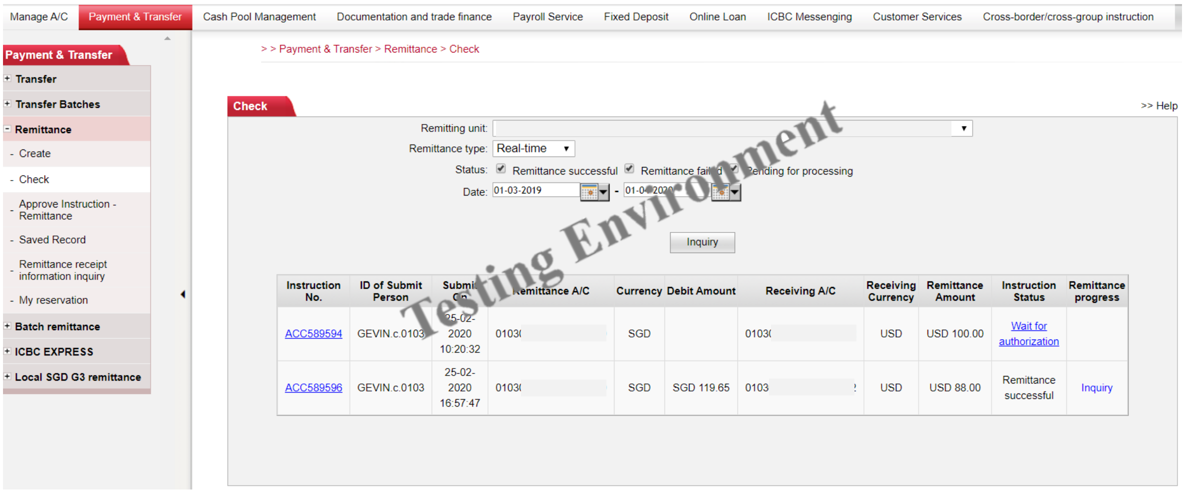

Country/region of beneficiary bank: SINGAPORE (SG) *
City of the beneficiary bank: SINGAPORE *
● Please select a beneficiary bank in the list ○ Others
Beneficiary bank: dbs *
Beneficiary Bank Code:
Address of receiving bank:

DBSESGSGXXX DBS VICKERS SECURITIES (SINGAPORE) PTE LTD SINGAPORE
DBSSSGSGIBD DBS BANK LTD. (INVESTMENT BANKING DEPARTMENT) SINGAPORE
DBSSSGSGLMS DBS BANK LTD. (LIQUIDITY MANAGEMENT SYSTEM) SINGAPORE
DBSSSGSGPCG DBS BANK LTD. (PCG-PRIVATE BANKING DEPARTMENT) SINGAPORE
DBSSSGSGXXX DBS BANK LTD. SINGAPORE
KODBSGSGXXX KOREA DEVELOPMENT BANK, THE (SINGAPORE BRANCH) SINGAPORE

Testing Environment

6. **Internet banking supports SWIFT GPI to trace remittance progress and fund status:**

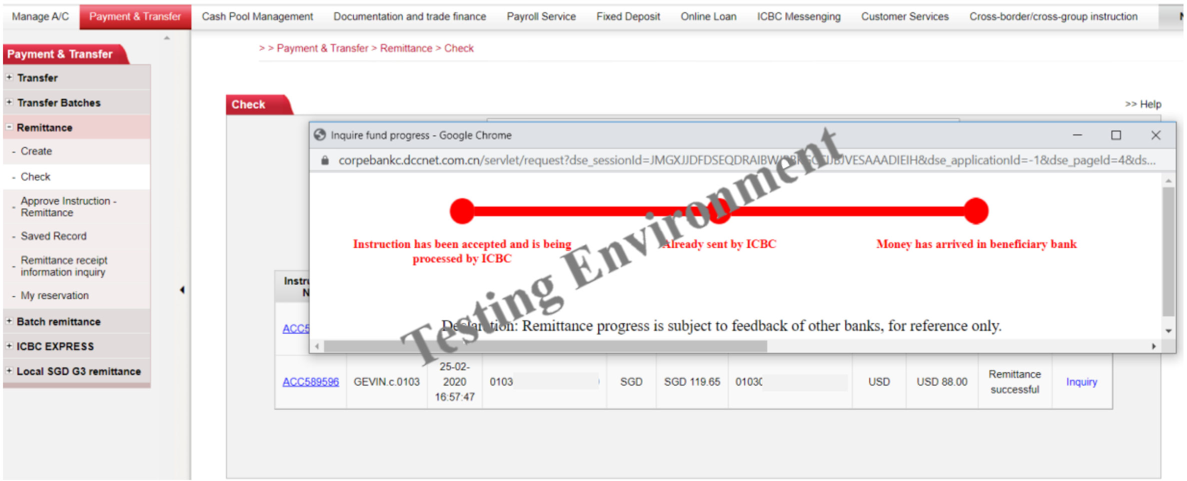
Click ‘Payment & Transfer’ - ‘Remittance’ – ‘Check’ – ‘Inquiry’


Manage A/C
Payment & Transfer
Cash Pool Management
Documentation and trade finance
Payroll Service
Fixed Deposit
Online Loan
ICBC Messenging
Customer Services
Cross-border/cross-group instruction
> > Payment & Transfer > Remittance > Check
Payment & Transfer
+ Transfer
+ Transfer Batches
- Remittance
- Create
- Check
- Approve Instruction - Remittance
- Saved Record
- Remittance receipt information inquiry
- My reservation
+ Batch remittance
+ ICBC EXPRESS
+ Local SGD G3 remittance
Check
>> Help
Inquiry

Remitting unit:
Remittance type: Real-time
Status: ☑ Remittance successful ☑ Remittance failed ☑ Pending for processing
Date: 01-03-2019 - 01-04-2020

Instruction No.	ID of Submit Person	Submit On	Remittance A/C	Currency	Debit Amount	Receiving A/C	Receiving Currency	Remittance Amount	Instruction Status	Remittance progress
ACC589594	GEVIN.c.0103	25-02-2020 10:20:32	0103[redacted]	SGD		0103[redacted]	USD	USD 100.00	Wait for authorization	
ACC589596	GEVIN.c.0103	25-02-2020 16:57:47	0103[redacted]	SGD	SGD 119.65	0103[redacted]	USD	USD 88.00	Remittance successful	Inquiry

Testing Environment


Manage A/C
Payment & Transfer
Cash Pool Management
Documentation and trade finance
Payroll Service
Fixed Deposit
Online Loan
ICBC Messenging
Customer Services
Cross-border/cross-group instruction
> > Payment & Transfer > Remittance > Check
Payment & Transfer
Transfer
Transfer Batches
Remittance
Create
Check
Approve Instruction - Remittance
Saved Record
Remittance receipt information inquiry
My reservation
Batch remittance
ICBC EXPRESS
Local SGD G3 remittance
Check
>> Help
Inquire fund progress - Google Chrome
Testing Environment

corpebankc.dccnet.com.cn/servlet/request?dse_sessionId=JMGXJJDFDSEQDRAIBW[illegible]JBJVESAAADIEIH&dse_applicationId=-1&dse_pageId=4&ds...

Instruction has been accepted and is being processed by ICBC

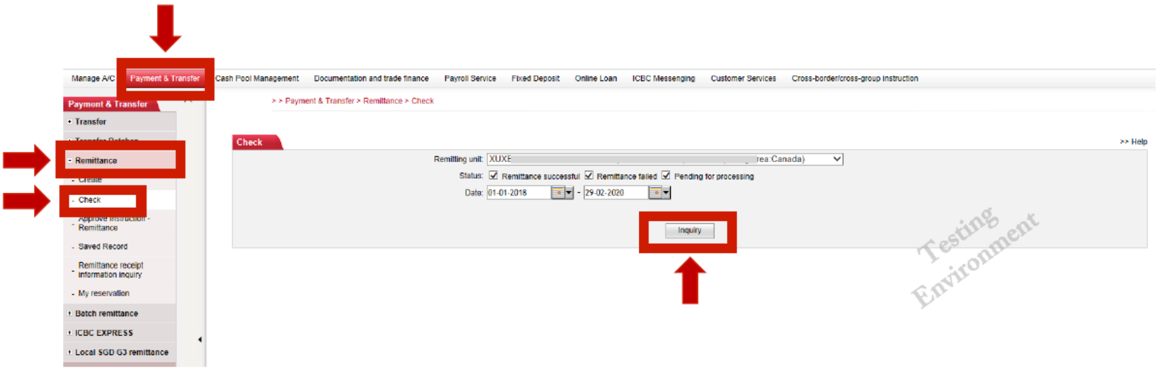
Already sent by ICBC

Money has arrived in beneficiary bank

Declaration: Remittance progress is subject to feedback of other banks, for reference only.

ACC589596	GEVIN.c.0103	25-02-2020 16:57:47	0103 [redacted]	SGD	SGD 119.65	0103C [redacted]	USD	USD 88.00	Remittance successful	Inquiry

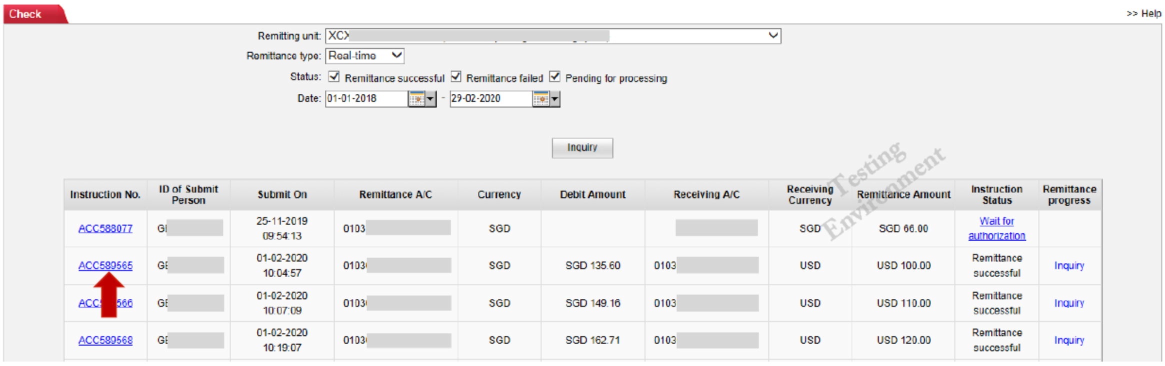
7. **MT103 Self-service Download: Click ‘Payment&Transfer’ → ’Remittance’ → ‘Check’→‘Inquiry’, select the serial number of the instruction to view and download the MT103 receipt:**


Manage A/C
Payment & Transfer
Cash Pool Management
Documentation and trade finance
Payroll Service
Fixed Deposit
Online Loan
ICBC Messenging
Customer Services
Cross-border/cross-group instruction
> > Payment & Transfer > Remittance > Check
Payment & Transfer
Transfer
Transfer Batches
Remittance
Create
Check
Approve Instruction - Remittance
Saved Record
Remittance receipt information inquiry
My reservation
Batch remittance
ICBC EXPRESS
Local SGD G3 remittance
Check
>> Help
Inquiry
Testing Environment

Remitting unit: XUXE [redacted] rea Canada)

Status: ☑ Remittance successful ☑ Remittance failed ☑ Pending for processing

Date: 01-01-2018 - 29-02-2020


Check
>> Help
Inquiry
Testing Environment

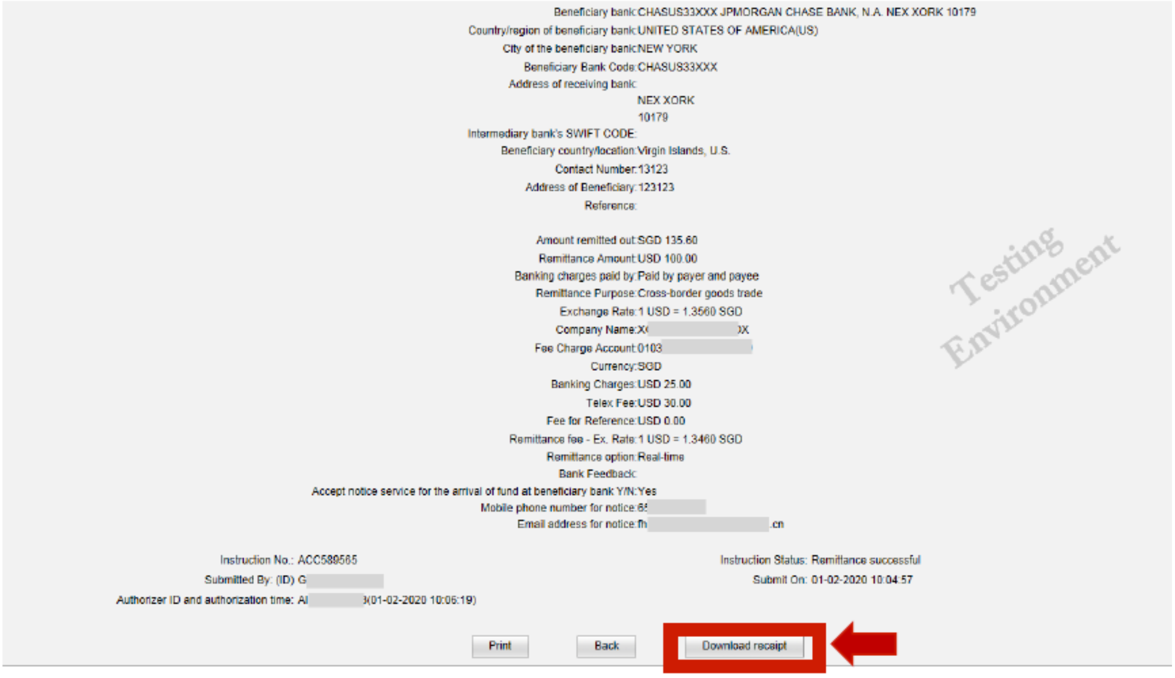
Remitting unit: XC[redacted]

Remittance type: Real-time

Status: ☑ Remittance successful ☑ Remittance failed ☑ Pending for processing

Date: 01-01-2018 - 29-02-2020

Instruction No.	ID of Submit Person	Submit On	Remittance A/C	Currency	Debit Amount	Receiving A/C	Receiving Currency	Remittance Amount	Instruction Status	Remittance progress
ACC588077	GI [redacted]	25-11-2019 09:54:13	0103 [redacted]	SGD		[redacted]	SGD	SGD 66.00	Wait for authorization	
ACC589565	GE [redacted]	01-02-2020 10:04:57	0103 [redacted]	SGD	SGD 135.60	0103 [redacted]	USD	USD 100.00	Remittance successful	Inquiry
ACC[illegible]566	GE [redacted]	01-02-2020 10:07:09	0103 [redacted]	SGD	SGD 149.16	0103 [redacted]	USD	USD 110.00	Remittance successful	Inquiry
ACC589568	GE [redacted]	01-02-2020 10:19:07	0103 [redacted]	SGD	SGD 162.71	0103 [redacted]	USD	USD 120.00	Remittance successful	Inquiry



Beneficiary bank:CHASUS33XXX JPMORGAN CHASE BANK, N.A. NEX XORK 10179
Country/region of beneficiary bank:UNITED STATES OF AMERICA(US)
City of the beneficiary bank:NEW YORK
Beneficiary Bank Code:CHASUS33XXX
Address of receiving bank:
NEX XORK
10179
Intermediary bank's SWIFT CODE:
Beneficiary country/location:Virgin Islands, U.S.
Contact Number:13123
Address of Beneficiary:123123
Reference:

Amount remitted out:SGD 135.60
Remittance Amount:USD 100.00
Banking charges paid by:Paid by payer and payee
Remittance Purpose:Cross-border goods trade
Exchange Rate:1 USD = 1.3560 SGD
Company Name:X[redacted]X
Fee Charge Account:0103[redacted]
Currency:SGD
Banking Charges:USD 25.00
Telex Fee:USD 30.00
Fee for Reference:USD 0.00
Remittance fee - Ex. Rate:1 USD = 1.3460 SGD
Remittance option:Real-time
Bank Feedback:
Accept notice service for the arrival of fund at beneficiary bank Y/N:Yes
Mobile phone number for notice:65[redacted]
Email address for notice:fh[redacted].cn

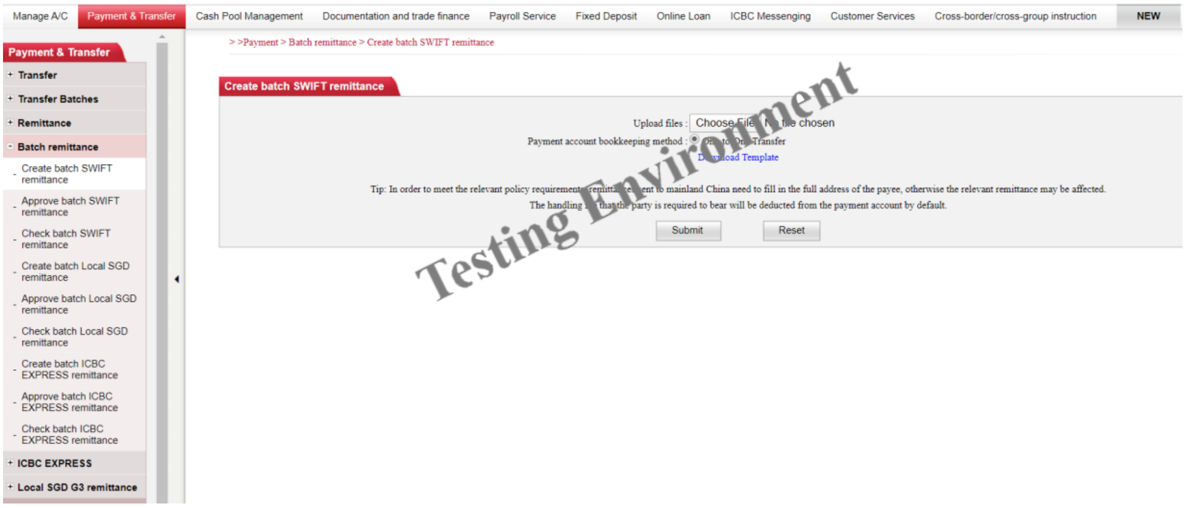
Instruction No.: ACC589565
Submitted By: (ID) G[redacted]
Authorizer ID and authorization time: AI[redacted](01-02-2020 10:06:19)

Instruction Status: Remittance successful
Submit On: 01-02-2020 10:04:57

Testing Environment

VIII Batch Remittance

Click ‘Payment & Transfer’ → ‘Batch remittance → ‘Create batch SWIFT/Local SGD’:


Manage A/C
Payment & Transfer
Cash Pool Management
Documentation and trade finance
Payroll Service
Fixed Deposit
Online Loan
ICBC Messenging
Customer Services
Cross-border/cross-group instruction
NEW
Payment & Transfer
+ Transfer
+ Transfer Batches
+ Remittance
- Batch remittance
Create batch SWIFT remittance
Approve batch SWIFT remittance
Check batch SWIFT remittance
Create batch Local SGD remittance
Approve batch Local SGD remittance
Check batch Local SGD remittance
Create batch ICBC EXPRESS remittance
Approve batch ICBC EXPRESS remittance
Check batch ICBC EXPRESS remittance
+ ICBC EXPRESS
+ Local SGD G3 remittance
> >Payment > Batch remittance > Create batch SWIFT remittance
Create batch SWIFT remittance
Choose File
Download Template
Submit
Reset
Testing Environment

Upload files : No file chosen

Payment account bookkeeping method : ● One to One Transfer

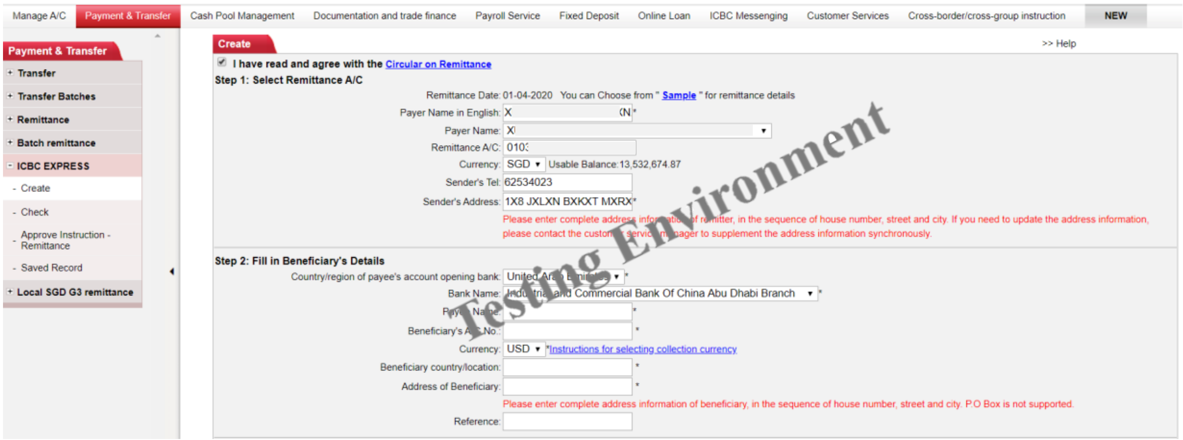
Tip: In order to meet the relevant policy requirements, remittances sent to mainland China need to fill in the full address of the payee, otherwise the relevant remittance may be affected.
The handling fee that the party is required to bear will be deducted from the payment account by default.

Note:

1. **You can choose different batch-remittance types as per you required and download the corresponding templates.**
2. **Fill in all the required information correctly and save the copy. Fields marked with * are mandatory.**
3. **Choose the excel file and upload it accordingly.**
4. **SWIFT GPI function: Track the remittance fund path and status:Click 'Payment & Transfer' - 'Batch Remittance' - 'Check Batch SWIFT Remittance' - 'Select the time period of remittance and other information ' - ‘Check’ - 'Inquiry', in the pop-up window, you can check the status of the current remittance.**
5. **MT103 self-service download: Click ''Payment & Transfer' - 'Batch Remittance' - 'Check Batch SWIFT Remittance' - 'Select the time period of remittance and other information ' - ‘Check’ - 'Inquiry', select the instruction serial number and click 'Download Receipt'**

IX ICBC EXPRESS

Click ‘Payment & Transfer’ → ‘ICBC EXPRESS’ → ‘Create’:


Manage A/C
Payment & Transfer
Cash Pool Management
Documentation and trade finance
Payroll Service
Fixed Deposit
Online Loan
ICBC Messenging
Customer Services
Cross-border/cross-group instruction
NEW
Payment & Transfer
+ Transfer
+ Transfer Batches
+ Remittance
+ Batch remittance
- ICBC EXPRESS
- Create
- Check
- Approve Instruction - Remittance
- Saved Record
+ Local SGD G3 remittance
Create
>> Help
Testing Environment

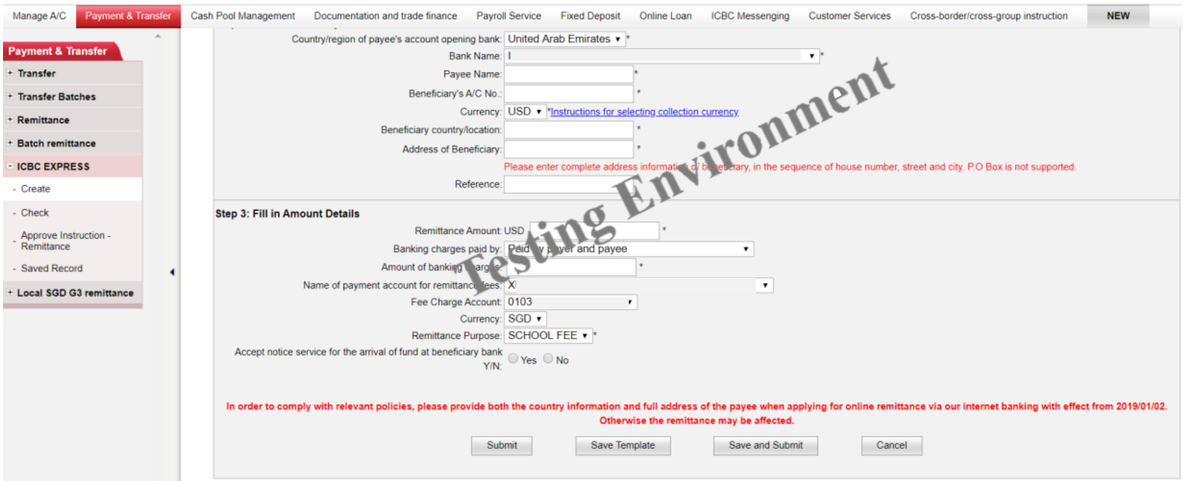
☑ I have read and agree with the Circular on Remittance

Step 1: Select Remittance A/C

Remittance Date: 01-04-2020 You can Choose from " Sample " for remittance details
Payer Name in English: X (N *
Payer Name: X
Remittance A/C: 0103
Currency: SGD Usable Balance: 13,532,674.87
Sender's Tel: 62534023
Sender's Address: 1X8 JXLXN BXKXT MXRX *
Please enter complete address information of remitter, in the sequence of house number, street and city. If you need to update the address information, please contact the customer service manager to supplement the address information synchronously.

Step 2: Fill in Beneficiary's Details

Country/region of payee's account opening bank: United Arab Emirates *
Bank Name: Industrial and Commercial Bank Of China Abu Dhabi Branch *
Payee Name: *
Beneficiary's A/C No.: *
Currency: USD *Instructions for selecting collection currency
Beneficiary country/location: *
Address of Beneficiary: *
Please enter complete address information of beneficiary, in the sequence of house number, street and city. P.O Box is not supported.
Reference:

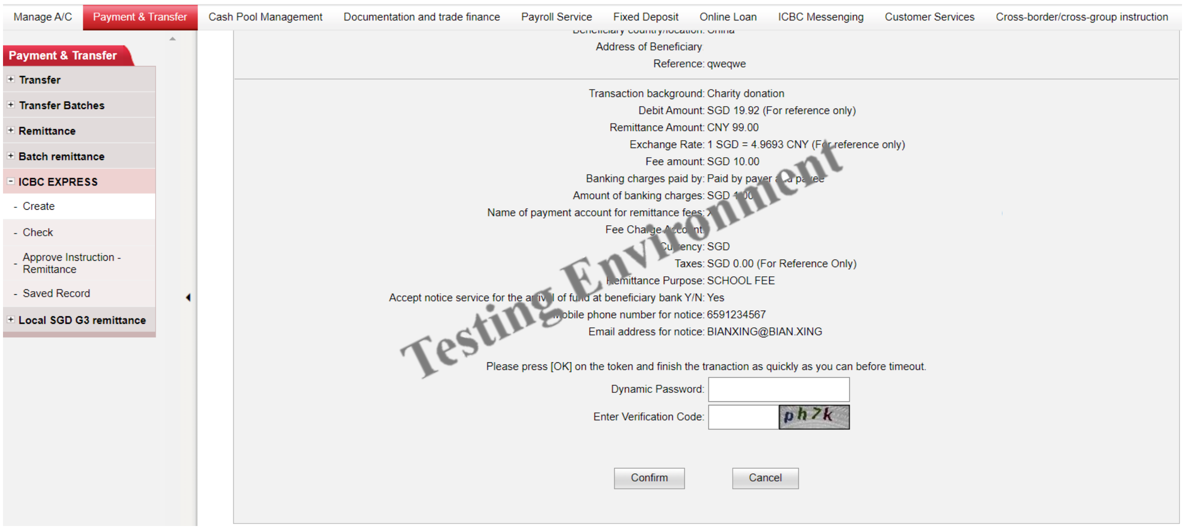

Manage A/C
Payment & Transfer
Cash Pool Management
Documentation and trade finance
Payroll Service
Fixed Deposit
Online Loan
ICBC Messenging
Customer Services
Cross-border/cross-group instruction
NEW
Payment & Transfer
+ Transfer
+ Transfer Batches
+ Remittance
+ Batch remittance
- ICBC EXPRESS
- Create
- Check
- Approve Instruction - Remittance
- Saved Record
+ Local SGD G3 remittance
Testing Environment
Submit
Save Template
Save and Submit
Cancel

Country/region of payee's account opening bank: United Arab Emirates *
Bank Name: I *
Payee Name: *
Beneficiary's A/C No.: *
Currency: USD *Instructions for selecting collection currency
Beneficiary country/location: *
Address of Beneficiary: *
Please enter complete address information of beneficiary, in the sequence of house number, street and city. P.O Box is not supported.
Reference:

Step 3: Fill in Amount Details

Remittance Amount: USD *
Banking charges paid by: Paid by payer and payee
Amount of banking charges: *
Name of payment account for remittance fees: X
Fee Charge Account: 0103
Currency: SGD
Remittance Purpose: SCHOOL FEE *
Accept notice service for the arrival of fund at beneficiary bank Y/N: ○ Yes ○ No

In order to comply with relevant policies, please provide both the country information and full address of the payee when applying for online remittance via our internet banking with effect from 2019/01/02. Otherwise the remittance may be affected.


Manage A/C
Payment & Transfer
Cash Pool Management
Documentation and trade finance
Payroll Service
Fixed Deposit
Online Loan
ICBC Messenging
Customer Services
Cross-border/cross-group instruction
Payment & Transfer
+ Transfer
+ Transfer Batches
+ Remittance
+ Batch remittance
- ICBC EXPRESS
- Create
- Check
- Approve Instruction - Remittance
- Saved Record
+ Local SGD G3 remittance
Testing Environment
ph7k
Confirm
Cancel

Beneficiary country/location: China
Address of Beneficiary
Reference: qweqwe

Transaction background: Charity donation
Debit Amount: SGD 19.92 (For reference only)
Remittance Amount: CNY 99.00
Exchange Rate: 1 SGD = 4.9693 CNY (For reference only)
Fee amount: SGD 10.00
Banking charges paid by: Paid by payer and payee
Amount of banking charges: SGD 1.00
Name of payment account for remittance fees: X
Fee Charge Account:
Currency: SGD
Taxes: SGD 0.00 (For Reference Only)
Remittance Purpose: SCHOOL FEE
Accept notice service for the arrival of fund at beneficiary bank Y/N: Yes
Mobile phone number for notice: 6591234567
Email address for notice: BIANXING@BIAN.XING

Please press [OK] on the token and finish the tranction as quickly as you can before timeout.

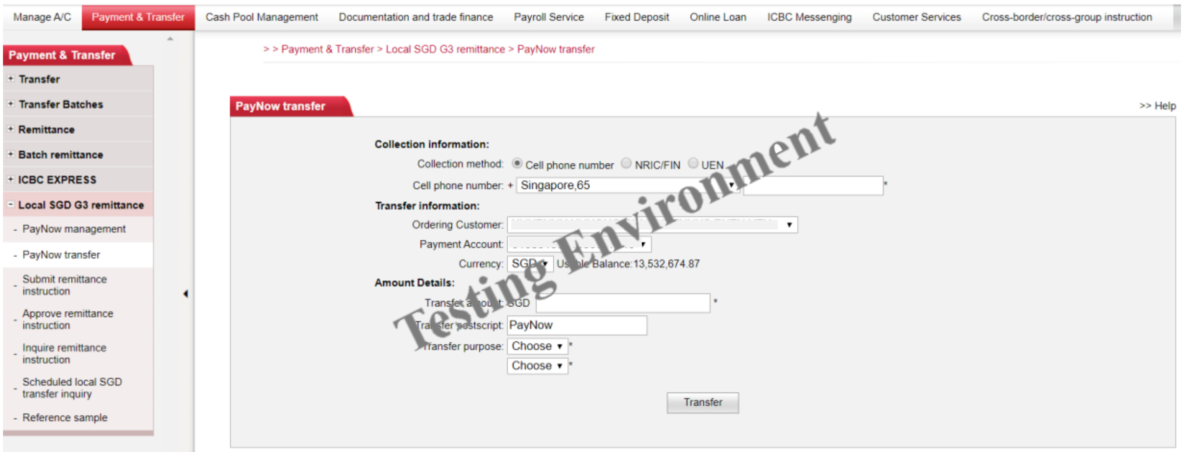
Dynamic Password:
Enter Verification Code:

Note:

1. **It applies to the global remittance whose payer's and payee's accounts are ICBC accounts;**
2. **RMB remittance is only available to ICBC accounts in China.**
3. **The currencies of the payer's and payee's accounts can be either RMB or others;**
4. **You can save the remittance information as samples to avoid manually keying in the same information next time.**

X Local SGD G3 Remittance

Click ‘Payment & Transfer’ → ‘Local SGD G3 Remittance’ → ‘PayNow transfer’:


Manage A/C
Payment & Transfer
Cash Pool Management
Documentation and trade finance
Payroll Service
Fixed Deposit
Online Loan
ICBC Messenging
Customer Services
Cross-border/cross-group instruction
> > Payment & Transfer > Local SGD G3 remittance > PayNow transfer
Payment & Transfer
+ Transfer
+ Transfer Batches
+ Remittance
+ Batch remittance
+ ICBC EXPRESS
- Local SGD G3 remittance
- PayNow management
- PayNow transfer
- Submit remittance instruction
- Approve remittance instruction
- Inquire remittance instruction
- Scheduled local SGD transfer inquiry
- Reference sample
PayNow transfer
>> Help
Transfer
Testing Environment

Collection information:

Collection method: ● Cell phone number ○ NRIC/FIN ○ UEN

Cell phone number: + Singapore,65 *

Transfer information:

Ordering Customer: [redacted]

Payment Account: [redacted]

Currency: SGD Usable Balance:13,532,674.87

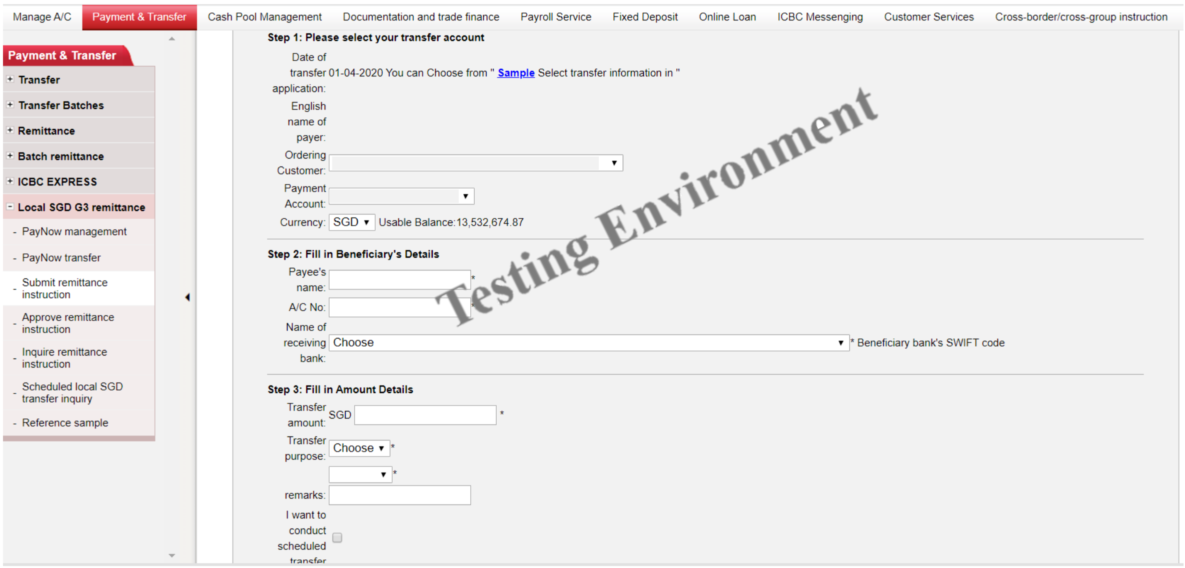
Amount Details:

Transfer amount: SGD *

Transfer postscript: PayNow

Transfer purpose: Choose * Choose *

Click ‘Payment & Transfer’ → ‘Local SGD G3 Remittance’ → ‘Submit remittance instruction’:


Manage A/C
Payment & Transfer
Cash Pool Management
Documentation and trade finance
Payroll Service
Fixed Deposit
Online Loan
ICBC Messenging
Customer Services
Cross-border/cross-group instruction
Payment & Transfer
+ Transfer
+ Transfer Batches
+ Remittance
+ Batch remittance
+ ICBC EXPRESS
- Local SGD G3 remittance
- PayNow management
- PayNow transfer
- Submit remittance instruction
- Approve remittance instruction
- Inquire remittance instruction
- Scheduled local SGD transfer inquiry
- Reference sample
Testing Environment

Step 1: Please select your transfer account

Date of transfer application: 01-04-2020 You can Choose from " **Sample** Select transfer information in "

English name of payer:

Ordering Customer:

Payment Account:

Currency: SGD Usable Balance:13,532,674.87

Step 2: Fill in Beneficiary's Details

Payee's name: *

A/C No: *

Name of receiving bank: Choose * Beneficiary bank's SWIFT code

Step 3: Fill in Amount Details

Transfer amount: SGD *

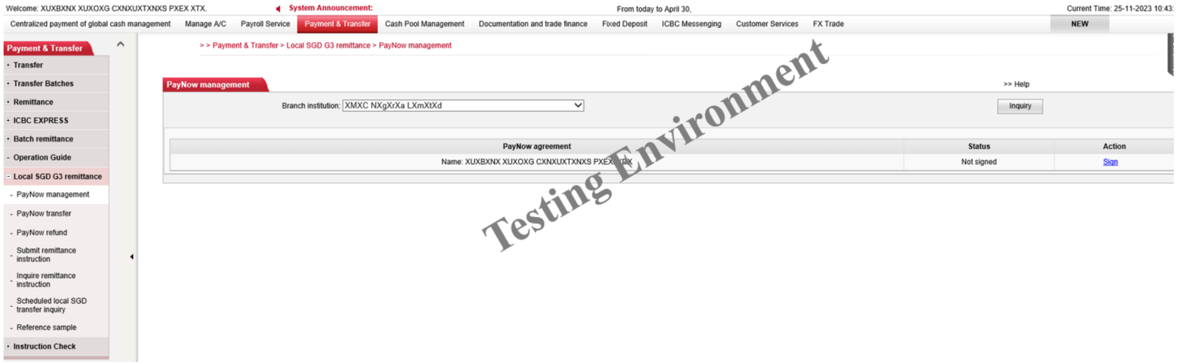
Transfer purpose: Choose * *

remarks:

I want to conduct scheduled transfer ☐

Note:

1. **You can choose Corporate Paynow to transfer funds by referring to the Payee’s registered mobile number, NRIC or UEN Number.**
2. **To use PayNow to receive payment, you need to complete the corporate PayNow registration through 'Payment & Transfer' - 'Local SGD G3 Remittance' - 'PayNow Management'.**


System Announcement:
From today to April 30,
Centralized payment of global cash management
Manage A/C
Payroll Service
Payment & Transfer
Cash Pool Management
Documentation and trade finance
Fixed Deposit
ICBC Messenging
Customer Services
FX Trade
NEW
Payment & Transfer
Transfer
Transfer Batches
Remittance
ICBC EXPRESS
Batch remittance
Operation Guide
Local SGD G3 remittance
PayNow management
PayNow transfer
PayNow refund
Submit remittance instruction
Inquire remittance instruction
Scheduled local SGD transfer inquiry
Reference sample
Instruction Check
PayNow management
>> Help
Inquiry
Testing Environment

Welcome: XUXBXNX XUXOXG CXNXUXTXNXS PXEX XTX.

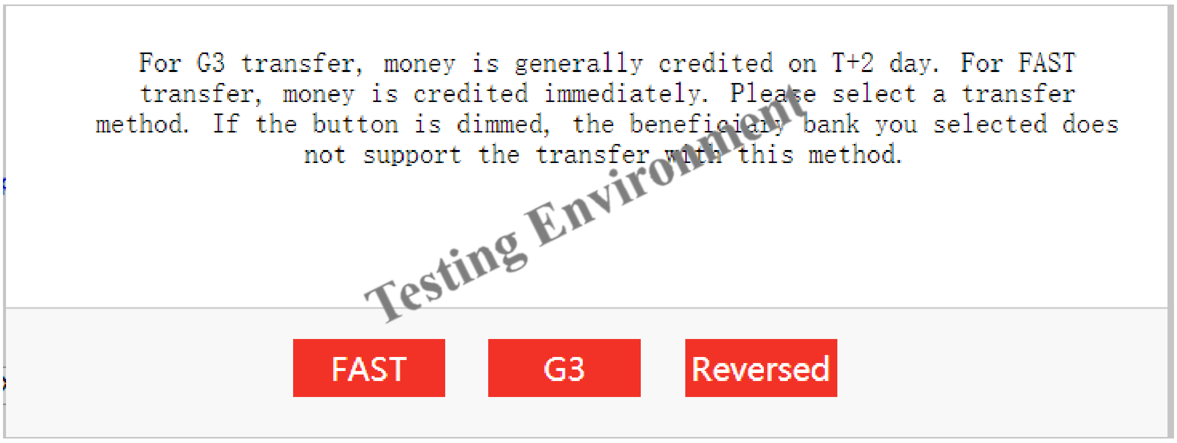
Current Time: 25-11-2023 10:43:

> > Payment & Transfer > Local SGD G3 remittance > PayNow management

Branch institution: XMXC NXgXrXa LXmXtXd

PayNow agreement	Status	Action
Name: XUXBXNX XUXOXG CXNXUXTXNXS PXEX XTX	Not signed	Sign

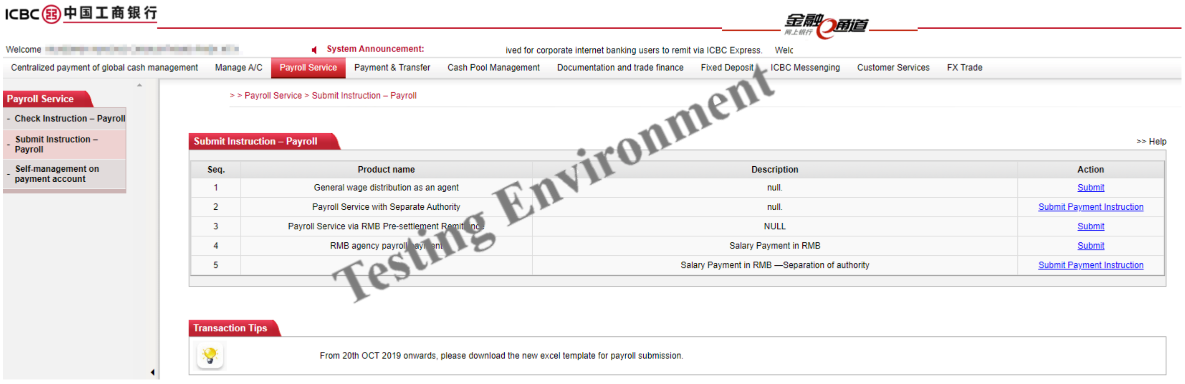
3. **While choosing Local SGD Transfer, you can choose either FAST or G3 path to finish the fund transfer.**


Testing Environment
FAST
G3
Reversed

For G3 transfer, money is generally credited on T+2 day. For FAST transfer, money is credited immediately. Please select a transfer method. If the button is dimmed, the beneficiary bank you selected does not support the transfer with this method.

XI PAYROLL SERVICE

You can use Internet banking to check the payroll instruction, instruction submission, instruction approval and payment account management. Payroll services include regular authority, separate authority, RMB pre-settlement remittance, and RMB agency payroll payment.


ICBC 中国工商银行
金融@家 网上银行
Welcome [redacted]
System Announcement:
ived for corporate internet banking users to remit via ICBC Express. Welc
Centralized payment of global cash management
Manage A/C
Payroll Service
Payment & Transfer
Cash Pool Management
Documentation and trade finance
Fixed Deposit
ICBC Messenging
Customer Services
FX Trade
Payroll Service
- Check Instruction – Payroll
- Submit Instruction – Payroll
- Self-management on payment account
> > Payroll Service > Submit Instruction – Payroll
Submit Instruction – Payroll
>> Help
Transaction Tips

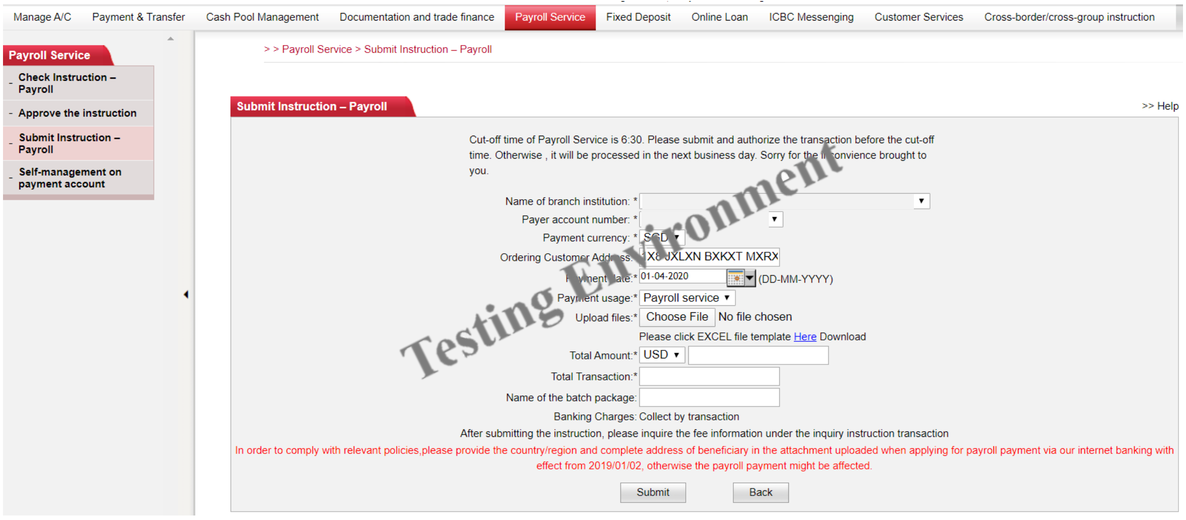
Seq.	Product name	Description	Action
1	General wage distribution as an agent	null.	Submit
2	Payroll Service with Separate Authority	null.	Submit Payment Instruction
3	Payroll Service via RMB Pre-settlement Remittance	NULL	Submit
4	RMB agency payroll payment	Salary Payment in RMB	Submit
5		Salary Payment in RMB —Separation of authority	Submit Payment Instruction

From 20th OCT 2019 onwards, please download the new excel template for payroll submission.

Testing Environment

A) Payroll Service With Regular Authority

Click ‘Payroll Service’ - ‘Submit Instruction - Payroll’.


Manage A/C
Payment & Transfer
Cash Pool Management
Documentation and trade finance
Payroll Service
Fixed Deposit
Online Loan
ICBC Messenging
Customer Services
Cross-border/cross-group instruction
Payroll Service
- Check Instruction – Payroll
- Approve the instruction
- Submit Instruction – Payroll
- Self-management on payment account
> > Payroll Service > Submit Instruction – Payroll
Submit Instruction – Payroll
>> Help
Choose File
Submit
Back

Cut-off time of Payroll Service is 6:30. Please submit and authorize the transaction before the cut-off time. Otherwise , it will be processed in the next business day. Sorry for the inconvience brought to you.

Name of branch institution: *
Payer account number: *
Payment currency: * SGD
Ordering Customer Address: X8 JXLXN BXKXT MXRX
Payment date:* 01-04-2020 (DD-MM-YYYY)
Payment usage:* Payroll service
Upload files:* No file chosen
Please click EXCEL file template Here Download
Total Amount:* USD
Total Transaction:*
Name of the batch package:
Banking Charges: Collect by transaction

After submitting the instruction, please inquire the fee information under the inquiry instruction transaction

In order to comply with relevant policies,please provide the country/region and complete address of beneficiary in the attachment uploaded when applying for payroll payment via our internet banking with effect from 2019/01/02, otherwise the payroll payment might be affected.

Testing Environment

Note:

1. **Click ‘ Submit ’ to submit the instruction of payroll service with regular authority;**
2. **All the staffs’ salary list and payment information should be submitted by the finance ID;**
3. **The payment account must be the same with the default setting in the agreement. If modification is needed, you can change it in the function ‘Self-management on payment account’ in the drop-down list below;**
4. **You can submit the instruction in advance and choose the date to execute it. If you**

choose T day, the instruction will be accepted on T day. The money will be debited on T day and arrived in payees' accounts on T+1 day. You can also check it in the internet banking on T+1 day.

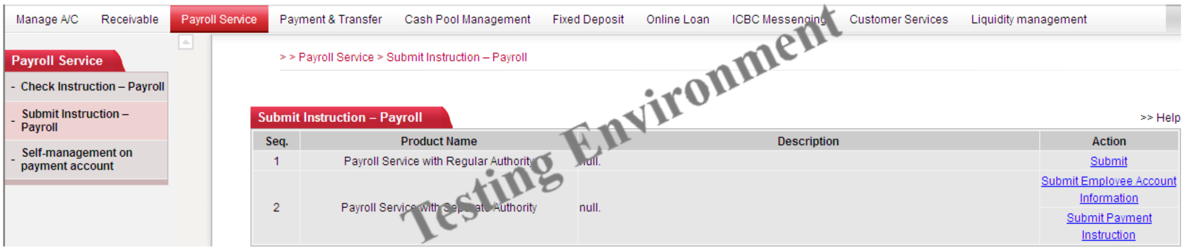
If the Payee's account is other banks' account, then , T+3 days will be needed to reach Payee's account.

5. **The staff salary list (Excel file) must be uploaded before submitting;**
6. **The currency, total amount must be the same with the staff salary list, otherwise it will be failed.**
7. **When authorizer would like to make a payment approval, click on the 'Review' to proceed.**

B) Payroll Service with Separate Authority

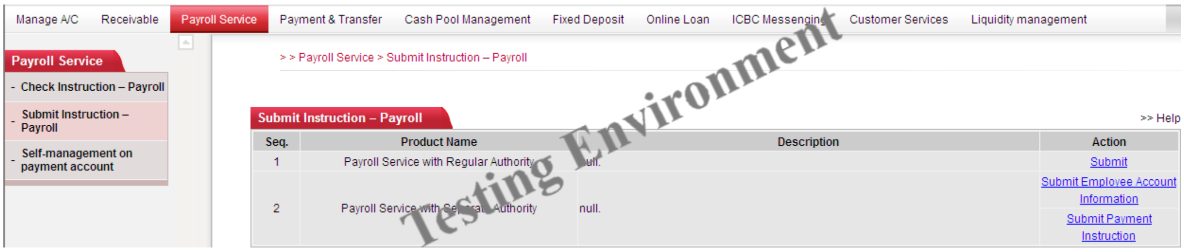
Process flow example: HR submit salary details → HR authorize the salary details → Finance submit the payment details → Finance approve.

Click 'Payroll Service' - 'Submit Instruction - Payroll'

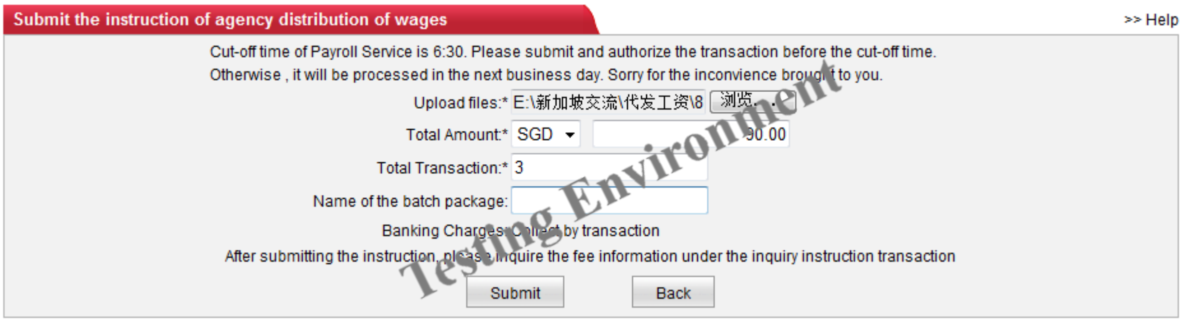

Manage A/C
Receivable
Payroll Service
Payment & Transfer
Cash Pool Management
Fixed Deposit
Online Loan
ICBC Messenging
Customer Services
Liquidity management
Payroll Service
- Check Instruction – Payroll
- Submit Instruction – Payroll
- Self-management on payment account
> > Payroll Service > Submit Instruction – Payroll
Submit Instruction – Payroll
>> Help
Testing Environment

Seq.	Product Name	Description	Action
1	Payroll Service with Regular Authority	null.	Submit
2	Payroll Service with Separate Authority	null.	Submit Employee Account Information Submit Payment Instruction

Click 'Submit the employee account information':

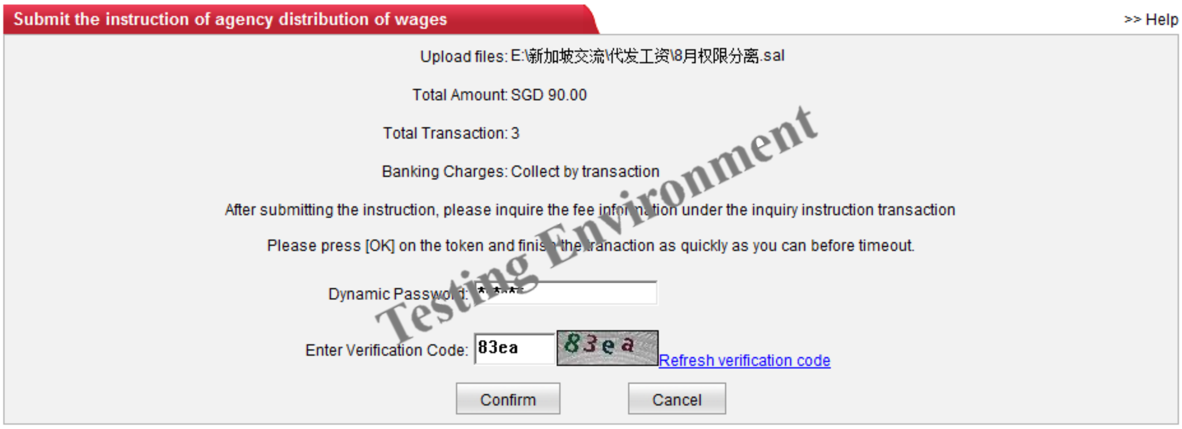

Manage A/C
Receivable
Payroll Service
Payment & Transfer
Cash Pool Management
Fixed Deposit
Online Loan
ICBC Messenging
Customer Services
Liquidity management
Payroll Service
- Check Instruction – Payroll
- Submit Instruction – Payroll
- Self-management on payment account
> > Payroll Service > Submit Instruction – Payroll
Submit Instruction – Payroll
>> Help
Testing Environment

Seq.	Product Name	Description	Action
1	Payroll Service with Regular Authority	null.	Submit
2	Payroll Service with Separate Authority	null.	Submit Employee Account Information Submit Payment Instruction


Submit the instruction of agency distribution of wages
>> Help
浏览...
Submit
Back
Testing Environment

Cut-off time of Payroll Service is 6:30. Please submit and authorize the transaction before the cut-off time.
Otherwise , it will be processed in the next business day. Sorry for the inconvience brought to you.

Upload files:* E:\新加坡交流\代发工资\8
Total Amount:* SGD 90.00
Total Transaction:* 3
Name of the batch package:
Banking Charges: Collect by transaction
After submitting the instruction, please inquire the fee information under the inquiry instruction transaction


Submit the instruction of agency distribution of wages
>> Help
Confirm
Cancel
Testing Environment

Upload files: E:\新加坡交流\代发工资\8月权限分离.sal

Total Amount: SGD 90.00

Total Transaction: 3

Banking Charges: Collect by transaction

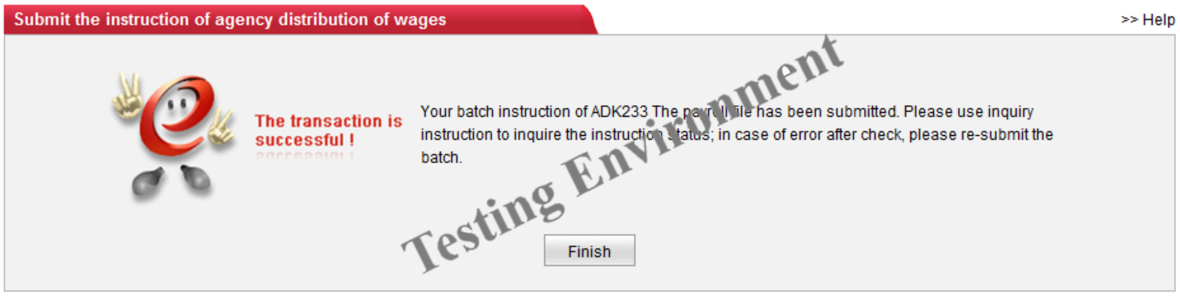
After submitting the instruction, please inquire the fee information under the inquiry instruction transaction

Please press [OK] on the token and finish the tranaction as quickly as you can before timeout.

Dynamic Password: ******

Enter Verification Code: 83ea

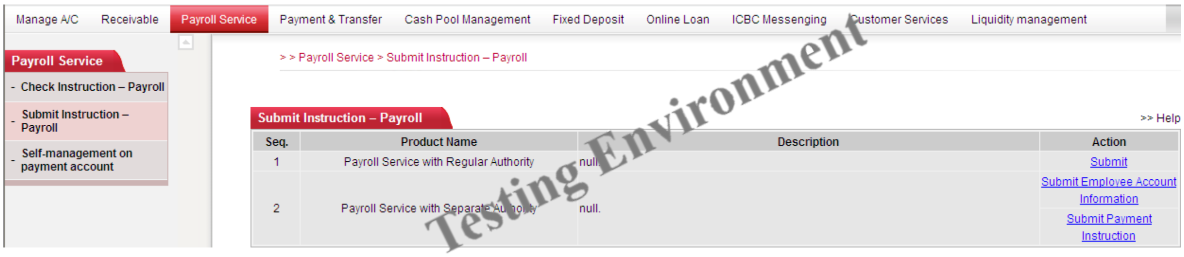
Refresh verification code


Submit the instruction of agency distribution of wages
>> Help
Finish
Testing Environment

The transaction is successful !

Your batch instruction of ADK233 The payroll file has been submitted. Please use inquiry instruction to inquire the instruction status; in case of error after check, please re-submit the batch.

Click ‘Submit payment instruction’:


Manage A/C
Receivable
Payroll Service
Payment & Transfer
Cash Pool Management
Fixed Deposit
Online Loan
ICBC Messenging
Customer Services
Liquidity management
Payroll Service
- Check Instruction – Payroll
- Submit Instruction – Payroll
- Self-management on payment account
> > Payroll Service > Submit Instruction – Payroll
Submit Instruction – Payroll
>> Help
Testing Environment

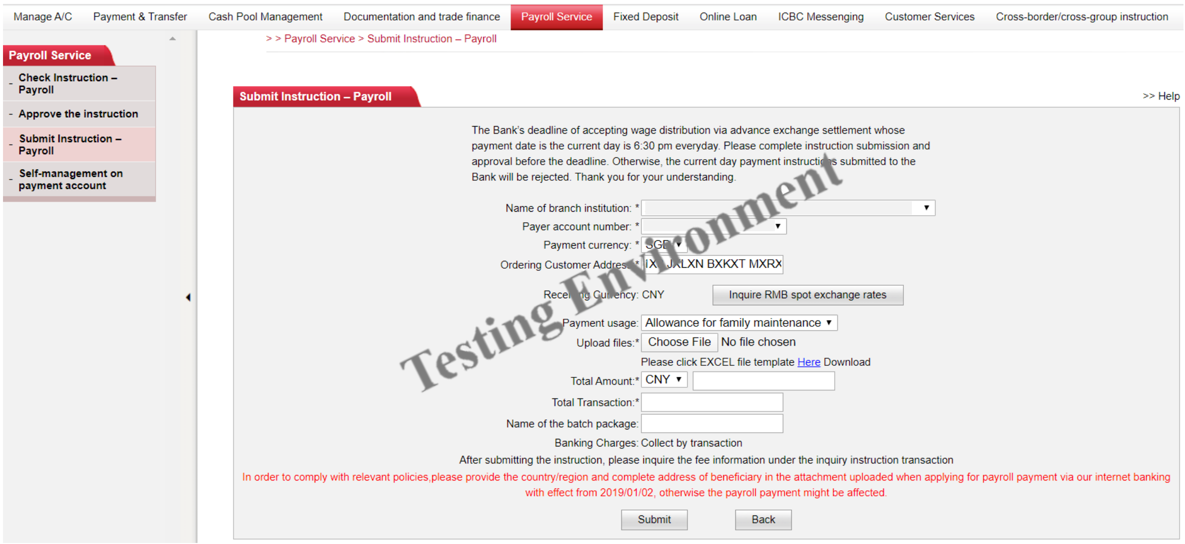
Seq.	Product Name	Description	Action
1	Payroll Service with Regular Authority	null	Submit
2	Payroll Service with Separate Authority	null.	Submit Employee Account Information Submit Payment Instruction

Note:

1. **The staff salary detail list needs to be submitted by the HR ID. The payment instruction should be submitted by the finance ID. The authority is separated to ensure that information is protected;**
2. **Before submitting the payment instruction, the finance ID should double check the instruction of staff salary list;**
3. **If you submit the instruction on T day. The money will be debited on T day and arrived in T+1 day. You can also check the status in the internet banking on T+1 day;**
   If the Payee’s account is other banks’ accounts, T+3 days will be needed.
4. **If the payee’s account is maintained with another bank, the fund would reach the payee's account on T+3.**
5. **When authorizer would like to make a payment approval, click on the ‘Review’ to proceed.**

C) RMB pre-settlement remittance

Click ‘Payroll Service’ - ‘Submit Instruction - Payroll’


Manage A/C
Payment & Transfer
Cash Pool Management
Documentation and trade finance
Payroll Service
Fixed Deposit
Online Loan
ICBC Messenging
Customer Services
Cross-border/cross-group instruction
Payroll Service
Check Instruction – Payroll
Approve the instruction
Submit Instruction – Payroll
Self-management on payment account
> > Payroll Service > Submit Instruction – Payroll
>> Help
Inquire RMB spot exchange rates
Choose File
Submit
Back
Testing Environment

Submit Instruction – Payroll

The Bank's deadline of accepting wage distribution via advance exchange settlement whose payment date is the current day is 6:30 pm everyday. Please complete instruction submission and approval before the deadline. Otherwise, the current day payment instructions submitted to the Bank will be rejected. Thank you for your understanding.

Name of branch institution: *
Payer account number: *
Payment currency: * SGD
Ordering Customer Address:* IX JXLXN BXKXT MXRX
Receiving Currency: CNY
Payment usage: Allowance for family maintenance
Upload files:* No file chosen
Please click EXCEL file template Here Download
Total Amount:* CNY
Total Transaction:*
Name of the batch package:
Banking Charges: Collect by transaction

After submitting the instruction, please inquire the fee information under the inquiry instruction transaction

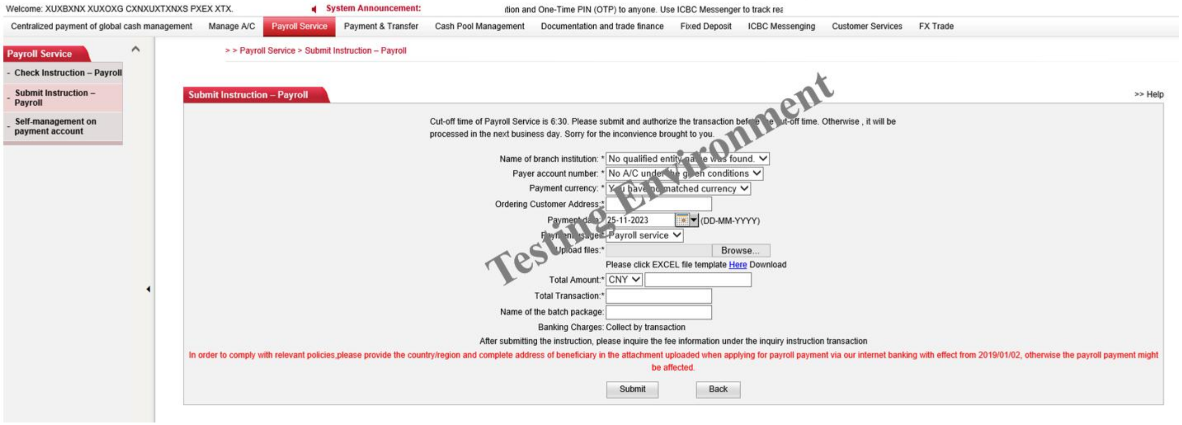
In order to comply with relevant policies,please provide the country/region and complete address of beneficiary in the attachment uploaded when applying for payroll payment via our internet banking with effect from 2019/01/02, otherwise the payroll payment might be affected.

Note:

1. Click‘ Submit ’ to submit the instruction of payroll service with regular authority;
2. All the staff salary list and payment information should be submitted by the finance ID;
3. You can submit the instruction in advance and choose the date to execute it. If you choose T day, the instruction will be accepted on T day. The money will be debited on T day and arrived on T+1 day. You can also check it on the internet banking on T+1 day.
If the Payee’s account is other banks’ account, then, T+3 days shall be needed to reach Payee’s account.
4. The staff salary list (Excel file) must be uploaded before submitting.
5. If the payee’s account is maintained with another bank, the fund would reach the payee's account on T+3.

D) RMB Agency payroll services

Download and fill up the payroll template, and then submit the file online:


Welcome: XUXBXNX XUXOXG CXNXUXTXNXS PXEX XTX.
System Announcement:
Centralized payment of global cash management
Manage A/C
Payroll Service
Payment & Transfer
Cash Pool Management
Documentation and trade finance
Fixed Deposit
ICBC Messenging
Customer Services
FX Trade
Payroll Service
- Check Instruction – Payroll
- Submit Instruction – Payroll
- Self-management on payment account
> > Payroll Service > Submit Instruction – Payroll
Submit Instruction – Payroll
>> Help
Browse...
Submit
Back
Testing Environment

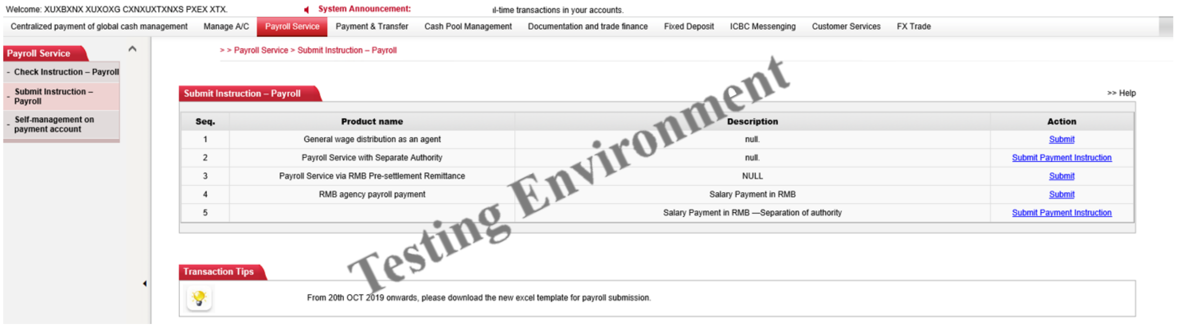
ıtion and One-Time PIN (OTP) to anyone. Use ICBC Messenger to track rea

Cut-off time of Payroll Service is 6:30. Please submit and authorize the transaction before the cut-off time. Otherwise , it will be processed in the next business day. Sorry for the inconvience brought to you.

Name of branch institution: * No qualified entity name was found.
Payer account number: * No A/C under the given conditions
Payment currency: * You have no matched currency
Ordering Customer Address:*
Payment date: 25-11-2023 (DD-MM-YYYY)
Payment usage: Payroll service
Upload files:*
Please click EXCEL file template Here Download
Total Amount:* CNY
Total Transaction:*
Name of the batch package:
Banking Charges: Collect by transaction

After submitting the instruction, please inquire the fee information under the inquiry instruction transaction

In order to comply with relevant policies,please provide the country/region and complete address of beneficiary in the attachment uploaded when applying for payroll payment via our internet banking with effect from 2019/01/02, otherwise the payroll payment might be affected.

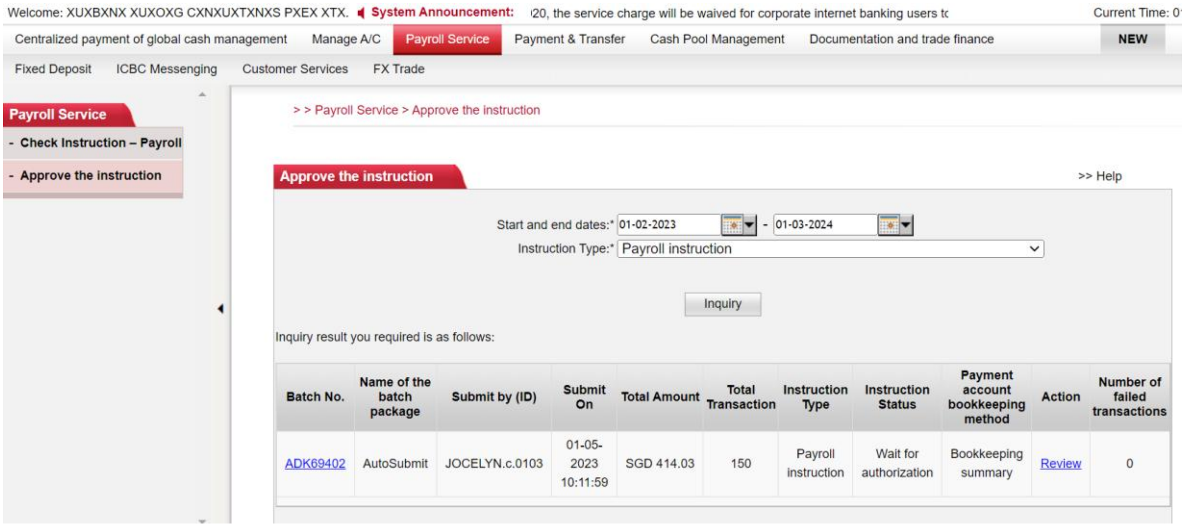

Welcome: XUXBXNX XUXOXG CXNXUXTXNXS PXEX XTX.
System Announcement:
Centralized payment of global cash management
Manage A/C
Payroll Service
Payment & Transfer
Cash Pool Management
Documentation and trade finance
Fixed Deposit
ICBC Messenging
Customer Services
FX Trade
Payroll Service
- Check Instruction – Payroll
- Submit Instruction – Payroll
- Self-management on payment account
> > Payroll Service > Submit Instruction – Payroll
Submit Instruction – Payroll
>> Help
Transaction Tips
Testing Environment

ıl-time transactions in your accounts.

Seq.	Product name	Description	Action
1	General wage distribution as an agent	null.	Submit
2	Payroll Service with Separate Authority	null.	Submit Payment Instruction
3	Payroll Service via RMB Pre-settlement Remittance	NULL	Submit
4	RMB agency payroll payment	Salary Payment in RMB	Submit
5		Salary Payment in RMB —Separation of authority	Submit Payment Instruction

From 20th OCT 2019 onwards, please download the new excel template for payroll submission.

Review and approve submitted payroll request:


Welcome: XUXBXNX XUXOXG CXNXUXTXNXS PXEX XTX.
System Announcement:
Current Time: 0
Centralized payment of global cash management
Manage A/C
Payroll Service
Payment & Transfer
Cash Pool Management
Documentation and trade finance
NEW
Fixed Deposit
ICBC Messenging
Customer Services
FX Trade
Payroll Service
- Check Instruction – Payroll
- Approve the instruction
> > Payroll Service > Approve the instruction
Approve the instruction
>> Help
Inquiry

ı20, the service charge will be waived for corporate internet banking users tc

Start and end dates:* 01-02-2023 - 01-03-2024
Instruction Type:* Payroll instruction

Inquiry result you required is as follows:

Batch No.	Name of the batch package	Submit by (ID)	Submit On	Total Amount	Total Transaction	Instruction Type	Instruction Status	Payment account bookkeeping method	Action	Number of failed transactions
ADK69402	AutoSubmit	JOCELYN.c.0103	01-05-2023 10:11:59	SGD 414.03	150	Payroll instruction	Wait for authorization	Bookkeeping summary	Review	0

Note:

1. Support normal mode: both payroll details and payment information are submitted by the finance ID. Click 'Submit' to submit RMB payroll instructions;

2. Support authority separation mode: the HR ID submits payroll details and finance ID supplements payment information;

3. Advanced payroll payment is available, and such instruction will be processed on T day of the appointment date, and fund will be deducted and arrive payee on T+1 day. You can check the instruction processing details via internet banking on T+1 day;

Note: If the payee’s account is maintained with another bank, the fund will reach

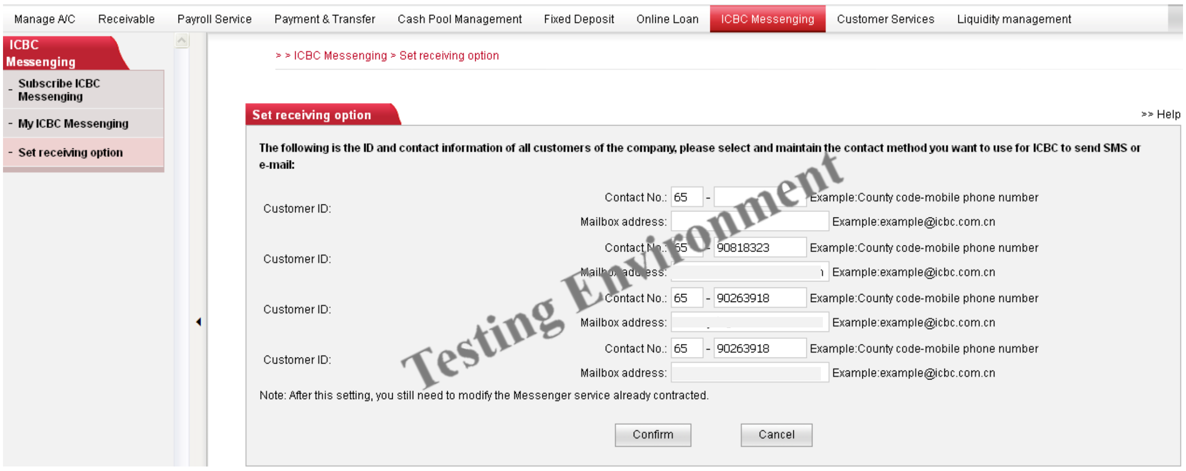
payee's bank on T+3 day.

XII ICBC MESSENGING

The function will notify you any change of your account balance and also update you about account status at all times.

A) Set receiving option

Click ‘ICBC Messaging’ - “Set receiving option’.


Manage A/C
Receivable
Payroll Service
Payment & Transfer
Cash Pool Management
Fixed Deposit
Online Loan
ICBC Messenging
Customer Services
Liquidity management
ICBC Messenging
- Subscribe ICBC Messenging
- My ICBC Messenging
- Set receiving option
> > ICBC Messenging > Set receiving option
Set receiving option
>> Help
Confirm
Cancel

The following is the ID and contact information of all customers of the company, please select and maintain the contact method you want to use for ICBC to send SMS or e-mail:

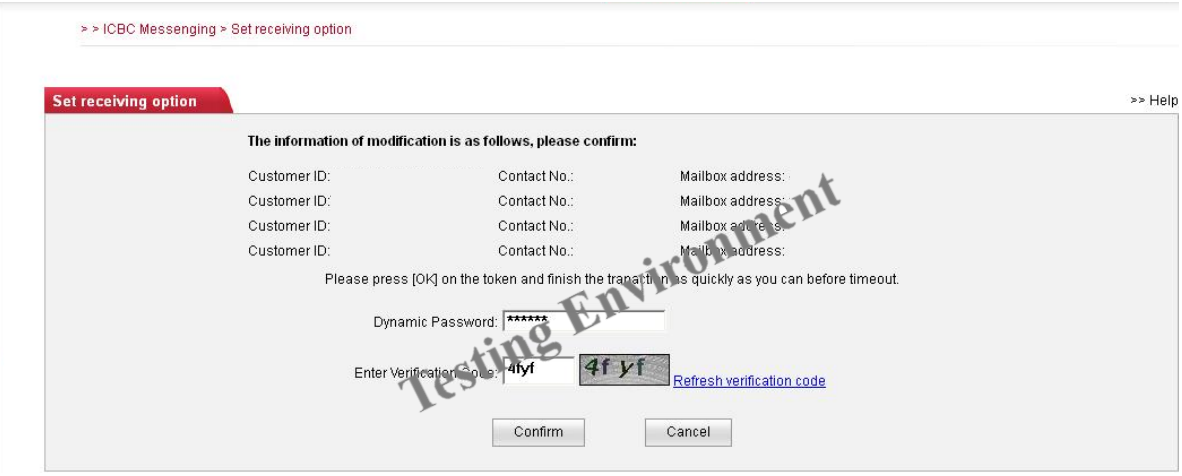
Customer ID: Contact No.: 65 - Example:County code-mobile phone number
Mailbox address: Example:example@icbc.com.cn

Customer ID: Contact No.: 65 - 90818323 Example:County code-mobile phone number
Mailbox address: Example:example@icbc.com.cn

Customer ID: Contact No.: 65 - 90263918 Example:County code-mobile phone number
Mailbox address: Example:example@icbc.com.cn

Customer ID: Contact No.: 65 - 90263918 Example:County code-mobile phone number
Mailbox address: Example:example@icbc.com.cn

Note: After this setting, you still need to modify the Messenger service already contracted.


> > ICBC Messenging > Set receiving option
Set receiving option
>> Help
Refresh verification code
Confirm
Cancel

The information of modification is as follows, please confirm:

Customer ID: Contact No.: Mailbox address:
Customer ID: Contact No.: Mailbox address:
Customer ID: Contact No.: Mailbox address:
Customer ID: Contact No.: Mailbox address:

Please press [OK] on the token and finish the transaction as quickly as you can before timeout.

Dynamic Password: ******

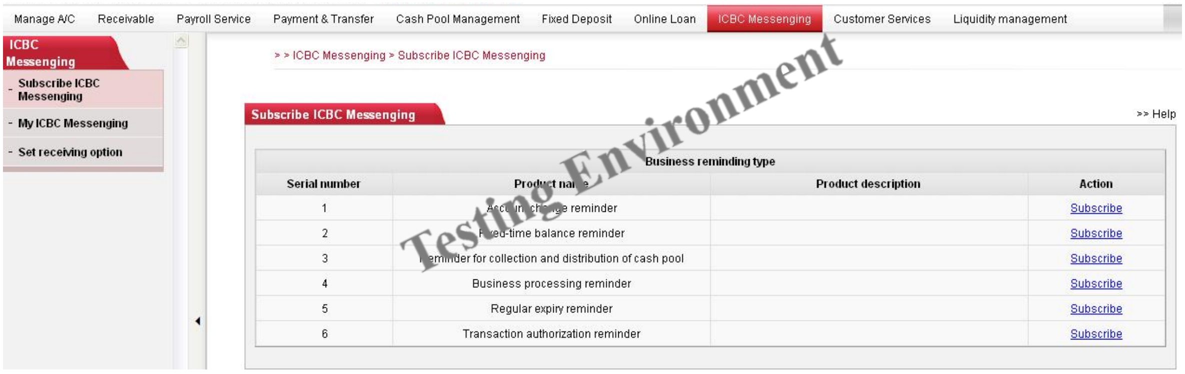
Enter Verification Code: 4fyf 4f yf

Note:

1. **You can update the Mobile phone number and email address for all your registered Token IDs under your company. Please update immediately if there is any change about the contact information.**
2. **Contact number must be a Singapore mobile phone number, and please key in the correct email address.**
3. **You need the token device to complete this section.**

B) Subscribe ICBC Messenging

Customized functions for account changes acknowledgement and balance changes alert setting, including SMS messages and emails.


Manage A/C
Receivable
Payroll Service
Payment & Transfer
Cash Pool Management
Fixed Deposit
Online Loan
ICBC Messenging
Customer Services
Liquidity management
ICBC Messenging
Subscribe ICBC Messenging
My ICBC Messenging
Set receiving option
> > ICBC Messenging > Subscribe ICBC Messenging
>> Help

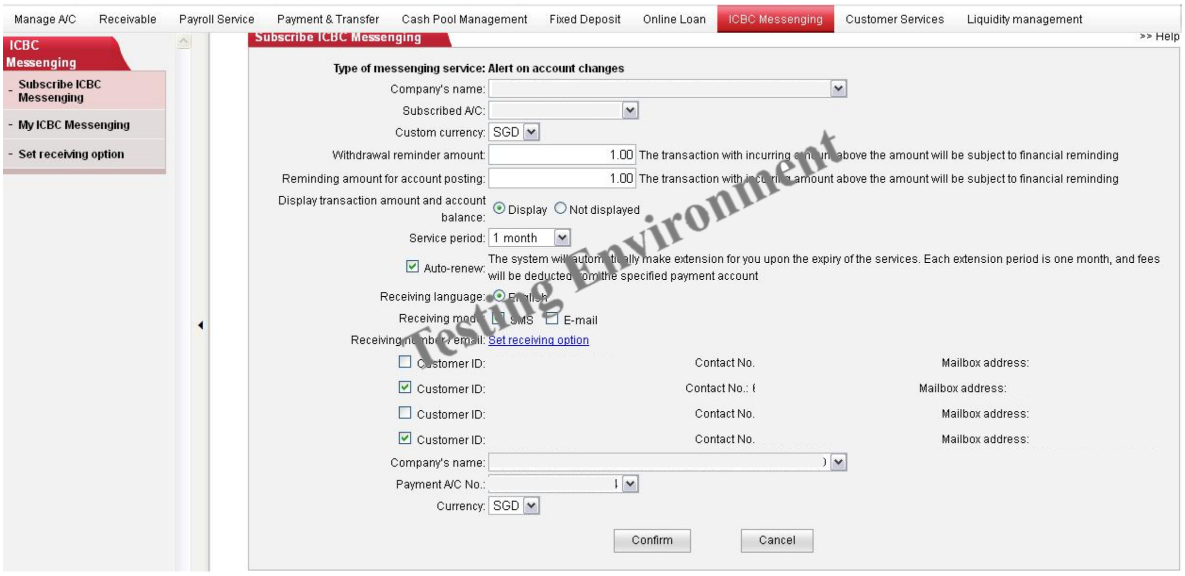
Testing Environment

Subscribe ICBC Messenging

Business reminding type

Serial number	Product name	Product description	Action
1	Account change reminder		Subscribe
2	Fixed-time balance reminder		Subscribe
3	Reminder for collection and distribution of cash pool		Subscribe
4	Business processing reminder		Subscribe
5	Regular expiry reminder		Subscribe
6	Transaction authorization reminder		Subscribe

a. Account change reminder


Manage A/C
Receivable
Payroll Service
Payment & Transfer
Cash Pool Management
Fixed Deposit
Online Loan
ICBC Messenging
Customer Services
Liquidity management
ICBC Messenging
Subscribe ICBC Messenging
My ICBC Messenging
Set receiving option
>> Help
Confirm
Cancel

Testing Environment

Subscribe ICBC Messenging

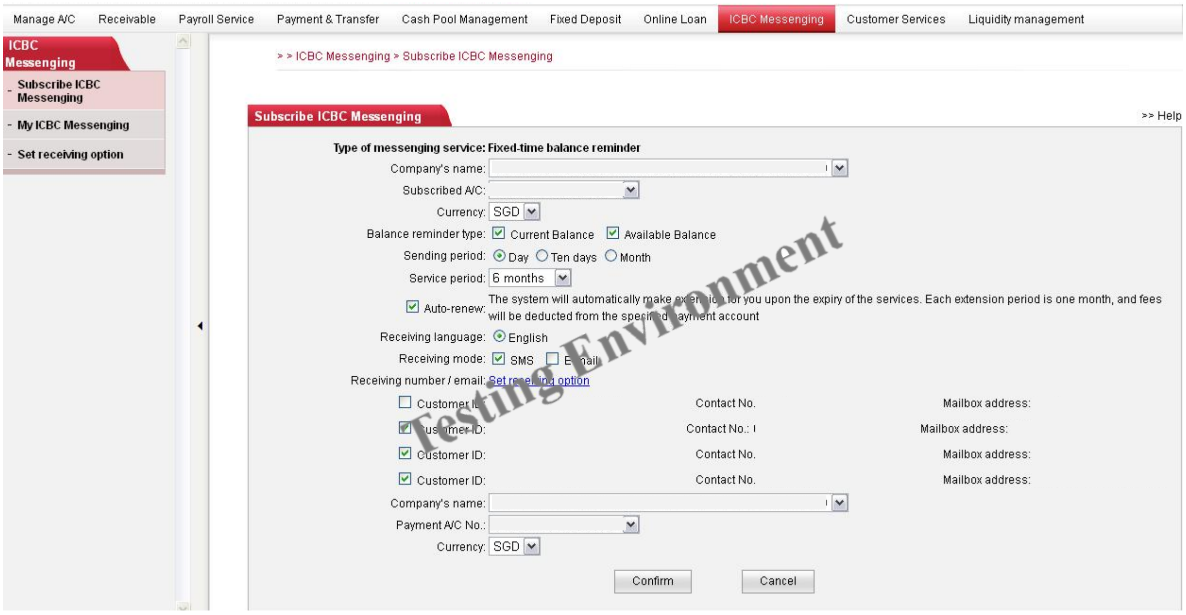
Type of messenging service: Alert on account changes

Company's name:
Subscribed A/C:
Custom currency: SGD
Withdrawal reminder amount: 1.00 The transaction with incurring amount above the amount will be subject to financial reminding
Reminding amount for account posting: 1.00 The transaction with incurring amount above the amount will be subject to financial reminding
Display transaction amount and account balance: ● Display ○ Not displayed
Service period: 1 month
☑ Auto-renew: The system will automatically make extension for you upon the expiry of the services. Each extension period is one month, and fees will be deducted from the specified payment account
Receiving language: ● English
Receiving mode: ☐ SMS ☐ E-mail
Receiving number / email: Set receiving option
☐ Customer ID: Contact No. Mailbox address:
☑ Customer ID: Contact No.: Mailbox address:
☐ Customer ID: Contact No. Mailbox address:
☑ Customer ID: Contact No. Mailbox address:
Company's name:
Payment A/C No.:
Currency: SGD

Note:

1. **The function supports different currencies or accounts with different reminder settings.**
2. **If the service period ends, Auto-renewal function can help you continue this reminder service.**
3. **This ICBC Messaging is free of charge, but the payment account information need to be provided for reference purpose.**

b. Fixed-time balance reminder


Manage A/C
Receivable
Payroll Service
Payment & Transfer
Cash Pool Management
Fixed Deposit
Online Loan
ICBC Messenging
Customer Services
Liquidity management
ICBC Messenging
Subscribe ICBC Messenging
My ICBC Messenging
Set receiving option
> > ICBC Messenging > Subscribe ICBC Messenging
Subscribe ICBC Messenging
>> Help
Testing Environment

Type of messenging service: Fixed-time balance reminder

Company's name:

Subscribed A/C:

Currency: SGD

Balance reminder type: ☑ Current Balance ☑ Available Balance

Sending period: ● Day ○ Ten days ○ Month

Service period: 6 months

☑ Auto-renew: The system will automatically make extension for you upon the expiry of the services. Each extension period is one month, and fees will be deducted from the specified payment account

Receiving language: ● English

Receiving mode: ☑ SMS ☐ Email

Receiving number / email: Set receiving option

☐ Customer ID: Contact No. Mailbox address:

☑ Customer ID: Contact No.: Mailbox address:

☑ Customer ID: Contact No. Mailbox address:

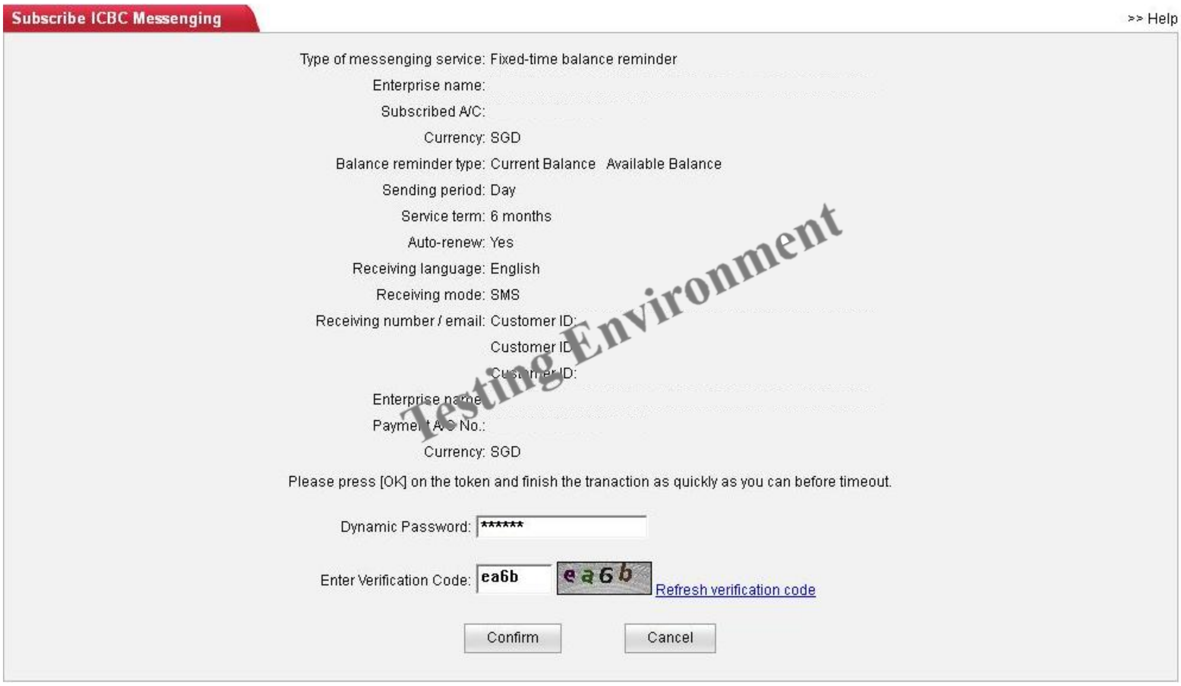
☑ Customer ID: Contact No. Mailbox address:

Company's name:

Payment A/C No.:

Currency: SGD

Confirm
Cancel


Subscribe ICBC Messenging
>> Help
Testing Environment

Type of messenging service: Fixed-time balance reminder

Enterprise name:

Subscribed A/C:

Currency: SGD

Balance reminder type: Current Balance Available Balance

Sending period: Day

Service term: 6 months

Auto-renew: Yes

Receiving language: English

Receiving mode: SMS

Receiving number / email: Customer ID:

Customer ID:

Customer ID:

Enterprise name:

Payment A/C No.:

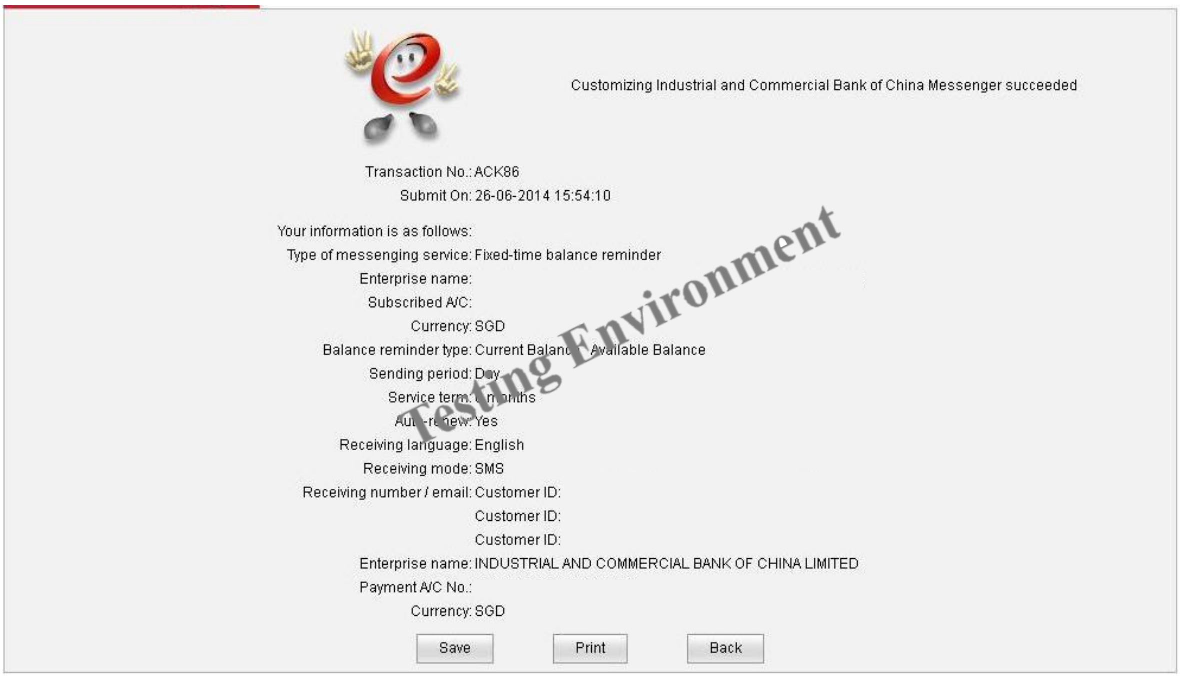
Currency: SGD

Please press [OK] on the token and finish the tranaction as quickly as you can before timeout.

Dynamic Password: ******

Enter Verification Code: ea6b

e a 6 b
Refresh verification code
Confirm
Cancel


Customizing Industrial and Commercial Bank of China Messenger succeeded

Transaction No.: ACK86
Submit On: 26-06-2014 15:54:10

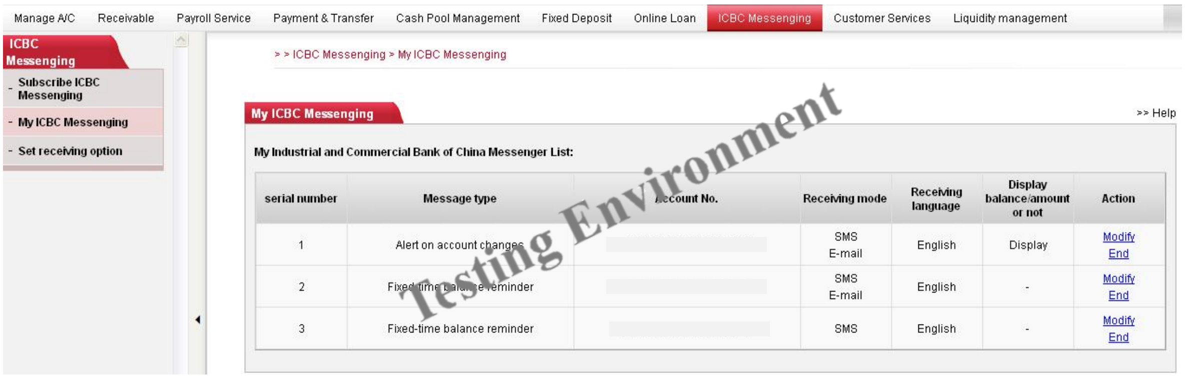
Your information is as follows:
Type of messenging service: Fixed-time balance reminder
Enterprise name:
Subscribed A/C:
Currency: SGD
Balance reminder type: Current Balance, Available Balance
Sending period: Day
Service term: [illegible] months
Auto-renew: Yes
Receiving language: English
Receiving mode: SMS
Receiving number / email: Customer ID:
Customer ID:
Customer ID:
Enterprise name: INDUSTRIAL AND COMMERCIAL BANK OF CHINA LIMITED
Payment A/C No.:
Currency: SGD

Save
Print
Back
Testing Environment

Note:

1. **The function supports different currencies or accounts with different reminder settings.**
2. **If the service period ends, auto-renew function can help you continue this reminder service.**
3. **This ICBC Messaging is free of charge, but the payment account information needs to be provided for reference purpose.**

C) My ICBC Messenging


Manage A/C
Receivable
Payroll Service
Payment & Transfer
Cash Pool Management
Fixed Deposit
Online Loan
ICBC Messenging
Customer Services
Liquidity management
ICBC Messenging
- Subscribe ICBC Messenging
- My ICBC Messenging
- Set receiving option
> > ICBC Messenging > My ICBC Messenging
My ICBC Messenging
>> Help
Testing Environment

My Industrial and Commercial Bank of China Messenger List:

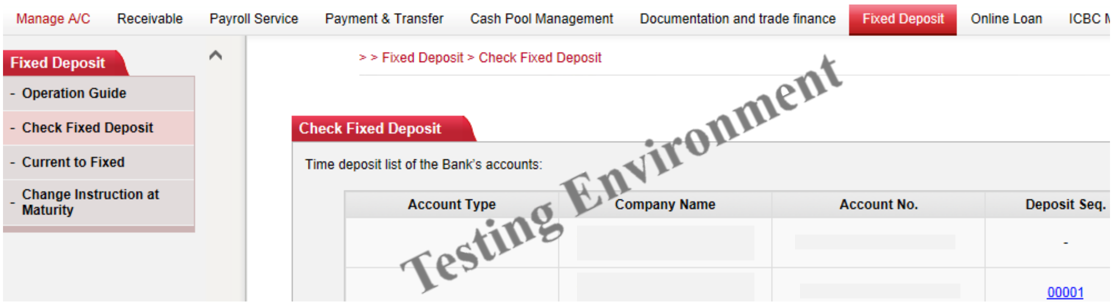
serial number	Message type	Account No.	Receiving mode	Receiving language	Display balance/amount or not	Action
1	Alert on account changes		SMS E-mail	English	Display	Modify End
2	Fixed-time balance reminder		SMS E-mail	English	-	Modify End
3	Fixed-time balance reminder		SMS	English	-	Modify End

Note:

1. **You can manage your subscribed ICBC Messaging Services, each setting is able to be modified under the Action column.**
2. **You can terminate the service by clicking the ‘End’ under the Action column.**

XIII TERM DEPOSIT (FIXED DEPOSIT)

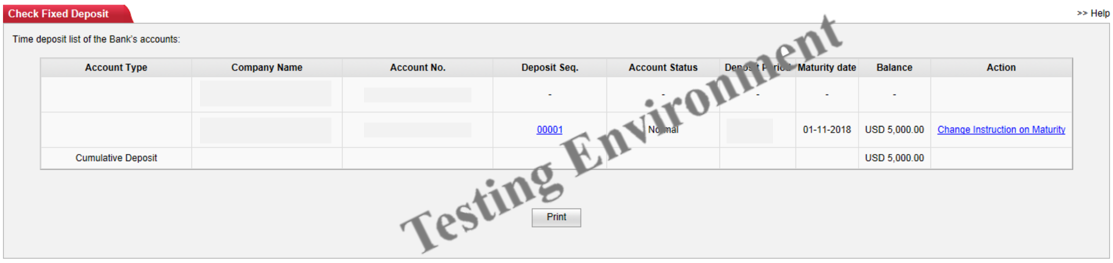
1. Login to the ICBC Corporate Banking, choose the menu "Fixed Deposit"


Manage A/C
Receivable
Payroll Service
Payment & Transfer
Cash Pool Management
Documentation and trade finance
Fixed Deposit
Online Loan
ICBC M
Fixed Deposit
- Operation Guide
- Check Fixed Deposit
- Current to Fixed
- Change Instruction at Maturity
> > Fixed Deposit > Check Fixed Deposit
Check Fixed Deposit
Testing Environment

Time deposit list of the Bank's accounts:

Account Type	Company Name	Account No.	Deposit Seq.
	[redacted]	[redacted]	-
	[redacted]	[redacted]	00001

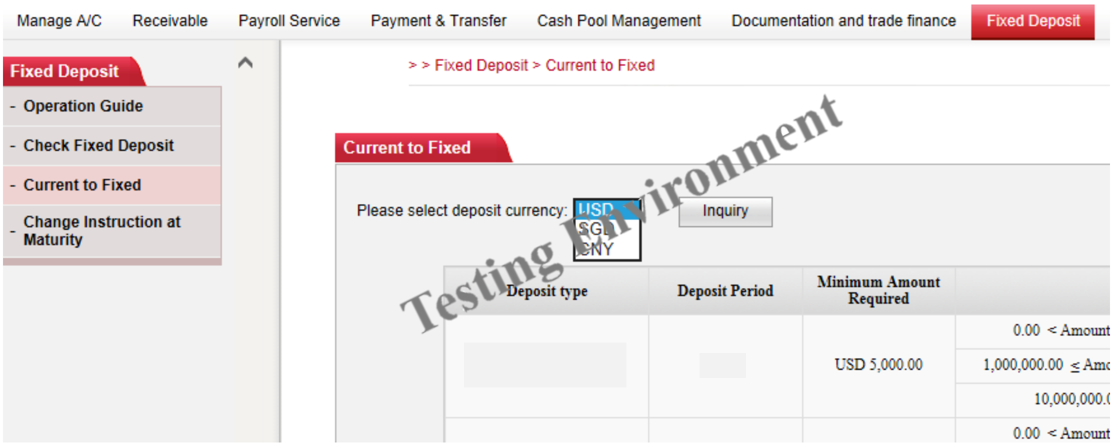
2. Check the details of All Fixed Deposit under menu "Check Fixed Deposit"


Check Fixed Deposit
>> Help
Print
Testing Environment

Time deposit list of the Bank's accounts:

Account Type	Company Name	Account No.	Deposit Seq.	Account Status	Deposit Period	Maturity date	Balance	Action
	[redacted]	[redacted]	-	-	-	-	-	
	[redacted]	[redacted]	00001	Normal	[redacted]	01-11-2018	USD 5,000.00	Change Instruction on Maturity
Cumulative Deposit							USD 5,000.00	

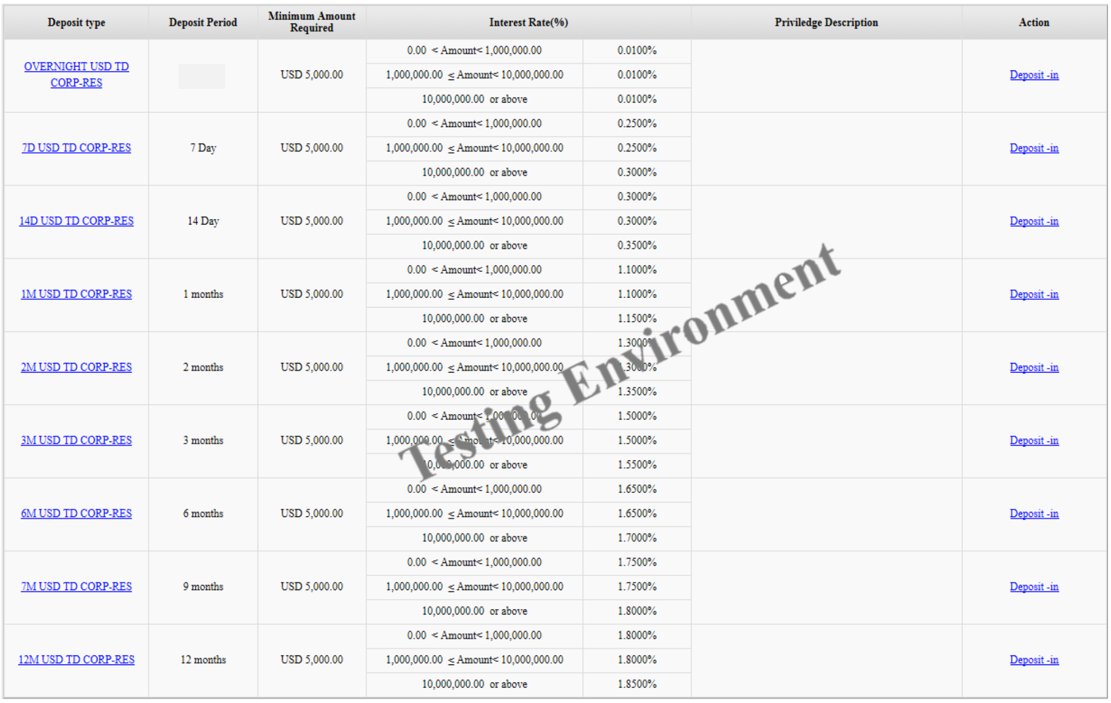
3. Click the menu "Current to Fixed" and choose the currency from USD, CNY or SGD


Manage A/C
Receivable
Payroll Service
Payment & Transfer
Cash Pool Management
Documentation and trade finance
Fixed Deposit
Fixed Deposit
- Operation Guide
- Check Fixed Deposit
- Current to Fixed
- Change Instruction at Maturity
> > Fixed Deposit > Current to Fixed
Current to Fixed
USD
SGD
CNY
Inquiry
Testing Environment

Please select deposit currency: USD

Deposit type	Deposit Period	Minimum Amount Required	
[redacted]	[redacted]	USD 5,000.00	0.00 < Amount 1,000,000.00 ≤ Amo 10,000,000.0
			0.00 < Amount

4. Choose the Deposit type and Deposit-in

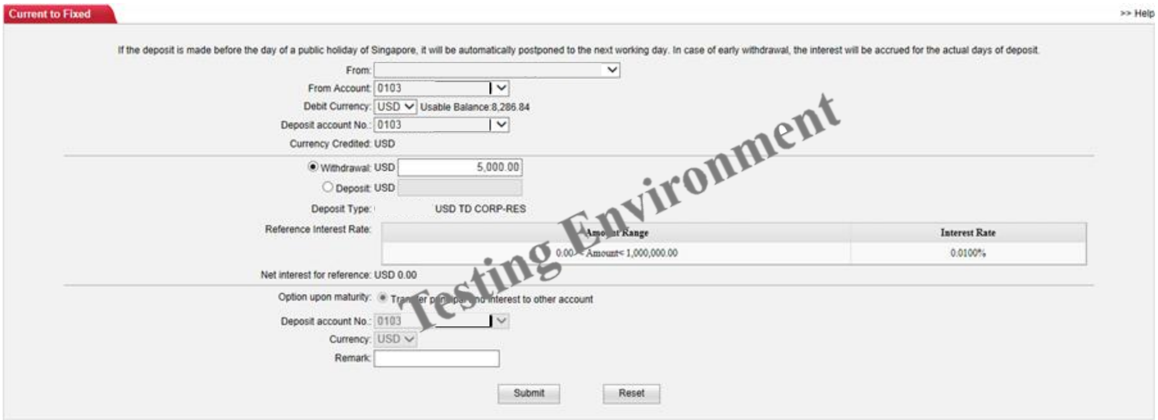


Deposit type	Deposit Period	Minimum Amount Required	Interest Rate(%)		Priviledge Description	Action
OVERNIGHT USD TD CORP-RES		USD 5,000.00	0.00 < Amount< 1,000,000.00	0.0100%		Deposit -in
			1,000,000.00 ≤ Amount< 10,000,000.00	0.0100%		
			10,000,000.00 or above	0.0100%		
7D USD TD CORP-RES	7 Day	USD 5,000.00	0.00 < Amount< 1,000,000.00	0.2500%		Deposit -in
			1,000,000.00 ≤ Amount< 10,000,000.00	0.2500%		
			10,000,000.00 or above	0.3000%		
14D USD TD CORP-RES	14 Day	USD 5,000.00	0.00 < Amount< 1,000,000.00	0.3000%		Deposit -in
			1,000,000.00 ≤ Amount< 10,000,000.00	0.3000%		
			10,000,000.00 or above	0.3500%		
1M USD TD CORP-RES	1 months	USD 5,000.00	0.00 < Amount< 1,000,000.00	1.1000%		Deposit -in
			1,000,000.00 ≤ Amount< 10,000,000.00	1.1000%		
			10,000,000.00 or above	1.1500%		
2M USD TD CORP-RES	2 months	USD 5,000.00	0.00 < Amount< 1,000,000.00	1.3000%		Deposit -in
			1,000,000.00 ≤ Amount< 10,000,000.00	1.3000%		
			10,000,000.00 or above	1.3500%		
3M USD TD CORP-RES	3 months	USD 5,000.00	0.00 < Amount< 1,000,000.00	1.5000%		Deposit -in
			1,000,000.00 ≤ Amount< 10,000,000.00	1.5000%		
			10,000,000.00 or above	1.5500%		
6M USD TD CORP-RES	6 months	USD 5,000.00	0.00 < Amount< 1,000,000.00	1.6500%		Deposit -in
			1,000,000.00 ≤ Amount< 10,000,000.00	1.6500%		
			10,000,000.00 or above	1.7000%		
7M USD TD CORP-RES	9 months	USD 5,000.00	0.00 < Amount< 1,000,000.00	1.7500%		Deposit -in
			1,000,000.00 ≤ Amount< 10,000,000.00	1.7500%		
			10,000,000.00 or above	1.8000%		
12M USD TD CORP-RES	12 months	USD 5,000.00	0.00 < Amount< 1,000,000.00	1.8000%		Deposit -in
			1,000,000.00 ≤ Amount< 10,000,000.00	1.8000%		
			10,000,000.00 or above	1.8500%		

Testing Environment

***The above Interest rate is only for reference purpose and subject to change with prior notice on the ICBC Corporate Banking website.**

5. Fill in the required information and submit the instruction



If the deposit is made before the day of a public holiday of Singapore, it will be automatically postponed to the next working day. In case of early withdrawal, the interest will be accrued for the actual days of deposit.

From:
From Account: 0103
Debit Currency: USD Usable Balance:8,286.84
Deposit account No.: 0103
Currency Credited: USD

● Withdrawal: USD 5,000.00
○ Deposit: USD
Deposit Type: USD TD CORP-RES
Reference Interest Rate:

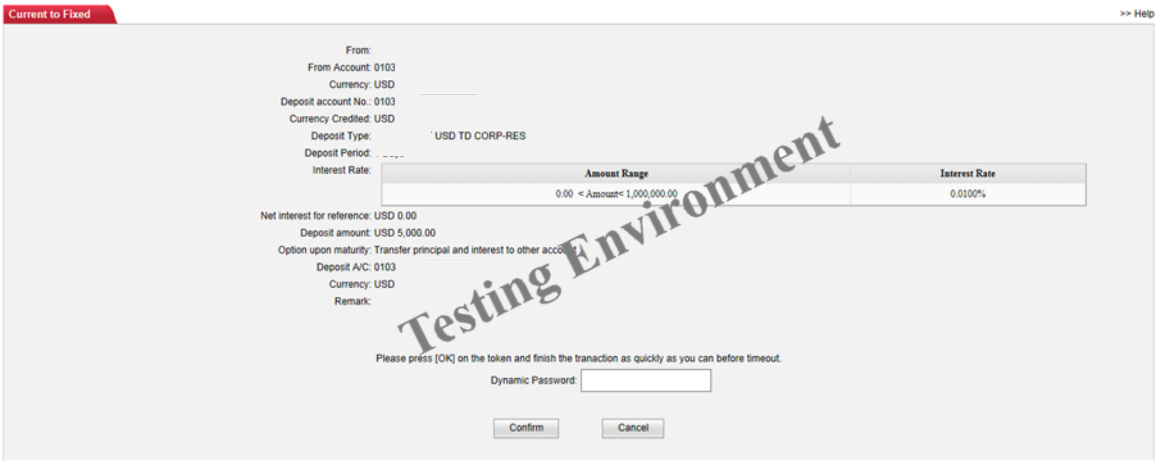
Amount Range	Interest Rate
0.00 < Amount< 1,000,000.00	0.0100%

Net interest for reference: USD 0.00

Option upon maturity: ● Transfer principal and interest to other account
Deposit account No.: 0103
Currency: USD
Remark:

Testing Environment

6. Confirm the information and enter the Dynamic Password generate by ICBC e-token


Current to Fixed
>> Help
Confirm
Cancel
Testing Environment

From:
From Account: 0103
Currency: USD
Deposit account No.: 0103
Currency Credited: USD
Deposit Type: USD TD CORP-RES
Deposit Period:
Interest Rate:

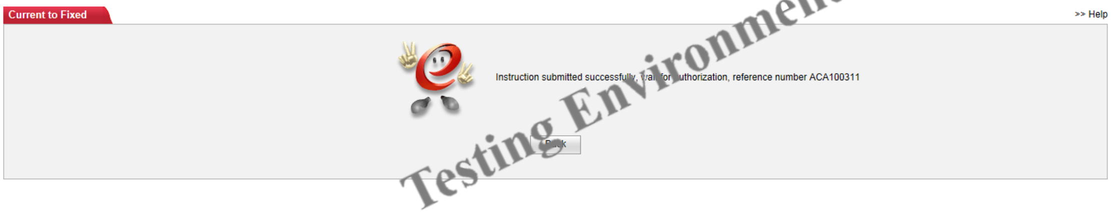
Amount Range	Interest Rate
0.00 < Amount< 1,000,000.00	0.0100%

Net interest for reference: USD 0.00
Deposit amount: USD 5,000.00
Option upon maturity: Transfer principal and interest to other account
Deposit A/C: 0103
Currency: USD
Remark:

Please press [OK] on the token and finish the tranaction as quickly as you can before timeout.

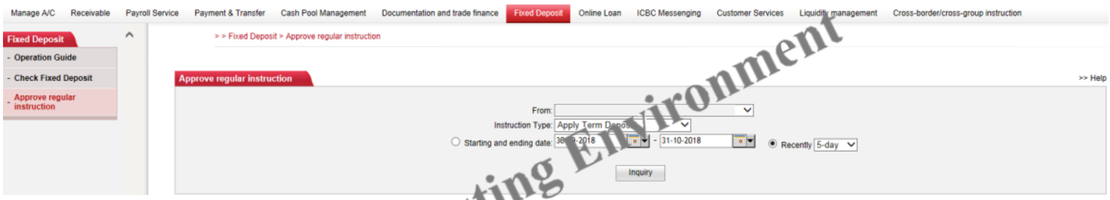
Dynamic Password:

7. Instruction submitted successfully and waits for authorization


Current to Fixed
>> Help
Back
Testing Environment

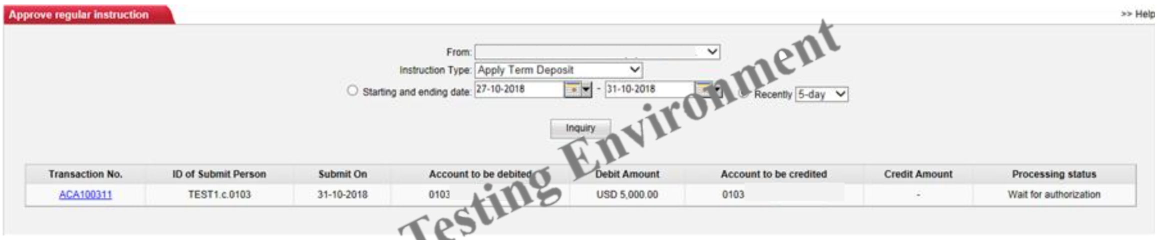
Instruction submitted successfully, wait for authorization, reference number ACA100311

8. Login to ICBC Internet Banking using Authorized ID, choose the menu "Fixed Deposit-Approve regular instruction"


Manage A/C
Receivable
Payroll Service
Payment & Transfer
Cash Pool Management
Documentation and trade finance
Fixed Deposit
Online Loan
ICBC Messenging
Customer Services
Liquidity management
Cross-border/cross-group instruction
Fixed Deposit
- Operation Guide
- Check Fixed Deposit
- Approve regular instruction
> > Fixed Deposit > Approve regular instruction
Approve regular instruction
>> Help
Inquiry
Testing Environment

From:
Instruction Type: Apply Term Deposit
○ Starting and ending date: 30-10-2018 - 31-10-2018 ● Recently 5-day

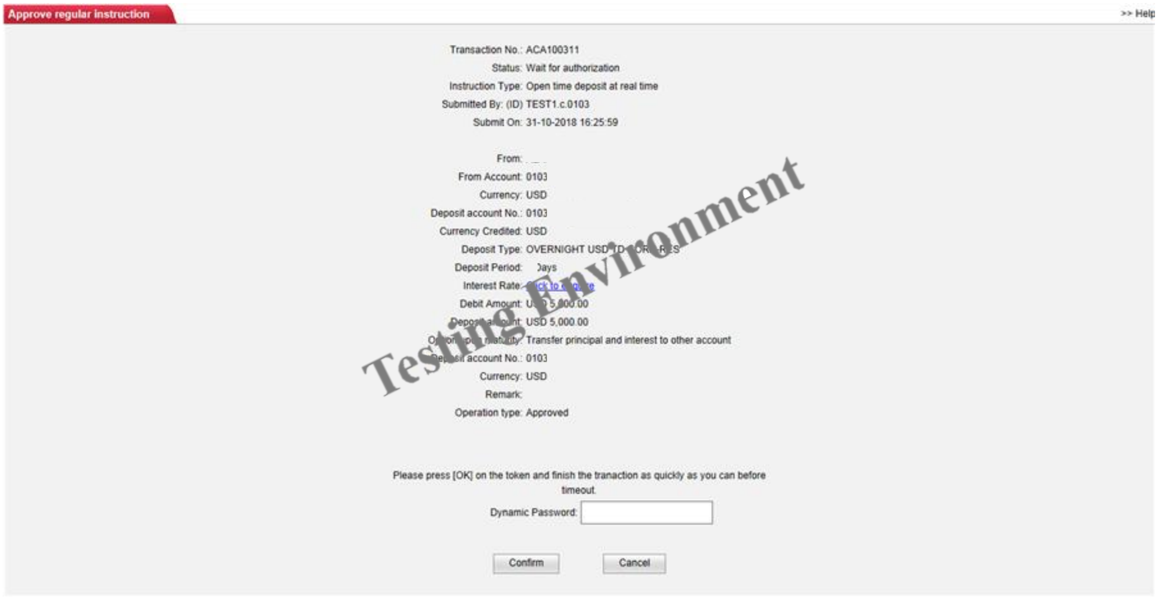
9. Inquiry the submitted instruction by choosing the account and instruction type "Apply Term Deposit"


Approve regular instruction
>> Help
Inquiry
Testing Environment

From:
Instruction Type: Apply Term Deposit
○ Starting and ending date: 27-10-2018 - 31-10-2018 ● Recently 5-day

Transaction No.	ID of Submit Person	Submit On	Account to be debited	Debit Amount	Account to be credited	Credit Amount	Processing status
ACA100311	TEST1.c.0103	31-10-2018	0103	USD 5,000.00	0103	-	Wait for authorization

10. Click the transaction No., Confirm the information and enter the Dynamic Password generate by ICBC e-token



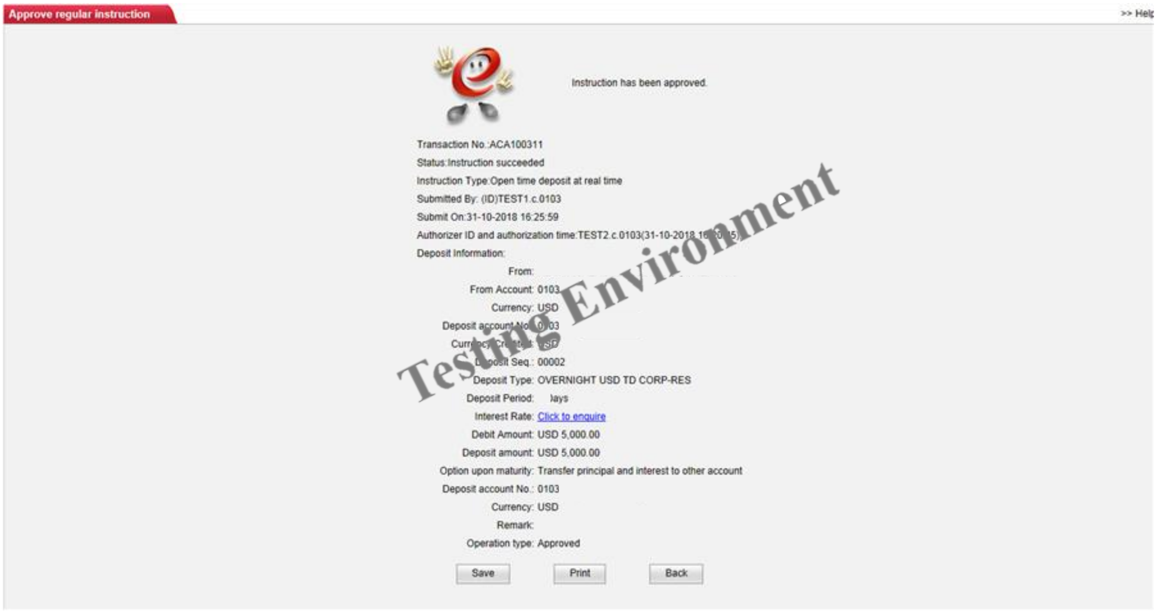
Transaction No.: ACA100311
Status: Wait for authorization
Instruction Type: Open time deposit at real time
Submitted By: (ID) TEST1.c.0103
Submit On: 31-10-2018 16:25:59

From:
From Account: 0103
Currency: USD
Deposit account No.: 0103
Currency Credited: USD
Deposit Type: OVERNIGHT USD TD CORP-RES
Deposit Period: Days
Interest Rate: Click to enquire
Debit Amount: USD 5,000.00
Deposit amount: USD 5,000.00
Option upon maturity: Transfer principal and interest to other account
Deposit account No.: 0103
Currency: USD
Remark:
Operation type: Approved

Please press [OK] on the token and finish the tranaction as quickly as you can before timeout.

Dynamic Password:

11. Transaction successful



Instruction has been approved.

Transaction No.:ACA100311
Status:Instruction succeeded
Instruction Type:Open time deposit at real time
Submitted By: (ID)TEST1.c.0103
Submit On:31-10-2018 16:25:59
Authorizer ID and authorization time:TEST2.c.0103(31-10-2018 16:[illegible])
Deposit Information:
From:
From Account: 0103
Currency: USD
Deposit account No.: 0103
Currency Credited: USD
Deposit Seq.: 00002
Deposit Type: OVERNIGHT USD TD CORP-RES
Deposit Period: days
Interest Rate: Click to enquire
Debit Amount: USD 5,000.00
Deposit amount: USD 5,000.00
Option upon maturity: Transfer principal and interest to other account
Deposit account No.: 0103
Currency: USD
Remark:
Operation type: Approved

Note:

If you wish to withdraw in advance, please contact our ICBC Relationship Manager.

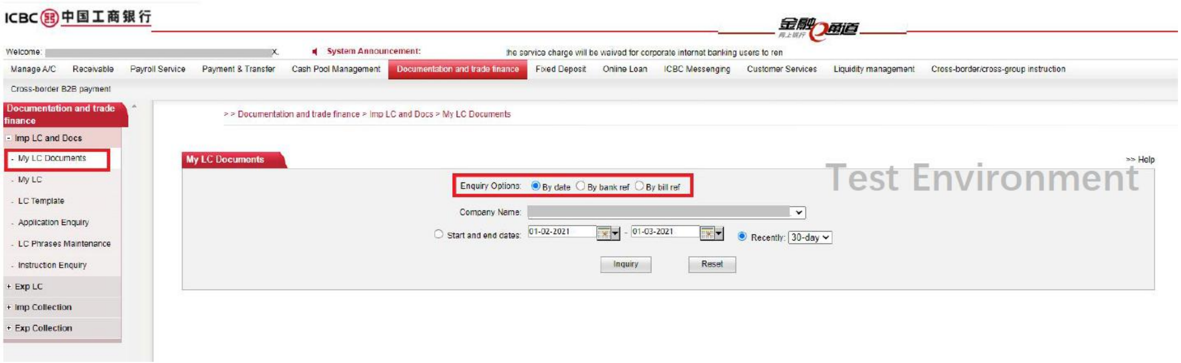
XIV CASH POOL MANAGEMENT

Please contact our ICBC Relationship Manager for more information.

XV. DOCUMENNTATION AND TRADE FINANCE

Documentation and trade financing services, including import L/C, documents, export L/C, import collection, export collection, etc., are available on ICBC Corporate Internet Banking. You can submit payment instructions for import L/C and import collection, as well as enquire and download documents related to import L/C, export L/C, import collection and export collection through Corporate Internet Banking.

1. Log on ICBC Singapore Branch Corporate Internet Banking, click Documentation and trade finance — Imp LC and Docs — My LC Documents，select need Enquiry Options and click Inquiry. The Enquiry Options include by date, by bank ref and by bill ref.

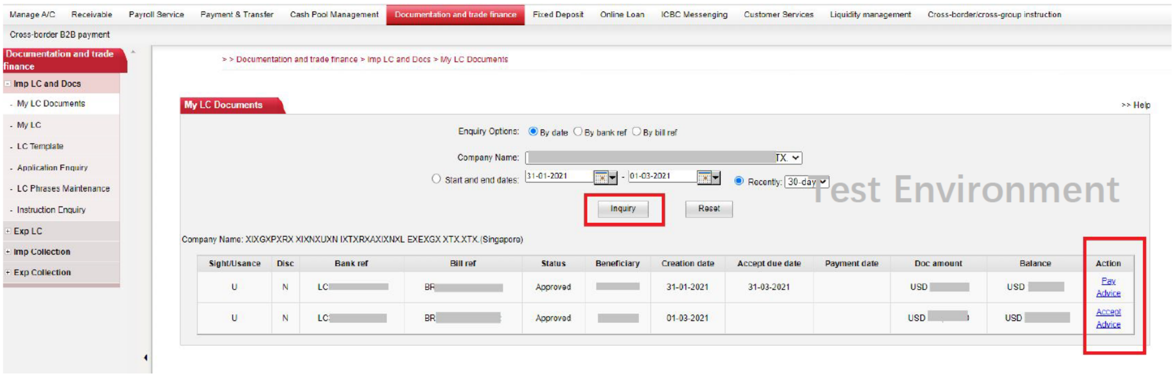

ICBC 中国工商银行
金融@家
Welcome: [redacted]
System Announcement:
the service charge will be waived for corporate internet banking users to ren
Manage A/C
Receivable
Payroll Service
Payment & Transfer
Cash Pool Management
Documentation and trade finance
Fixed Deposit
Online Loan
ICBC Messenging
Customer Services
Liquidity management
Cross-border/cross-group instruction
Cross-border B2B payment
Documentation and trade finance
- Imp LC and Docs
- My LC Documents
- My LC
- LC Template
- Application Enquiry
- LC Phrases Maintenance
- Instruction Enquiry
+ Exp LC
+ Imp Collection
+ Exp Collection
> > Documentation and trade finance > Imp LC and Docs > My LC Documents
My LC Documents
>> Help
Test Environment
Inquiry
Reset

Enquiry Options: ● By date ○ By bank ref ○ By bill ref

Company Name: [redacted]

○ Start and end dates: 01-02-2021 - 01-03-2021 ● Recently: 30-day

2. After clicking Inquiry, a list of documents within the query range will appear, and internet banking users can select the corresponding documents for Payment, Acceptance and downloading Advice.


Manage A/C
Receivable
Payroll Service
Payment & Transfer
Cash Pool Management
Documentation and trade finance
Fixed Deposit
Online Loan
ICBC Messenging
Customer Services
Liquidity management
Cross-border/cross-group instruction
Cross-border B2B payment
Documentation and trade finance
- Imp LC and Docs
- My LC Documents
- My LC
- LC Template
- Application Enquiry
- LC Phrases Maintenance
- Instruction Enquiry
+ Exp LC
+ Imp Collection
+ Exp Collection
> > Documentation and trade finance > Imp LC and Docs > My LC Documents
My LC Documents
>> Help
Test Environment
Inquiry
Reset

Enquiry Options: ● By date ○ By bank ref ○ By bill ref

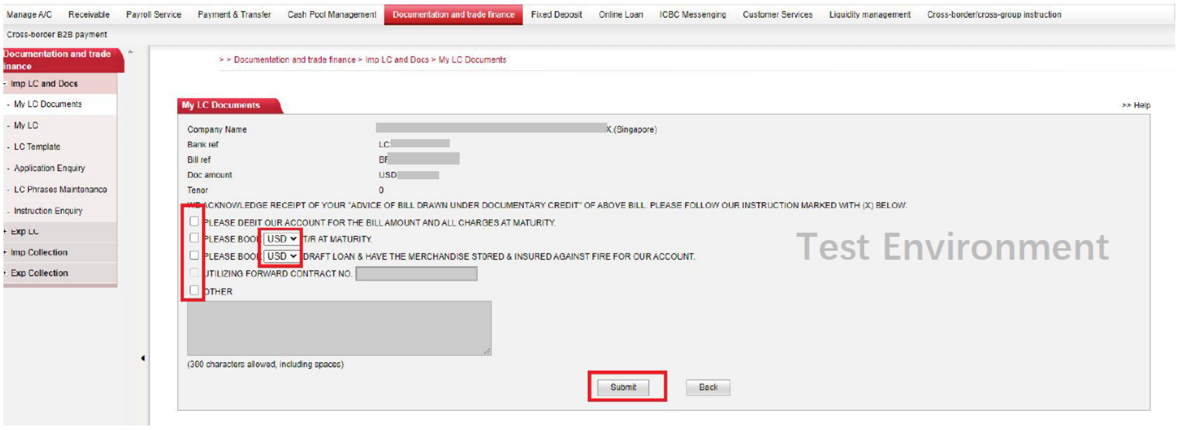
Company Name: [redacted] TX.

○ Start and end dates: 31-01-2021 - 01-03-2021 ● Recently: 30-day

Company Name: XIXGXPXRX XIXNXUXN IXTXRXAXIXNXL EXEXGX XTX.XTX.(Singapore)

Sight/Usance	Disc	Bank ref	Bill ref	Status	Beneficiary	Creation date	Accept due date	Payment date	Doc amount	Balance	Action
U	N	LC[redacted]	BR[redacted]	Approved	[redacted]	31-01-2021	31-03-2021		USD [redacted]	USD [redacted]	Pay Advice
U	N	LC[redacted]	BR[redacted]	Approved	[redacted]	01-03-2021			USD [redacted]	USD [redacted]	Accept Advice

3. Select the document that requires payment in the list, click Pay, and the following will be displayed. Customer can select the corresponding payment method and currency, and then click Submit.


Manage A/C
Receivable
Payroll Service
Payment & Transfer
Cash Pool Management
Documentation and trade finance
Fixed Deposit
Online Loan
ICBC Messenging
Customer Services
Liquidity management
Cross-border/cross-group instruction
Cross-border B2B payment
Documentation and trade finance
Imp LC and Docs
My LC Documents
My LC
LC Template
Application Enquiry
LC Phrases Maintenance
Instruction Enquiry
Exp LC
Imp Collection
Exp Collection
> > Documentation and trade finance > Imp LC and Docs > My LC Documents
My LC Documents
>> Help
Test Environment
Submit
Back

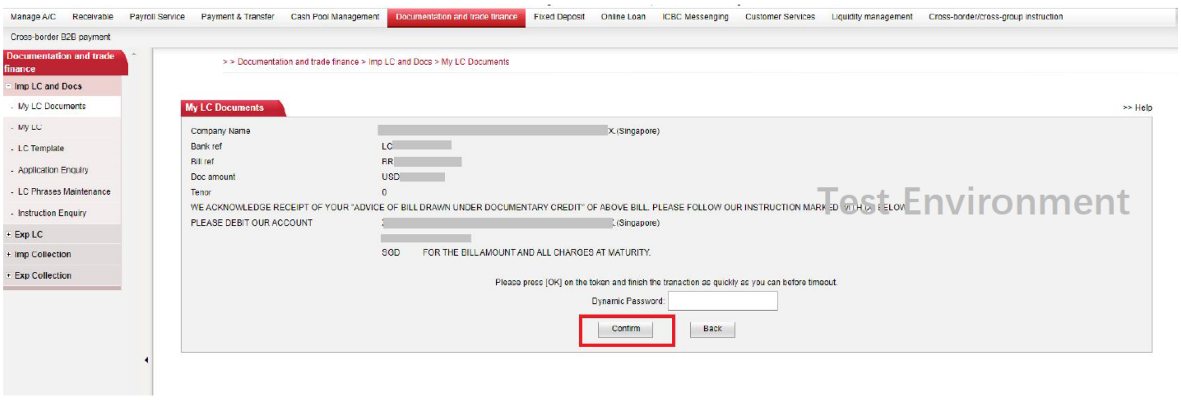
Company Name [redacted] X.(Singapore)
Bank ref LC[redacted]
Bill ref BF[redacted]
Doc amount USD[redacted]
Tenor 0

WE ACKNOWLEDGE RECEIPT OF YOUR "ADVICE OF BILL DRAWN UNDER DOCUMENTARY CREDIT" OF ABOVE BILL. PLEASE FOLLOW OUR INSTRUCTION MARKED WITH (X) BELOW:

☐ PLEASE DEBIT OUR ACCOUNT FOR THE BILL AMOUNT AND ALL CHARGES AT MATURITY.
☐ PLEASE BOOK USD T/R AT MATURITY.
☐ PLEASE BOOK USD DRAFT LOAN & HAVE THE MERCHANDISE STORED & INSURED AGAINST FIRE FOR OUR ACCOUNT.
☐ UTILIZING FORWARD CONTRACT NO.
☐ OTHER

(300 characters allowed, including spaces)

4. After submission, enter the dynamic password generated by the ICBC E-token and click Confirm.


Manage A/C
Receivable
Payroll Service
Payment & Transfer
Cash Pool Management
Documentation and trade finance
Fixed Deposit
Online Loan
ICBC Messenging
Customer Services
Liquidity management
Cross-border/cross-group instruction
Cross-border B2B payment
Documentation and trade finance
Imp LC and Docs
My LC Documents
My LC
LC Template
Application Enquiry
LC Phrases Maintenance
Instruction Enquiry
Exp LC
Imp Collection
Exp Collection
> > Documentation and trade finance > Imp LC and Docs > My LC Documents
My LC Documents
>> Help
Test Environment
Confirm
Back

Company Name [redacted] X.(Singapore)
Bank ref LC[redacted]
Bill ref BR[redacted]
Doc amount USD[redacted]
Tenor 0

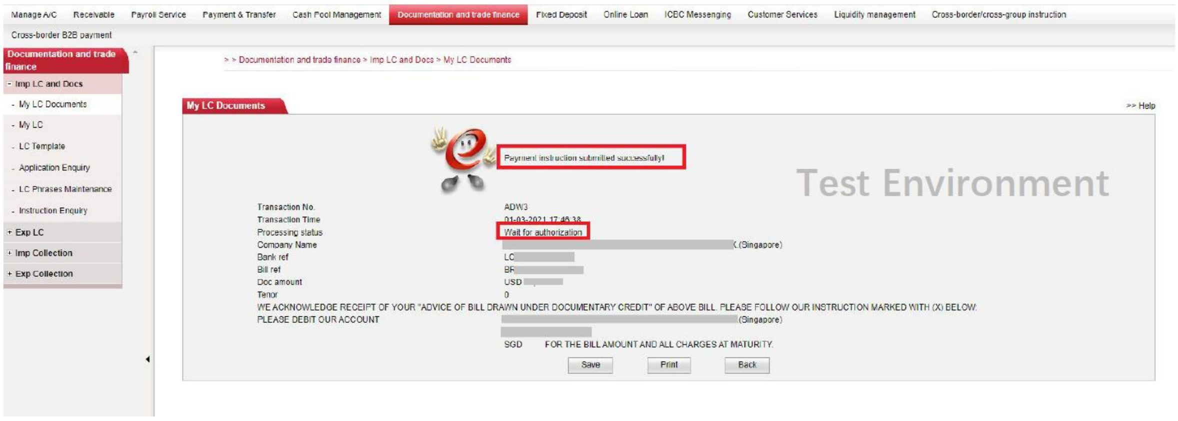
WE ACKNOWLEDGE RECEIPT OF YOUR "ADVICE OF BILL DRAWN UNDER DOCUMENTARY CREDIT" OF ABOVE BILL. PLEASE FOLLOW OUR INSTRUCTION MARKED WITH (X) BELOW

PLEASE DEBIT OUR ACCOUNT [redacted] .(Singapore)
[redacted]
SGD FOR THE BILL AMOUNT AND ALL CHARGES AT MATURITY.

Please press [OK] on the token and finish the tranaction as quickly as you can before timeout.

Dynamic Password:

5. Payment instruction submitted successfully.


Manage A/C
Receivable
Payroll Service
Payment & Transfer
Cash Pool Management
Documentation and trade finance
Fixed Deposit
Online Loan
ICBC Messenging
Customer Services
Liquidity management
Cross-border/cross-group instruction
Cross-border B2B payment
Documentation and trade finance
Imp LC and Docs
My LC Documents
My LC
LC Template
Application Enquiry
LC Phrases Maintenance
Instruction Enquiry
Exp LC
Imp Collection
Exp Collection
> > Documentation and trade finance > Imp LC and Docs > My LC Documents
My LC Documents
>> Help
Test Environment
Save
Print
Back

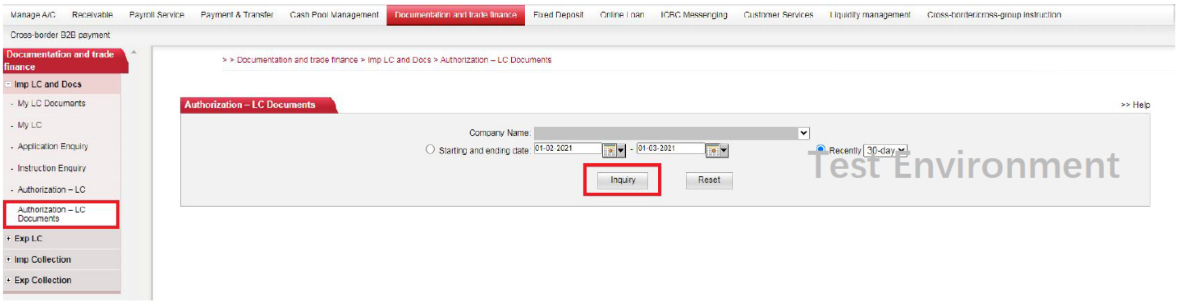
Payment instruction submitted successfully!

Transaction No. ADW3
Transaction Time 01-03-2021 17:46:38
Processing status Wait for authorization
Company Name [redacted] X.(Singapore)
Bank ref LC[redacted]
Bill ref BF[redacted]
Doc amount USD [redacted]
Tenor 0

WE ACKNOWLEDGE RECEIPT OF YOUR "ADVICE OF BILL DRAWN UNDER DOCUMENTARY CREDIT" OF ABOVE BILL. PLEASE FOLLOW OUR INSTRUCTION MARKED WITH (X) BELOW:

PLEASE DEBIT OUR ACCOUNT [redacted] (Singapore)
[redacted]
SGD FOR THE BILL AMOUNT AND ALL CHARGES AT MATURITY.

6. The reviewer log on our Corporate Internet Banking with the authorized ID, click Documentations and trade finance — Imp LC and Docs — Authorization-LC Documents, select the time range, and click Inquiry.


Manage A/C
Receivable
Payroll Service
Payment & Transfer
Cash Pool Management
Documentation and trade finance
Fixed Deposit
Online Loan
ICBC Messenging
Customer Services
Liquidity management
Cross-border/cross-group instruction
Cross-border B2B payment
Documentation and trade finance
Imp LC and Docs
My LC Documents
My LC
Application Enquiry
Instruction Enquiry
Authorization – LC
Authorization – LC Documents
Exp LC
Imp Collection
Exp Collection
> > Documentation and trade finance > Imp LC and Docs > Authorization – LC Documents
Authorization – LC Documents
>> Help
Inquiry
Reset
Test Environment

Company Name:
○ Starting and ending date: 01-02-2021 - 01-03-2021
● Recently 30-day

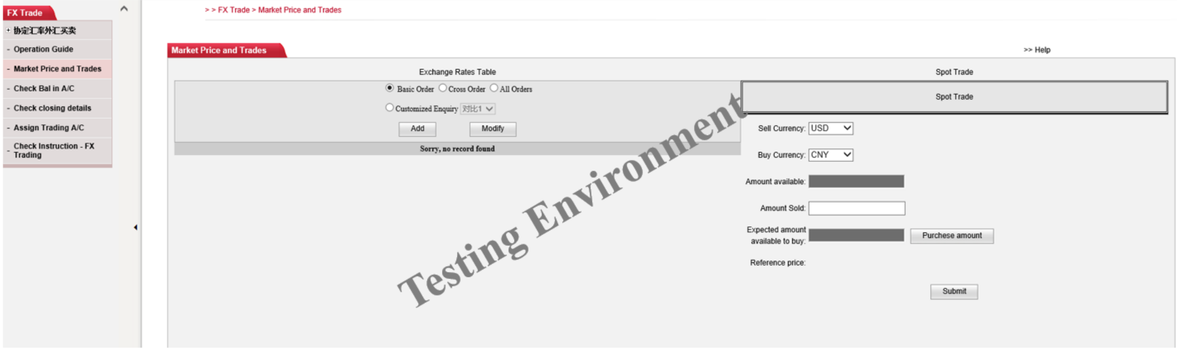
Note:

To enable the service, please contact your ICBC Relationship Manager.

XVI. FX TRADE

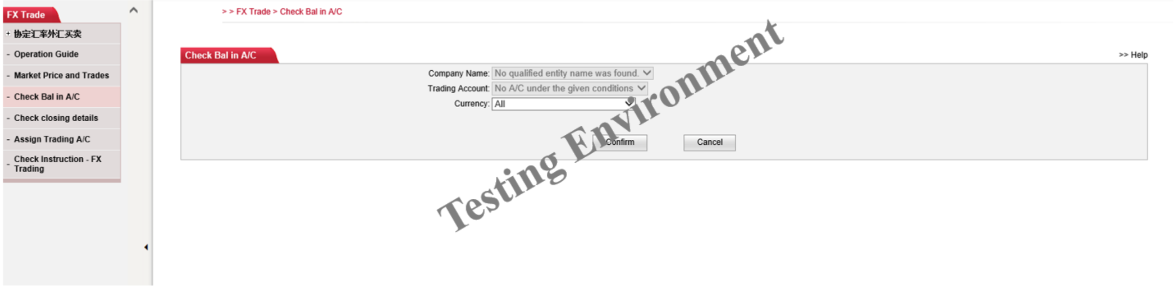
Provide foreign exchange market information enquiry, trading account balance enquiry, foreign exchange purchase, sale order operation and enquiry, as well as other functions to meet your foreign exchange trading needs.

1. Log on ICBC Singapore Branch Corporate Internet Banking, click on ‘Market Price and Trade’ to make a trial calculation of the amount.


FX Trade
协定汇率外汇买卖
Operation Guide
Market Price and Trades
Check Bal in A/C
Check closing details
Assign Trading A/C
Check Instruction - FX Trading
> > FX Trade > Market Price and Trades
Market Price and Trades
>> Help
Exchange Rates Table
Spot Trade
Spot Trade
Add
Modify
Purchase amount
Submit
Testing Environment

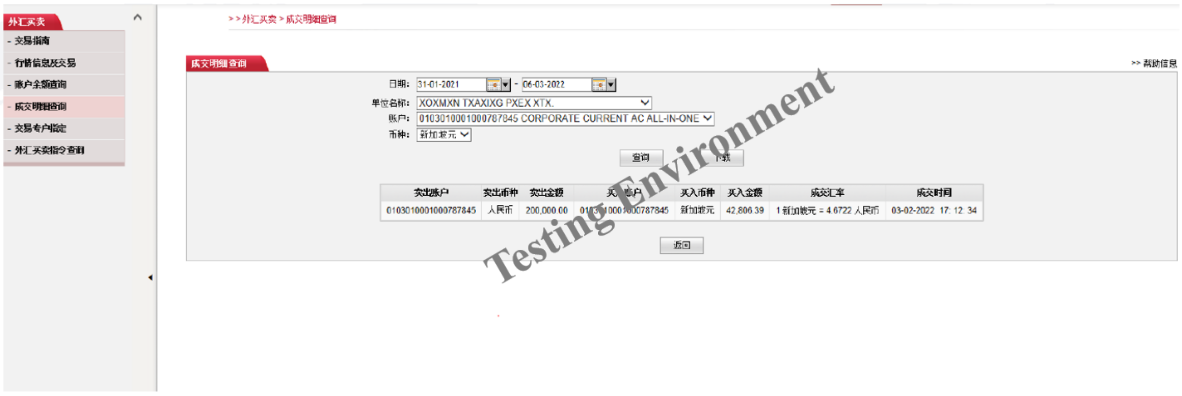
● Basic Order ○ Cross Order ○ All Orders
○ Customized Enquiry 对比1
Sorry, no record found
Sell Currency: USD
Buy Currency: CNY
Amount available:
Amount Sold:
Expected amount available to buy:
Reference price:

2. Support balance enquiry on multi-currency trade account.


FX Trade
协定汇率外汇买卖
Operation Guide
Market Price and Trades
Check Bal in A/C
Check closing details
Assign Trading A/C
Check Instruction - FX Trading
> > FX Trade > Check Bal in A/C
Check Bal in A/C
>> Help
Confirm
Cancel
Testing Environment

Company Name: No qualified entity name was found.
Trading Account: No A/C under the given conditions
Currency: All

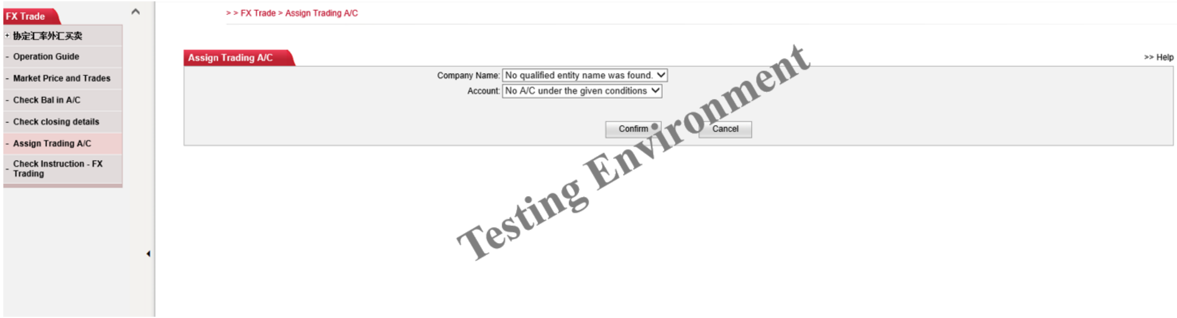
3. Support FX trade details enquiry and download in CSV file for the past 10 years.


外汇买卖
- 交易指南
- 行情信息及交易
- 账户余额查询
- 成交明细查询
- 交易专户指定
- 外汇买卖指令查询
>>外汇买卖 > 成交明细查询
成交明细查询
>> 帮助信息
查询
下载
返回
Testing Environment

日期: 31-01-2021 - 06-03-2022
单位名称: XOXMXN TXAXIXG PXEX XTX.
账户: 0103010001000787845 CORPORATE CURRENT AC ALL-IN-ONE
币种: 新加坡元

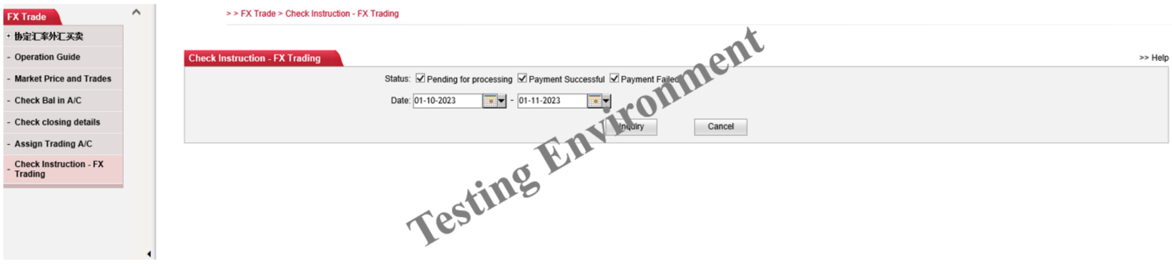
卖出账户	卖出币种	卖出金额	买入账户	买入币种	买入金额	成交汇率	成交时间
0103010001000787845	人民币	200,000.00	0103010001000787845	新加坡元	42,806.39	1 新加坡元 = 4.6722 人民币	03-02-2022 17: 12: 34

4. Designated multi-currency account for FX trade can be assigned online.


FX Trade
+ 协定汇率外汇买卖
- Operation Guide
- Market Price and Trades
- Check Bal in A/C
- Check closing details
- Assign Trading A/C
- Check Instruction - FX Trading
> > FX Trade > Assign Trading A/C
Assign Trading A/C
>> Help
Confirm
Cancel
Testing Environment

Company Name: No qualified entity name was found.
Account: No A/C under the given conditions

5. Support query for pending/successful/failed FX trade info for the past 10 years.


FX Trade
+ 协定汇率外汇买卖
- Operation Guide
- Market Price and Trades
- Check Bal in A/C
- Check closing details
- Assign Trading A/C
- Check Instruction - FX Trading
> > FX Trade > Check Instruction - FX Trading
Check Instruction - FX Trading
>> Help
Inquiry
Cancel
Testing Environment

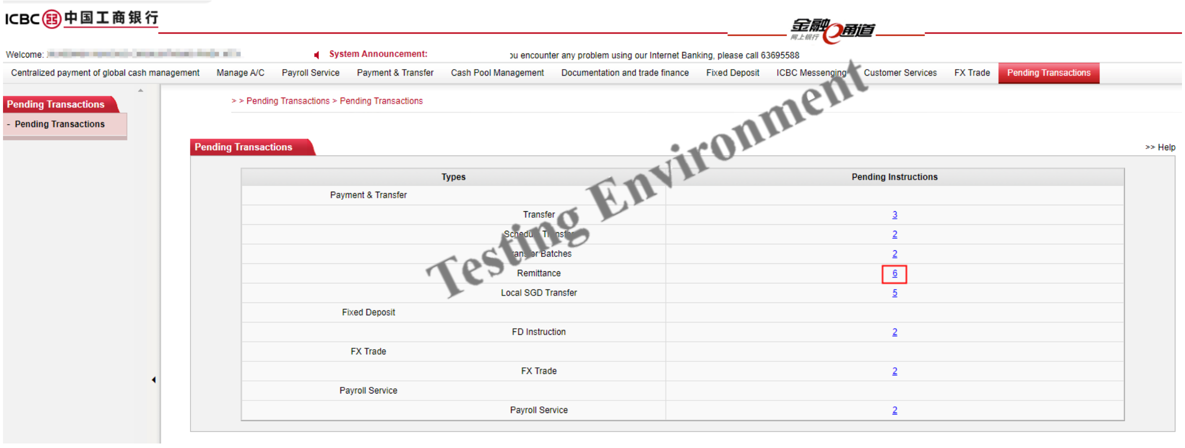
Status: ☑ Pending for processing ☑ Payment Successful ☑ Payment Failed
Date: 01-10-2023 - 01-11-2023

XVII. PENDING TRANSACTIONS

Provide a pending approval function for corporate e-banking users, supporting approvers in centrally viewing the number of pending approval instructions. Additionally, enable to navigate to the respective instructions for processing.

1. Log in to the corporate e-banking system, navigate to the "Pending Transactions" menu, and display the number of pending approval instructions for each

type.


ICBC 中国工商银行
金融e通道
Centralized payment of global cash management
Manage A/C
Payroll Service
Payment & Transfer
Cash Pool Management
Documentation and trade finance
Fixed Deposit
ICBC Messenging
Customer Services
FX Trade
Pending Transactions
Pending Transactions
- Pending Transactions
>> Help

Welcome: [redacted]

System Announcement: ɔu encounter any problem using our Internet Banking, please call 63695588

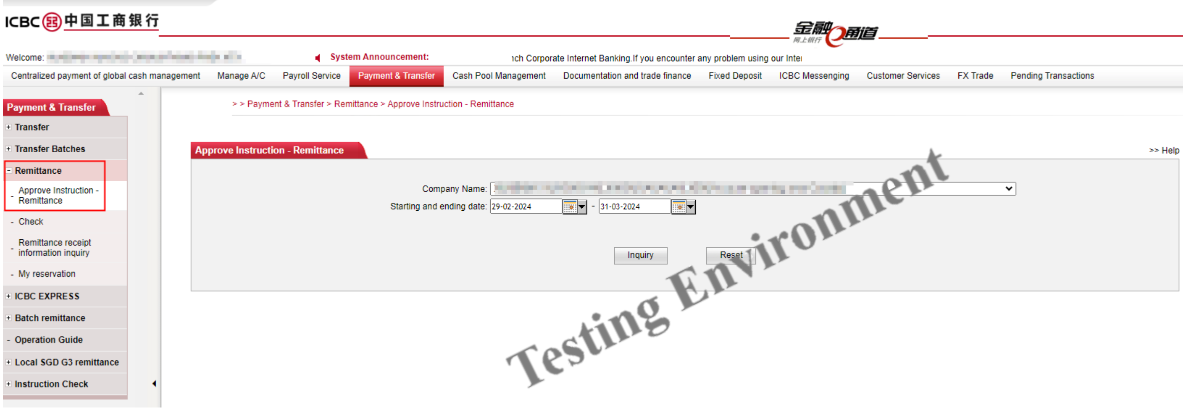
> > Pending Transactions > Pending Transactions

Pending Transactions

Types		Pending Instructions
Payment & Transfer		
	Transfer	3
	Scheduled Transfer	2
	Transfer Batches	2
	Remittance	6
	Local SGD Transfer	5
Fixed Deposit		
	FD Instruction	2
FX Trade		
	FX Trade	2
Payroll Service		
	Payroll Service	2

Testing Environment

2. Click on the number to navigate to the corresponding categories of approval sections.


ICBC 中国工商银行
金融e通道
Centralized payment of global cash management
Manage A/C
Payroll Service
Payment & Transfer
Cash Pool Management
Documentation and trade finance
Fixed Deposit
ICBC Messenging
Customer Services
FX Trade
Pending Transactions
Payment & Transfer
+ Transfer
+ Transfer Batches
- Remittance
- Approve Instruction - Remittance
- Check
- Remittance receipt information inquiry
- My reservation
+ ICBC EXPRESS
+ Batch remittance
- Operation Guide
+ Local SGD G3 remittance
+ Instruction Check
>> Help
Inquiry
Reset

Welcome: [redacted]

System Announcement: ıch Corporate Internet Banking.If you encounter any problem using our Inte

> > Payment & Transfer > Remittance > Approve Instruction - Remittance

Approve Instruction - Remittance

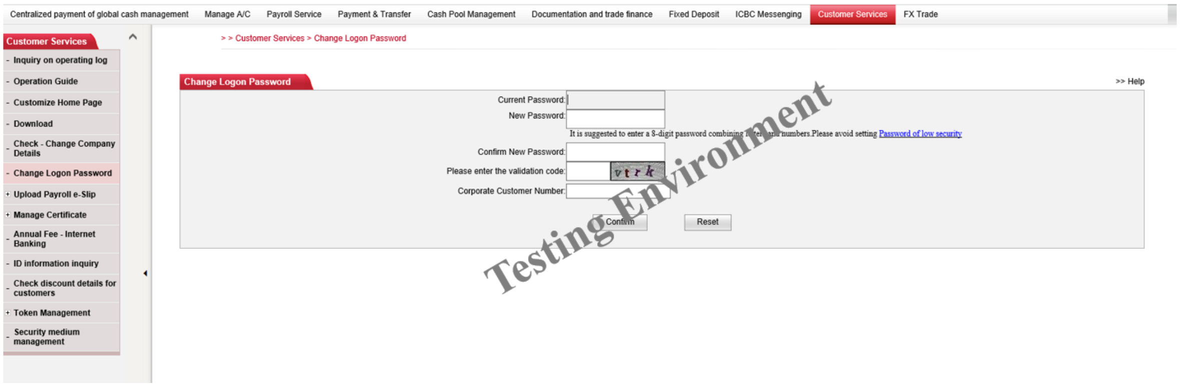
Company Name: [redacted]
Starting and ending date: 29-02-2024 - 31-03-2024

Testing Environment

XVIII. CUSTOMER SERVICES

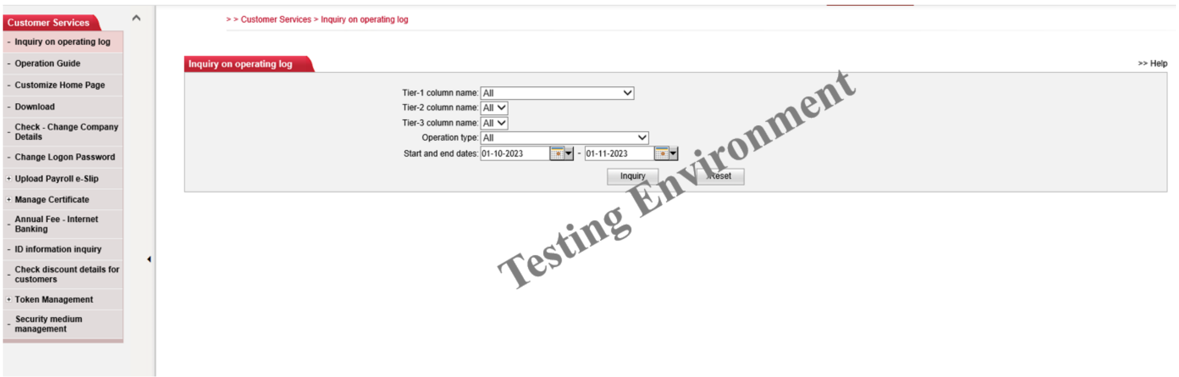
Provide self-service management functions for public Internet banking users, supporting users to modify Internet banking login passwords, query operation logs, query and manage Internet banking ID information, and manage ID rights, including modifying, freezing, unfreezing and cancelling Internet banking users.

1. Change Internet Banking Logon password


Centralized payment of global cash management
Manage A/C
Payroll Service
Payment & Transfer
Cash Pool Management
Documentation and trade finance
Fixed Deposit
ICBC Messenging
Customer Services
FX Trade
Customer Services
Inquiry on operating log
Operation Guide
Customize Home Page
Download
Check - Change Company Details
Change Logon Password
Upload Payroll e-Slip
Manage Certificate
Annual Fee - Internet Banking
ID information inquiry
Check discount details for customers
Token Management
Security medium management
> > Customer Services > Change Logon Password
Change Logon Password
>> Help
Confirm
Reset
Testing Environment

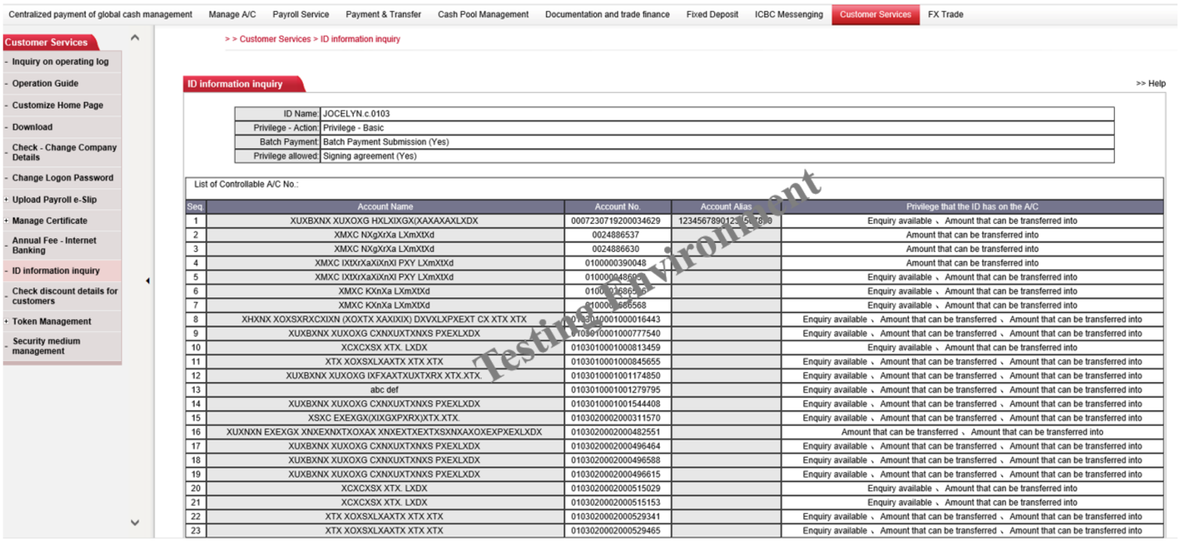
Current Password:
New Password:
It is suggested to enter a 8-digit password combining letters and numbers.Please avoid setting Password of low security
Confirm New Password:
Please enter the validation code: vtrk
Corporate Customer Number:

2. Inquiry on operation log


Customer Services
Inquiry on operating log
Operation Guide
Customize Home Page
Download
Check - Change Company Details
Change Logon Password
Upload Payroll e-Slip
Manage Certificate
Annual Fee - Internet Banking
ID information inquiry
Check discount details for customers
Token Management
Security medium management
> > Customer Services > Inquiry on operating log
Inquiry on operating log
>> Help
Inquiry
Reset
Testing Environment

Tier-1 column name: All
Tier-2 column name: All
Tier-3 column name: All
Operation type: All
Start and end dates: 01-10-2023 - 01-11-2023

3. Inquiey on Internet Banking ID information


Centralized payment of global cash management
Manage A/C
Payroll Service
Payment & Transfer
Cash Pool Management
Documentation and trade finance
Fixed Deposit
ICBC Messenging
Customer Services
FX Trade
Customer Services
Inquiry on operating log
Operation Guide
Customize Home Page
Download
Check - Change Company Details
Change Logon Password
Upload Payroll e-Slip
Manage Certificate
Annual Fee - Internet Banking
ID information inquiry
Check discount details for customers
Token Management
Security medium management
> > Customer Services > ID information inquiry
ID information inquiry
>> Help
Testing Environment

ID Name:	JOCELYN.c.0103
Privilege - Action:	Privilege - Basic
Batch Payment:	Batch Payment Submission (Yes)
Privilege allowed:	Signing agreement (Yes)

List of Controllable A/C No.:

Seq.	Account Name	Account No.	Account Alias	Privilege that the ID has on the A/C
1	XUXBXNX XUXOXG HXLXIXGX(XAXAXAXLXDX	0007230719200034629	12345678901234567890	Enquiry available 、 Amount that can be transferred into
2	XMXC NXgXrXa LXmXtXd	0024886537		Amount that can be transferred into
3	XMXC NXgXrXa LXmXtXd	0024886630		Amount that can be transferred into
4	XMXC IXtXrXaXiXnXl PXY LXmXtXd	0100000390048		Amount that can be transferred into
5	XMXC IXtXrXaXiXnXl PXY LXmXtXd	0100000486[illegible]		Enquiry available 、 Amount that can be transferred into
6	XMXC KXnXa LXmXtXd	0100[illegible]686[illegible]		Enquiry available 、 Amount that can be transferred into
7	XMXC KXnXa LXmXtXd	010000[illegible]686568		Enquiry available 、 Amount that can be transferred into
8	XHXNX XOXSXRXCXIXN (XOXTX XAXIXIX) DXVXLXPXEXT CX XTX XTX	0103010001000016443		Enquiry available 、 Amount that can be transferred 、 Amount that can be transferred into
9	XUXBXNX XUXOXG CXNXUXTXNXS PXEXLXDX	0103010001000777540		Enquiry available 、 Amount that can be transferred 、 Amount that can be transferred into
10	XCXCXSX XTX. LXDX	0103010001000813459		Enquiry available 、 Amount that can be transferred into
11	XTX XOXSXLXAXTX XTX XTX	0103010001000845655		Enquiry available 、 Amount that can be transferred 、 Amount that can be transferred into
12	XUXBXNX XUXOXG IXFXAXTXUXTXRX XTX.XTX.	0103010001001174850		Enquiry available 、 Amount that can be transferred 、 Amount that can be transferred into
13	abc def	0103010001001279795		Enquiry available 、 Amount that can be transferred 、 Amount that can be transferred into
14	XUXBXNX XUXOXG CXNXUXTXNXS PXEXLXDX	0103010001001544408		Enquiry available 、 Amount that can be transferred 、 Amount that can be transferred into
15	XSXC EXEXGX(XIXGXPXRX)XTX.XTX.	0103020002000311570		Enquiry available 、 Amount that can be transferred 、 Amount that can be transferred into
16	XUXNXN EXEXGX XNXEXNXTXOXAX XNXEXTXEXTXSXNXAXOXEXPXEXLXDX	0103020002000482551		Amount that can be transferred 、 Amount that can be transferred into
17	XUXBXNX XUXOXG CXNXUXTXNXS PXEXLXDX	0103020002000496464		Enquiry available 、 Amount that can be transferred 、 Amount that can be transferred into
18	XUXBXNX XUXOXG CXNXUXTXNXS PXEXLXDX	0103020002000496588		Enquiry available 、 Amount that can be transferred 、 Amount that can be transferred into
19	XUXBXNX XUXOXG CXNXUXTXNXS PXEXLXDX	0103020002000496615		Enquiry available 、 Amount that can be transferred 、 Amount that can be transferred into
20	XCXCXSX XTX. LXDX	0103020002000515029		Enquiry available 、 Amount that can be transferred into
21	XCXCXSX XTX. LXDX	0103020002000515153		Enquiry available 、 Amount that can be transferred into
22	XTX XOXSXLXAXTX XTX XTX	0103020002000529341		Enquiry available 、 Amount that can be transferred 、 Amount that can be transferred into
23	XTX XOXSXLXAXTX XTX XTX	0103020002000529465		Enquiry available 、 Amount that can be transferred 、 Amount that can be transferred into

Note:

To enable the service, please contact your ICBC Relationship Manager.