

ICBC Mastercard® Credit Card – Shopee 11.11

Frequently Asked Questions

1. When is the Promotion Period?

The Shopee 11.11 Promotion (“**Promotion**”) is valid on 11 November 2022.

2. What are the credit cards eligible for this Promotion?

ICBC Chinese Zodiac Credit Card

ICBC Global Travel Mastercard Credit Card

3. What discount can I enjoy under this Promotion?

Enjoy S\$12 off with a minimum spend of S\$150, claimed voucher can only be redeemed on 11 November 2022. Simply select your ICBC Mastercard® Credit Card for payment and apply the claimed voucher for the discount to be reflected immediately, prior to placing order.

Please note:

- Vouchers can be pre-claimed from 1 to 10 November 2022. Claimed but unused voucher will be invalid. Limited redemption available. Discount will not be reflected if vouchers were previously redeemed.
- Limited redemption available on first come first serve basis.

4. How many times can I enjoy the discount under this Promotion?

Each voucher can only be redeemed once per Cardmember.

5. Can my Supplementary Cardmember enjoy this Promotion?

Yes, as long as your Supplementary Cardmember is the Shopee user.

6. Under what circumstances will I not be eligible for this Promotion?

You will not be eligible for this Promotion if at the time of fulfillment:

- a) your Card Account is not in good standing and has overdue payments;
- b) your Card has been reported lost or stolen;
- c) your Card has been frozen for any reason;
- d) your Card is cancelled or terminated for any reason;
- e) you violated the terms of your ICBC Credit Card Cardmember’s Agreement; or
- f) we believe or suspect that any transaction is illegal, fraudulent, dishonest or unauthorized.

Information correct as at November 2022.

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