

# Guideline on Commercial Internet Banking and Commercial Mobile Banking

**Trade Service** 



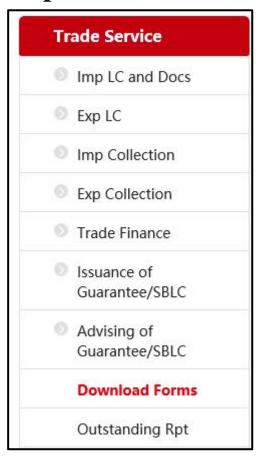
- 1. Introduction of Trade Service
- 2. Introduction of Functions
- 3. FAQ



# 1. Introduction of Trade Service



## The following 9 scopes are covered in the Trade Service



# ICBC 中国工商银行 (亚洲)

Functions		
Submission of application / instructions	Enquiry of Transaction Status	Download Processing Advice / LC copy
18/10 V	V	√ , <u>"\</u>
V C. B	<b>V</b>	√
Mille 13.	V	1 14/11/2/15
25.55.	√	12.00
290	√	8995 r
1361	√	√
√	<b>√</b>	√
<b>√</b>	V	N √
<b>√</b>	1 4	1
	V Hilly V	· p
For all loan types		
Linkage to Trade Form Library		
List out all outstanding transactions as of previous day		
	application / instructions	Submission of application / instructions  \[ \sqrt{1}

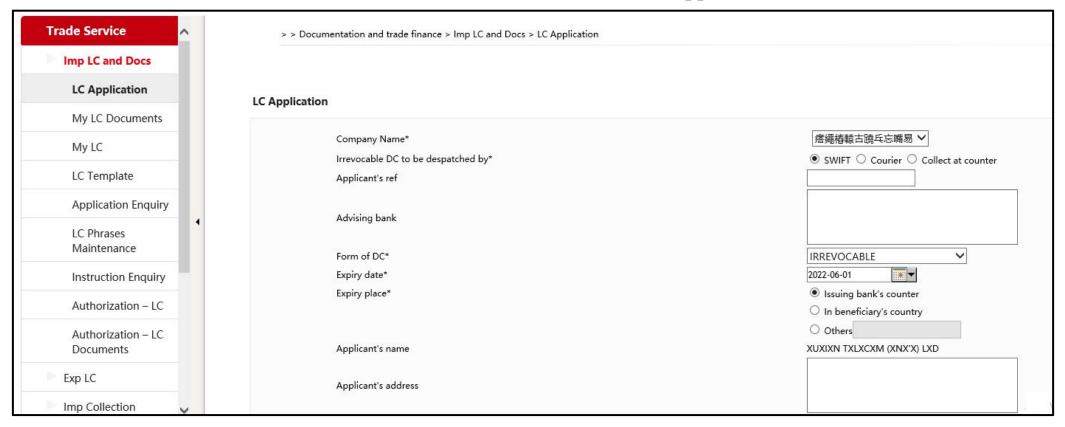


# 2. Introduction of Functions



#### **LC Application**

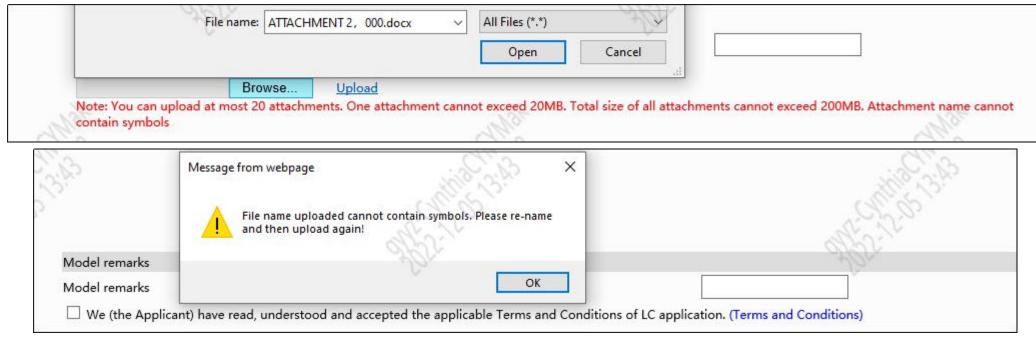
1. LC issuance/amendment applications can be submitted online.



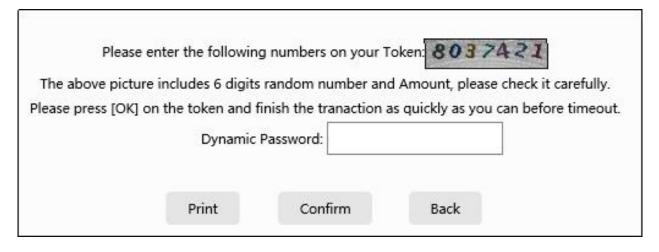


#### **LC Application**

- 2. Upload supporting documents.
- Reminder: Please press "Browse" to select the related documents, and then press "Upload". (Only applicable for BMP, DOC, DOCX, JPG, JPEG, PDF, PNG, XLS, XLSX formats without password protection), file name cannot contain symbols.
- 3. Read and agree the relevant terms and conditions of LC application before submission.







#### **LC Application**

At the time of submitting LC Applications, customer needs an ICBC (Asia) Password Token to confirm and complete the submission.



ICBC(Asia)
LC Application
LC NO. LC302KWC100019
Amount HKD88.00
Above Transaction
completed[ICBC(ASIA)]



#### LC Application

When the application is approved successfully, an SMS confirmation message will be sent to customer's registered mobile phone number. (Note: Mobile phone number must be registered in advance)



#### **My LC Documents**

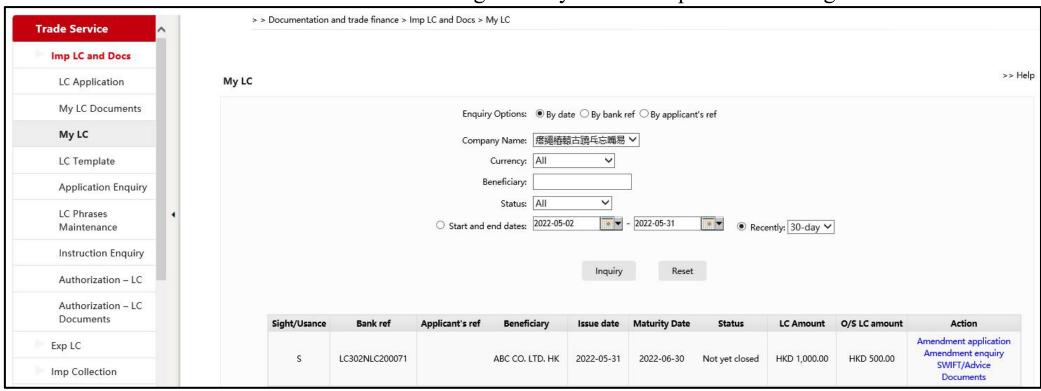
- 1. Enquiry on LC drawing details and document status.
- 2. Accept/Reject/Pay instructions can be submitted online.
- 3. Download processing advice.





#### My LC

- 1. Enquiry on LC issued and related information.
- 2. Amendment application can be submitted online.
- 3. Download processing Advice/SWIFT message.
- 4. Linkage to "My LC" to enquire on drawing details.

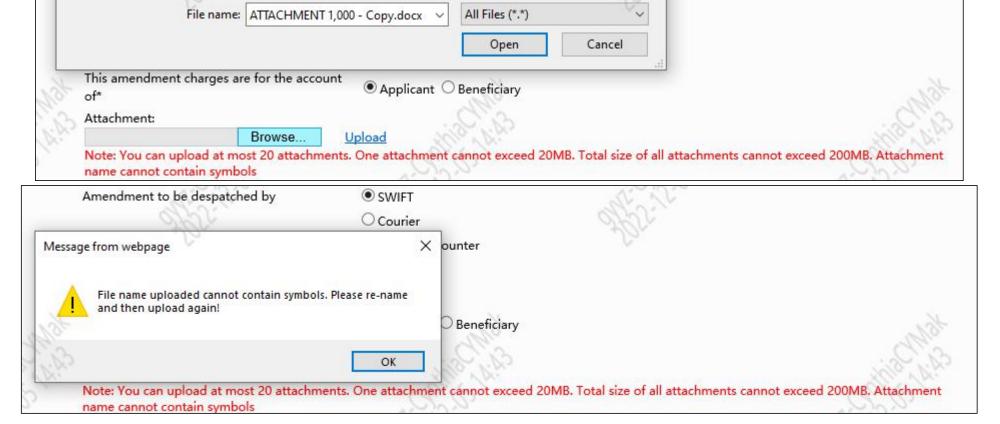




#### My LC

Upload supporting documents for amendment application.

Reminder: Please press "Browse" to select the related documents, and then press "Upload". (Only applicable for BMP, DOC, DOCX, JPG, JPEG, PDF, PNG, XLS, XLSX formats without password protection), file name cannot contain symbols.





#### **LC Template**

Maintain LC Template and submit default template for LC applications.





#### **Application Enquiry**

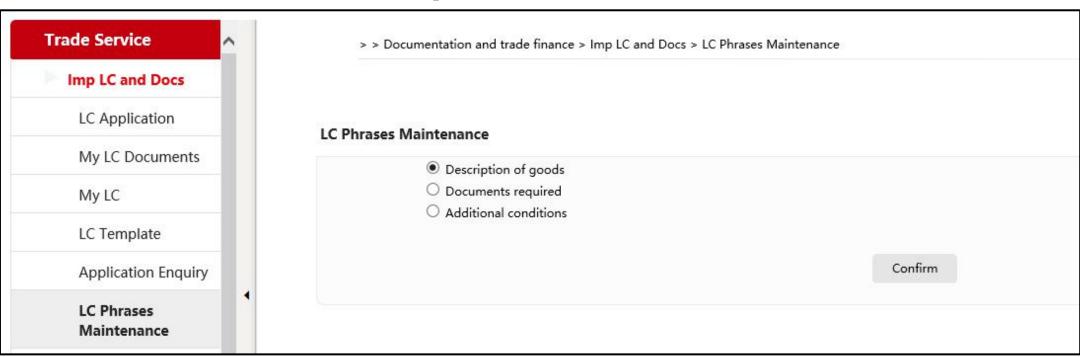
Extract temporary saved applications for processing.





#### LC Phrases Maintenance

Maintain frequently used Description of goods, Documents required and Additional conditions.



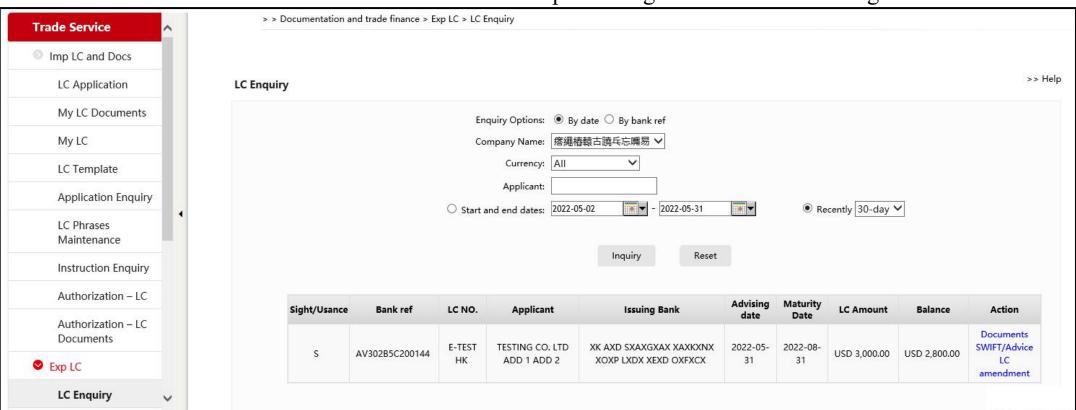


# ICBC (註) 中国工商银行(亚洲)

# 2. Exp LC

#### LC Enquiry

- 1. Instant checking of arrival of Export LCs/amendments.
- 2. Linkage to bills presented under respective LC.
- 3. Download processing advice/SWIFT message.





# ICBC (註) 中国工商银行(亚洲)

# 2. Exp LC

#### **LC Documents Enquiry**

- 1. Enquiry on status of submitted documents.
- 2. Download processing advice.





# 3. Imp Collection

#### **Import Collection Enquiry**

- 1. Instant checking of arrival of documents.
- 2. Reject/Pay instructions can be submitted online.
- 3. Download processing advice.





## 4. Exp Collection

#### **Export Collection Enquiry**

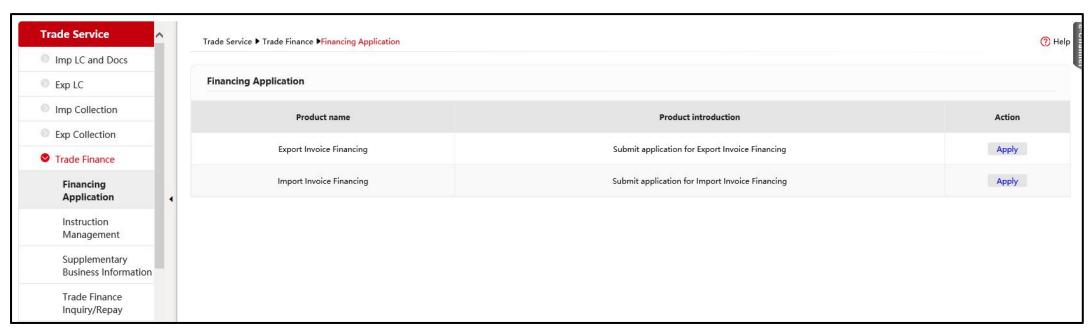
- 1. Checking status of documents.
- 2. Download processing advice.





#### **Financing Application**

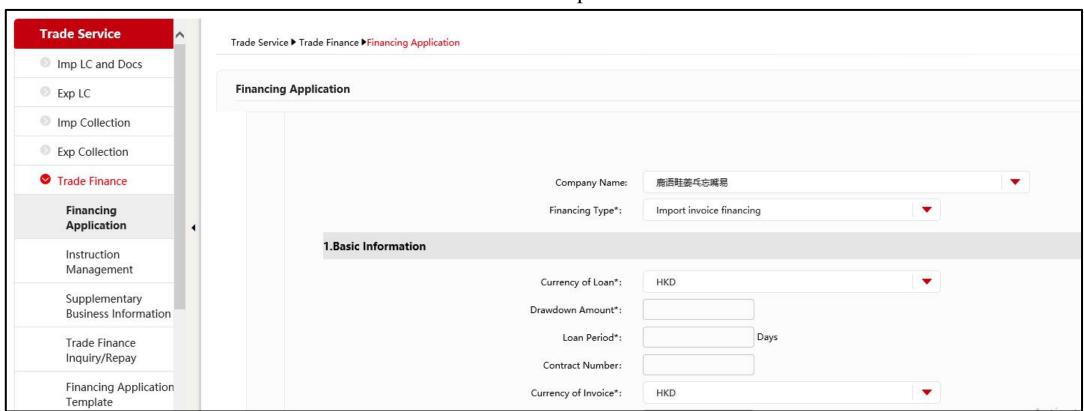
- 1. Submit application for Export Invoice Financing.
- 2. Submit application for Import Invoice Financing.





#### **Financing Application**

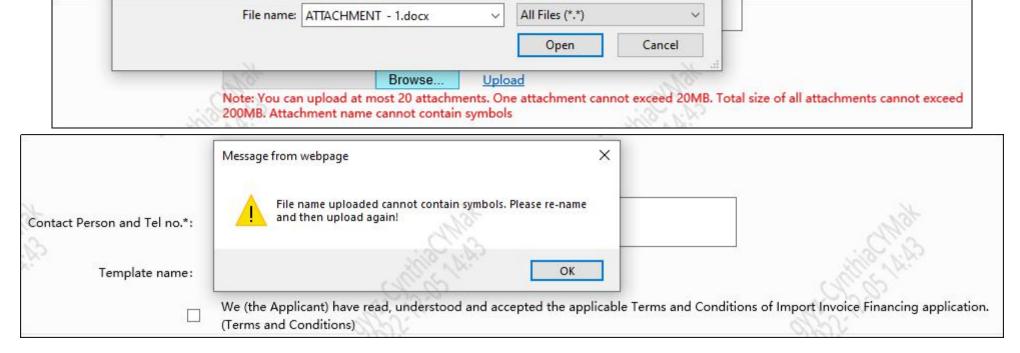
- 3. Complete the transaction details.
- 4. Fill in the \*required field.





#### **Financing Application**

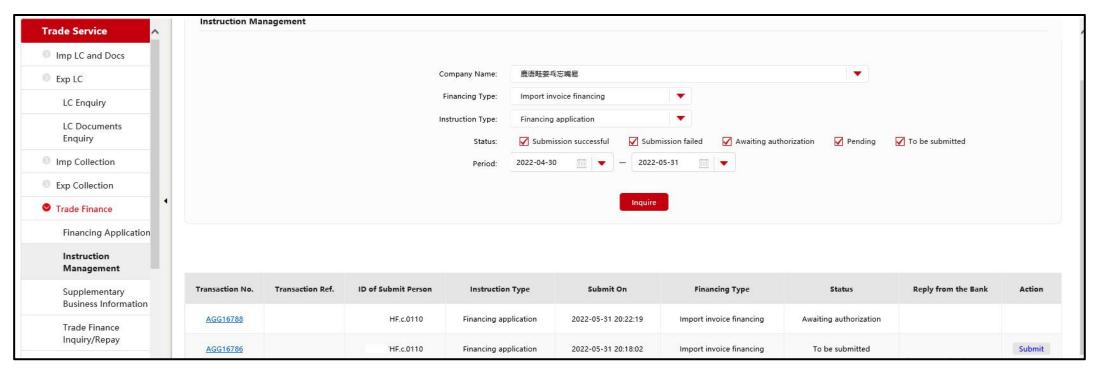
- 5. Upload supporting documents, i.e. invoice, transport documents etc.
- Reminder: Please press "Browse" to select the related documents, and then press "Upload". (Only applicable for BMP, DOC, DOCX, JPG, JPEG, PDF, PNG, XLS,
- XLSX formats without password protection), file name cannot contain symbols.
- 6. Press "Save" before submission to avoid missing information.
- 7. Create template if required, input template name, select "Save Template and Submit".
- 8. Read and agree the relevant terms and conditions of Trade Financing Application before submission.





#### **Instruction Management**

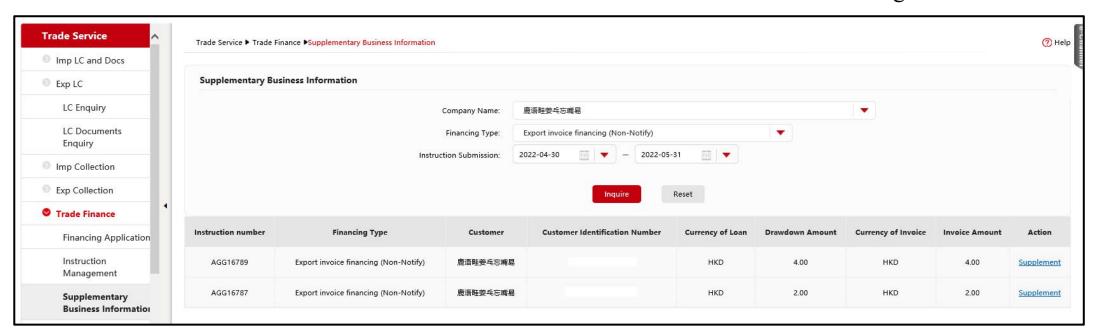
- 1. Approval for Financing Application and supplement business materials.
- 2. Process and submit the temporary saved application.





#### **Supplementary Business Information**

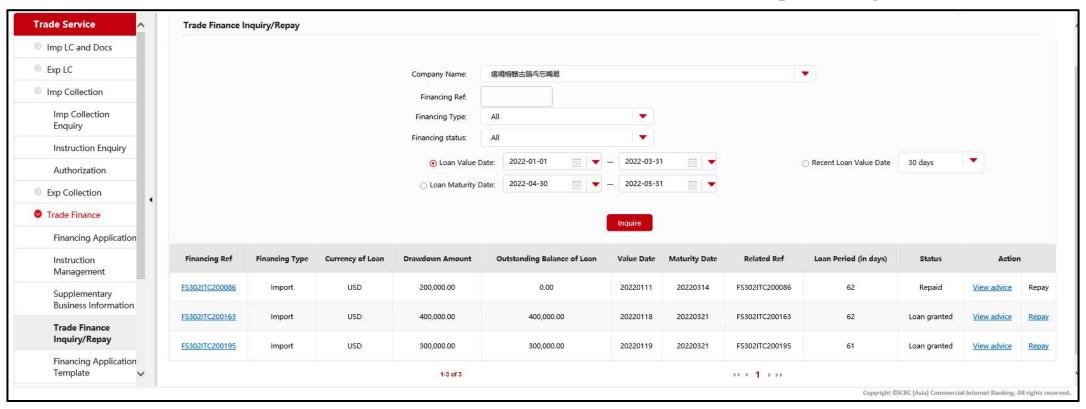
- 1. This service is for supplement of application supporting documents.
- 2. Please contact the Bank's relevant staff before using this service.



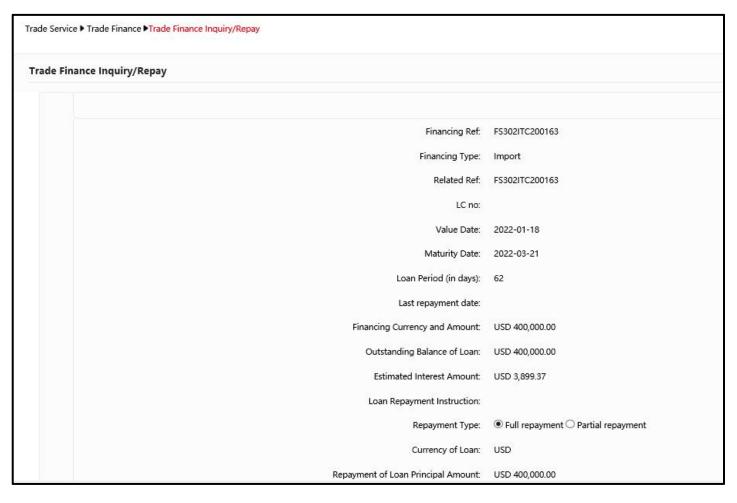


#### **Trade Finance Inquiry/Repay**

Access to loan content and download processing advice.







# Trade Finance Inquiry/Repay

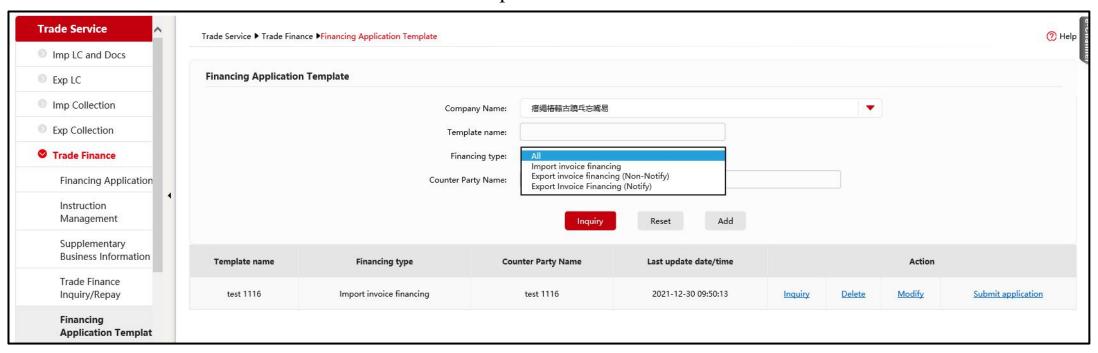
- 1. Submit application for financing repayment
- 2. Full repayment or Partial repayment
- 3. Note:

The application for financing repayment submitted on non-banking business days or non-banking business hours (after 18:00) will be postponed to the next business day



#### **Financing Application Template**

- 1. Template is applicable to Import Invoice Financing, Export Invoice Financing (Non-Notify) and Export Invoice Financing (Notify) application.
- 2. Template function can be used to set up repetitive applications.
- 3. The template can be modified, deleted, or used for submit application by the user who create the template.







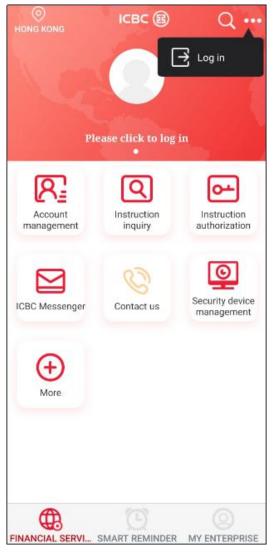
# **Commercial Mobile Banking Functions**

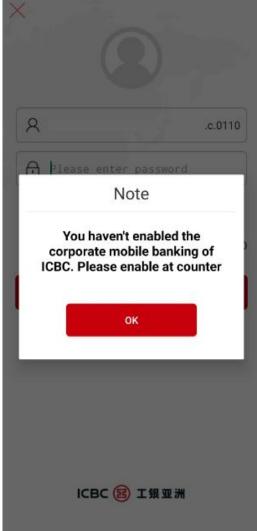
- 1. Provide the function of Instruction inquiry and Instruction authorization.
- 2. Apply to application and supplementary business information for Import Invoice Financing, Export Invoice Financing (Non-Notify), Export Invoice Financing (Notify) and Financing repayment.
- 3. Download ICBC (Asia)
  Commercial Mobile Banking APP
  "ICBC Business" (Support
  IOS/Android platforms).



# ICBC (15)中国工商银行(亚洲)

#### **5.** Trade Finance





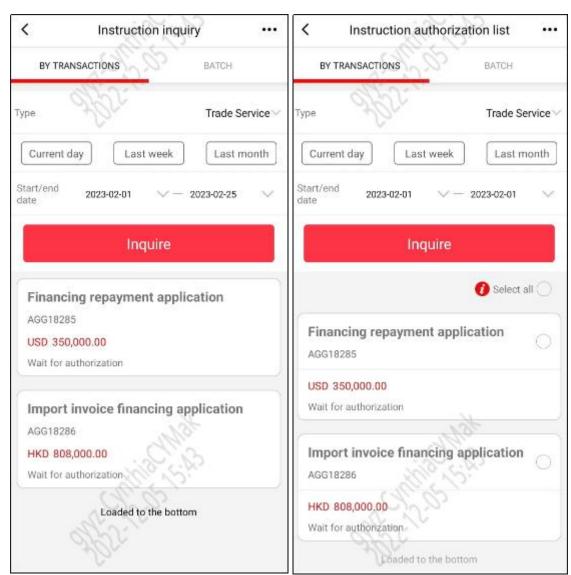
## **Commercial Mobile Banking Functions**

4. If the Commercial Mobile Banking has not been activated yet, user will receive a notice when logging in: "You haven't enabled the corporate mobile banking of ICBC. Please enable at counter".



# ICBC (註) 中国工商银行(亚洲)

#### 5. Trade Finance



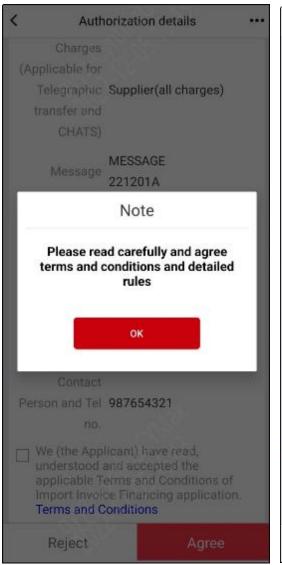
### Commercial **Mobile Banking Functions**

5. Approver of current ID can search for the instructions with the status of "Approved", "Rejected" or "Awaiting Authorization".



# ICBC (記) 中国工商银行 (亚洲)

#### 5. Trade Finance





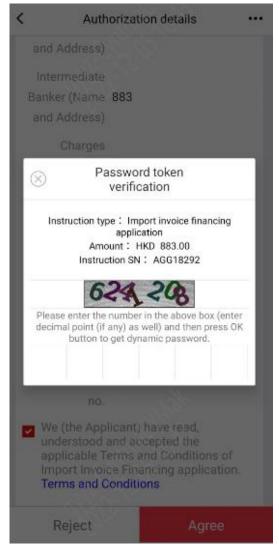
## **Commercial Mobile Banking Functions**

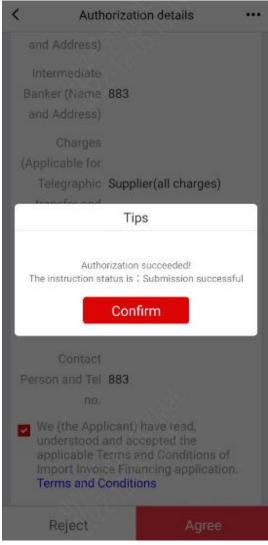
- 6. If there is an uploaded file(s) for the application of import / export invoice financing and its supplementary business information, the user can click on the relevant file(s) to view the content.
- 7. Approver is required to read and agree the relevant terms and conditions of trade financing application before authorization, and then select "Agree" or "Reject".



# ICBC (註) 中国工商银行(亚洲)

#### **5.** Trade Finance





## **Commercial Mobile Banking Functions**

8. Same as Commercial Internet Banking, approver needs an ICBC (Asia) Password Token to confirm and complete the authorization.

9. Successful authorization will be confirmed via SMS to be sent to approver's registered mobile phone number.

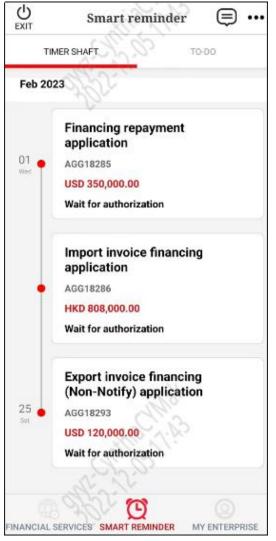
(Note: Mobile phone number must be registered in advance)

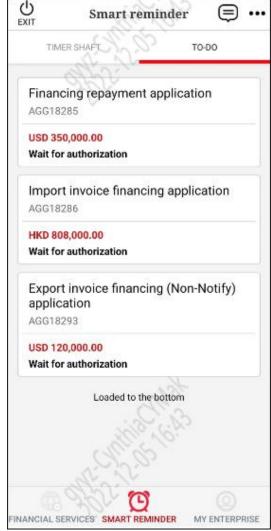
ICBC (Asia) Import Invoice Financing Application Transaction No.AGG18292 Amount HKD 883.00 **Above Transaction Completed** [ICBC (Asia)] 剛剛



# ICBC (記) 中国工商银行(亚洲)

#### **5.** Trade Finance





## **Commercial Mobile Banking Functions**

10. Smart Reminder -TIMER SHAFT:

The timer shaft is sorted according to the instructions submission time. Approver of current ID can search for the instructions with the status of "Approved", "Rejected" or "Awaiting Authorization".

11. Smart Reminder - TO-DO:

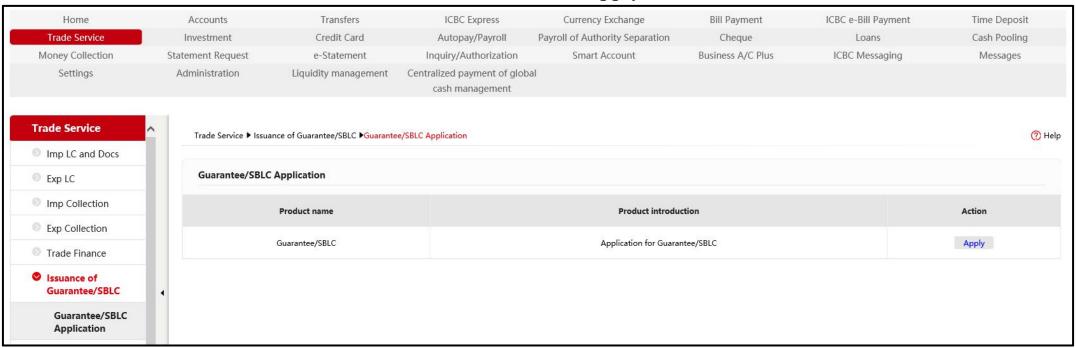
Approver can directly select the instructions to be authorized in the TO-DO list.



#### 6. Issuance of Guarantee/SBLC

#### **Guarantee/SBLC Application**

1. Click "Apply" of Guarantee/SBLC for online submission.

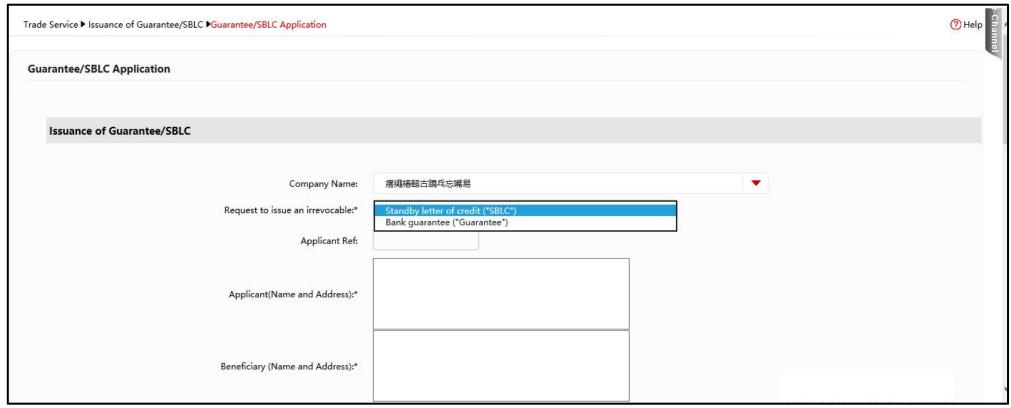




#### 6. Issuance of Guarantee/SBLC

#### **Guarantee/SBLC Application**

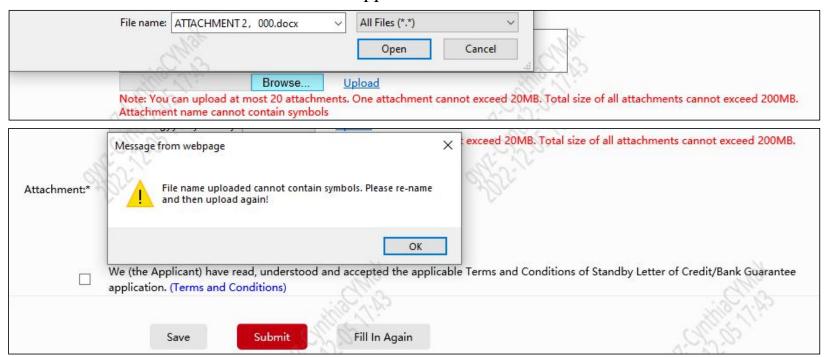
- 2. Select SBLC/Guarantee.
- 3. Complete the transaction details.
- 4. Fill in the \*required field.





### **Guarantee/SBLC Application**

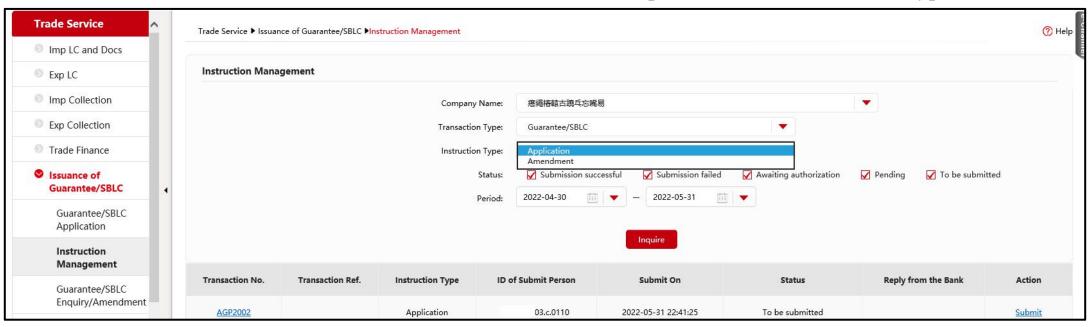
- 5. Upload supporting documents.
- Reminder: Please press "Browse" to select the related documents, and then press "Upload". (Only applicable for BMP, DOC, DOCX, JPG, JPEG, PDF, PNG, XLS, XLSX formats without password protection), file name cannot contain symbols.
- 6. Press "Save" before submission to avoid missing information.
- 7. Read and agree the relevant terms and conditions of Trade Financing Application before submission.





### **Instruction Management**

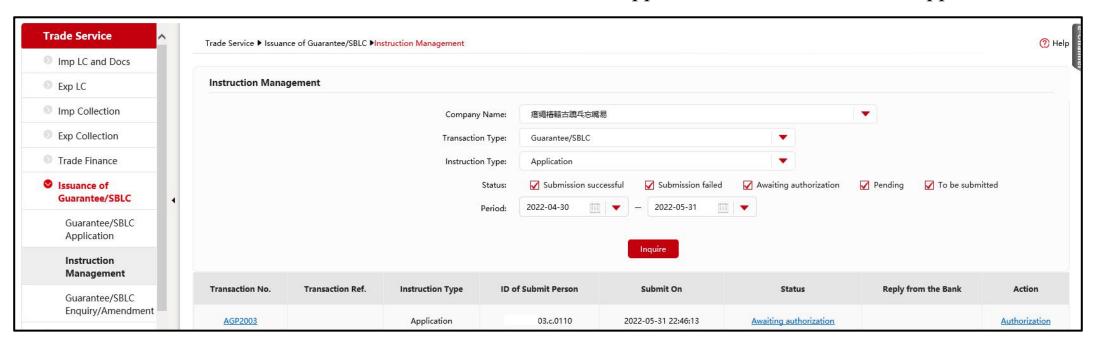
1. Select and proceed related instruction type.





#### **Instruction Management**

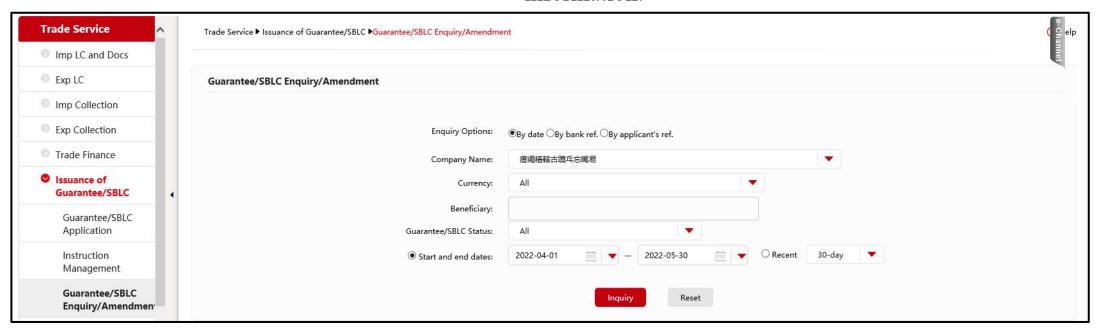
2. Click "Authorization" to approve for Guarantee/SBLC application.





### **Guarantee/SBLC Enquiry/Amendment**

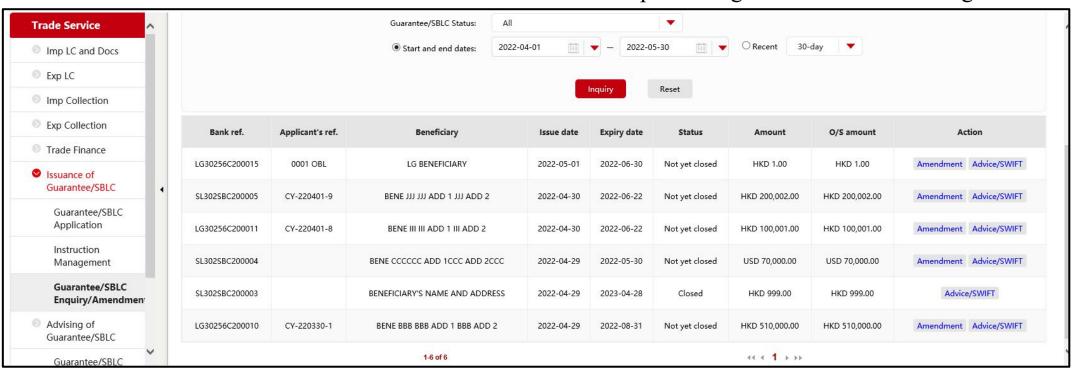
1. Enquiry on Guarantee/SBLC issued and related information.





### **Guarantee/SBLC Enquiry/Amendment**

- 2. Enquire/Amend Guarantee/SBLC application for online submission.
- 3. Download processing Advice/SWIFT message.

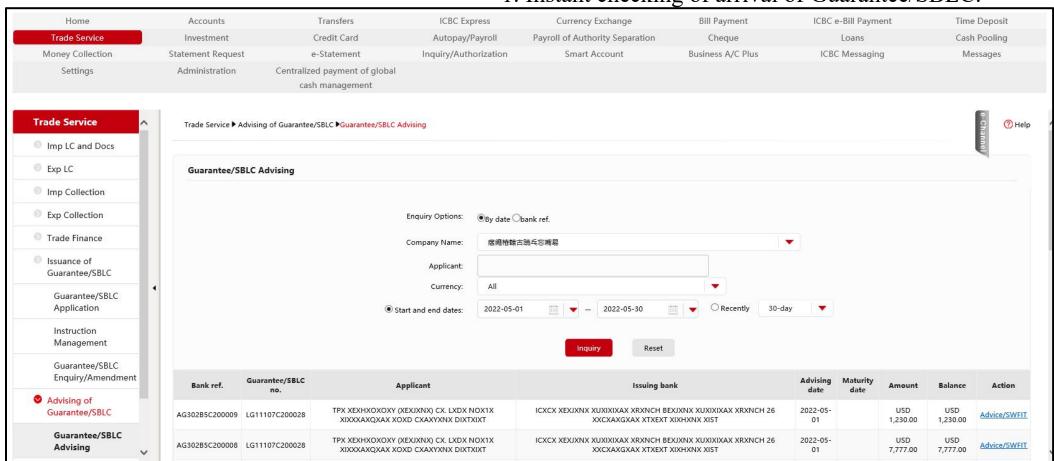




### 7. Advising of Guarantee/SBLC

### **Guarantee/SBLC Advising**

1. Instant checking of arrival of Guarantee/SBLC.

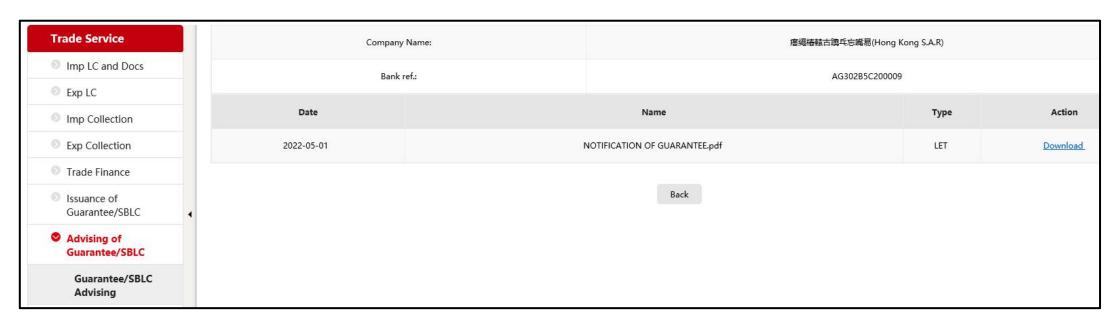




### 7. Advising of Guarantee/SBLC

#### **Guarantee/SBLC Advising**

2. Download processing advice/SWIFT message.





### 8. Download Forms

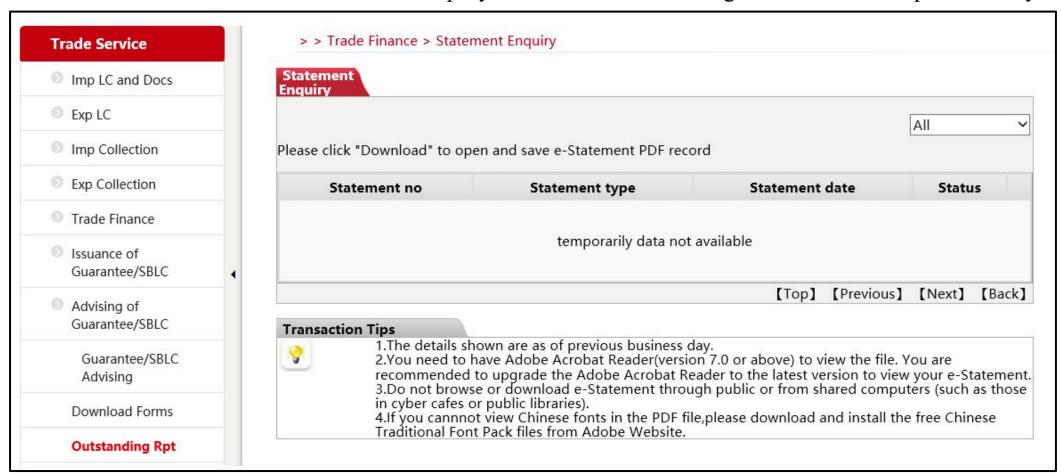
#### Download the related Trade Finance forms.





### 9. Outstanding Report

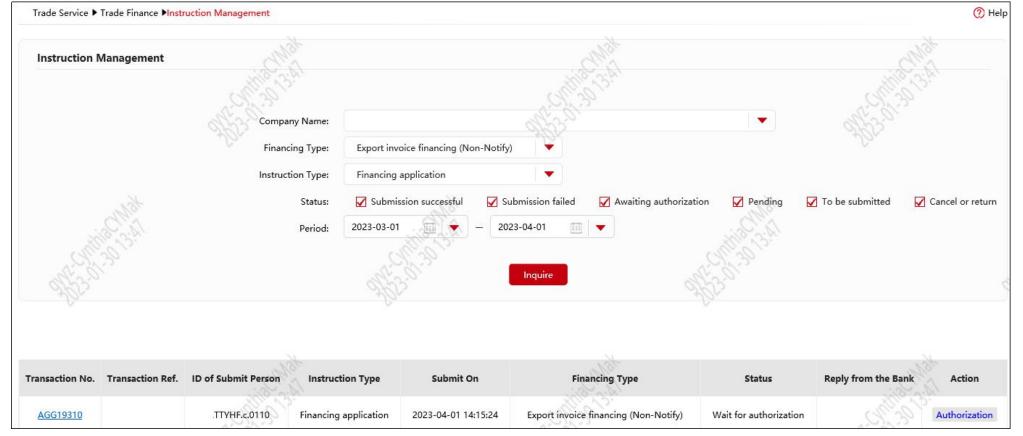
For enquiry on the list of outstanding transactions as of previous day.





### Financing Application, Guarantee/SBLC Application or its Amendment Instruction

Approver is now able to return the Financing Application, Guarantee/SBLC Application or its Amendment instruction to the submitter for modification or cancellation. Please refer to the example quoted below: Export Invoice Financing Application (Instruction Management)





### Financing Application, Guarantee/SBLC Application or its Amendment Instruction

Approver select "Return" for operation type, fill in the "Return reason" (if any), and then use the Password Token to confirm and complete the authorization. Remarks: Approver can choose "Rejection" for operation type to cancel the application directly.

Example: Export Invoice Financing Application (Authorization page)







### Financing Application, Guarantee/SBLC Application or its Amendment Instruction

Approver complete the authorization, the instruction is returned and the status is updated to "Return by authorizer".

Example: Export Invoice Financing Application (Authorization successful)





### Financing Application, Guarantee/SBLC Application or its Amendment Instruction

Only the submitter of that application can modify or cancel the returned application.

Other submitter or approver do not have the action key to modify or cancel.

In case the submitter select to modify the application, all attachment must be uploaded again. After the application is submitted successfully, new transaction no. will be created. Alternatively, the submitter can select to cancel the returned application.

Example: Export Invoice Financing Application (Instruction Management)

Submitter (The application is returned)

Transaction No.	Transaction Ref.	ID of Submit Person	Instruction Type	Submit On	Financing Type	Status	Reply from the Bank	Action
AGG19310		TTYHF.c.0110	Financing application	2023-04-01 14:15:24	Export invoice financing (Non-Notify)	Return by authorizer	10%	Cancel Edit Order

#### Approver (The application is submitted again after modification)

Transaction No.	Transaction Ref.	ID of Submit Person	Instruction Type	Submit On	Financing Type	Status	Reply from the Bank	Action
AGG19311		.TTYHF.c.0110	Financing application	2023-04-01 14:24:16	Export invoice financing (Non-Notify)	Wait for authorization	1.Chi.30	Authorization



## 10. Other Function (Financing Application: Return by Bank)

### **Financing Application Instruction**

If the user wants to amend or cancel the Financing Application submitted to Bank, they can inform the Bank to return the Financing Application. Only the submitter of that application can modify or cancel the returned application. Other submitter or approver do not have the action key to modify or cancel.

### 1) Modify

In case the submitter select to modify the application, all attachment must be uploaded again. After the application is submitted successfully, new transaction no. will be created.

Example: Export Invoice Financing Application

Submitter - Instruction Management (Application returned by bank - Status: Return by bank; After re-submission

- Status: Wait for authorization)

Transaction No.	Transaction Ref.	ID of Submit Person	Instruction Type	Submit On	Financing Type	Status	Reply from the Bank	Action
AGG24803		c.0110	Financing application	2023-12-30 18:01:17	Export invoice financing (Non-Notify)	Wait for authorization		
AGG24801		.c.0110	Financing application	2023-12-30 17:37:57	Export invoice financing (Non-Notify)	Return by bank	Cancel	Cancel Modify

#### Approver (The application is submitted again after modification)

Transaction No.	Transaction Ref.	ID of Submit Person	Instruction Type	Submit On	Financing Type	Status	Reply from the Bank	Action
AGG24803		.c.0110	Financing application	2023-12-30 18:01:17	Export invoice financing (Non-Notify)	Wait for authorization		Authorization



# 10. Other Function(Financing Application: Return by Bank)

### **Financing Application Instruction**

2) Cancel

The submitter can select to cancel the Financing Application returned by Bank.

Example: Export Invoice Financing Application

Submitter (Instruction Management - Status: Cancelled)

Transaction No.	Transaction Ref.	ID of Submit Person	Instruction Type	Submit On	Financing Type	Status	Reply from the Bank	Action
AGG24796		.c.0110	Financing application	2023-12-20 19:08:39	Export invoice financing (Non-Notify)	Cancelled	Cancel	Chigo

₩.	Instruction number:	AGG24796
	Instruction Status:	Cancelled
	Submitter:	E.c.0110
+	Submit On:	2023-12-20 19:08:39
0	Authorizer and authorization time:	.c.0110(2023-12-20 19:09:32)
	Company Name:	辛阀統梁婚平频识
	Transaction Type:	Export invoice financing (Non-Notify)



## 10. Other Function(Financing Application: Return by Bank)

#### **Financing Application Instruction**

For return of the Financing Application by bank, the approver of that application will receive the SMS message, email notice, and the approver can check the notification from the inbox of Commercial Internet

Banking website.

[ICBC(ASIA)][Notice]

1) SMS message

Export Invoice Financing (Non-Notify) Application Transaction No.: AGG24796

Above transaction is returned by

bank.

Enquiry: 2533 8881.[ICBC(ASIA)]

#### 2) Email notice

#### [ICBC(ASIA)] Export Invoice Financing (Non-Notify) Application is returned by bank

Dear Customer,

Export Invoice Financing (Non-Notify) Application is returned by bank

Transaction No.: AGG24796

Please contact our Trade Service Hotline on 852-25338881 or send email to tradefinance@icbcasia.com if you have any questions

Industrial and Commercial Bank of China (Asia)

#### Security Reminder:

- 1. Please do not reply this email. If the email includes your account details, the information is for reference only and subject to change without notice.
- 2. ICBC(Asia) will never contact customers by email to validate customers personal information such as user ID, account number or password information. If you receiv ed such request, please contact our customer service representatives at (852)218 95588.
- 3. If you are not the intended addressee, you may not copy, forward, disclose or use any part of this message. If you have received this message in error, please del ete it and all copies from your system and notify the Bank immediately.



### 10. Other Function(Financing Application: Return by Bank)

#### **Financing Application Instruction**

3) Inbox



150.5	Type of mail:	Advice	745	12.	
50,	Subject of mail:	[ICBC(ASIA)] Export Invoice Financing (Non-N	lotify) Applicati	on is returned by bank	50,
Mak	Mail content:	Dear Customer,  Export Invoice Financing (Non-Notify) Application is returned by bank.  Transaction No.: AGG24796	Î	. Chist	My Kallak