

Notice of Amendment on Online Time Deposit Service Hours

Dear Valued Customer,

We would like to inform you with effect from 3 November 2023 (the “Effective Date”), changes are made to the following Online Time Deposit Service Hours of Personal Mobile Banking and Personal Internet Banking, with details as follow:

Service(s)	Channel(s)	Prevailing	Revised
Time Deposit Placement	Personal Mobile Banking and Personal Internet Banking	Monday to Friday 09:00-18:00 (except Hong Kong public holidays)	Monday to Friday 08:00-20:00 (except Hong Kong public holidays)
Modification of Maturity Instruction			
Time Deposit Withdrawal			

For enquiry, please call our Customer Service Hotline at 218 95588, browse our website www.icbcasia.com or visit any of our branches.

Industrial and Commercial Bank of China (Asia) Limited

November 2023

(The English version of this Notice shall prevail wherever there is a discrepancy between the English and the Chinese versions.)