

Phishing SMS Messages and Fraudulent Website Alert

29 March 2023, Hong Kong – Industrial and Commercial Bank of China (Asia) Limited (“ICBC (Asia)” or “the Bank”) would like to alert all customers and the public that the Bank noticed the phishing SMS messages (please refer to the screenshot) and a fraudulent website (with domain name of hk.icbcservices.com/hk). The phishing SMS message and fraudulent website intend to steal customers’ information, including Internet Banking number/username and password. The Bank would like to alert all customers and the public, and declare that the Bank has no connection with this website. ICBC (Asia)’s official website should be www.icbcasia.com. The Bank would also like to remind all customers and the public to stay vigilant and not to provide any personal data through such website.

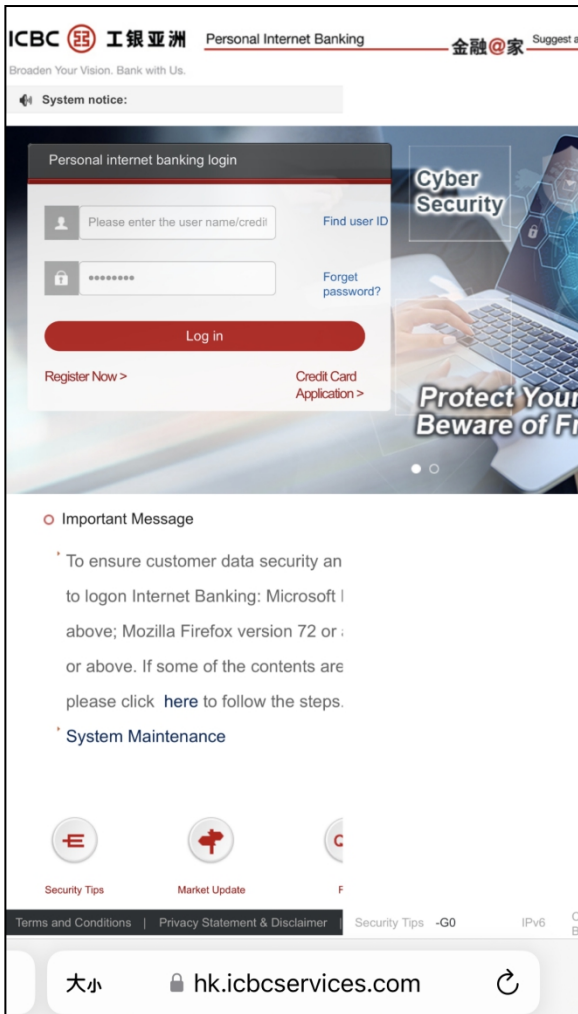
The Bank has reported the above case to the Hong Kong Monetary Authority and the Hong Kong Police Force, and will take necessary and appropriate action to protect the interests of our customers and the public, and the reputation of the Bank. Anyone who has provided personal information to or conducted transactions through such website should report to the Police immediately for investigation.

Should customers have any enquiries, please call the Bank’s customer service hotline on (852) 2189 5588.

Below is the screenshot of the phishing SMS message (In Chinese only):



Below is the screenshot of the fraudulent website:



- END -

Industrial and Commercial Bank of China (Asia) Limited

Industrial and Commercial Bank of China (Asia) Limited (“ICBC (Asia)”) is the flagship of overseas business of Industrial and Commercial Bank of China Limited (“ICBC”) – currently the largest commercial bank in China, and it is one of the domestic systemically important banks (D-SIBs) in Hong Kong. Currently, ICBC (Asia) has 49 retail outlets (including 26 “Elite Club” Wealth Management Centres) in Hong Kong. It is engaged in commercial banking, investment banking and other financial services, including those of securities, insurance and funds, with a focus on commercial and retail banking as well as global market business. Chinese Mercantile Bank and ICBC Asset Management (Global) Company Limited, two wholly-owned subsidiaries of ICBC (Asia), specialize in Renminbi services in the Chinese mainland and ICBC’s global asset management business respectively.