

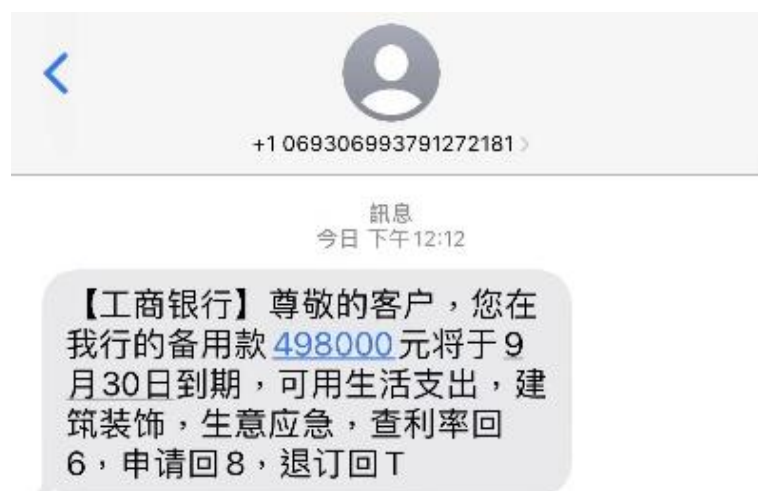
Fraudulent SMS Message Alert

19 September 2023, Hong Kong – Industrial and Commercial Bank of China (Asia) Limited (“ICBC (Asia)” or “the Bank”) would like to alert all customers and the public that the Bank noticed a fraudulent SMS message (please refer to the screenshot). The Bank would like to alert all customers and the public, and declare that the Bank and Industrial and Commercial Bank of China Limited have no connection with the SMS message. The Bank would also like to remind all customers and the public to stay vigilant and not to provide any personal data through such SMS message.

The Bank has reported the above case to the Hong Kong Police Force, and will report to the Hong Kong Monetary Authority and take necessary and appropriate action to protect the reputation of the Bank and the interests of its customers and the public. Anyone who has provided personal information through such fraudulent SMS message should report to the Hong Kong Police Force immediately for investigation.

Should customers have any enquiries, please call the Bank’s customer service hotline on (852) 2189 5588.

Below is the screenshot of the phishing SMS message (In Chinese only):



Industrial and Commercial Bank of China (Asia) Limited

Industrial and Commercial Bank of China (Asia) Limited (“ICBC (Asia)”) is the flagship of overseas business of Industrial and Commercial Bank of China Limited (“ICBC”) – currently the largest commercial bank in China, and it is one of the domestic systemically important banks (D-SIBs) in Hong Kong. Currently, ICBC (Asia) has 48 retail outlets (including 25 “Elite Club” Centres) in Hong Kong. It is engaged in commercial banking, investment banking and other financial services, including those of securities, insurance and funds, with a focus on commercial and retail banking as well as global market business. Chinese Mercantile Bank and ICBC Asset Management (Global) Company Limited, two wholly-owned subsidiaries of ICBC (Asia), specialize in Renminbi services in Mainland China and ICBC’s global asset management business respectively.