

Barrier-free facilities in branch (As at 31 Jan 2024)

District	Branch Name	Address	Barrier-free accessible entrance (which is: no level difference / Permanent ramp)
HK	West Point Branch	242-244 Queen' s Road West, Sai Ying Pun, Hong Kong	
HK	West Point Personal Banking Centre (No teller service)	Shop 2, G/F, 345 - 345A Des Voeux Road West, Hong Kong	✓
HK	Sheung Wan Branch	Shop F, G/F, Kai Tak Commercial Building, 317-319 Des Voeux Road Central, Sheung Wan, Hong Kong	✓
HK	Central Branch	Shop A1, 1/F, 9 Queen' s Road Central, Hong Kong	✓
HK	Queen's Road Central Branch	Basement, Ground Floor and First Floor of 122 QRC, Nos. 122-126 Queen's Road Central, Hong Kong	
HK	Admiralty Branch	Shop 1013-1014, 1/F, United Centre, 95 Queensway, Admiralty, Hong Kong	✓
HK	Admiralty Personal Banking Centre (No teller service)	Shop 1019-1020, 1/F., United Centre, 95 Queensway, Admiralty, Hong Kong	✓
HK	Caine Road Branch	G/F., Caine Building, 22 Caine Road, Hong Kong	
HK	Wanchai Branch	117-123 Hennessy Road, Wanchai, Hong Kong	
HK	Wanchai Road Branch	G/F Times Media Centre, No.133 Wan Chai Road, Hong Kong	
HK	Happy Valley Branch	23 King Kwong Street, Happy Valley, Hong Kong	
HK	Aberdeen Branch	Shop 7A, G/F, Site 1, Aberdeen Centre, Hong Kong	
HK	Fortress Hill Branch	Shop A-C, G/F, Kwong Chiu Terrace, 272-276 King' s Road, Hong Kong	
HK	North Point Branch	G/F, 436-438 King' s Road, North Point, Hong Kong	
HK	Quarry Bay Branch#	Shop SLG1, Sub-Lower Ground Floor, Westlands Gardens, Nos. 2-12, Westlands Road, Quarry Bay, Hong Kong	
HK	Sai Wan Ho Branch	Shop G10 G/F, Tai On Building, 57-87 Shau Kei Wan Road, Hong Kong	
HK	Causeway Bay Branch	Shop A on G/F, 1/F, Hennessy Apartments, 488 & 490 Hennessy Road, Hong Kong	✓
KLN	Tsimshatsui East Branch	Shop B, G/F, Railway Plaza, 39 Chatham Road South, Tsimshatsui, Kowloon	✓
KLN	Tsim Sha Tsui Branch#	Shop 03-05, Hong Kong Pacific Centre, 28 Hankow Road, Tsimshatsui, Kowloon	
KLN	China Hong Kong City Branch	Shop No. 55, UG/F & Shop Nos. 15, 16 & 17B, 1/F, China Hong Kong City, 33 Canton Road, Tsimshatsui, Kowloon	✓
KLN	Yaumatei Branch	542 Nathan Road, Yaumatei, Kowloon	
KLN	Mongkok Branch	G/F, Belgian Bank Building, 721-725 Nathan Road, Mongkok, Kowloon	
KLN	Prince Edward Branch	777 Nathan Road, Mongkok, Kowloon	
KLN	Shamshuipo Branch	G/F, 290 Lai Chi Kok Road, Shamshuipo, Kowloon	✓
KLN	Lai Chi Kok Branch	Shop G06, G/F, Cheung Sha Wan Plaza, 833 Cheung Sha Wan Road, Lai Chi Kok, Kowloon	✓

District	Branch Name	Address	Barrier-free accessible entrance (which is: no level difference / Permanent ramp)
KLN	Mei Foo Branch	Shop N95A, 1/F, Mount Sterling Mall, Mei Foo Sun Chuen, Kowloon	
KLN	Ho Man Tin Branch	G/F, Tsan Yung Mansion, No. 70 Waterloo Road, Ho Man Tin, Kowloon	✓
KLN	Oi Man Branch	Shop F18 & F19, Oi Man Plaza, Oi Man Estate, Homantin, Kowloon	✓
KLN	Hung Hom Branch	Shop 2A, G/F, Hung Hom Shopping Mall, 2-34E Tak Man Street, Hung Hom, Kowloon	
KLN	Wong Tai Sin Branch	Shop 128, Level One, Temple Mall South, Wong Tai Sin Plaza, 103 Ching Tak Street, Wong Tai Sin, Kowloon	✓
KLN	Telford Branch	Shop Units P19-P20, Telford Plaza, Kowloon Bay, Kowloon	✓
KLN	Kwun Tong Branch	Shop 5&6, 1/F, Crocodile Center, 79 Hoi Yuen Road, Kwun Tong, Kowloon	✓
NT	Tsui Lam Branch	Shop No. 135, 5/F, Tsui Lam Square, Tsui Lam Estate, No. 11 Tsui Lam Road, Tseung Kwan O, New Territories	✓
NT	Tseung Kwan O Personal Banking Centre (No teller service)	Shop 1025B, Level 1, Metro City Phase II, 8 Yan King Road, Tseung Kwan O, New Territories	✓
NT	Tseung Kwan O Branch	Shop 1025A, Level 1, Metro City Phase II, 8 Yan King Road, Tseung Kwan O, New Territories	✓
NT	Kwai Fong Branch	C63A-C66, 2/F, Kwai Chung Plaza, Kwai Fong, New Territories	✓
NT	Kwai Chung Branch	Unit G02, Tower A, Regent Centre, 63 Wo Yi Hop Road, Kwai Chung, New Territories	✓
NT	Sha Tsui Road Branch	Shop 4, G/F Chung On Building, 297-313 Sha Tsui Road, Tsuen Wan, New Territories	
NT	Sha Tsui Road Personal Banking Centre (No teller service)	Shop 4, G/F, Kwong Yick Building, 315-323 Sha Tsui Road, Tsuen Wan, New Territories	
NT	Tuen Mun San Hui Branch	Shop GA on G/F & 1/F, COO Residence, 8 Kai Fat Path, Tuen Mun, New Territories	✓
NT	Tai Hing Branch	Shop 21-23 Tai Hing Commercial Complex, Tai Hing Estate, Tuen Mun, New Territories	
NT	Yuen Long Branch	G/F, 197-199 Castle Peak Road, Yuen Long, New Territories	
NT	Shatin Branch	Shop 22J, Level 3, Shatin Centre, New Territories	✓
NT	Tai Po Branch	Shop F, G/F, Mee Fat Building, No 34-38 Tai Wing Lane, Tai Po, New Territories	
NT	Tai Wo Branch	Shop 216, 2/F, Tai Wo Plaza, Tai Wo Estate, Tai Po, New Territories	✓
NT	Sheung Shui Branch	Shop 2, G/F, San Fung Building, No.33 San Fung Avenue, Shek Wu Hui, Sheung Shui, New Territories	
NT	Queens Hill Branch	Shop No.1, G/F, Queens Hill Shopping Centre, Queens Hill Estate, Fanling, New Territories	✓

* Guide dogs are welcomed, barrier-free service desk and assistive listening system are available in our branches and personal banking centres. Branch staff will provide suitable assistance to people with special needs

Permanent or temporary ramp is not available in Tsim Sha Tsui Branch and Quarry Bay Branch as there is a staircase at the entrance and the branch is located on a slope. People with special needs can notify our branch staff to provide suitable assistance.