

## Fraudulent Phone Calls and Websites Alert

22 August 2024, Hong Kong – Industrial and Commercial Bank of China (Asia) Limited (“ICBC (Asia)”) would like to alert all customers and the public that the Bank noticed a fraudulent call through the instant messaging application WhatsApp from culprits pretending to be staff members of the Bank, directing the call receivers to the specific fraudulent websites to carry out transactions, which involved the phone number “+852 44157410” and two fraudulent websites with the domain “7573566.cc” and “http://kefux.gdfsdgfgf.top/chatindexke”. The Bank would like to alert all customers and the public that the Bank and Industrial and Commercial Bank of China Limited (“ICBC”) have no connection with the aforesaid phone number and websites. The official website of ICBC (Asia) and ICBC should be “www.icbcasia.com” and “www.icbc.com.cn” respectively. The Bank would like to remind all customers and the public to stay vigilant and not to provide any personal data through such phone calls and websites.

The Bank has reported the above case to the Hong Kong Police Force, and will report to the Hong Kong Monetary Authority and take necessary and appropriate action to protect the reputation of the Bank and the interests of its customers and the public. Anyone who has visited the aforesaid fraudulent websites and provided personal information through such suspicious callers and websites should report to the Hong Kong Police Force immediately for investigation.

Should customers have any enquiries, please call the Bank’s customer service hotline on (852) 2189 5588.

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### **Industrial and Commercial Bank of China (Asia) Limited**

Industrial and Commercial Bank of China (Asia) Limited (“ICBC (Asia)”) is a licensed bank incorporated in Hong Kong. It is the flagship of overseas business of Industrial and Commercial Bank of China Limited (“ICBC”) - currently the largest commercial bank in China, and it is one of the domestic systemically important banks (D-SIBs) in Hong Kong. Currently, ICBC (Asia) has 48 branches (including 25 branches equipped with “Elite Club” Wealth Management Centres) in Hong Kong. It is engaged in personal banking, commercial banking, cross-border banking, private banking, investment banking and other financial services, including those of securities, insurance and funds, with a focus on retail and commercial banking as well as global market business. Chinese Mercantile Bank and ICBC Asset Management (Global) Company Limited, two wholly-owned subsidiaries of ICBC (Asia), specialise in renminbi services in the Chinese mainland and ICBC’s global asset management business respectively.