



## Fraudulent Website Alert

7 March 2025, Hong Kong – Industrial and Commercial Bank of China (Asia) Limited (“ICBC (Asia)”) would like to alert all customers and the public to phishing websites purported to be from ICBC (Asia) (refer to the following URLs and screenshot). ICBC (Asia) declares no connection with such fraudulent websites, and its official website should be “www.icbcasia.com”. The Bank reminds all customers and the public to stay vigilant and not to provide any personal data through such fraudulent websites.

The Bank has reported the above case to the Hong Kong Police Force and the Hong Kong Monetary Authority, and will take necessary and appropriate action to protect the reputation of the Bank and the interests of its customers and the public. Anyone who has provided personal information through such fraudulent websites should report to the Hong Kong Police Force immediately for investigation.

Should customers have any enquiries, please call the Bank’s customer service hotline on (852) 2189 5588.

### Phishing URLs:

1. [https://carousell-fps\[.\]fpsget\[.\]digital/auth/237616194?refer=&bank=33](https://carousell-fps[.]fpsget[.]digital/auth/237616194?refer=&bank=33)
2. [https://carousell-fps\[.\]fpsget\[.\]digital/auth/250763669?refer=&bank=33](https://carousell-fps[.]fpsget[.]digital/auth/250763669?refer=&bank=33)
3. [https://carousell-hk\[.\]linetotyo\[.\]shop/login/257IH117QM412T8414240](https://carousell-hk[.]linetotyo[.]shop/login/257IH117QM412T8414240)

Screenshot of the fraudulent website:

ICBC 工银亚洲

Personal Internet Banking

金融@家

Suggest a resolution of 1280\*1024 (example) for the best result

Broaden Your Vision. Bank with Us.

System notice: 1.Welcome to ICBC(ASIA) Personal Internet Banking!

Personal internet banking login

Please enter the user name/credit card number

Find user ID

Password

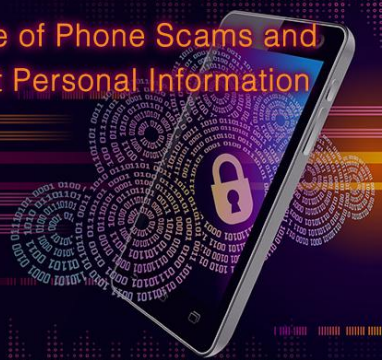
Forgot password?

Log in

Register Now >

Credit Card Application >

Beware of Phone Scams and Protect Personal Information



Important Message

The "Purchase Cashier's Order and Demand Draft" service in our Personal Internet Banking will be suspended from 6 August 2024 onwards. You can purchase Cashier's Order and Demand Draft via any of our branches. For any enquiries, please call our customer service hotline at (852) 218 95588. We apologize for any inconvenience caused.

To ensure customer data security and correctness, please use the browser versions recommend below to logon Internet Banking: Microsoft Internet Explorer version 11 or above; Microsoft Edge version 89 or above; Mozilla Firefox version 72 or above; Apple Safari version 13 or above; Google Chrome version 80 or above. If some of the contents are not displaying properly on Microsoft Internet Explorer 8 or above, please click [here](#) to follow the steps.

To enhance the online transaction security, the minimum activation time of registering third-party local bank payees will be adjusted to at least 24 hours from 15 Nov 2024 onwards. We apologize for any inconvenience caused.

More>>

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Suggest a resolution of 1280\*1024 (example) for the best result

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System notice: 2.If you need any assistance, please call 218 95588 or visit any of our branches.

Personal internet banking login

Please enter the user name/credit card number

Find user ID

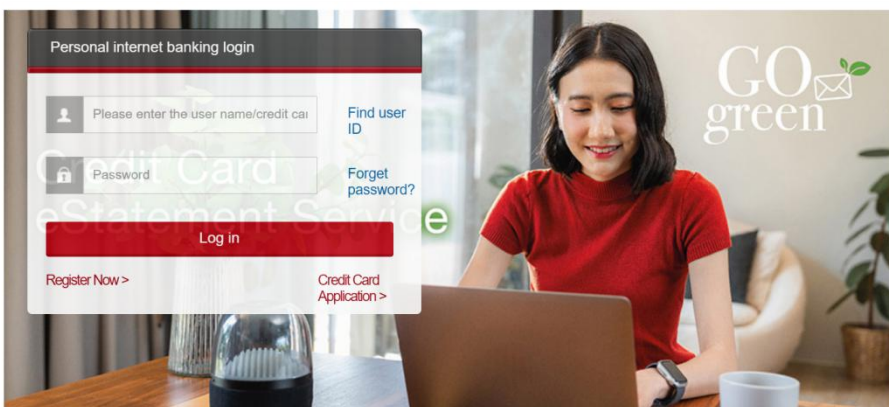
Password

Forgot password?

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- End -

### **Industrial and Commercial Bank of China (Asia) Limited**

Industrial and Commercial Bank of China (Asia) Limited (“ICBC (Asia)”) is a licensed bank incorporated in Hong Kong. It is the flagship of overseas business of Industrial and Commercial Bank of China Limited (“ICBC”) - currently the largest commercial bank in China, and it is one of the domestic systemically important banks (D-SIBs) in Hong Kong. Currently, ICBC (Asia) has 50 branches (including 24 branches equipped with “Elite Club” Wealth Management Centres, 4 branches equipped with “Wise Gold”) in Hong Kong. It is engaged in personal banking, commercial banking, cross-border banking, private banking, investment banking and other financial services, including those of securities, insurance and funds, with a focus on retail and commercial banking as well as global market business. Chinese Mercantile Bank and ICBC Asset Management (Global) Company Limited, two wholly-owned subsidiaries of ICBC (Asia), specialise in renminbi services in the Chinese mainland and ICBC’s global asset management business respectively.