

ATM with barrier-free facilities(As at 31 Jan 2026)

District	ATM Name	Address	Adjusted height-of-reach	Tactile Guide Path	Voice Navigation ATMs
HK	West Point Branch ATM	242-244 Queen's Road West, Sai Ying Pun, Hong Kong	✓		✓
HK	West Point Personal Banking Centre ATM	Shop 2, G/F, 345 - 345A Des Voeux Road West, Hong Kong	✓	✓	✓
HK	Sheung Wan Branch ATM	Shop F, G/F, Kai Tak Commercial Building, 317-319 Des Voeux Road Central, Sheung Wan, Hong Kong	✓	✓	✓
HK	Queen's Road Central Branch	Basement, Ground Floor and First Floor of 122 QRC, Nos. 122-126 Queen's Road Central, Hong Kong	✓	✓	✓
HK	Queen's Road Central Branch	Basement, Ground Floor and First Floor of 122 QRC, Nos. 122-126 Queen's Road Central, Hong Kong			
HK	Central Branch ATM#1	1/F., 9 Queen's Road Central, Hong Kong			
HK	Central Branch ATM#2	1/F., 9 Queen's Road Central, Hong Kong			
HK	Central Branch ATM#3	1/F., 9 Queen's Road Central, Hong Kong	✓		✓
HK	Central Branch ATM#4	1/F., 9 Queen's Road Central, Hong Kong			
HK	ICBC Tower ATM	29/F., ICBC Tower, 3 Garden Road, Central, Hong Kong	✓		✓
HK	ICBC Tower (lobby) ATM	Lobby, ICBC Tower, 3 Garden Road, Central, Hong Kong	✓		✓
HK	Canossa Hospital ATM	G/F, Canossa Hospital, 1 Old Peak Road, Hong Kong.	✓		✓
HK	Caine Road Branch ATM	G/F., Caine Building, 22 Caine Road, Hong Kong	✓	✓	✓
HK	Admiralty Personal Banking Centre ATM	Shop 1019-1020, 1/F, United Centre, 95 Queensway, Admiralty, Hong Kong			
HK	Wanchai Branch ATM#1	117-123 Hennessy Road, Wanchai, Hong Kong ATM#1	✓		✓
HK	Wanchai Branch ATM#2	117-123 Hennessy Road, Wanchai, Hong Kong ATM#2	✓		✓
HK	Causeway Bay Branch ATM#1	Shop A on G/F, 1/F, Hennessy Apartments, 488 & 490 Hennessy Road, Hong Kong ATM#1	✓		✓
HK	Causeway Bay Branch ATM#2	Shop A on G/F, 1/F, Hennessy Apartments, 488 & 490 Hennessy Road, Hong Kong ATM#2	✓		✓
HK	Causeway Bay Branch ATM#3	Shop A on G/F, 1/F, Hennessy Apartments, 488 & 490 Hennessy Road, Hong Kong ATM#3	✓	✓	✓
HK	Hennessy Apartments ATM	2/F, Hennessy Apartments, 488 & 490 Hennessy Road, Causeway Bay	✓		✓
HK	St. Paul Hospital (Block B) ATM	G/F., Block B, St. Paul's Hospital, 2 Eastern Hospital Road, Causeway Bay, Hong Kong	✓		✓

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HK	Happy Valley Branch ATM	23 King Kwong Street, Happy Valley, Hong Kong	✓		✓
HK	Wanchai Hennessy Road Branch ATM#1	200 Hennessy Road, Wanchai, Hong Kong ATM#1	✓		✓
HK	Wanchai Hennessy Road Branch ATM#2	200 Hennessy Road, Wanchai, Hong Kong ATM#2	✓		✓
HK	Fortress Hill Branch ATM	Shop A-C, G/F, Kwong Chiu Terrace, 272-276 King's Road, Hong Kong	✓	✓	✓
HK	Wanchai Convention Plaza Branch ATM#1	Shops 103-104, 1/F, Shopping Arcade, Convention Plaza, 1 Harbour Road, Wanchai, Hong Kong	✓		✓
HK	North Point Branch ATM	G/F, 436-438 King's Road, North Point, Hong Kong ATM#1	✓	✓	✓
HK	Quarry Bay Branch ATM	Shop SLG1, Sub-Lower Ground Floor, Westlands Gardens, Nos. 2-12, Westlands Road, Quarry Bay, Hong Kong	✓	✓	✓
HK	Sai Wan Ho Branch ATM	Shop G10 G/F, Tai On Building, 57-87 Shau Kei Wan Road, Hong Kong	✓	✓	✓
HK	New Jade shopping arcade ATM	3/F, New Jade shopping arcade, No.233 Chai Wan Road, Chai Wan, Hong Kong	✓		✓
HK	Wan Tsui Shopping Centre ATM	First Floor, Wan Tsui Shopping Centre, Wan Tsui Estate, 2 Wah Ha Street, Chai Wan, Hong Kong	✓		✓
HK	Aberdeen Branch ATM	Shop 7A, G/F, Site 1, Aberdeen Centre, Hong Kong	✓	✓	✓
HK	Bonham Road Self Service Banking Centre	44-46 BONHAM ROAD	✓	✓	✓
HK	Bonham Road Self Service Banking Centre#2	44-46 BONHAM ROAD	✓		✓
HK	Wong Chuk Hang Branch ATM	Shop Units 314-315, 3/F, THE SOUTHSIDE, 11 Heung Yip Road, Wong Chuk Hang, Hong Kong	✓		✓
KLN	Tsimshatsui East Branch ATM#1	Shop B, G/F, Railway Plaza, 39 Chatham Road South, Tsimshatsui, Kowloon ATM#1	✓		✓
KLN	Tsimshatsui East Branch ATM#2	Shop B, G/F, Railway Plaza, 39 Chatham Road South, Tsimshatsui, Kowloon ATM#1	✓		✓
KLN	Tsim Sha Tsui Branch ATM	Shop 03-05, Hong Kong Pacific Centre, 28 Hankow Road, Tsim Sha Tsui	✓	✓	✓
KLN	MTR Austin ATM	Shop No. AUS 108 at MTR Austin Station, Kowloon	✓		✓
KLN	Yaumatei Branch ATM#1	542 Nathan Road, Yaumatei, Kowloon ATM#1	✓		✓
KLN	Yaumatei Branch ATM#2	542 Nathan Road, Yaumatei, Kowloon ATM#1	✓	✓	✓
KLN	China Hong Kong City Branch ATM	Shop No. 55 UG/F, China Hong Kong City, 33 Canton Road, Tsimshatsui, Kowloon			
KLN	Prince Edward Branch ATM	777 Nathan Road, Mongkok, Kowloon	✓	✓	✓

District	ATM Name	Address	Adjusted height-of-reach	Tactile Guide Path	Voice Navigation ATMs
KLN	Mongkok Branch ATM	G/F, Belgian Bank Building, 721-725 Nathan Road, Mongkok, Kowloon	✓	✓	✓
KLN	Langham Place ATM	L1-K012 on Level 1, Langham Place, 8 Argyle Street, Mongkok, Kowloon	✓		✓
KLN	Hollywood plaza ATM	G/F, Hollywood plaza, 610 Nathan Road, Mongkok, Kowloon	✓		✓
KLN	St. Teresa Hospital ATM	St. Teresa Hospital, No.327, Prince Edward Road, Mongkok	✓	✓	✓
KLN	Hung Hom Branch ATM	Shop 2A, G/F, Hung Hom Shopping Mall, 2-34E Tak Man Street, Hung Hom, Kowloon	✓	✓	✓
KLN	Jubilant Plaza ATM	G/F, Jubilant Plaza, 33 Ma Tau Kok Road, Tokwawan, Kowloon	✓		✓
KLN	Hung Hom Self Service Banking Centre ATM	Shop 21, G/F, Site 9, Whampoa Garden, Hung Hom, Kowloon	✓		✓
KLN	Oi Man Branch ATM	Shop F18 & F19, Oi Man Plaza, Oi Man Estate, Homantin, Kowloon	✓		✓
KLN	Ho Man Tin Branch ATM	G/F, Tsan Yung Mansion, No. 70 Waterloo Road, Ho Man Tin, Kowloon	✓	✓	✓
KLN	Celestial Place ATM	ATM Area, 1/F, Celestial Place, Celestial Heights, No. 80 Sheung Shing Road	✓		✓
KLN	MIKIKI ATM	1/F of Mikiki, No.638, Prince Edward Road East, San Po Kong	✓		✓
KLN	MTR Kowloon Tong ATM	Shop No. KOT 207 at MTR Kowloon Tong Station, Kowloon	✓		✓
KLN	Kai Tak Branch ATM	Shop No. L112, 1/F, AIRSIDE, 2 Concorde Road, Kai Tak, Kowloon	✓		✓
KLN	Shek Kip Mei Commercial Complex ATM	ATM No. 2, Block 20, Shek Kip Mei Market, Shek Kip Mei Estate, Sham Shui Po, Kowloon	✓		✓
KLN	Precious Blood Hospital (Caritas) ATM	G/F, Precious Blood Hospital (Caritas), 133 castle Peak Road , Shumshipo	✓		✓
KLN	Shamshuipo Branch ATM	G/F, 290 Lai Chi Kok Road, Shamshuipo, Kowloon	✓	✓	✓
KLN	Dragon Centre ATM#1	Unit No. K01 on 1/F., Dragon Centre, No.37K Yen Chow Street, Shamshuipo ATM#1	✓		✓
KLN	Dragon Centre ATM#2	Unit No. K01 on 1/F., Dragon Centre, No.37K Yen Chow Street, Shamshuipo ATM#1	✓		✓
KLN	Lai Chi Kok Branch ATM	Shop G06, G/F, Cheung Sha Wan Plaza, 833 Cheung Sha Wan Road, Lai Chi Kok, Kowloon	✓		✓
KLN	Fortune Estate Shopping Center ATM	1/F., Fortune Estate Shopping Center, Cheung Sha Wan	✓		✓
KLN	UN CHAU SHOPPING CENTRE ATM	G/F., Un Chau Shopping Center, 303 Un Chau Street, Cheung Sha Wan	✓		✓

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KLN	MTR Nam Cheong ATM	Shop No. NAC 9 at MTR Nam Cheong Station, Kowloon	✓		
KLN	Mei Foo Branch ATM	Shop N95A, 1/F, Mount Sterling Mall, Mei Foo Sun Chuen, Kowloon			
KLN	Tak Tin Plaza ATM	ATM No. 5, 1/F, Tak Tin Plaza, 223 Pik Wan Road, Lam Tin, Kwun Tong	✓		✓
KLN	Domain Mall ATM	1/F, Domain Mall, 38 Ko Chiu Road, Yau Tong , Kowloon	✓		✓
KLN	Kwun Tong Branch ATM#1	Shop 5 & 6, 1/F, Crocodile Center,79 Hoi Yuen Road, Kwun Tong, Kowloon ATM#1	✓	✓	✓
KLN	Kwun Tong Branch ATM#2	Shop 5 & 6, 1/F, Crocodile Center,79 Hoi Yuen Road, Kwun Tong, Kowloon ATM#1	✓		✓
KLN	Lower Ngau Tau Kok Estate ATM	Open Space, G/F., Kwai Hin House, Lower Ngau Tau Kok Estate, Ngau Tau Kok	✓		✓
KLN	Choi Tak Shopping Center ATM	ATM Area, 5/F, Choi Tak Shopping Center, Ngau Tai Kok	✓		✓
KLN	Telford Branch ATM	Shop Units P19-P20, Telford Plaza, Kowloon Bay, Kowloon			
KLN	Enterprise Square ATM	1/F, Enterprise Square,9 Sheung Yuet Road, Kowloon Bay, Kowloon	✓		✓
KLN	Wong Tai Sin Branch ATM	Shop 128, Level One, Wong Tai Sin Plaza,103 Ching Tak Street, Wong Tai Sin, Kowloon			
KLN	Tsui Chuk Shopping Centre ATM	3/F,Tsui Chuk Shopping Centre, 8 Tsui Chuk Street, Wong Tai Sin, Kowloon, Hong Kong	✓		✓
KLN	Fung Tak Shopping Centre ATM	2/F, Fung Tak Shopping Centre, Diamond Hill	✓		✓
KLN	Kai Tak Garden Shopping Arcade ATM	G/F., Kai Tak Garden Shopping Arcade, Wong Tai Sin	✓		✓
NT	Tsui Lam Branch ATM	Shop No. 135, 5/F, Tsui Lam Square, Tsui Lam Estate, No. 11 Tsui Lam Road, Tseung Kwan O, New Territories	✓	✓	✓
NT	Tseung Kwan O Branch ATM	Shop 1025A, Level 1, Metro City Phase II, 8 Yan King Road, Tseung Kwan O, New Territories	✓	✓	✓
NT	Popcorn ATM	ATM No.1 , 1/F, PopCorn, 9 Tong Yin Street, Tseung Kwan O	✓		✓
NT	Choi Ming Shopping Centre ATM	2/F, Choi Ming Shopping Centre, 1 Choi Ming Street, Tiu Keng Leng, Tseung Kwan O, New Territories	✓		✓
NT	Shatin Branch ATM#1	Shop 22J, Level 3, Shatin Centre, New Territories	✓	✓	✓
NT	Shatin Branch ATM#2	Shop 22J, Level 3, Shatin Centre, New Territories	✓		✓
NT	Wo Che Plaza ATM	2/F, Wo Che Plaza, 3 Tak Hau Street, Sha Tin, New Territories	✓		✓
NT	MTR Tai Shui Hang ATM	Shop TSH ATM 2, Subway Level, MTR Tai Shui Hang Station	✓		✓
NT	Kwong Yuen Shopping Centre	5/F,Kwong Yuen Market, 68 Siu Lek Yuen Road, Sha Tin, New	✓	✓	✓

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	ATM	Territories			
NT	Jat Min Chuen ATM	G/F, Jat Min Chuen Street, Shatin, NT.	✓	✓	✓
NT	Shui Chuen O Plaza ATM	2/F, Shui Chuen O Plaza, Shui Chuen O Estate, Shatin.	✓	✓	✓
NT	Plaza Ascot ATM	ATM No.1, Plaza Ascot, Royal Ascot, Fo Tan, New Territories.	✓		✓
NT	Science Park Branch ATM	Unit S107A, 1/F, Building 1E, Phase One, Hong Kong Science Park, Pak Shek Kok, New Territories	✓		✓
NT	Mei Chung Court ATM	ATM No.1, Level 2, Mei Chung Court Carpark , Mei Chung Court, Tai Wai	✓		✓
NT	MTR Tai Wai ATM	Shop No. TAW 19 at MTR Tai Wai Station, Kowloon	✓		✓
NT	MTR Fo Tan ATM	Shop No. FOT 4 at MTR Fo Tan Station, Kowloon	✓		
NT	Lee On Shopping Centre ATM	LG3/, Lee On Shopping Centre, 23 Sha On Street, Ma On Shan	✓		✓
NT	Sha Tsui Road Branch ATM	Shop 4, G/F Chung On Building, 297-313 Sha Tsui Road, Tsuen Wan, New Territories	✓	✓	✓
NT	Allway Garden ATM	Allway Garden (near bus terminus), Tsuen Wan	✓		✓
NT	Kwai Chung Branch ATM	Unit G02, Tower A, Regent Centre, 63 Wo Yi Hop Road, Kwai Chung, New Territories			
NT	Kowloon Commerce Centre ATM	Level 2, Tower 2, Kowloon Commerce Centre, Kwai Hing	✓		✓
NT	Millennium Trade Centre ATM	G/F, Millennium Trade Centre , 56 Kwai Cheong Road, Kwai Chung, New Territories	✓		✓
NT	Sun Kwai Hing Plaza ATM	1/F, Sun Kwai Hing Plaza ,166-174 Hing Fong Road, Kwai Chung	✓		✓
NT	Kwai Fong Branch ATM#1	C63A-C66, 2/F, Kwai Chung Plaza, Kwai Fong, New Territories ATM#1	✓		✓
NT	Kwai Fong Branch ATM#2	C63A-C66, 2/F, Kwai Chung Plaza, Kwai Fong, New Territories ATM#2	✓	✓	✓
NT	MTR Kwai Fong ATM	KWF Minibank at MTR Kwai Fong Station, Kowloon	✓		
NT	Tsing Yi China Merchants ATM	G/F, No. 38 Hong Wan Road, Tsing Yi, N.T., Hong Kong	✓		✓
NT	Richland Garden Shopping Center ATM	G/F, Richland Garden Shopping Center, 138 Wu Chui Road, Tuen Mun, New Territories	✓		✓
NT	Nam Fung Industrial City ATM	217 A-F Central Services Building, Nan Fung Industrial City, 18 Tin Hau Road, Tuen Mun, New Territories	✓		✓
NT	Tuen Mun San Hui Branch ATM#1	Shop GA on G/F & 1/F, COO Residence, 8 Kai Fat Path, Tuen Mun, New Territories	✓		✓
NT	Tuen Mun San Hui Branch ATM#2	Shop GA on G/F & 1/F, COO Residence, 8 Kai Fat Path, Tuen Mun, New Territories	✓		✓

District	ATM Name	Address	Adjusted height-of-reach	Tactile Guide Path	Voice Navigation ATMs
NT	Parklane Square ATM	2/F, Parklane Square, 2 Tuen Hi Road, Tuen Mun, New Territories	✓		✓
NT	Tai Hing Branch ATM#1	Shop 21-23 Tai Hing Commercial Complex, Tai Hing Estate, Tuen Mun, New Territories ATM#1	✓		✓
NT	Tai Hing Branch ATM#2	Shop 21-23 Tai Hing Commercial Complex, Tai Hing Estate, Tuen Mun, New Territories ATM#1	✓		✓
NT	Po Tin Shopping Center ATM	ATM No. 3, 1/F, Po Tin Shopping Center, Po Tin Estate, Tuen Mun	✓	✓	✓
NT	Kin Sang Shopping Center ATM	ATM No.4, First Floor, Kin Sang Shopping Centre, Kin Sang Estate, Tuen Mun, N.T.	✓		✓
NT	One Sky Mall ATM	1/F, One Sky Mall, 8 Tin Sau Road, Tin Shui Wai, Yuen Long, New Territories	✓		✓
NT	Tin Shing Shopping Centre ATM	1/F, Tin Shing Shopping Centre, 3 Tin Ching Street, Tin Shui Wai, Yuen Long, New Territories	✓		✓
NT	Tin Shui Shopping Centre ATM	1/F, Tin Shui Shopping Centre, 9 Tin Shui Road, Tin Shui Wai, Yuen Long, New Territories	✓		✓
NT	Chung Fu Plaza ATM	ATM No.7, 2/F, T Town South (formerly known as Chung Fu Plaza (Phase 1), Tin Chung Court, 30 Tin Wah Road, Tin Shui Wai, Yuen Long, N.T.	✓		✓
NT	Tin Tsz Shopping Centre ATM	G/F, Tin Tsz Shopping Centre, 9 Tin Hei St, Tin Shui Wai, Yuen Long, New Territories	✓		✓
NT	Tin Yan Shopping Center ATM	G/F, Tin Yan Shopping Center, Tin Shui Wai NT.	✓	✓	✓
NT	Tin Chak Shopping Centre ATM	1/F, Tin Chak Shopping Centre, Tin Shui Wai	✓		✓
NT	Yuen Long Branch ATM	G/F, 197-199 Castle Peak Road, Yuen Long, New Territories	✓		✓
NT	Fu Tung Plaza ATM	1/F, Fu Tung Plaza, Tung Chung	✓		✓
NT	MTR Tung Chung ATM	Shop No. TUC 2 at MTR Tung Chung Station, New Territories	✓		✓
NT	MTR Lo Wu Station Self Service Banking Centre ATM#1	Shop LOW K5, MTR Lo Wu Station ATM#1	✓		
NT	MTR Lo Wu Station Self Service Banking Centre ATM#2	Shop LOW K5, MTR Lo Wu Station ATM#1	✓		✓
NT	Lok Ma Chau Self Service Banking Centre ATM#1	Shop No. 311, Level 3, Ticketing Concourse, KCR Lok Ma Chau Station, N.T	✓		✓
NT	Lok Ma Chau Self Service	Shop No. 311, Level 3, Ticketing Concourse, KCR Lok Ma Chau Station,	✓		✓

District	ATM Name	Address	Adjusted height-of-reach	Tactile Guide Path	Voice Navigation ATMs
	Banking Centre ATM#2	N.T			
NT	Sheung Shui Branch ATM	Shop 2, G/F, San Fung Building, No.33 San Fung Avenue, Shek Wu Hui, Sheung Shui, New Territories	✓	✓	✓
NT	Tai Wo Branch ATM	Shop 216, 2/F, Tai Wo Plaza, Tai Wo Estate, Tai Po, New Territories	✓		✓
NT	Tai Po Branch ATM	Shop F, G/F, Mee Fat Building, No 34-38 Tai Wing Lane, Tai Po, New Territories	✓	✓	✓
NT	Queens Hill Branch ATM	Shop No.1, G/F, Queens Hill Shopping Centre, Queens Hill Estate, Fanling, New Territories	✓	✓	✓
NT	CUHK Medical Centre ATM	G/F, CUHK Medical Centre, 9 Chak Cheung Street, Shatin, New Territories	✓	✓	✓

* Guide dogs are welcomed, barrier-free service desk and assistive listening system are available in our branches and personal banking centres. Branch staff will provide suitable assistance to people with special needs

Permanent or temporary ramp is not available in Tsim Sha Tsui Branch and Quarry Bay Branch as there is a staircase at the entrance and the branch is located on a slope. People with special needs can notify our branch staff to provide suitable assistance.

~ Most of our ATM sites are equipped with ATMs with voice navigation function, except for Admiralty Personal Banking Center, China Hong Kong City Branch, Mei Foo Branch, Telford Branch, Wong Tai Sin Branch and Kwai Chung Branch.