

ICBK Messenger Terms and Conditions

- Acknowledge that it shall be my/our responsibility to verify the correctness of the e-mail address(es), mobile phone
 number and the relevant information stated herein provided to Industrial and Commercial Bank of China (Canada)
 ("ICBK" or "the Bank") and the Bank is not liable for whatsoever error therein and consequence arising there from.
- 2. Understand that any email address and mobile phone number for the purpose of receiving notifications generated from ICBK Messenger is used only for that purpose.
- 3. Declare that the information given in connection with this application is true and accurate and authorize the Bank to contact any appropriate party for verification and/or further information, if applicable.
- 4. Understand that I/we may change my/our email address and/or mobile phone number for the purpose of receiving notifications generated from ICBK Messenger and I/we am/are responsible for deleting all notifications generated from ICBK Messenger and delivered to that email address and/or mobile phone number.
- 5. Agree that the notification generated from ICBK Messenger may be delayed, not delivered or inaccurate due to a variety of factors, including technical problems and the Bank will not be liable for any direct or indirect damages arising out of my/our use or inability to use the notifications and ICBK Messenger, regardless of the cause, including negligence.
- **6.** Agree that the Bank is not liable to me/us for any loss or claim that may arise as a result of the notifications generated from ICBK Messenger and delivered to my/our email address (es) and/or mobile phone number.
- 7. Understand that the Bank will not request me/us to provide, confirm or update any personal records through the ICBK Messenger at any time and require an urgent response, and all notifications generated from ICBK Messenger will only be sent directly from ICBK Messenger < Messenger@icbk.ca> without attaching to any third party website.
- 8. Agree that I/we am/are responsible for any related service fees and charges, such as receiving text message may incur a charge from your mobile service provider, if applicable, that may apply to the use of this ICBK Messenger service and authorize the Bank to debit my account for these service fees and charges collectable by the Bank.
- 9. Privacy. The Bank is committed to respecting the privacy and the confidentiality of your personal information. Our Privacy Statement informs you of our policy and practices concerning the collection, use and disclosure of your personal information. You consent to the collection, use and sharing of your personal Information as described in our Privacy Statement on www.icbk.ca. You can withdraw your consent at any time.
- **10.** Language. You have expressly requested that this document and all other documents related to your account be written in English. Vous avez expressément demandé que ce document et tout autre document concernant votre compte soient rédigés en anglais.

Person011 (11/2024) Page 1 of 1