

关于冒充工银澳门的诈骗短讯声明

尊敬的客户：

近日有部份客户收到并非由本行发出且来源不明的短讯，此类欺诈短讯会以消费达标赢好礼，以极低价钱诱使客户点击链接进入假冒网页兑换礼品，盗取客户资料或一次性验证码后进行盗刷消费；或者以贷款到期、贷款批核等理由诱骗客户致电假冒客服电话，套取客户身份资料，实施进一步的诈骗行爲。

此类短讯非本行所发，本行不会通过短讯索取客户资料，请客户不要点击链接或拨打陌生电话号码。特此声明，请注意防范。

如有任何疑问，请致电本行客户服务热线（+853）88995588 查询。

中国工商银行(澳门)股份有限公司

2025 年 10 月 3 日

3 October 2025

Risk Notice: Preventing Phishing SMS Fraudulent as ICBC Macau

Dear Valued Customers,

It has come to our attention that some customers have recently received unsolicited SMS messages of unknown origin, falsely claiming to be issued by our Bank. These fraudulent messages may offer rewards for spending thresholds or heavily discounted items, enticing customers to click links leading to counterfeit websites to steal personal information or one-time verification codes for unauthorized transactions; falsely state loan expirations or approvals to trick customers into calling fake customer service hotlines aimed at collecting personal information for further scams.

Please be advised that these messages are not sent by our bank. ICBC Macau will never request customer information via SMS messages and please don't click the link. DO NOT call unknown phone numbers. We hereby advise all customers to exercise vigilance.

If you have any questions, please contact our customer service hotline at (+853) 88995588 for assistance.

Industrial and Commercial Bank of China (Macau) Limited