

## 關於冒充工銀澳門的詐騙短訊聲明

尊敬的客戶：

近日有部份客戶收到並非由本行發出且來源不明的短訊，此類欺詐短訊會以消費達標贏好禮，以極低價錢誘使客戶點擊鏈接進入假冒網頁兌換禮品，盜取客戶資料或一次性驗證碼後進行盜刷消費；或者以貸款到期、貸款批核等理由誘騙客戶致電假冒客服電話，套取客戶身份資料，實施進一步的詐騙行為。

此類短訊非本行所發，本行不會通過短訊索取客戶資料，請客戶不要點擊鏈結或撥打陌生電話號碼。特此聲明，請注意防範。

如有任何疑問，請致電本行客戶服務熱線（+853）88995588 查詢。

中國工商銀行(澳門)股份有限公司

2025 年 10 月 3 日

3 October 2025

### **Risk Notice: Preventing Phishing SMS Fraudulent as ICBC Macau**

Dear Valued Customers,

It has come to our attention that some customers have recently received unsolicited SMS messages of unknown origin, falsely claiming to be issued by our Bank. These fraudulent messages may offer rewards for spending thresholds or heavily discounted items, enticing customers to click links leading to counterfeit websites to steal personal information or one-time verification codes for unauthorized transactions; falsely state loan expirations or approvals to trick customers into calling fake customer service hotlines aimed at collecting personal information for further scams.

Please be advised that these messages are not sent by our bank. ICBC Macau will never request customer information via SMS messages and please don't click the link. DO NOT call unknown phone numbers. We hereby advise all customers to exercise vigilance.

If you have any questions, please contact our customer service hotline at (+853) 88995588 for assistance.

Industrial and Commercial Bank of China (Macau) Limited