

關於冒充中國工商銀行(澳門)股份有限公司的詐騙短訊聲明

尊敬的客戶：

近日有部份客戶收到並非由本行發出且來源不明的短訊，此類欺詐短訊會以工銀澳門獎賞積分即將過期的形式誘使客戶點擊鏈接進入假冒網頁兌換禮品，客戶輸入信用卡資料及一次性驗證碼後，產生盜刷消費。此短訊非本行所發，本行不會通過短訊索取客戶資料，特此聲明，請注意 防範。如有任何疑問，請致電本行客戶服務熱線 (+853)88995588 查詢。

中國工商銀行(澳門)股份有限公司

2025 年 10 月 17 日

Statement on Fraudulent SMS Messages Impersonating Industrial and Commercial Bank of China (Macau) Limited

Dear customer:

Recently, some customers have received SMS messages that were not sent by the bank and were from unknown sources. The customer is tricked into clicking on a link to a fake website to redeem gifts by claiming that ICBC Macau reward points are about to expire.

After the user enters the credit card information and one-time verification code, a fraudulent transaction occurs.

This SMS is not sent by the Bank. The Bank will not request customer information via SMS. Please take precautions.

If you have any questions, please call our Customer Service Hotline at (+853) 88995588.

Industrial and Commercial Bank of China (Macau) Limited

October 17, 2025