

关于防范伪冒信用卡年费豁免之诈骗短讯风险提示

尊敬的客户：

近日有不法分子伪冒本行名义发出有关信用卡年费豁免退款的诈骗短讯，诱骗客户点击虚假连结，盗取个人资料和信用卡信息进行欺诈交易。为保障阁下的资金安全，本行特别提醒您提高警惕，切勿点击任何声称来自本行短讯/电邮内之超连结或二维码。本行已全面取消于短讯/电邮内嵌入任何超连结或二维码，也不会透过上述渠道索取您的个人资料、信用卡资料或登入密码。若收到可疑讯息，应直接删除。如办理业务请使用本行官方网址、App 或亲临网点。查询可致电本行服务热线（+853）8899 5588。

特此提示

中国工商银行（澳门）股份有限公司
中国工商银行股份有限公司澳门分行
2026年3月3日

Risk Alert on Preventing Fraudulent SMS Messages Impersonating Credit Card Annual Fee Waivers

Dear Valued Customers,

Recently, fraudsters have been impersonating our bank by sending fraudulent SMS messages regarding credit card annual fee waivers and refunds, luring customers to click on fake links to steal personal data and credit card information for fraudulent transactions.

To safeguard your funds, we strongly remind you to stay vigilant and refrain from clicking any hyperlinks or QR codes in SMS messages or emails claiming to be from our bank. Our bank has completely discontinued embedding any hyperlinks or QR codes in SMS messages or emails and will never request your personal information, credit card details, or login passwords through these channels. If you receive any suspicious messages, please delete them immediately. For banking services, please use our official website, mobile app, or visit a branch in person. For inquiries, please call our customer service hotline at (+853) 8899 5588.

Industrial and Commercial Bank of China (Macau) Limited

Industrial and Commercial Bank of China Limited Macau Branch

3rd March 2026