

關於防範偽冒信用卡年費豁免之詐騙短訊風險提示

尊敬的客戶：

近日有不法分子偽冒本行名義發出有關信用卡年費豁免退款的詐騙短訊，誘騙客戶點擊虛假連結，盜取個人資料和信用卡資訊進行欺詐交易。

為保障閣下的資金安全，本行特別提醒您提高警惕，切勿點擊任何聲稱來自本行短訊/電郵內之超連結或二維碼。本行已全面取消於短訊/電郵內嵌入任何超連結或二維碼，也不會透過上述管道索取您的個人資料、信用卡資料或登入密碼。若收到可疑訊息，應直接刪除。如辦理業務請使用本行官方網址、App 或親臨網點。查詢可致電本行服務熱線（+853）8899 5588。

特此提示

中國工商銀行（澳門）股份有限公司
中國工商銀行股份有限公司澳門分行
2026年3月3日

Risk Alert on Preventing Fraudulent SMS Messages Impersonating Credit Card Annual Fee Waivers

Dear Valued Customers,

Recently, fraudsters have been impersonating our bank by sending fraudulent SMS messages regarding credit card annual fee waivers and refunds, luring customers to click on fake links to steal personal data and credit card information for fraudulent transactions.

To safeguard your funds, we strongly remind you to stay vigilant and refrain from clicking any hyperlinks or QR codes in SMS messages or emails claiming to be from our bank. Our bank has completely discontinued embedding any hyperlinks or QR codes in SMS messages or emails and will never request your personal information, credit card details, or login passwords through these channels. If you receive any suspicious messages, please delete them immediately. For banking services, please use our official website, mobile app, or visit a branch in person. For inquiries, please call our customer service hotline at (+853) 8899 5588.

Industrial and Commercial Bank of China (Macau) Limited

Industrial and Commercial Bank of China Limited Macau Branch

3rd March 2026