



Together to Greater Sustainable Future





FINANCIAL HIGHLIGHTS

CONSOLIDATED

	2023	2022	2021	2020	2019
Total assets (Million Baht)	272,368	288,704	302,799	270,330	251,731
Loans to customers and accrued interest receivables, net (Million Baht)	151,010	156,515	158,744	159,089	149,085
Deposit (Million Baht)	153,589	162,982	158,928	147,046	129,820
Net profit after tax (Million Baht)	3,104	2,979	2,652	2,385	2,145
Capital adequacy ratio (Percentage)	22.03	20.63	18.08	17.36	17.00
Gross of Non-performing loans to total loans (Percentage)	1.01	0.46	0.42	0.78	0.56
Coverage ratio (Percentage)	344.20	808.74	772.18	435.17	709.12

Fitch Ratings AAA(tha) for National long-term rating for the twelfth consecutive years

CUSTOMER CENTRICITY

Leading global bank that gives priority to customers
and offers every financial product professionally



SUSTAINABLE BANKING

We support and promote sustainable growth



STRONG CONNECTION

Build a robust business with our strong and extensive global network



WHO WE ARE



Background

The Bank was incorporated on 26 August 1969 and obtained a license from the Ministry of Finance to undertake finance and securities business on 26 October 1973 and listed on the Stock Exchange of Thailand on 22 November 1978. On 24 December 2004, the Ministry of Finance approved the merger of Asia Credit

Public Company Limited and Bualuang Finance Company Limited to establish a new commercial bank. The Company commenced its commercial banking operations under the name “ACL Bank Public Company Limited” on 23 December 2005.

On 26 February 2010, the Ministry of Finance granted a waiver to the Bank, thereby allowing the Industrial and Commercial Bank of China Limited or ICBC, a foreign bank established in P.R. China,

to hold more than 49% of the Bank's total issued shares through ICBC's tender offer. ICBC, made a voluntary tender offer for all shares of the Bank during the period of 9 March 2010 to 16 April 2010. Through the said tender offer, ICBC acquired 97.24% of the total issued shares of the Bank. As a result, ICBC became the Bank's major shareholder when the first tender offer was completed on 21 April 2010. The Bank consequently changed its name from "ACL BANK Public Company Limited" to "Industrial and Commercial Bank of China (Thai) Public Company Limited - ICBC (Thai)" on 8 July 2010.

On 21 December 2010, the Ministry of Finance granted another waiver to the Bank, which allowed up to 100% of its total issued shares to be held by foreigners through the tender offer for the purpose of its delisting from the Stock Exchange of Thailand (SET). Pursuant to the waiver, ICBC made another voluntary offer which resulted in ICBC's holding of 97.70% of the Bank's total issued shares. The Bank delist from the SET on 19 March 2011.

In 2014, the Bank achieved a capital increase plan of Baht 5,945 million in order to enhance the capital fund of the Bank as well as to support the future business expansion in various dimensions. As a result, ICBC's holding of the Bank is increased to 97.86%. Due to the cancellation of the unsold portion of repurchased shares in 2022, thus the total number of shares reduced resulting in the holding of ICBC increasing to 97.98%.

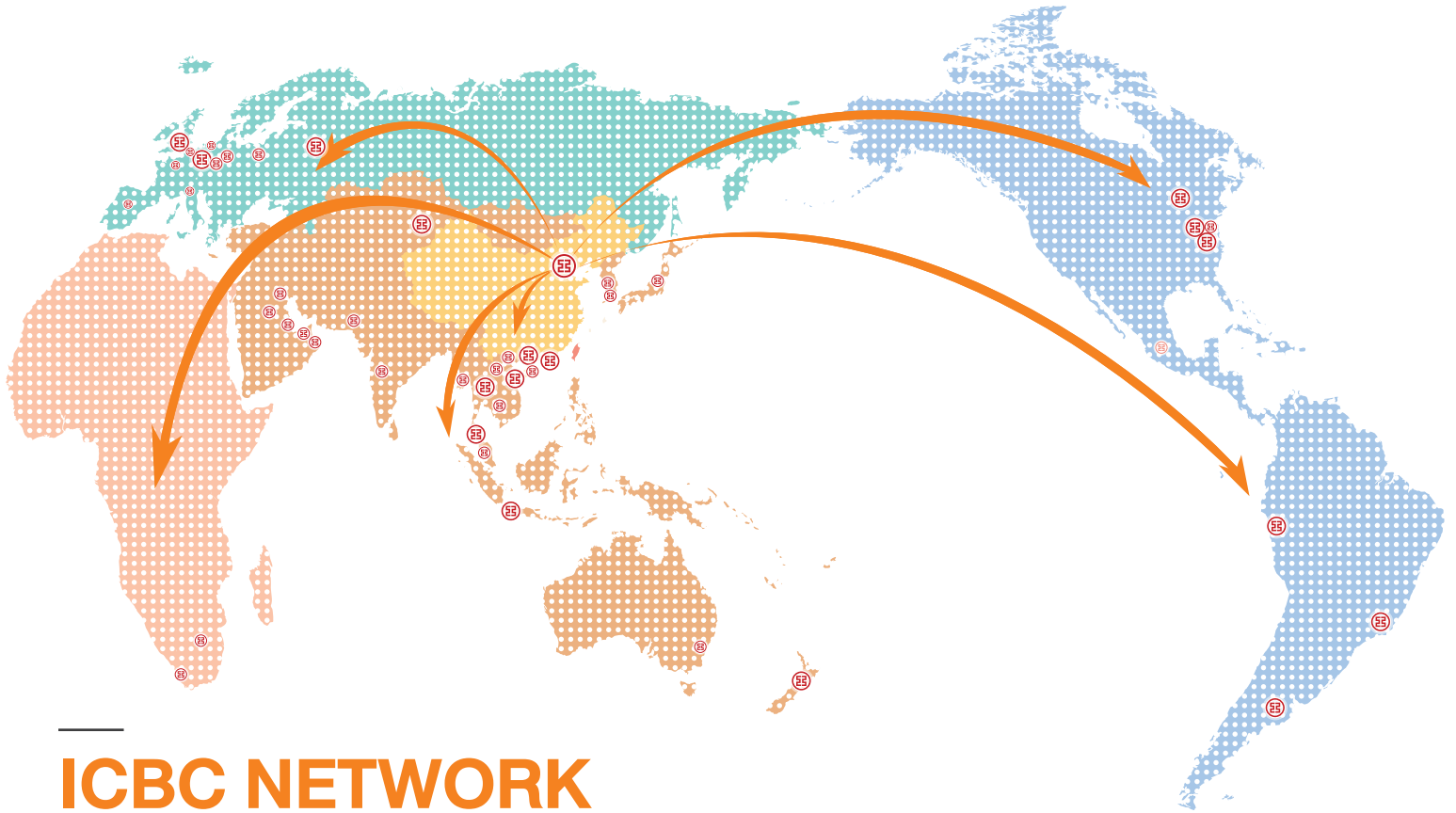
On 6 January 2015, ICBC (Thai) was the only commercial bank in Thailand which was designated as the RMB Clearing Bank in Thailand by the People's Bank of China (PBOC). This is a significant opportunity for the Bank to promote the utilization of RMB for cross-border trades and investments, aligning with the increasing popularity of the RMB in the world currency market.

ICBC (Thai) aims to be on the forefront of commercial banks in Thailand to provide professional financial services to various business sectors to strengthen the economy and to support cross-border businesses, especially between Thailand and China. Being a part of the ICBC Group means customers of the Bank are able to fully utilize the services provided by the Group's network which is growing at a rapid pace in China and around the world. At the end of June 2023, ICBC Group had 15,996 branches in China and 415 overseas branches in 49 countries. In addition, ICBC has 1,443 correspondent banks in 143 countries worldwide.

At present, the Bank has 3 subsidiaries, ICBC (Thai) Leasing Company Limited, which the Bank owns 99.99%, the company offers leasing and hire purchase services; Sky High Li Leasing Designated Activity Company Limited; and ICBC (Thai) Insurance Broker Company Limited which are indirect subsidiaries.

For the past 14 years since ICBC has been operating in Thailand, the Bank has been continuously developing new products and services in order to broaden its coverage of customers' needs. In particular, the Bank has expanded its products and services to both juristic person customers, to facilitate their business needs, and individual customers, to reflect their lifestyles such as credit cards, debit cards, internet banking, mobile banking, PromptPay service and CNY 1 day remittance. At present, the Bank has a total of 21 branches across the country.

ICBC (Thai) continues to hold its credit rating by Fitch Ratings at the highest attainable rating of AAA (tha) for National Long-Term Rating for the twelfth consecutive year confirming the Bank's strong financial position.



ICBC NETWORK

Industrial and Commercial Bank of China (Thai) Public Company Limited or ICBC (Thai) is a subsidiary of Industrial and Commercial Bank of China Limited or ICBC which is the largest commercial bank in China with the Chinese Government holding more than a 70% stake and it is a bank with the largest Tier 1 Capital in the world*. Moreover, the total assets of ICBC as of the end of June 2023 were around CNY 43 trillion or approximately Baht 212 trillion demonstrating the strength and stability of its financial status.

With a network spanning 6 continents across the globe, ICBC (Thai) is able to connect businesses around the world and provide convenience to its customers in conducting the various transactions.

Moreover, ICBC has been appointed by the Eastern Economic Corridor Office (EECO) to be the financial supporter and advisor to Chinese investors who are interested in the EEC.

Corporate Customers	11.4 million
Personal Customers	729 million
Branches in China	15,996 branches
Overseas Branches	415 branches in 49 countries
Correspondent Banks	1,443 banks in over 143 countries

*The Banker, 2023

BANKING PRODUCTS AND SERVICES

ICBC (Thai) is ready to serve the needs of both personal and corporate customers with a wide range of financial products and services. Together with the support from ICBC, the largest commercial bank in China with extensive network in Mainland China and worldwide, the Bank is well-equipped to provide world class services, global connection and great convenience to our valued customers.

Deposits

The Bank's deposits accounts are available to various types of customers such as individual persons, juristic entities, non-profit organizations, government agencies, financial institutions, etc. Below are the types of deposits provided by the Bank:

1. Normal Savings Account: Allowing easy deposits and withdrawals in an unlimited amount of money and number of transactions.

2. Hi-Speed Savings Account: Enabling personal and corporate customers to broaden their earnings with an interest rate higher than normal savings accounts while giving high liquidity without limits on the time or number of deposits and withdrawals.

3. Gold Savings Account (For Individual): Offering premium interest rates similar to fixed deposits with high liquidity much like savings accounts.

4. Basic Banking Account: Savings account for eligible persons holding valid National Welfare Cards or Thai nationals ages 65 and above. Allowing easy deposits and withdrawals same as Normal Savings Account, while receiving the privilege to waive account maintenance fee, enrolment fee and annual fee for Debit Card.

5. Green Savings Account (For Individual): A deposit account without passbook which can be deposited, withdrawn, transferred, paid through any channel (Branch Counter/ATM/Internet Banking/Mobile Banking) plus full value with higher interest rate than Normal Savings Account.

6. Normal Current Account: A non-interest bearing account that helps enhance business flexibility through the use of cheque for an unlimited amount of funds and allows customers to track their transactions from the monthly statements.

7. Super Cheque Account: A current account with attractive interest at a rate higher than normal savings accounts, with the interest calculable on a daily basis and transferred into customers' account every June and December.

8. Foreign Currency Deposit Account: Offering two types of account: savings account and fixed deposit account of 1 month to 12 months, available in 9 major currencies, which are USD, EUR, GBP, JPY, SGD, HKD, NZD, AUD, and CNY.

9. FCD Multi-Currency Account (For Juristic Entity): A more convenient and efficient way to manage business with multiple foreign currencies under a single savings account.

10. Savings Multi-Currency Account: A Savings account that manages THB and foreign currencies under a single account. Convenient in both money transfers and exchange.

11. Fixed Deposit with Passbook: This type of service offers interest based on deposit period, aiming to give a higher fixed rate of return with terms ranging from 3 to 48 months. Customers will receive a passbook when opening the account and will be able to use the same passbook for various deposit terms.

12. Deposit Receipts: An alternative to reap high returns from attractive interest rates higher than normal savings accounts. Customers can choose the preferred deposit term, ranging from on call to fixed deposit of 1 month to 48 months.

13. Online Deposit: An online savings account that allows customers to open accounts, make deposits anytime anywhere by themselves, and able to check account details online 24 hours a day. An innovative service that is convenient, safe and offers an extra high interest rate, available to both personal and corporate customers.

14. Tax Free Deposit: 24 or 36 months fixed deposits that customers can save money conveniently every month and receive special interest rates paid on maturity date with no tax.

15. Online Fixed Deposit: An online fixed deposit account which customers can open accounts and choose deposit terms by themselves. The customers can perform all banking transactions 24 hours a day via ICBC Personal Internet Banking or Mobile Banking.

Bank Cards

Committed to continuously develop financial products and services to best cater to personal customers' needs, the Bank optimizes convenience for our customers when conducting many forms of transactions domestically and internationally, including cash deposit, withdrawal, transfer, remittance, etc.

1. ICBC (Thai) Debit Card: UnionPay-TPN Dual Currency Debit Card and VISA Single Currency Debit Card can be used for cash deposit, withdrawal, transfer, remittance and purchase in Thailand as well as other countries around the world.

- **UnionPay-Global Debit Card:** Provides ease and convenience for customers to deposit CNY or THB as preferred. To mitigate the risk of currency fluctuation, customers are able to make a CNY deposit at any of our branches in Thailand and CNY withdraw from any ATM in Mainland China. Transactions conducted in Mainland China are settled in CNY. In case the CNY balance in a designated account is insufficient, the THB fund will automatically be converted into CNY. Likewise, all transactions conducted in Thailand or other countries are settled in THB. If the

THB balance in a designated account is insufficient, the CNY fund will automatically be converted into THB. In addition, customers can use the card to purchase goods and services at any merchant worldwide with "UnionPay" sign or withdraw cash from any ATM with "UnionPay" sign.

- **UnionPay-Kylin Debit Card:** Provides the ability to use this card for the ATM transactions more flexible than other types of Card. The Card design originates from the Chinese traditional auspicious pattern "Qi Lin Xian Bao". Kylin is a lucky creature and the gourd symbolizes "fortune". ICBC Payroll customers can apply this card without card annual fee.

- **UnionPay-Student Debit Card:** Can be used for various functions such as deposit, cash withdrawal, transfer, remittance and purchase. Our cards are widely accepted in Thailand as well as other countries around the world. Student can apply this card without card annual fee.

- **UnionPay-Digital Debit Card:** Is a virtual debit card, a non-physical card, which is stored in mobile banking and designed to use for payment in many ways including online payment and cardless ATM cash withdrawal. Customers can apply this card without card annual fee.

- **VISA Debit Card:** Customers can use the card to withdraw cash from any ATM with a "VISA" sign or purchase goods and services at any merchants with a "VISA" sign across the globe. All transactions conducted anywhere in the world are settled in THB.

2. ICBC (Thai) Credit Card: UnionPay Dual Currency Credit Card and VISA Single Currency Credit Card can be used for purchase at general merchants and online merchants and cash withdrawal. The cards are widely accepted in Thailand as well as other countries and regions across the globe.

- **UnionPay Dual Currency Credit Card:** Offers the convenience of two currencies, THB and CNY, in just one card. All transactions conducted in Thailand and other countries



(except Mainland China) are settled in THB, all transactions conducted in Mainland China are settled in CNY. No foreign exchange risk for all currencies.

- **VISA Single Currency Credit Card:** Provides the joy of spending at VISA merchants and VISA ATM network around the world. All transactions are settled in THB.

- **VISA Global Travel Card:** 3 currencies in one card, THB, USD and EUR, minimizes foreign exchange cost. All transactions conducted in United State are settled in USD, all transactions conducted in European countries are settled in EUR and all transactions conducted in Thailand are settled in THB, No foreign exchange risk fee incurred for overseas spending in USD and EUR.

- **Horoscope UnionPay Credit Card (Platinum):**
 - All transactions conducted in Thailand or other countries around the world are settled in THB. No foreign exchange risk for all currencies.
 - Every spending THB 1 = 1 ICBC Everyday Rewards
 - 2x ICBC Everyday Rewards: Receive ICBC Reward Points x2 in Travel categories
 - 3 Months 0% Installment Plan
 - 4% Cash Rebate when spending THB 1,000 or more at restaurants worldwide (limit Cash Rebate THB 100/Card/Month).

- 6% Cash Rebate when spending THB 800 or more at gas stations nationwide (limit Cash Rebate THB 120/Card/Month).
- 5x ICBC Everyday Rewards in birth month
- Privilege to purchase E-Vouchers to use the Dragon Pass Lounge service up to six times per year per ID card number at special price.

Channels

The Bank offers a wide selection of channels for customers to conduct transactions and manage their finance easily as follows:

1. **ICBC Corporate Internet Banking:** Offers customers an internet channel to conduct most of their daily businesses at their offices easily and safely with the use of e-Password token and login password for account management, fund transfer, overseas remittance, batch fund transfer, tax payment and payroll service.

2. **ICBC Personal Internet Banking:** Allows personal customers to engage in various transactions on the internet related to account management, fixed deposit, fund transfers, overseas remittance, message alert service, credit card service, bill payment, eWallet topup, and many other services which are simple and safe to use from anywhere at any time.

3. **ICBC Mobile Banking:** Allows personal customers to manage their accounts and conduct transactions anywhere, anytime via mobile phones using the ICBC Mobile banking application with same user & password as ICBC Personal Internet Banking. In addition, customers will be able to use QR code payment to conduct a transaction easier via mobile phone function.

4. **ICBC E-zy Card:** Personal customers and corporate customers are able to deposit cash and/or cheque into their ICBC (Thai) account through Bill Payment service at any counter of our partner banks nationwide (Bangkok Bank and Kasikornbank).

Card Acceptance Business (POS)

Card Acceptance Business provides corporate merchants with POS Terminal in order to accept both Debit Cards and Credit Cards of VISA, UnionPay and MasterCard brands as well as Dual UnionPay and VISA branded cards which are available only in China. POS Terminals offer expedited service and secured process as well as express fund transfer to the merchants' accounts within the next day. Moreover, POS has installment function via ICBC credit cards for 3-month, 6-month and 10-month installments according to the merchants and customers' needs.

WeChat Pay and Alipay Payment Service

The purpose of ICBC (Thai) WeChat Pay and Alipay Payment service is to serve individual and corporate merchants whose main customers are Chinese using the WeChat and Alipay Application as a payment tool. This offers greater convenience, fast and reliable service for merchants and their customers. When Chinese customers pay in Chinese Yuan, the merchants will receive the fund transfers for transactions within the next day in THB.

ATM

With the 24-hour a day ICBC (Thai) ATM service, customers are able to conduct any transaction easily by themselves whether cash withdrawal, money transfer, checking of account's outstanding balance, resetting debit card's pin or making payment on ICBC (Thai) credit card.

Cash Management

ICBC (Thai) offers Cash Management services to serve the customers' needs in managing cash more effectively with great convenience, speed, and security as follows:

1. Auto Sweeping: An automatic funds transfer service from customers' savings accounts to current accounts when there are insufficient funds in designated current accounts.

2. ICBC Balance Change Alert: Keeping customers informed of every transaction of their accounts anytime, anywhere via SMS and/or E-mail. The service is applicable to all types of savings accounts and current accounts, which is available in multiple languages: Thai, Chinese and English.

3. Payroll Service: For businesses of all sizes to process transactions regarding payroll without having to visit the Bank's branches. Customers are able to determine salary payment date and transfer money to their employees' accounts from anywhere. Customers can process the instruction for salary payment in CNY. The Bank's exchange rate will be used to deduct THB from company's accounts and transfer THB to their employees' accounts. THB, thus, will be converted to CNY in the employees' accounts.

4. Direct Credit: Enabling customers to make payments for goods and services to multiple vendors nationwide simply with one instruction without having to visit the Bank. Customers can rest assured that the payments will be made as scheduled. Afterwards, credit advices will be sent to customers ready to be forwarded to vendors.

5. Global Cash Management: Cash Management Service among ICBC Group by granting permission to the parent companies of the customers, which are subsidiaries, or any authorized entity to manage the customers' accounts opened with the Bank such as checking account balance or transferring funds from the customers' accounts to other accounts.

6. Statement via SWIFT MT940: For sending customer statements and account movement of savings and current accounts via SWIFT Message MT940 to financial institutions or to members of SWIFT network.

7. Direct Debit for Custom Payment: This service is an online payable service offered to the Exporters/Importers through e-payment mode. The payment is conducted through authorized agents by selecting ICBC (Thai) accounts in a simple and hassle-free way.

8. Smart Account Management: A service to allow customers to open sub account (14 digits) under main account to manage and identify the payer of incoming fund. This service allows customers to easily reconcile the receipt of funds and also save cost and time.

9. Smart Fund Transfer: A cross-border payment service to pay for tuition fee, enrollment fee or other related fees to schools or universities in Thailand for Chinese nationality students via internet banking and mobile banking of ICBC China.

CNY Services

The Bank provides a complete range of CNY services to both personal and corporate customers along with our dedication to support trades, investments, and business transactions between Thailand and China through our convenient, fast, and cost-effective services as follows:

1. CNY Deposit Account: Available for savings accounts and fixed deposit accounts to help enhance efficiency in managing CNY funds for our customers by minimizing the risk of CNY currency fluctuation while offering a competitive interest rate. Payment in CNY can be made to the beneficiaries in China as approved by the PBOC to Chinese counterparties approved by the People's Bank of China can also be made conveniently.

2. CNY Banknote Service: Provides broad CNY services under ICBC Group, the largest CNY business bank worldwide with an extensive branch network, especially in China. Customers can deposit or withdraw CNY banknotes with their CNY accounts, remit funds using CNY banknotes at all our branches, or use our banknote exchange service which offers competitive rates.

Bancassurance

In order to provide a wider variety of products to answer all the customers' needs, therefore, the Bank, as an insurance broker, offers a non-life insurance for customers. Our experts are ready for consultation to help select the most suitable products for customers.

ICBC International Remittance

Transfer and receive funds across the globe with fast and reliable services via ICBC global network:

1. ICBC Express for Personal and Corporate Customers: Transfer funds to any ICBC account all around the world via ICBC global network within the same day with competitive exchange rates and low fees. USD and EUR transfers are available through ICBC Internet Banking while USD, HKD, JPY, EUR and CHF transfers are available over the counter.

2. Personal Pre-Fixed Remittance to China Service: This service helps reducing the risk from fluctuation in currency exchange as it uses the exchange rate of the date of transaction, thus, beneficiaries will receive the exact amount of fund sent in full without extra charge or transfer fee. For beneficiaries who have accounts with ICBC China, funds can be received on the date of transfer while transfers to accounts in other banks are also fast and convenient.

3. Personal CNY Cross-Border Remittance: For this service, funds in CNY currency can be transferred directly from individual to individual both from Thailand to Guangdong and from Guangdong to Thailand. The beneficiary can be an individual of any citizenship. The service is available over the counter at any branch of ICBC (Thai) and ICBC Guangdong (excluding Shenzhen branches).

4. Personal CNY Salary Remittance: CNY can be directly remitted from individual to individual from Thailand to China for Chinese people who work in Thailand for the source of fund came from salary. Beneficiary will receive the exact amount remitted and

pays no inward fee. The service is available at Personal Mobile Banking and over the counter at any branch of ICBC (Thai).

5. Corporate CNY Cross-Border Remittance: This service is offered to remit CNY directly to China without having to exchange to USD or other currencies as would be traditionally required.

6. International Remittances for Personal and Corporate Customers: Quick remittance globally via SWIFT with ICBC Group's worldwide network. This service is available both over the counter and on ICBC Internet Banking.

Lending

The Bank is ready to provide a complete range of commercial credit facilities to all types of businesses, covering small, medium and large enterprises. We strive to support your business for smooth operation and sustainable growth. Moreover, the Bank also offers lending products for personal customers to enhance their business operations any business' needs. The lending products are as follows:

1. Corporate Credit Services: Offering credit solutions to businesses of medium and large sizes to answer various financial needs such as to enhance liquidity, fund business expansion as well as to support capital restructuring and facilitate transactions of both domestic and international trades.

2. ICBC (Thai) SME: Providing personalized packages of lending products and services addressing each unique business need, including short-term loan, long-term loan, working capital, and international trade finance, etc.

3. Oriented Property Financing for SME: SME business owners looking for funds to support their businesses or expansion can simply place their business assets as the collateral to secure credit lines up to 100% of the collateral value.

4. Financing Against Offshore Deposit: Offshore deposits (in any currency) at branch/subsidiary of ICBC Group can be pledged as collateral to secure credit line up to 95% of the pledged offshore deposit.

5. Account Receivable Financing/Factoring: Enhances liquidity for business owners who offer credit payment terms when products or services have been delivered and the owners are holding invoices/account receivables to be paid by a core enterprise, business owners can submit the account receivables to us and turn them into cash for their business. The credit lines are up to 80% of the account receivables' value.

6. Property for Cash: Answers various financial needs by offering high credit lines up to 70% of the collateral value at a maximum of THB 15 million. Customers can benefit from this multipurpose loan by just using their own property as mortgage collateral.

7. Foreigner Housing Unfunded Financing: A type of unfunded financing that supports non-resident customers to purchase properties in Thailand. Financing up to 70% of the lower value between purchasing price and appraisal value. Tenors up to 15 years.

8. Apartment Business Financing: Using apartment business as collateral to receive loan with credit lines from THB 10-50 million for various purposes whether for refinancing, enhancing liquidity for apartment business, renovation or for maintenance of the apartment. The tenors are up to 15 years at a low interest rate, and additional Stand-by loan with credit lines up to THB 2.5 million for each drawdown is also available.

9. Housing Loan: Financing for people who wish to own a home. This product is offered to Thai residents, ages from 20-60 years old with low interest rates both fixed and floating rates. The tenors are up to 30 years (applicants' age at the end of tenor not more than 65 years of age).

In order to answer to the needs of various customer groups, the Bank offers diversified lending facilities to address all customers' requirements as follows:

1. Working Capital Credit Facility which is a short-term loan facility to support working capital requirement.

- Overdraft
- Promissory Note
- Short-term Lending with tenor within 1 year

2. Investment Credit Facilities with tenors of 1 year or more to support business expansion such as new machinery procurement, land purchase, factory expansion, new product launch and capital restructuring.

- Medium-term Lending with tenor of 1 year to 3 years
- Long-term Lending with tenor over 3 years
- Project Financing
- Syndication Loan

3. Domestic and International Trade Finance Facilities to support both domestic and international trades, as well as export and import activities.

- Letter of Credit (L/C)
- Trust Receipt
- Shipping Guarantee
- Domestic Letter of Credit: DLC
- Local Trust Receipt
- Import/Export Bills for Collection
- Packing Credit
- Export Bills Negotiation/Discount
- Foreign Exchange Services (buy and sale of foreign currencies) and Hedging

4. Aval and Guarantee

- Aval Acceptance on Promissory Notes or Bills of Exchange
- Bid Bond
- Performance Bond
- Advance Payment Bond
- Retention Bond

- Maintenance Bond
- Payment Guarantee
- Custom Guarantee
- Standby Letter of Credit

Trade Finance

The Bank offers a wide range of international trade finance services for export and import activities as well as international guarantee services for most types of businesses and industrial sectors through ICBC extensive global correspondent banking network, which ensures fast and efficient international trade transactions. The types of trade finance are as follows:

1. Import Letter of Credit (L/C): For importers who would like to open L/C to settle payments with the exporters, The Bank will open L/C by the request of importers. Once all documents received from the exporter's bank are compliance, the Bank will proceed for acceptance or payment to the exporter' Bank via ICBC Group's worldwide network. Importers can choose from our rich variety of L/C upon requirements:

- Sight Payment L/C
- Deferred Payment L/C
- Negotiation L/C
- Usance L/C

Online Open L/C is now available for the importers via Corporate Internet Banking (Online L/C). It is more convenience and higher efficiency for the importer without going outside to Open L/C. Moreover, it could reduce time and acknowledge the transaction in real time.

2. Trust Receipt (T/R): The Bank shall provide T/R facility to importers and the bank will make an advance payment on behalf of importers against the import L/C or under payment terms of cash on delivery or remittance. The service could help add liquidity by addressing the need for short-term cash and increase the credibility of importers as the payment to supplier will be made immediately.

3. Import Bills for Collection (D/P, D/A): This is payment services that the Bank is the representative for the collection without Bank's obligation. The Bank shall notifying import bills for collection to importers according to the terms and conditions agreed upon between importers and exporters.

4. Shipping Guarantee: Providing the service for importers to submit shipping guarantee to shipping companies in the case of the goods have already arrived but the documents have not yet arrived at the importer's bank. This could help the importers to save cost of the goods storage at the port.

5. Export Letter of Credit: The bank shall advise the L/C or amendment L/C which issued from the Issuing Bank to exporters such as

- Transferable L/C
- Back-to-back L/C

The bank also provides Online Advice L/C and Amendment. The exporters could acknowledge by themselves the status of L/C advice and Amendment through online trading via corporate internet banking.

6. Export Bills for Collection (Document against payment D/P and Document against acceptance D/A): Once the exporter already shipped the goods and submitted all required document to the Bank, the Bank will handle export documents and send the documents for collection through the importer's bank.

7. Export Bills Negotiation/Discount: This facility is provided to exporters so they can be sure that they will receive payments upfront against their export bills negotiated under L/C, thereby boosting the liquidity of their business.

8. Packing Credit: This service for enhancing exporters' liquidity and it is used to cover the cost of goods, material, and production for export by submitting the purchase order, contract and L/C received from importers.

9. International Remittances: Sending and receiving money for payments of goods, capital funds, dividends, commissions, fees, education or other purposes through SWIFT can be quick and reliable utilizing ICBC Group's global network.

Domestic Remittance

Domestic funds transfer service from ICBC (Thai) allows customers to send or receive funds transfer conveniently via ICBC Internet Banking, ICBC ATM machine or at any ICBC (Thai) branch nationwide. The types of Domestic Remittance are as follows:

1. Funds Transfer within ICBC (Thai): Funds transfer service between your own ICBC (Thai) accounts or to other ICBC (Thai) accounts.

2. Funds Transfer to other banks: Funds transfer service to a beneficiary's account opened with any other bank across the country through options as follows:

- **Bahtnet Service:** The Bahtnet Service caters to the need to transfer a large amount of funds to beneficiary accounts opened with other banks in Thailand. Beneficiaries will receive funds within the same day of transfer. The service is available at all branches across Thailand.

- **Bulk Payment Fund Transfer Service:** Domestic Funds transfer service via bulk payment (SMART) system which operated by ITMX Company. Customers can select to transfer funds to other banks within the same day or the next day of transfer.

PromptPay Service

1. PromptPay Credit Transfer: Allows customers to use their mobile phone numbers or ID card numbers as PromptPay ID for transferring funds to other accounts and accepting fund transfers.

2. Real Time Transfer: Allows both corporate and individual customers to transfer fund to other bank's account.

3. Cross Bank Bill Payment: Allows customers to use the PromptPay service to make payments for goods and services to merchants within the PromptPay network.

4. PromptPay eWallet Topup: Allows customers to use our eBanking channel to use our bank account topup to eWallet via PromptPay network.

5. PromptPay QR Payment: Allows customers to generate QR to receive fund and also scan QR to make a fund transfer or payment transaction via Mobile Application.

RMB Clearing Bank

As the designated RMB Clearing Bank in Thailand by the People's Bank of China ("PBOC") and Bank of Thailand ("BOT"), the Bank is able to deliver comprehensive and superior RMB cross-border products and services to all our valued customers. We are the first bank to boost RMB Business in Thailand by leveraging on ICBC global network.

1. Clearing Services: The Clearing Bank provides Participating Banks with cross-border clearing services and offshore RMB clearing services.

2. Nostro Account Service: The Clearing Bank opens RMB Nostro account for Participating Banks.

3. Fixed Deposit: The Clearing Bank provides RMB fixed deposit services, with fixed deposit tenors up to 12 months, to help Participating Banks increase their yield on residual funds in their clearing accounts.

4. Banknotes Services: The Clearing Bank provides Participating Banks with RMB banknotes services including RMB

banknotes deposit and withdrawal, RMB banknotes exchange and replacement of mutilated banknotes.

5. Account Overdraft: The Clearing Bank provides intraday and overnight overdraft to Participating Banks' clearing bank accounts.

6. Position Squaring Service: The Clearing Bank can directly access the RMB foreign exchange market in Mainland China to provide position squaring services for RMB purchase and sale relating to cross-border commercial trade and any other cross-border businesses approved by the PBOC.

7. Liquidity Support for RMB Account: The Clearing Bank can provide liquidity to Participating Bank's RMB account through offshore money market, offshore RMB-FX swap, collateralized financing, etc. and help Participating Bank ensuring the orderly operation of its payment settlement.

Foreign Exchange Services

The Bank offers foreign exchange services in all major currencies, with particular emphasis on CNY, to serve the customer's FX needs engaging in international trade. Advisory services and information on trends of interest rates and exchange rates are available to be used as a basis for customers' decision-making. The services currently provided are as follows:

- Spot
- Forward
- SWAP

Asset for Sale for Residence and Investment

The Bank has various properties for sale e.g. vacant land, single houses, townhouses, shop-houses and factories.

For more information please visit: www.icbcthai.com

BRANCH OFFICES

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Petchkasem Branch

79/15-18 Moo 2, Petchkasem Road, Nongkhangphlu,
Nongkhaem, Bangkok 10160

Tel +66 2812 4514-7

Yaowaraj Branch

259 Yaowaraj Road, Samphanthawong,
Samphanthawong, Bangkok 10100

Tel +66 2623 2112-5

Lat Phrao Branch

2308 Lat Phrao Road, Phlabphla, Wangthonglang,
Bangkok 10310

Tel +66 2931 8416-20

Sathon Branch

25 Bangkok Insurance Building, 1st Floor, South Sathon Road,
Thung Maha Mek, Sathon, Bangkok 10120

Tel +66 2677 4415-19, +66 2677 3933-34, +66 2677 3938-39

Ratchadapisek Branch

99/21-25 Ratchadapisek Road, Dindaeng,
Dindaeng, Bangkok 10400

Tel +66 2118 3560

Samut Sakhon Branch

930/42 Sor and 930/42 Hor, Ekachai Road, Mahachai,
Muang Samut Sakhon, Samut Sakhon 74000

Tel +66 3481 1452-5

North Eastern

Khon Kaen Branch

4/6 Klangmuang Road, Naimuang, Muang Khon Kaen,
Khon Kaen 40000

Tel +66 4324 2400, +66 4324 3507-9

Ubon Ratchathani Branch

88 Chayangkul Road, Naimuang,
Muang Ubon Ratchathani, Ubon Ratchathani 34000

Tel +66 4524 2299, +66 4524 0639,
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Udon Thani Branch

104/5-6 Udondusadi Road, Mak-khaeng,
Muang Udon Thani, Udon Thani 41000
Tel +66 4234 3860-3

Nakhon Ratchasima Branch

329/1-3 Yommarat Road, Naimuang,
Muang Nakhon Ratchasima, Nakhon Ratchasima 30000
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Northern

Chiang Mai Branch

5 Thapae Road, Chang Khlan, Muang,
Chiang Mai 50100
Tel +66 5330 4752-5

Eastern

Si Racha Branch

138 Sukhumvit Road, Si Racha, Si Racha, Chonburi 20110
Tel +66 3315 7801-4

Rayong Branch

360/23-25 Sukhumvit Road, Noen-phra,
Muang Rayong, Rayong 21000
Tel +66 3886 0456, +66 3886 0692,
+66 3886 0819, +66 3886 0873

Pattaya Branch

99/9 Moo 9, The Bay Shopping Center Pattaya,
Nong Prue, Banglamung, Chonburi 20150
Tel +66 3312 2861-5

Amata City Rayong Branch

7/34-35 Moo 3, Bowin, Si Racha, Chonburi 20230
Tel +66 3301 7411, +66 3301 7413, +66 3301 7415-7

Southern

Hat Yai Branch

732 Petchakasem Road, Hat Yai, Hat Yai, Songkhla 90110
Tel +66 7436 4567

Phuket Branch

2, 4 Soi 7, Phang-nga Road, Taladyai,
Muang Phuket, Phuket 83000
Tel +66 7621 8333, +66 7621 3381-3

Surat Thani Branch

60/1-3 Moo 2, Sriwichai Road, Makamtia,
Muang Surat Thani, Surat Thani 84000
Tel +66 7726 4950

RMB Clearing Processing Center

Tel +66 2663 9229

ICBC (Thai) Call Center

Tel +66 2629 5588
