Statistics Table of IT System Failures Impacting Critical Service Channels

Frequency and Duration of Service Disruptions (Quarter 1/2026)				Frequency and Duration of Service Disruptions (Quarter 2/2026)				Frequency and Duration of Service Disruptions (Quarter 3/2026)				Frequency and Duration of Service Disruptions (Quarter 4/2026)			
Mobile Banking	Internet Banking	ATM / CDM	Branch	Mobile Banking	Internet Banking	ATM / CDM	Branch	Mobile Banking	Internet Banking	ATM / CDM	Branch	Mobile Banking	Internet Banking	ATM / CDM	Branch
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