

ICBC Mastercard® Credit Card –
Activate and Spend: Be rewarded with Commonwealth Concepts Dining Vouchers
Campaign (“Promotion”)
Frequently Asked Questions

1. When is the Promotion Period (“Promotion Period”)?

This Promotion is valid from 1 October 2023 till 30 November 2023 (both dates inclusive).

2. What is this Promotion?

Eligible Cardmembers who activate their qualifying cards and with a minimum spend of S\$200 in a single transaction from 1 October 2023 till 30 November 2023 will be rewarded with S\$50 worth of Commonwealth Concepts dining vouchers (**“Prize”**).

3. What are the qualifying card (“Qualifying Card”) under this Promotion?

a) ICBC Chinese Zodiac Credit Card

4. What are the eligibility criteria for this Promotion?

This Promotion is open to ICBC Mastercard Credit Card Cardmembers of ICBC Singapore who satisfy the eligibility criterias below (**“Eligible Cardmembers”**):

a) this promotion is applicable to ICBC Mastercard Credit Card Cardholders who received the letter from ICBC. Please note that the letter is not transferable;

b) your ICBC Mastercard Credit Card has to be activated within the Promotion Period;

c) you have made a minimum spend of S\$200 in a single transaction within the Promotion Period; and

d) your Card account is active and in good standing with ICBC Bank from the start of Promotion Period until point of fulfilment.

5. What prize can I enjoy under this Promotion?

If you meet the eligibility criteria, you will receive S\$50 worth of Commonwealth Concepts dining vouchers. Vouchers are in limited quantity and based on first come first served basis.

6. How do I redeem the Prize?

Eligible Cardmembers who qualify to receive the Prize will be notified via SMS or email and the physical vouchers will be sent out via post within sixty (60) working days after the end of Promotion Period.

All SMS, email or post will be directed to Eligible Cardmembers’ last known registered number and email or mailing address in ICBC Singapore’s records.

7. What is qualifying transaction for this Promotion?

Qualifying transaction shall refer to retail transactions, online transactions and foreign currency transaction charged to the Card and posted during the Promotion Period. For the avoidance of doubt, if transaction was made on 30 November 2023 and posted on 1 December 2023, this transaction would not be considered as qualifying transaction under this Promotion.

8. Under what circumstances will I not be eligible for this Promotion?

You will not be eligible for this Promotion if at the time of fulfillment:

- a) your Qualifying Card is not in good standing and is overdue;
- b) your Qualifying Card has been reported lost or stolen;
- c) your Qualifying Card has been frozen for any reason;
- d) your Qualifying Card and/or card account is suspended, cancelled or terminated for any reason during the Promotion Period;
- e) you violated the terms of your ICBC Credit Card Cardmember's Agreement; or
- f) we believe or suspect that any transaction is illegal, fraudulent, dishonest, or unauthorized.

All information correct as of September 2023.

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