

**ICBC Mastercard® Credit Card –
Activate and Spend: Be rewarded with 2 Madame Tussauds Singapore Tickets
Campaign (“Promotion”)
Frequently Asked Questions**

1. When is the Promotion Period (“Promotion Period”)?

This Promotion is valid from now till 31 July 2024.

2. What is this Promotion?

Eligible Cardmembers who activate their qualifying card and with a minimum spend of S\$100 in a single transaction from now till 31 July 2024 will be rewarded with 2 Madame Tussauds Singapore Tickets that includes access to Marvel 4D Universe worth S\$92 (**“Prize”**).

3. Qualifying ICBC Mastercard Credit Cards (“Qualifying Card(s)”):

- a) ICBC Chinese Zodiac Credit Card; or
- b) ICBC Global Travel Mastercard Credit Card

4. What are the eligibility criteria for this Promotion?

This Promotion is open to ICBC Mastercard Credit Card Cardmembers of ICBC Singapore who satisfy the eligibility criterias below (**“Eligible Cardmembers”**):

- a) this promotion is applicable to ICBC Mastercard Credit Card Cardholders who received the letter from ICBC. Please note that the letter is not transferable;
- b) your ICBC Mastercard Credit Card has to be activated within the Promotion Period;
- c) you have made a minimum spend of S\$100 in a single transaction within the Promotion Period; and
- d) your Card account is active and in good standing with ICBC Bank from the start of Promotion Period until point of fulfilment.

5. What prize can I enjoy under this Promotion?

If you meet the eligibility criteria, you will receive 2 Madame Tussauds tickets that includes access to Marvel 4D Universe. Tickets are in limited quantity and based on first come first served basis.

6. How do I redeem the Prize?

Eligible Cardmembers who qualify to receive the Prize will be notified via SMS or email and the physical vouchers/electronic vouchers will be sent out via post/email within sixty (60) working days after the end of the Promotion Period.

All SMS, email or post will be directed to Eligible Cardmembers’ last known registered number and email or mailing address in ICBC Singapore’s records

7. What is qualifying transaction for this Promotion?

Qualifying transaction shall refer to retail transactions, online transactions and foreign currency transaction charged to the Card and posted during the Promotion Period. For the avoidance of doubt, if transaction was made on 31 July 2024 and posted on 1 August 2024, this transaction would not be considered as qualifying transaction under this Promotion.

8. Under what circumstances will I not be eligible for this Promotion?

You will not be eligible for this Promotion if at the time of fulfillment:

- a) your Qualifying Card is not in good standing and is overdue;
- b) your Qualifying Card has been reported lost or stolen;
- c) your Qualifying Card has been frozen for any reason;
- d) your Qualifying Card and/or card account is suspended, cancelled or terminated for any reason during the Promotion Period;
- e) you violated the terms of your ICBC Credit Card Cardmember's Agreement; or
- f) we believe or suspect that any transaction is illegal, fraudulent, dishonest, or unauthorized.

All information correct as of April 2024.

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