

**ICBC Mastercard® Credit Card Campaign: Earn Additional 2% Cashback on Overseas Spend (“Promotion”)**  
**Frequently Asked Question**

- 1. When is the Promotion Period (“Promotion Period”)?**  
This Promotion is valid from 1 June 2024 till 30 June 2024 (both dates inclusive).
- 2. What are the qualifying card (“Qualifying Card”) under this Promotion?**  
ICBC Global Travel Mastercard Credit Card
- 3. What are the eligibility criteria for this Promotion?**  
This Promotion is open to ICBC Mastercard Credit Card Cardmembers of ICBC Singapore who satisfy the eligibility criterias below (“**Eligible Cardmembers**”):
  - a) you are an individual who holds the ICBC Global Travel Mastercard Credit issued by ICBC Singapore (“Card”) and your Card account is satisfactorily conducted and remains active; and
  - b) you have charge at least a minimum of S\$1,000 in foreign currency (any currency apart from SGD) during the promotion period.
- 4. What are the Eligible Spend (“Qualifying Transaction(s)”) for this Promotion?**
  - a) eligible spend refers to Foreign Currency retail transaction(s) charged to the cardholder’s ICBC Global Travel Mastercard Credit Card while the cardholder is overseas.  
(if the cardholder is overseas but the transaction was charged in Singapore Dollars (SGD), the transaction will not be eligible. Additionally, the cardholder has to be physically overseas to be eligible for the additional cashback, online purchases made in Singapore from overseas merchant (e.g. Taobao) will not be eligible for the cashback); and
  - b) for the avoidance of doubt, if transaction was made on 30 June 2024 and posted on 1 July 2024, this transaction would not be considered as qualifying transaction under this Promotion;
- 5. What prize can I enjoy under this Promotion?**  
If you meet the eligibility criteria(s), you will receive additional 2% cashback on your Qualifying Transactions charged in foreign currency (capped at S\$50 per card while redemptions last), on top of your usual card cashback.
- 6. How do I redeem the Prize?**  
Eligible Cardmembers who qualify to receive the additional cashback will receive the cashback within 60 working days after the end of the promotion.
- 7. Can my Supplementary Cardmember enjoy this Promotion?**  
Yes. All qualifying transactions charged under the supplementary card will be calculated as qualifying transactions under the principal card. The capped additional 2% cashback for both principal card and supplementary card will be S\$50.

*Example: the principal cardholder makes a foreign currency spend of S\$2,500 and the supplementary cardholder makes a foreign currency spend of S\$2,500. In total, the cashback earned will be capped at S\$50.*

**8. Under what circumstances will I not be eligible for this Promotion?**

You will not be eligible for this Promotion if at the time of fulfillment:

- a) your Qualifying Card is not in good standing and is overdue;
- b) your Qualifying Card has been reported lost or stolen;
- c) your Qualifying Card has been frozen for any reason;
- d) your Qualifying Card and/or card account is suspended, cancelled or terminated for any reason during the Promotion Period;
- e) you violated the terms of your ICBC Credit Card Cardmember's Agreement; or
- f) we believe or suspect that any transaction is illegal, fraudulent, dishonest, or unauthorized.

All information correct as of May 2024.

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